



CONAIR HP21 Compact Memory Foam Heating Pad Instruction Manual

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*CONAIR HP21 Compact Memory Foam Heating Pad
Instruction Manual*

CONAIRcomfort™

memory foam heating pad



instruction booklet

for Model HP21

For your safety and continued enjoyment of this product,
always read the instruction book carefully before using.

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IMPORTANT SAFETY INSTRUCTIONS

DO NOT DESTROY

DANGER – To reduce the risk of burns, electric shock and fire, this DANGER product must be used in accordance with the following instructions:

1. READ ALL INSTRUCTIONS.
2. ALWAYS UNPLUG THE UNIT FROM THE ELECTRICAL OUTLET IMMEDIATELY AFTER USING.
3. DO NOT USE WHILE SLEEPING. AVOID FALLING ASLEEP WHILE USING THE PRODUCT.
4. DO NOT USE ON AN INFANT OR AN ANIMAL.
5. THIS PAD IS NOT TO BE USED ON OR BY ANY INDIVIDUAL WITH CERTAIN DISABILITIES, SLEEPING OR UNCONSCIOUS PERSON, OR A PERSON WITH POOR BLOOD CIRCULATION UNLESS CAREFULLY ATTENDED.
6. DO NOT USE ON AREAS OF INSENSITIVE SKIN.
7. BURNS CAN OCCUR REGARDLESS OF CONTROL SETTING; CHECK SKIN UNDER PAD FREQUENTLY.
8. NEVER USE PAD WITHOUT REMOVABLE COVER IN PLACE.
9. DO NOT USE IN AREAS WHERE OXYGEN IS BEING ADMINISTERED.
10. DO NOT USE PINS OR OTHER METALLIC MEANS TO FASTEN THIS PAD IN PLACE.
11. DO NOT SIT ON OR CRUSH PAD AVOID SHARP FOLDS.
12. NEVER PULL THIS PAD BY THE SUPPLY CORD.
13. DO NOT USE THE CORD AS A HANDLE.
14. CAREFULLY EXAMINE INNER COVER AND LINE CORD BEFORE EACH USE. DISCARD THE PAD IF INNER COVERING OR LINE CORD SHOW ANY SIGN OF DETERIORATION.
15. DO NOT TAMPER WITH THIS PAD IN ANY WAY. THERE ARE NO USER SERVICEABLE PARTS. IF, FOR ANY REASON, THIS PAD DOES NOT FUNCTION SATISFACTORILY, RETURN IT TO AUTHORIZED SERVICE CENTER AT ADDRESS GIVEN.
16. DO NOT USE THIS PAD WITH LINIMENT, SALVE OR OINTMENT PREPARATIONS THAT CONTAIN HEAT-PRODUCING INGREDIENTS, AS SKIN BURNS COULD RESULT. USE WHEREVER HOT APPLICATIONS ARE DESIRABLE FOR PERSONAL COMFORT AND WHEREVER RECOMMENDED BY YOUR PHYSICIAN OR DENTIST FOR THE RELIEF OF PAIN.
17. LOOP CORD LOOSELY WHEN STORING; TIGHT WRAPPING MAY DAMAGE CORD AND INTERNAL PARTS.
18. KEEP THE PAD AWAY FROM HEATED SURFACES.
19. PLACE PAD ON TOP AND NOT UNDER THE PART OF THE BODY NEEDING HEAT.
20. DO NOT PUT THIS PAD IN THE MICROWAVE.
21. DO NOT LEAVE PAD UNATTENDED, ESPECIALLY IF CHILDREN ARE PRESENT.
22. DO NOT USE PADS UNDERNEATH BEDCOVERS AND OTHER TYPES OF BLANKETS. DO NOT PLACE COVERS, SUCH AS SHEETS AND BLANKETS, ABOVE PADS. ONLY THE CLOTH COVER PROVIDED WITH THE PAD SHOULD BE USED.
23. DO NOT USE PAD ON SENSITIVE SKIN OR WHEN TAKING MEDICATION THAT CAN CAUSE SENSITIVE SKIN.
24. DO NOT DRY-CLEAN THIS HEATING PAD. CLEANING SOLVENTS MAY HAVE A DETERIORATING EFFECT ON THE INSULATION OF THE HEATING ELEMENT.

WARNING – The Conair Memory Foam Heating Pad is an electrical device. To avoid electric shock:

1. Do not wash the unit with water. See Washing Instructions.
2. Do not touch the plug or device with wet hands.
3. Do not touch unit to wet skin.
4. Do not use if cord or plug appears to be damaged.
5. Do not use the unit if it has been damaged, torn, or has come in contact with water.
6. Do not pull, lift, or carry unit by the power cord.
7. Do not operate the unit in areas where flammable or combustible products or vapors may be present.
Explosion or fire may occur.
8. Do not allow children to use this is not a toy. Do not leave small children unattended close to unit.
9. Not to be used by disabled, sleeping or unconscious persons.

Cautions:

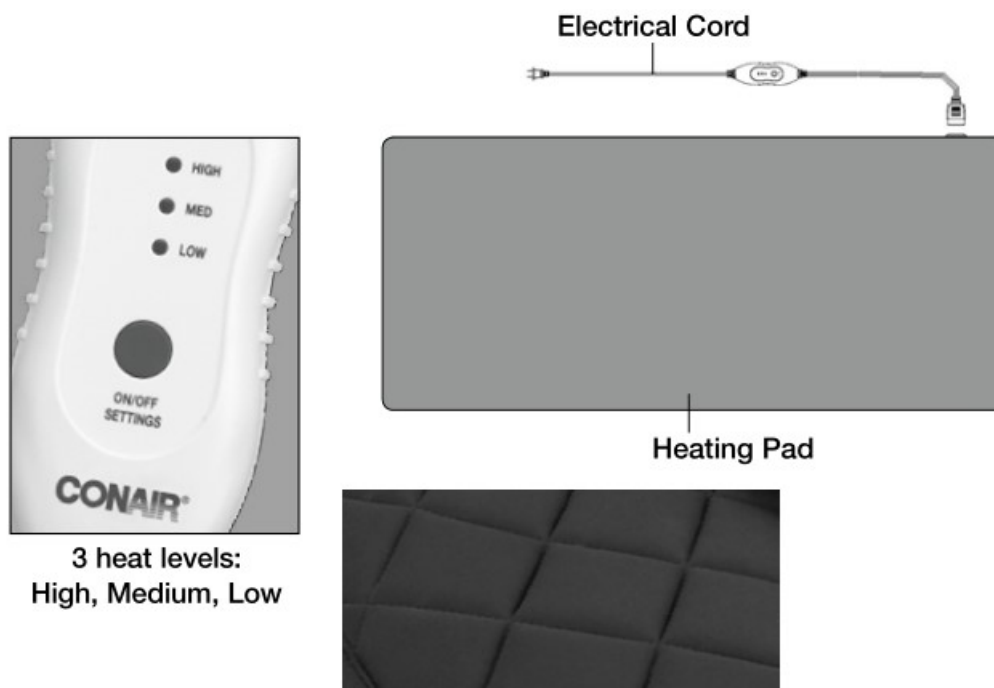
- This heating pad should not be used in the following cases: If you have diabetes, tuberculosis, benign or malignant tumors, phlebitis and thrombosis, hemorrhages, inflammation of the skin, undetermined calf pain or joint pain, or if you have poor circulation. Consult a physician before using if you have any kind of fungal infection, swelling, fracture or persistent pain.
- Consult your physician should you have any therapeutic questions regarding use of this heating pad.
- Do not use on any unexplained pain, or swollen muscles, or following a serious muscular injury before consulting your physician.
- Keep away from children. · Discontinue use of product if pain increases or swelling occurs after application.
- Do not use while bathing or showering. Use only in a dry area.
- Consult your doctor before using in case of illness or medical condition, including but not limited to pacemaker use, pregnancy or cancer.
- If you experience pain in a muscle or joint for a prolonged period of time, discontinue use and consult your doctor. Persistent pain could be a symptom of a more serious condition.
- Never use any heating products on open wounds, discolored areas, or any area of the body that is swollen, burned, bruised, inflamed or where skin eruptions, ulcerated sores or varicose veins are present.
- This product should never be used by any individual suffering from any ailments that would limit or altogether inhibit the user's capacity to feel or have any sensation in the body part that this product is being used for.
- Use of this product should be pleasant and comfortable. Should pain or discomfort result, discontinue use and consult your physician.
- Ensure that your hands are dry when operating the controls or removing the plug.

SAVE THESE INSTRUCTIONS

HOW TO ASSEMBLE

To assemble the heating pad, insert the electrical cord into the connecting port on the side of the heating pad. If moist heat is desired, follow instructions in the Moist Heat Treatment section.

HEATING PAD FEATURES



3 heat levels:
High, Medium, Low

OPERATING INSTRUCTIONS

USING THE HEATING PAD

Remove the contents from the box. Attach the AC power cable to the power jack on the heating pad. Plug the cable into a 110-120V AC wall outlet. Press the ON/OFF button on the controller to turn the heat on Low. The LED indicator will display the current heat level. Continue to press the ON/OFF button to increase the heat level up to Medium and High. Press the ON/OFF button again back to the Low setting. To turn off, press and hold ON/OFF button until all lights turn off. For maximum benefit, use should not exceed 30 minutes at one time.

NOTE: The heat will automatically turn off after 1 hour and the green LED indicator will flash continuously. To reactive heating pad, press the ON/OFF button once. To turn off, press and hold the ON/OFF button.

If the controller gets disconnected from the unit during use, you must unplug the cord from the outlet, reconnect the controller to the unit, and then plug the cord back into the outlet to resume use. If you do not unplug from the power outlet, the red LED indicator light will flash and the heating pad will not work properly.

WASHING INSTRUCTIONS

NEVER dry-clean or use bleach. Disconnect ALL CORDS before washing. NEVER submerge cord or control unit. Place textile portion without cords in the washing machine.

HAND-WASHING (Recommended)

Washing this item by hand will result in a much longer product-life than using a machine. Disconnect all cord(s) and wash the textile separately by hand in lukewarm (100°F) water, using a small amount of mild laundry detergent. Soak for 5 minutes, then gently work the textile up and down for more than 5 minutes. NEVER rub or scrub the textile. Rinse thoroughly in cool water until all traces of detergent are gone. Squeeze excess water out by hand, NEVER twist. DO NOT use a wringer.

MACHINE WASHING INSTRUCTIONS

Wash by hand or as follows in an automatic washer using slow agitation and normal spin speed: Fill washer with warm water. Add minimum amount of all-purpose detergent, agitate to dissolve, measure heating pad before

washing. Add heating pad and soak 5 minutes. Agitate 2 minutes. Spin. Fill for cool rinse, agitate 1 minute, then spin.

DRYING INSTRUCTIONS

NEVER use commercial dryers at the laundromat, as they may be extra hot and could damage the wiring of the product. DO NOT iron. DO NOT plug in until completely dry. To machine dry, place in automatic dryer on high heat for only 5 minutes then line dry (recommended). To completely dry, place item in a dryer on low heat and allow to tumble until dry. Ensure that the textile has enough room to tumble freely. If product draws during washing, gently stretch it while it is still damp until it returns to its original size. DO NOT iron your heating pad. To line dry, simply drape the item over two parallel clotheslines or a shower rod. DO NOT reconnect the item until it is completely dry. DO NOT use clothespins, as they can pinch the wires.

STORAGE

Unplug and store this item as you would any other heating pad, folded, and in a dry place.

POLARIZED PLUG

This appliance has a polarized plug (one blade is wider than the other) as a safety feature. To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature. If the plug fits loosely into the AC outlet or if the AC outlet feels warm, do not use that outlet.

MOIST HEAT TREATMENT

1. Ensure heating pad is unplugged.
2. Spray water on the surface of the fabric for moist heat treatment.
3. Plug the electrical cord into a 120V AC electrical outlet.
4. Push the ON/OFF button; the power indicator light will illuminate to signal that the heating pad is at Low setting. Press the Settings button to choose among Low, Medium and High levels.
5. Place heating pad on top of the area to be treated.
6. When treatment is done, press and hold the ON/OFF button to turn unit off and unplug. For maximum benefit, use should not exceed 30 minutes at one time.
7. After use, dry the cloth cover and the heating pad before storing.

NOTE: This heating pad has a 60-minute auto-off feature. During use, check skin under heating pad frequently. Do not leave heating pad unattended.



RESTRICTED HEATING PAD USES

For additional warnings, please see the Important Safety Instructions and Caution sections.



Not for use
by children



Do not sleep while
using heating pad



Do not use heating
pad bunched up



Do not use
under covers



Do not sit on
heating pad



Do not sharply fold or
crease heating pad

NOTE: Images used may be different from actual product.

FEDERAL COMMUNICATIONS COMMISSION NOTICE

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

SUPPLIER'S DECLARATION OF CONFORMITY

Brand: CONAIR

Model No.: HP21

Description: HEATING PAD

Responsible Party: Conair Corporation,

1 Cummings Point Rd.

Stamford, CT 06902

1-800-334-4031

Standards: FCC Part 15 Subpart B,

ANSI C63.4-2014

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesirable operation.

DATE OF ISSUE: 2019-09-24

LIMITED THREE-YEAR WARRANTY (U.S. AND CANADA ONLY)

Conair will repair or replace (at our option) your unit free of charge for 36 months from the date of purchase if the appliance is defective in workmanship or materials.

To obtain service under this warranty, return the defective product to the service center listed, together with your purchase receipt. California residents need only provide proof of purchase and should call 1-800-3-CONAIR for shipping instructions. In the absence of a purchase receipt, the warranty period shall be 36 months from the date of manufacture.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE 36-MONTH DURATION OF THIS WRITTEN, LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

IN NO EVENT SHALL CONAIR BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Service Center

Conair Corporation

Service Department

7475 North Glen Harbor Blvd.

Glendale, AZ 85307

visit us on the web at www.conair.com


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Documents / Resources

	CONAIR HP21 Compact Memory Foam Heating Pad [pdf] Instruction Manual HP21, HP21 Compact Memory Foam Heating Pad, Compact Memory Foam Heating Pad, Memory Foam Heating Pad, Heating Pad, Pad
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References

-  [Conair LLC Consumer Products for Haircare, Beauty, Wellness, Home and Travel](#)