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Companion

Companion PB03 Smart Tag Global Locator



Overview Introduction

The Tag integrates with Apple Find My network to provide a secure and user-friendly solution for tracking items, making it easy to locate keys, wallets, and more, with security

and privacy at the forefront.

Smart Tag is designed for the convenience of users, simplifying daily life, allowing you to say goodbye to lost belongings and enjoy a peace of mind lifestyle.

Button Function

- Power On

Tap the button once and hear 1 beep (1 tick).

- Power Off

Press and hold the button (about 5s) to hear 3 prompt sounds (3 ticks) and release.

- Factory Reset

Click 3 times in a row + long press the 4th time to hear a long beep tone.

- How to Pair

Note: iOS or iPadOS version 14.5 or above.



(Figure1)



(Figure2)



(Figure3)

1. Place the Tag next to your Apple device like iPhone.
2. Turn on bluetooth on iPhone and connect to Internet.
3. Press the side button of the Smart Tag once to turn on the device.
4. Open the 'Find My' app.
5. In 'Find My' app, Tap '+', then 'Add Other Item'. See Figure 1.
6. Once your Tag is located, tap 'connect '. See Figure 2.
7. Enter a name and choose an emoji for your Tag and tap 'Continue'. See Figure 3.
8. Find My will ask for confirmation to add your Tag to your Apple ID. Tap 'Agree'.
9. Tap 'Finish' and your Tag will be set up and can be used.

Battery

The Smart Tag contains a CR2032 coin cell battery, during the product's lifespan, it may be necessary to replace the battery. And you should pay attention to the positive and

negative electrodes of the battery.

Battery Replacement

1. Rotate counterclockwise to open the back cover.
2. Replace a new battery.
3. Turn clockwise to close the back cover.

Additional Tips

1. When the device is paired with the Find My app, the phone needs to be linked to the Apple server.

Pairing failures may occur due to network issues.

We recommend the following:

- Change the cellular network, such as switching between WIFI and mobile networks;
 - Factory reset the device;
 - Re-pairing.
2. To remove Smart Tag from your Apple device, open the Find My app, select "Items", find the device, then scroll down and tap "Remove this device".
 3. Battery life, related to personal usage habits, frequent use of the call function will accelerate battery drain.

Important Matters

The Tag contains delicate electronic , including a battery to avoid damage, loss of function, or potential harm. Please refrain from dropping, hitting, puncturing, crushing disassembling, exposing it to extreme heat or liquids, or placing it in areas with a high concentration of industrial chemicals.

WARNING: Do not swallow the battery; There is a chemical burn hazard.

Choking Hazard Warning

The Smart Tag, its battery compartment door, the battery itself, and the case may pose a choking hazard or cause injury to small children. Please keep these items out of reach of young children.

Medical Device Interference

The Smart Tag contains components and radios that emit electromagnetic fields, as well as magnets. These elements may potentially interfere with pacemakers, defibrillators, or other medical devices. To ensure safety, maintain a safe distance between your medical device and the Smart Tag. We strongly advise consulting your physician and the manufacturer of your medical device for information that is specific to your situation. If you suspect that the Smart Tag is interfering with your pacemaker defibrillator or any other medical device, discontinue its use immediately.

Important Handling Guidelines

It's normal for the Smart Tag to show discoloration with regular use. To clean it, use a soft, dry, lint-free cloth. Avoid applying pressure with sharp objects on the rubber seal or the battery terminal contacts inside the device.

Do not allow moisture to enter any openings or use aerosol sprays, solvents or abrasive materials to clean the device.

Legal Notice

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My Network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOs, Mac, macOS and watchOS are trademarks of Apple Inc., registered in the U.S. and other countries. IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may

cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FAQ


- **Q: What should I do if my Smart Tag is not connecting to my Apple device?**

A: Make sure your Apple device is running on iOS or iPadOS version 14.5 or above. Check if Bluetooth is enabled and your internet connection is stable. Follow the pairing instructions carefully.

- **Q: How often should I replace the battery in my Smart Tag?**

A: The battery replacement frequency depends on usage. Replace the CR2032 coin cell battery when the device shows signs of low power or when prompted to do so by the system.

Documents / Resources

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|  | Companion PB03 Smart Tag Global Locator [pdf] User Manual PB03, PB03 Smart Tag Global Locator, Smart Tag Global Locator, Global Locator |
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References

- [User Manual](#)

📎 Companion, Global Locator, PB03, PB03 Smart Tag Global Locator, Smart Tag Global
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