

# concept SM 3350 Smoothie Maker Blender Instruction Manual

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# Standmixer



SM 3350

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#### **ACKNOWLEDGMENT**

Thank you for purchasing a Concept product. We hope you will be satisfied with our product throughout its service life.

Please study the entire Operating Manual carefully before you start using the product. Keep the manual in a safe place for future reference. Make sure other people using the product are familiar with these instructions.

Technical parameters	
Voltage	220 – 240 V~ 50/60 Hz
Input	180 W
Noise level depending on accessories connected	max. 80 dB(A)
Time of continuous operation (KB)	max. 20 sec.

# **IMPORTANT SAFETY INSTRUCTIONS:**

- Use the unit only as described in this operating manual.
- Remove all the covering and marketing materials from the unit before the first use.
- Make sure the mains voltage matches the value marked on the rating plate.
- Close supervision is necessary when the unit is on or plugged into the socket.
- Put the appliance on a flat, steady surface; do not put it on other appliances.
- Do not place the appliance close to flammable substances, fire, heating bodies or a hot oven.
- Do not cover the appliance. There is a risk of overheating.
- Do not put anything on the unit during operation.
- Never carry the unit during operation.
- Keep the unit clean; prevent debris or other foreign bodies from entering the openings of the unit body . Contaminants may short out the unit, causing damage or fire.
- Never pull the cord to disconnect the plug from the socket; hold the plug instead.
  - Do not allow children or unskilled people to handle the unit. Use the unit out of the reach of these individuals.
- The appliance is not intended for use by people with reduced physical, sensory or mental capabilities or lack of knowledge, unless under the supervision of an acquainted person responsible for their safety.
- Pay the utmost attention when using the unit close to children.
- Do not use the appliance as a toy.

- Make sure the power cord does not hang over the working area, to prevent children from reaching it.
- The appliance is intended for interior use only; do not expose it to moisture. Otherwise, risk of electrical shock may occur.
- · Use manufacturer-recommended accessories only.
- Never use the appliance if the supply cord or plug is damaged. Immediately refer to an authorized service center for repair.
- Never pull the supply cord or use it to carry the unit.
- Keep the appliance away from any other heat sources such as radiators, ovens etc. Do not expose the unit to direct sunlight or moisture.
- Never operate the appliance with wet hands.
- Turn off the product and disconnect the plug from the mains outlet before installing accessories, performing maintenance, or in the case of any failure.
- Do not touch the moving parts during the operation of the unit. Wait until it stops completely.
- The appliance is intended for domestic use only, not for commercial use.
- Do not immerse the power cord, plug, or appliance in water or any other liquid.
- Check the appliance and power cord for damage regularly. Never switch on a damaged appliance.
- Prevent loose hair and garments from hanging close to the openings and moving parts of the appliance.
- Before plugging the unit in or unplugging it from the wall outlet, make sure the switch is OFF.
- Always take extra care when handling the blades and slicers. They are very sharp and could cause an injury.
- Turn the unit off, disconnect the power cord from the wall outlet, and allow the unit to cool before cleaning.
- The unit contains sharp parts. Extra care should be taken while cleaning the unit.
- Do not let the power cord hang loosely over the edge of the work area. Make sure the power cord does not touch hot surfaces.
- Do not let the unit hang loosely on the power cord.
- Do not use the unit without correctly mounted accessories.
- · Do not let the appliance run when empty.
- Do not repair the appliance yourself. Refer to an authorized service center instead.

Failure to follow the manufacturer's instructions may lead to refusal of warranty repair.

# PRODUCT DESCRIPTION

- 1. Body of the unit
- 2. Mixer container
- 3. Mixer lid
- 4. Switch



## **OPERATING INSTRUCTIONS**

# **CAUTION**

Prior to using a new unit, wipe the surface with a wet cloth and wash the removable accessories in warm water due to hygienic reasons.

The unit has a built-in safety catch. The motor can be switched on only if the accessories are properly mounted. Do not bypass the safety mechanism!

- Never leave the appliance unattended while it is running or connected to the mains.
- Some parts may keep moving for a while immediately after the motor has been switched off and the power cord disconnected from the socket. Wait until the accessories stop completely and only then open the lid.

# THE SHAKER IS INTENDED FOR CHOPPING FRUITS, AND VEGETABLES.

- 1. Insert food into the chopping bowl (2).
- 2. Place lid (3) onto bowl.
- 3. Uncoil the entire cord and plug into the outlet. Press the switch interruptedly for impulse shopping. Prevent overprocessing food in this manner.
- 4. When you have finished mixing disconnect the power cord from the socket.
- 5. Separate the mixer vessel (2) from the body of the unit (1)

# **CLEANING AND MAINTENANCE**

Prior to any cleaning or change of the extensions, make sure the switch is in the OFF position and the power cord is disconnected from the socket.

- Never immerse the motor part (1) or the power cord in water.
- Wipe the body of the unit (1) using a wet cloth only.
- Wash the replaceable parts in tepid water with detergent and rinse in clean water. Do not use pot scourers, abrasive agents or solvents to clean the appliance.

## **SERVICING**

Any extensive maintenance or repair that requires access to the inner parts of the product must be performed by an expert service center.

#### **ENVIRONMENTAL PROTECTION**

- Packaging materials and obsolete appliances should be recycled.
- The transport box may be disposed of as sorted waste.
- Polyethylene bags shall be handed over for recycling.

#### APPLIANCE RECYCLING AT THE END OF ITS SERVICE LIFE:

A symbol on the product or its packaging indicates that this product should not go into household waste. It must be taken to the collection point of an electric and electronic equipment recycling facility. By making sure this product is disposed of properly, you will help prevent the negative effects on the environment and human health that would otherwise result from the inappropriate disposal of this product. You can learn more about recycling this product from your local authorities, a household waste disposal service or in the shop where you bought this product.

## **WARRANTY TERMS**

## Warranty

The manufacturer (or importer) is responsible for ensuring the product complies with the requirements of applicable legal regulations as well as those of the relevant technical standards. Moreover, they are responsible for ensuring the product has the properties the manufacturer described in documents related to the goods or those reasonably expected by the customer with regard to the nature of the goods or based on advertising produced by the manufacturer, and further they are responsible for ensuring the product is fit for the purpose proposed by the manufacturer or that a product of the same type is normally used for.

The quality warranty term is 24 months from productake over by the customer.

The warranty does not apply to wear and tear caused

by regular use. The customer shall not be entitled any warranty claims if, prior to taking the producer, they knew the product contained a defect or if the defect is attributable to the customer.

## The warranty specifi cally does not apply:

- if the product installation, operation and service conditions stipulated in the product operating manual have not been adhered to,
- to malfunctions caused due to mechanical, heat or chemical damage, short circuit, over-voltage or incorrect installation.
- to malfunctions caused by an inexpert third-party intervention,
- · to malfunctions caused by natural disasters,
- to malfunctions caused by insuffi client or inappropriate maintenance in violation of the operating manual, including malfunctions caused by water and other sediments,
- to changes in colour of the heating surface or to scratching of the surface caused as a result of using the

products in an unusual manner,

- to appearance and functional changes caused by exposure to sunlight, thermal radiation of water and other sediments,
- if the service life of certain product parts expires, e.g. for accumulators, bulbs, etc.

The warranty does not apply to any products and services provided along with the product (gifts, promotional articles, etc.).

## Filing a complaint

A complaint against a product defect must be fi led as soon as identified, yet no later than before the end of the warranty term. The customer must file a product compliant with the dealer from which they have purchased the product, or with any authorized service centre, a list of which is included in the product package, or available at <a href="https://www.my-concept.com">www.my-concept.com</a>.

While filing a product complaint, the product must be duly cleaned and securely packed so as to prevent any damage during its transport to an authorized service center, where relevant, unless the product is delivered in person.

The customer must submit proof of having concluded a purchase contract for the product by producing the receipt. While filing their complaint, the customer must indicate the noted defect and identify the preferred complaint application method.

# **Complaints processing**

As long as the noted defect may be removed, the user has the right to have the defect duly removed free of charge on a timely basis.

Where such a procedure is not reasonable with regard to the nature of the defect, the user may require to be supplied a new defect-free product (replacement), or, where the defect applies to a part of the product only, replacement of the part concerned. However, if replacement of the product or any part thereof is not proportionate with regard to the nature of the defect, especially if the defect can be removed without undue delay, the customer has the right to have the defect removed free of charge.

If the noted defect is not removable, or if the customer becomes entitled to the replacement of the product or a part thereof, yet the replacement is not possible, for example, due to the product having been sold out, the customer has the right to return the product (withdrawal from the contract).

The customer shall have the right to a new product (replacement) or to replacement of a part of the product even if the defect can be removed, provided they cannot properly use the product due to repeated occurrence of the defect or due to a high number of such defects. In such a case, the customer also has the right to return the product (by withdrawing from the contract).

If the product is not returned (the customer does not withdraw from the contract), or if the customer does not apply the right to a new defect-free product (replacement), to replacement of a part thereof or to repair of the product, they may request a reasonable discount. The customer also has a right to a reasonable discount if a new defect-free product cannot be supplied to them, or if a product part cannot be replaced or the product repaired unless the situation is remedied within a reasonable time limit, or if remedying the situation would create major discomfort on the part of the customer.

The seller, authorized service centre or a staff member authorized by them must decide about each complaint immediately or within three business days in complicated cases. This term does not include a reasonable period of time, depending on the type of product concerned, required for the defect to be assessed by an expert.

A complaint, including defect removal, must be dealt with without any undue delay, yet no later than within 30 calendar days of the complaint fi ling date, unless the seller and the customer agree on a later deadline. On returning the product (withdrawing from the contract) the customer must return any accessories and documents supplied along with the product.

The customer does not have the right to keep the defective parts and components of the product replaced as part of a repair of the product.

This shall be without prejudice to any other rights the customer may have in relation to the purchase of the product.

Remark: Complaints against products damaged in transport are governed by the carrier's complaints procedure.

## **Product data**

Model:		
Production number:		
Date of purchase:	Seal and signature of vendor:	

Manufacturer
Jindřich Valenta – ELKO Valenta
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Company ID No. 13216660

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## **Documents / Resources**



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#### References

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