

COX Contour TV with 4-Device Universal Remote Control User Guide

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Love the way you watch

The best shows, movies and music are even better on our all-in-one entertainment platform. It's all the good stuff, all in one place.

The Contour app

Take your shows on the go and access the good stuff from any connected tablet or smartphone.

- · Watch on any mobile device
- · Access live TV and On DemandSM favorites on the go

Download the app today and sign in with your Cox User ID.







The Remote

The Contour Remote is your all-in-one tool for changing channels, finding shows, scheduling recordings and so much more.

1. Power

Select a device and press Power to turn it on or off. Hold for three seconds to turn all devices on or off.

2. Instant Replay

Repeat the last seven seconds of a recorded program.

3. Record

Schedule a show or series to record.

4. Page Up/Page Down

Jump up or down a page within lists or grids.

5. Guide

View current and upcoming shows for live TV. Press again to filter listings and select a view.



6. On DemandSM

Access Contour's massive library of shows and movies.

7. User

Switch or manage Contour user profiles.

8. Menu

Open the Contour Quick Action menu.

9. Last

Jump back to the previous channel.

10. Favorites

Cycle through your saved favorite channels.



Quick Actions

From live TV, press Menu (or the left/right arrows) to open the Quick Action menu:

Guide

What's on next

DVR List

What you've saved

Settings

What you can change

Finding Content

Whether you're hunting for a specific title or exploring new shows to add to your watchlist, Contour makes it easy to find just about anything you want to watch.

Searching for Shows

- 1. From any Guide View, press A on your remote.
- 2. Alternatively, use the Quick Action menu (pages 3-4).
- 3. Use the up/down arrows to select a filter criteria.
- 4. Press Right to move to the search keyboard card.
- 5. Use the arrow and select keys to enter characters into the search bar.

 In the Settings menu, you can change the default keyboard setting to Triple Tap. This lets you use the number pad on your remote to cycle through letters, like you would for a 1–9 keypad on a phone.
- 6. When your result appears, press **Right** to move to the Results card.
- 7. Use the up/down arrow keys to highlight a result.
- 8. Press **Select.** Three additional List Cards (Summary, Action, Instructions) will appear.
- 9. Use the arrow keys to navigate through cards/ options, or press **Select** to begin watching.

Using the Guide

The Contour Guide is a powerful tool to help you identify and locate your favorite programs.

Contour separates its guide function into specific Guide Views—each with its own specific use. The next few pages will explore the most useful Guide Views in greater detail.

Press **Guide** on your remote to pull up your default Guide View, and continue pressing to cycle through the various available views.



Guide Views

Grid View (p. 7)Sorted by channel and time

List View (p. 8) Sorted by List Card info

Theme View Sorted by thematic category

HD Channels

Sorted by picture quality

You can always change the display order of Guide Views within the Settings menu.

The Guide (Grid View)

The Grid View of the Contour Guide lets you see shows, channels, airtimes, program info and more, all at a glance.



1. Guide View Indicator

Check the current guide view.

Press Guide on your remote to change the view.

2. Channel Sidebar

Find the network and channel for available programs.

3. Programming Grid

View titles and broadcast times of upcoming shows.

Use the arrow keys on your remote to scroll through show titles. Your selected show will appear in the Show Display panel above.

4. Current User

View the user profile currently signed into Contour.

Press the User button on your remote to view other profiles or switch the current user.

5. Date/Time Header

See the day and time of upcoming shows.

Press **B** on your remote to see programming for another day up to two weeks in advance.

6. Show Display

Learn more about the selected series or episode.

The Guide (List View)

The List View of the Contour Guide gives you enhanced control and visibility when it comes to what's on, what's next and what you want to see in the future.



1. Guide View Indicator

Check the current guide view.

Press Guide on your remote to change the view.

2. Current User

View the user profile currently signed into Contour.

Press the **User** button on your remote to view other profiles or switch the current user.

3. Carets (Directional Arrows)

See additional information or options in a given list.

Use the arrow keys on your remote to scroll through a list when a caret is displayed.

4. List Card Display

Navigate through an ordered set of channels, programs, summaries, actions or instructions. List Cards are arranged from left to right into five different levels, and displayed three at a time within the List Card Display.

- Use the up/down arrow keys to navigate within a card.
- Use the left/right arrow keys to move between cards.
- Press **Select** to choose or confirm an option.

List Cards

Channels

Available channels and networks

Programs

Upcoming shows for the selected channel or network

Summary

A brief description of the selected program

Actions

Available actions for the program (watch, record, etc.)

Instructions

Steps to trigger the action

Saving Your Recordings

Contour makes it easy to record shows, watch saved programs, change your DVR schedule and see upcoming recordings.

Recording a Show

Whether you're looking at a title in a Guide View or currently watching the show, Contour makes it easy to save and schedule recordings.

- 1. Press the **Record** button on your remote.
- 2. Use the arrow keys to set recording options.
- 3. If you're recording a series, choose between Record Entire Series or Set Manual Recording.
- 4. Press **B** to confirm.

Accessing a Recording

When you're ready to catch up on what you missed, Contour makes it easy to access all your recordings.

- 1. Press the **DVR List** button on your remote.
 - Use the arrow keys to find the show you want to watch.
 - Episodes from the same series are stored in one folder.
- 2. Press Select to confirm.



Documents / Resources



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Manuals+,