




K9224 Cordless Heating Pad



Comfytemp K9224 Cordless Heating Pad User Manual

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The Comfytemp logo, featuring the brand name in a white, sans-serif font inside a red rounded rectangle.

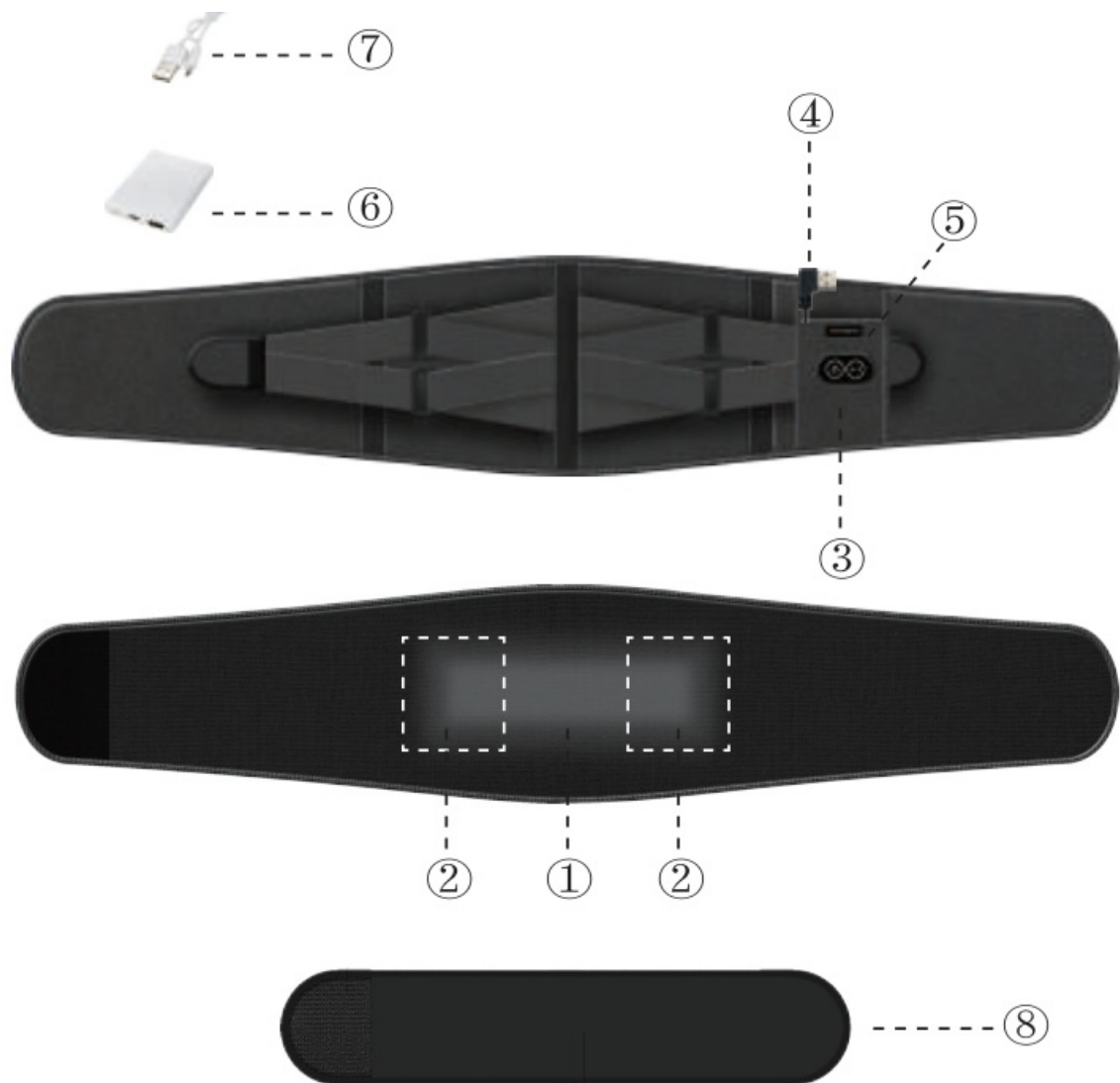
Comfytemp K9224 Cordless Heating Pad



PRODUCT SPECIFICATIONS

Specification	Details
Product Name	Massage Heating Pad
Input Voltage	5V/2A
Output Voltage	5V/2A
Battery Capacity	5000mAh
Main Material	Neoprene, Artificial Leather
Heat Settings	Low, Mid, High
Massage Mode	Waveform/Intermittent/Lateral Vibration
Auto Shut-off Timer	30 minutes
Package Included	
	1 × Massage Heating Pad
	1 × Power Bank
	1 × Charging Cable
	1 × Extension Belt

OPERATING INSTRUCTIONS



1. Heating Zones
2. Massage Zones
3. Battery Pocket
4. Power Cable
5. Heating/Mode Button
6. Power Bank
7. Charging Cable
8. Extension Belt

USING GUIDE

1. Connect the USB cable to the power bank.



①




②

2. Place the power bank into the inner pocket.
3. Long press the heating/ mode button for 1s to turn on.




③

Setting the temperature level and mode level

Indicator	Temperature Level	Power On/Off 
Green Light	LOW	ON
Blue Light	MEDIUM	ON
Red Light	HIGH	ON

Massage Mode

Indicator	Massage Mode 	Power On/Off
Green Light	Waveform	ON
Blue Light	Intermittent	ON
Red Light	Lateral Vibration	ON

CLEANING INSTRUCTIONS

- Prior to cleaning, always disconnect the Power Bank from the heating pad and remove it from the heating pad's pocket.
- Always keep the Power Bank away from water or other liquids, as this may cause damage. To clean the Power Bank, use a dry, lint-free cloth. Do not use any chemical or abrasive cleaning agents.

NOTICE:

- Supported to use wet towel to wipe the heating pad surface.



- Not supported to wash the heating pad.



TROUBLESHOOTING

Why the heating pad can not be turned on?

- **Cause:** The power bank runs out of battery.
Solution: Press the power bank button to check the battery power.
- **Cause:** The heating pad doesn't turn on properly.
Solution: Long press the heating pad power button for 1s after the power bank is turned on.
- **Cause:** The voltage/current of the power bank is too low.
Solution: Please use the power bank we provide, or choose another adapter or power bank that supports 5V rated voltage output and an output current greater than or equal to 2-Amp.

Why is the heating pad not hot enough?

- **Cause:** The use time is not long enough.
Solution: It's recommended to use it continuously for more than 5 minutes before judging if the temperature meets the needs.
- **Cause:** Everyone's tolerance to temperature is different.
Solution: To prevent low-temperature burns, we have limited the highest temperature.
- **Cause:** The battery of the power bank is low.

Solution: Fully charge the power bank before use.

- **Cause:** The adapter or power bank's output power is lower than 10W.

Solution: Please use the power bank we provide, or choose another adapter or power bank which supports 5V rated voltage output and an output current greater than or equal to 2-Amp.

Why does the heating pad stop working after using it for a while?

- **Cause:** For safety, the product has a 30-minute automatic shutdown function.

Solution: It's recommended to restart the heating pad after a while.









- **Cause:** The power bank runs out of battery while using.

Solution: Press the power bank button to check the battery power.

SAFETY INSTRUCTIONS & WARNINGS

Signs and symbols

READ AND UNDERSTAND THIS ENTIRE MANUAL INCLUDING THE SAFETY SECTION AND ALL INSTRUCTIONS AND WARNINGS COMPLETELY AND CAREFULLY BEFORE USING THIS PRODUCT. FOLLOW ALL SAFETY INSTRUCTIONS AND WARNINGS TO AVOID HAZARDOUS SITUATIONS AND TO MAKE CORRECT USE OF THIS PRODUCT.

-  Read all instructions before use
-  Do not bleach
-  Keep away from sharp objects
-  Do not tumble dry
-  Do not use when folded or bunched up
-  Do not iron
-  Keep away from children under three years of age
-  Do not dry-clean
- **WARNING:** Indicates a hazardous situation which, if not avoided, could result in death or serious injury.
- **CAUTION:** Indicates a hazardous situation which, if not avoided, may result in minor or moderate injury.
- **NOTICE:** addresses practices not related to personal injury, such as product and/or property damage.

WARNING – To reduce the risk of fire, electric shock, or serious personal injury:

- Non-observance of the following notes may result in personal injury or material damage (electric shock, skin burns, fire). The following safety and hazard information is not only intended to protect your health and the health of others, it should also protect the product. For this reason, pay attention to these safety notes and include these instructions when handing over the product to others.
- This heating pad must not be used by persons who are not sensitive to heat or by vulnerable persons who may not be able to react to overheating.
- This heating pad must not be used by children under three.
- This heating pad is intended for adult use and should not be used by children unless the setting has been set by a parent or responsible adult and the child is closely supervised at all times during use.

- This heating pad may not be used by persons (including children) with reduced physical, sensory or mental skills or a lack of experience or knowledge unless they are closely supervised and have been instructed on how to use the heating pad safely and are fully aware of the risks of use.
- This product is not a toy. Children must not play with it.
- This heating pad is not designed for use in hospitals.
- This heating pad is suitable for personal use only, not for medical or commercial purposes.
- Do not insert sharp objects into the product.
- Do not use the product if you or the product is wet.
- Do not expose the power bank to direct sunlight or high temperatures.
- The electrical and magnetic fields emitted by this heating pad may interfere with the function of a pacemaker. However, they are still well below the limits for electrical field strength (5000 V/m max), magnetic field strength (80 A/m max), and magnetic flux density (0.1 millitesla max). Please consult your doctor and the manufacturer of your pacemaker before using this heating pad.
- Please check this heating pad and connection cable frequently for signs of wear and tear or damage. If detected, discontinue use and contact customer service.
- While charging, do not cover the power bank with covers, cushions ,or similar items.
- Do not charge the power bank while the heating pad is in use.
- Risk of explosion! Do not put the power bank on fire or it may explode.
- Do not disassemble or crush the power bank.
- batteries must be charged correctly before use. The instructions from the manufacturer and the specifications in these instructions for use regarding correct charging must be observed at all times.
- Never expose the power bank to extreme heat. This applies in particular to storage in a car. Extreme temperatures can occur inside the vehicle and in the glove compartment when the vehicle is parked for a long period. Therefore, remove the power bank from the vehicle.
- If you have any questions about using this device, contact Customer Service.
- Do not massage areas that are swollen, inflamed, or covered with skin eruptions.
- It is recommended not to use the massage function excessively.

USING THE POWER BANK

Charge the Power Bank before initial use and if the device has not been used for a long period. To charge:

1. Insert the provided Charging Cable into the connection socket of the Power Bank.
2. Connect the other end of the Charging Cable to a USB charger via the USB port (USB charger not included) with at least a 1-Amp output. The Battery Level LED on the Power Bank will flash white while charging. The charging/decharging levels are as follows:
 - 1 x flash: 0 % – 25 %
 - 2 x flash: 26 % – 50 %
 - 3 x flash: 51 % – 75 %
 - 4 x flash: 76 % – 99 %
 - Steady on: 100 %
3. The Power Bank is fully charged when the Battery Level LED stops flashing and displays steadily (about 2.5 hours for a completely discharged Power Bank under a 2-Amp output).
4. Disconnect the Charging Cable; the LED will shut off. Charge the Power Bank at least once per year to

maintain its capacity.

WARNING

- While charging, do not cover the Power Bank. Only charge the Power Bank in a dry environment at normal room temperature.

Charging other devices from the Power Bank



The Power Bank can also be used to charge other rechargeable devices, such as smartphones. To charge your device using the power bank, simply connect your device's USB cable to the Power Bank and to the USB port on your device.

Warranty

- 24Hrs Quick Customer Support
- 30 Days Free Return
- 365Days Warranty

If you have questions or concerns, don't hesitate to contact us directly at: US Customer Services Hotline

- 1(833)990-0618

Monday to Friday, 9 AM to 5 PM EST

- **Email:** help@comfytemp.com
- www.comfytemp.com
- **Product Name:** Massage Heating Pad
- **Brand:** Comfytemp
- **Model:** K9224

UK REP

- **Company Name:** UKCA SERVICE LTD
- **Address:** 21 Ellesmere Avenue, Worsley, Manchester, UK, M28 OAL
- **E-mail:** ukca.service@gmail.com

EC REP

- **Company Name:** TopToll GmbH
- **Address:** Einsteinstr.2, Neuss 41464, Germany USt-IdNr:DE339651736
- **Email:** toptollde@gmail.com
- **Manufacturer:** Shenzhen Yicaiwangluo Technology Co., Ltd
- **Company Name:** Xıncaishenzhendianzishangwuyouxiangongsi
- **Address:** Yousong Second Industrial Zone, Fukang community, Longhua, 416Rm, 4F, 3Bldg, 1980 Technology&Cultural Industry Park Shenzhen GuangdongSheng 518000 CN

FAQs

What makes the Comfytemp K9224 Cordless Heating Pad unique?

The Comfytemp K9224 Cordless Heating Pad stands out due to its cordless design with a 5000mAh rechargeable battery, providing portability and flexibility for use without being tied to a power outlet.

What type of pain relief does the Comfytemp K9224 Cordless Heating Pad provide?

The Comfytemp K9224 Cordless Heating Pad offers heat therapy and soothing vibration massage to relieve lower back pain, menstrual cramps, abdominal discomfort, muscle tension, and more.

How long does the battery of the Comfytemp K9224 Cordless Heating Pad last?

The 5000mAh battery of the Comfytemp K9224 Cordless Heating Pad lasts up to 3 hours on a full charge, depending on the heat and vibration settings used.

What are the heat settings available on the Comfytemp K9224 Cordless Heating Pad?

The Comfytemp K9224 Cordless Heating Pad features three heat settings: low (green), medium (blue), and high (red), allowing users to customize their comfort.

How do the vibration modes of the Comfytemp K9224 Cordless Heating Pad enhance its functionality?

The Comfytemp K9224 Cordless Heating Pad offers three vibration modes that provide soothing massage therapy to complement the heat, making it more effective for muscle relaxation and pain relief.

How do you charge the Comfytemp K9224 Cordless Heating Pad?

To charge the Comfytemp K9224 Cordless Heating Pad, connect the included USB charging cable to the pad and a power source, and charge the battery for approximately 2.5 hours.

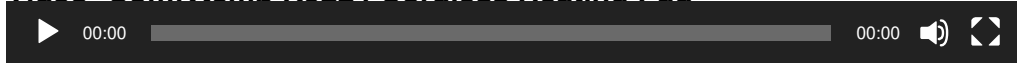
What materials are used in the Comfytemp K9224 Cordless Heating Pad?

The Comfytemp K9224 Cordless Heating Pad is made from soft, skin-friendly microfiber fabric, ensuring comfort during use.

How do you clean the Comfytemp K9224 Cordless Heating Pad?

To clean the Comfytemp K9224 Cordless Heating Pad, detach the battery and hand wash or spot clean the pad with mild detergent and cold water. Air dry before reconnecting the battery.

Video- Comfytemp K9224 Cordless Heating Pad



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References

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