

# COREL PS26 Pinnacle Studio 26 User Manual

COREL PS26 Pinnacle Studio 26 User Manual



## Contents

- [1 Support & Resources](#)
- [2 Installation](#)
- [3 Pre-Launch Checklist](#)
- [4 Common Questions](#)
- [5 Troubleshooting](#)
- [6 What file formats are compatible?](#)
- [7 General troubleshooting](#)
- [8 Documents / Resources](#)
  - [8.1 References](#)
- [9 Related Posts](#)

## Support & Resources

### How do I contact Customer Support?

If you need assistance, please reach out to the Pinnacle Customer Support team using the contact information provided below.



Pinnacle Support



[corelhelp@corel.com](mailto:corelhelp@corel.com)



1-877-582-6735

### Where can I get additional information and support?

The answers to common questions about the product may be found in this FAQ document. If you can't find the answers you are looking for, check out these additional resources to learn more:

### Where can I get additional information and support?

The answers to common questions about the product may be found in this FAQ document. If you can't find the

answers you are looking for, check out these additional resources to learn more:

- **User Guide**

Access step-by-step instructions to install the software and complete the most popular workflows.

- **Knowledge Base**

We encourage you to check here first for troubleshooting help, as most common issues are already documented in the Knowledge Base.

- **How-to Guides**

Enjoy short step-by-step written guides on the most common video editing tasks.

- **Video Tutorials**

Check out our YouTube channel for the latest tutorials. There is content for everyone – from beginners to advanced users.

- **User Forum**

Connect with other users to ask questions, get help, and view tips and tricks.

- **Online Help**

There is an abundance of information available to you while using the product. Use the Help menu to access multiple helpful resources.

## **Installation**

### **What's included in the box?**

#### **Your purchase of Pinnacle Studio includes:**

A key card with a link to download the product and your serial key.

### **Do I need a serial key?**

Yes, a serial key is required for installation of Pinnacle Studio.

- If you purchased the box version, your serial key will be on an insert inside the box.
- If you purchased a digital download from Amazon, your serial key will be in Your Software Library within your Amazon account.

### **What are the system requirements?**

For the most up-to-date system requirements for your version of Pinnacle Studio, please check the Pinnacle website.

### **How do I install Pinnacle Studio?**

1. If you purchased the digital version, download the product from your Amazon Software Library. If you purchased the box version, follow the instructions on the key card to download your product.
2. Navigate to where you downloaded the zipped file on your computer.
3. Double-click the Pinnacle Studio 26 file to begin installation.
4. Follow the instructions on your screen.

5. Registration is required for product use. Upon installing, you will be prompted to enter your details. Enter your serial key to complete the registration process.

**Note:** An Internet connection is required for product installation and updates. Windows may ask for your permission during various steps of the installation process. Please grant permissions when requested so that the installation can be completed.

### **How do I check if my system is 64-bit?**

A 64-bit operating system is required to install and run Pinnacle Studio. 32-bit operating systems are not supported. Please check your specifications prior to purchase.

1. Select the Start button, then select Settings > System > About.
2. At the right, under Device specifications, see System type.

### **Is an active Internet connection required to use the product?**

An Internet connection is required for product installation, registration, and updates. It is not required to run the software.

### **Can I install Pinnacle Studio on more than one system?**

Subject to the restrictions set out under Corel's End User License Agreement, you are allowed to download, install, and/or use one original copy of the software on no more than one device. Please visit the Corel EULA for more details.

### **Is Pinnacle Studio available for Mac?**

Pinnacle Studio is native to Windows and is currently unsupported for installation on Mac operating systems.

## **Pre-Launch Checklist**

For a trouble-free installation of Pinnacle Studio, we recommend several preparatory steps.

- ☒ Verify that your computer meets the minimum recommended system requirements for optimal performance.
- ☒ On some systems, it may be advisable to disable antivirus protection before installing.
- ☒ Ensure a good Internet connection and register the software.
- ☒ Ensure the latest software updates are installed.
- ☒ Check that all installed hardware is functioning normally with the latest drivers.

## **Common Questions**

### **Can I record my screen with Pinnacle Studio?**

Yes! MultiCam Capture 2.0 Lite is included with both versions and enables you to record across two video streams. You can then import and edit two streams in Standard and six streams in Ultimate.

## What languages are supported?

Pinnacle Studio supports English, German, French, Italian, Spanish, Dutch, Polish, Czech, Russian, Finnish, Danish, and Swedish. Choose the language you would like displayed during the installation process.

## What video capture hardware is supported?

### Pinnacle Studio can capture video from a variety of digital and analog sources:

- All types of auxiliary file-based storage media, including optical drives, memory cards, and USB sticks
- Files from drives connected to the computer
- DV or HDV video cameras using an IEEE-1394 connection
- Analog video cameras and recorders
- DVD and Blu-ray discs
- Digital still cameras

## Troubleshooting

### Capture hardware compatibility

Pinnacle Studio has been tested and found to work successfully with a wide variety of video capture hardware. However, some older devices are not supported.

### Supported hardware

The following capture devices will work with all versions of Pinnacle Studio.

#### USB-based

- 710-USB
- 510-USB
- 700-USB
- 500-USB
- Movie Box Deluxe
- DVC-90
- DVC-100
- DVC-101
- DVC-103

## What file formats are compatible?

### Import Formats

- **Video:** AVCHD, DV, HDV, AVI, MPEG-1/-2/-4, Flash, 3GP (MPEG-4, H.263), WMV, Non-encrypted DVD titles (incl. DVD-VR/+VR), MOV (DV,
- **MPEG-4, H.264), HEVC\*\* (H.265), XAVC\*, MXF\*, DVCPRO HD\*, XAVC S\*, GoPro LRV, Cineform\***

- **Audio:** MP3, MPA, M4A, WAV, AMR, AC3, AAC, Vorbis, WMA
- **Image:** BMP, GIF, JPG, JPS, J2K, PCX, PNG, PSD, TGA, TIF, WMF

## Export Formats

- **Disc:** DVD, AVCHD, Blu-ray (\$)
- **Video:** DV, HDV, AVI, WMV, MPEG-1/-2/-4, Flash, 3GP, HEVC\*\* (H.265\*, H.264), XAVC S\*, MOV, M2TS, FLV, 3GP, GIF\*, Cineform\*
- **Image:** BMP, JPEG, TIF, TGA
- **Audio:** AC3, MP2, MP3, MP4, WAV
- Only available in Pinnacle Studio Ultimate
- HEVC (H.265) support requires supporting PC hardware or graphics card and Microsoft HEVC video extension installed.

## USB-based (continued)

- DVC-107
- DVC-130 (no 64-bit drivers available)
- DVC-170 (no 64-bit drivers available)
- PCI-based
- 700-PCI (Pinnacle Studio Deluxe 2)
- 500-PCI (Pinnacle AV/DV)
- Any 1394 card

## Unsupported hardware

The following list of hardware came with older versions of Pinnacle Studio and is no longer in warranty or supported.

- DC10
- DC10 Plus
- MovieBox DV
- Dazzle DVC 80, 85
- Linx
- MP 10
- S400

## General troubleshooting

Here are some further avenues to explore if you are having trouble running the application.

### 1. Restart the computer: Unstable software behavior

of undetermined cause can often be fixed by resetting the system. This is almost always a good place to start when troubleshooting.

### 2. Wait a few minutes: If Pinnacle Studio still won't launch, wait a few minutes to let it finish launching. On some

computers it may take a little while for the launch to complete.

**3. Check for updates: When troubleshooting any**

problem, it is always best to use the latest version of the software if possible.

**4. Disconnect capture hardware: If possible, unplug**

any capture hardware and try launching Pinnacle Studio again. If you can't launch with your webcam plugged in, try it unplugged, and vice-versa. You may have to set the webcam up every time you launch.

**5. Download and reinstall hardware drivers: During**

the Pinnacle Studio software launch process we do check that you have a DirectX compatible graphics and sound card. Download and reinstall the latest version of the driver for the graphics card that is on your system. If you need assistance with this step, please contact the graphics card manufacturer.

**6. End background tasks:** There are a couple ways to accomplish this. One is to use start-up management software to assist in eliminating unnecessary programs that launch on Windows start-up. Many shareware and freeware programs of this type have been created. Alternatively, you can also use the Microsoft System Configuration Utility, which is part of Windows, to disable start-up programs. Whichever route you take, we recommend disabling all programs and then re-enabling them one at a time until the conflicting program is located.

**7. Reinstall:** If all the above fail, you may want to try uninstalling Pinnacle Studio from the Control Panel Programs and Features list. Once it is uninstalled, reinstall Pinnacle Studio and try launching again.

**Additional questions?**

Still can't find the answer you're looking for? Our product experts would be happy to assist you. Please reach out to the Pinnacle Customer Support team using the contact information provided below.



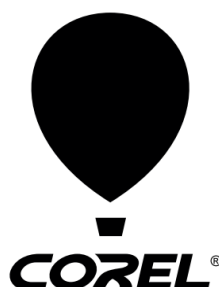
Pinnacle Support



[corelhelp@corel.com](mailto:corelhelp@corel.com)



1-877-582-6735



## Documents / Resources



[COREL PS26 Pinnacle Studio 26 \[pdf\] User Manual](#)  
PS26, PS26 Pinnacle Studio 26, Pinnacle Studio 26, Studio 26

## References

- [Pinnacle Systems - Forums - Forums](#)
- [Pinnacle Studio](#)
- [Paint Shop Pro - Alludo USER to USER Web Board](#)
- [Knowledge Base](#)
- [PaintShop Pro Webinars - Corel Discovery Center](#)
- [Amazon Sign-In](#)
- [Corel EULA](#)
- [Movie & video editing software - Pinnacle Studio 26 Ultimate](#)
- [Support | Pinnacle](#)
- [Pinnacle Studio How-to Guides](#)
- [User Manual](#)