



comsol CMHD02 USB-C Dual HDMI Adapter User Manual

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Model: CMHD02
USB-C Dual HDMI Adapter for Windows computers
equipped with a USB-C port
User Manual
v1.1

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CMHD02 USB-C Dual HDMI Adapter



Port		Description
1	USB-C Male	Connect this cable to a USB-C port on your laptop. The USB-C port must support DisplayPort Alternate Mode to display video
2	HDMI 1	Connect your HDMI monitor to this port. Maximum resolution is 3840 x 2160 @60Hz
3	HDMI 2	Connect your HDMI monitor to this port. Maximum resolution is 3840 x 2160 @30Hz

Operation

Connect the multiport adapter to your computer by plugging the USB-C male cable into a USB-C port on your computer.

For maximum single display resolution connect your HDMI monitor to the HDMI Port 1. The maximum resolution supported is 3840 x 2160 @60Hz. This multiport adapter supports the following external display modes.

Duplicate or Extended mode in Windows

Connect both of your HDMI monitors to ports 1 & 2 for Dual Display operation

To choose between duplicate or extended mode in Windows, please follow these 3 simple steps

1. Right click on an empty area of the desktop.
2. Choose Display Settings.
3. Scroll Down to the Multiple displays area and select Duplicate these displays or Extend these displays.

Specifications

- Connect to Dual 4K HDMI monitors all via a single USB-C connection
- Supports duplicate or extended desktop mode for Windows
- Supports 4K Ultra HD 3840 x 2160 @60Hz on HDMI 1
- Supports Dual 4K Ultra HD 3840 x 2160 @30Hz on HDMI 1 & 2
- Supports Dual Full HD 1920 x 1080 @60Hz
- 2 x HDMI monitor ports
- 1 x USB-C male to connect to host computer
- Dimensions: 66 x 64 x 15mm (Excluding cable)
- Weight: 71g

Trouble Shooting

Monitor not Working

This multiport adapter uses a technology called DisplayPort Alternate Mode (often referred to as DP Alt-Mode) to send your computer's video signal to connected monitors. If the monitor connected to the multiport adapter is not working, your computer's USB-C port may not support DP Alt-Mode.

Please check with your computer's specifications to see if your computer's USB-C port supports DP Alt-Mode. All USB-C ports look physically the same and some manufacturers label their USB-C ports to indicate if they support DP Alt-Mode or not, however many do not have any labels at all. Your owner's manual or the manufacturer's website will help you find if your computer's USB-C port supports DP Alt-Mode. If your computer's USB-C port supports Thunderbolt 3 or Thunderbolt 4, then it also supports DP Alt-Mode and will work with this multiport adapter.

Connection Issues

If you are experiencing connection problems, unplug and replug the USB-C multiport adapter or unplug and replug the connection that is experiencing problems.


Multiport Adapter Temperature

During operation, the USB-C multiport adapter may become hot. This is a normal and should not be cause for concern. To minimise heat, please use the multiport adapter on a desk or table in a well ventilated area.

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Documents / Resources

 <p>comsol Model CMHD02 USB-C Dual HDMI Adapter for Windows computers equipped with a USB-C port</p> <p>User Manual v1.1</p>	<p>comsol CMHD02 USB-C Dual HDMI Adapter [pdf] User Manual</p> <p>CMHD02, CMHD02 USB-C Dual HDMI Adapter, USB-C Dual HDMI Adapter, Dual HDMI Adapter, HDMI Adapter, Adapter</p>
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References

-  [Comsol Retail](#)