



CLEVERIQ Smart WiFi Scale User Manual

[Home](#) » [CLEVERIQ](#) » CLEVERIQ Smart WiFi Scale User Manual



Smart Wifi Scale
Item: 47990-47991

Contents [[hide](#)]

- [1 Product Information](#)
- [2 Operation:](#)
- [3 Use with the App](#)
- [4 Add Device](#)
- [5 Historical data](#)
- [6 Device Manage](#)
- [7 Troubleshooting](#)
- [8 Battery Safety Always](#)
- [9 Documents / Resources](#)
- [10 Related Posts](#)

Product Information

- 3x AAA batteries (not included)
- Max Capacity 180kg Division 100g
- Works with the "Smart Life" App and analyzes over 13 body health values.
- Traditional values: Weight/ BMI / Body fat percentage / water content (Body water percentage)/ Muscle/ Calorie (KCAL)/ Bone Mass
- New values: Body Score /Fat-free Body Weight I Visceral fat grade / Protein /Body Type / Metabolic Age

- Curve trends lines for Weight/body fat/ BMI
- The app supports share to family multiple users
- Auto-on & Off
- Low battery and overload indicator

Note: The scale will turn on when a weight of 5kg or more is placed on it.

It is recommended to keep the scale in a working environment of: 0°C-4.0°C/32°F-104°F;
Relative humidity 85% so that the health values will continuously be updated.

App “Smart Life” Information:

Search and download the free app “Smart **Life**” on Android or iOS. System requirement for use of the App:

- iOS 8.0 or higher
- Android 4.4 or higher

Please read the following instructions carefully before use.

The scales are designed for household use only, not to be used for commercial purposes.

Operation:

1. Open the battery compartment on the underside.
2. Insert batteries (3x AAA), please ensure that the polarity is correct
3. Close the battery compartment again.

Note: If the message ” LO” appears on the display, replace the batteries.

How to measure Body Weight

If you prefer to not connect to WIFI and would just like to use the scale for simple weight measurement, then simply follow the steps below:

1. Press the platform center and remove your foot.
2. 0 .0 will be displayed on the screen
3. The scale will switch off and is now ready for use.
4. Step onto the weight platform until your weight numbers appear on the screen.

Note: This initialization process must be repeated if the scale is moved. Always place the scale on a hard and flat surface to have accurate measurement. If you find a 3kg discrepancy 2 times consecutively, it is possible that the initialization process was not successful. Repeat steps 1-3.

Use with the App

To download the app, search for ” Smart Life” in any app store. OR scan below QR code



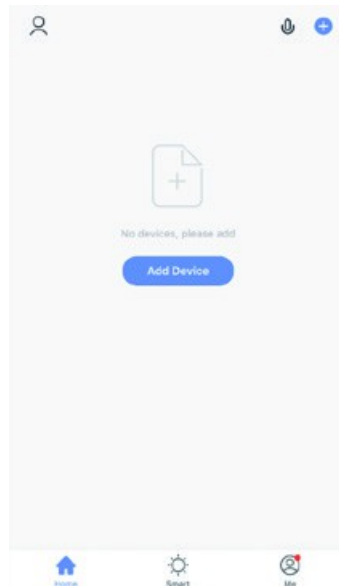
<http://e.tuya.com/smartlife>


Register your account follow the register page accordingly fill in the necessary information required.

Household/Member Management



1. When logged in, the Bottom right **Me** , symbol enter into” Home Management” to start “Add home”.



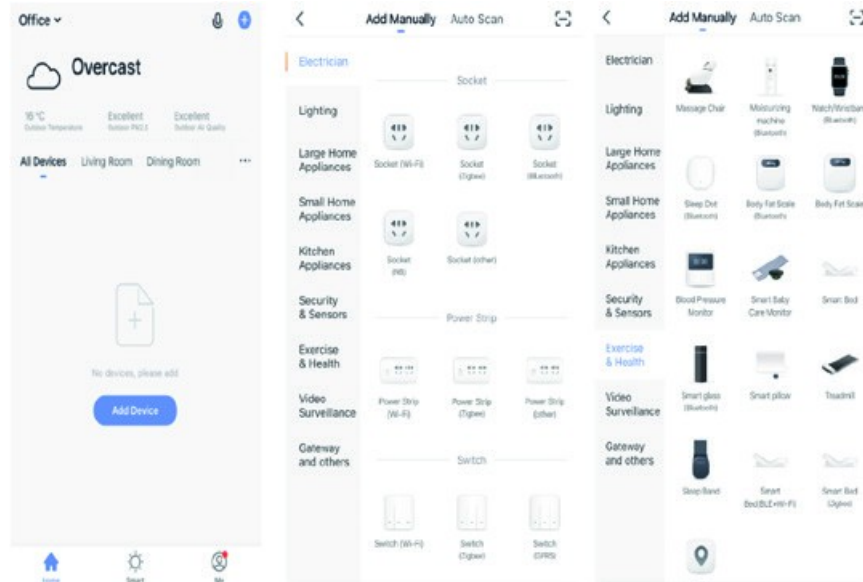
2. Successful setting the family information, Click Top Left  symbol again, to choose the one you setted. The Top Left corner will show the named.



Add Device

1. In Welcome home page, click “Add Device” or click “+” symbol on the top right corner to enter into device pair page.

2. Choose “Exercise&Health” to find the device category ” Body Fat Scale”



3. Insert the battery into the product, the wifi signal symbol will flash rapidly. In the app click “Confirm **indicator rapidly blink**” button to finish the pairing process. If the wifi signal symbol is flashing slowly, long-press the pair button until the symbol flashes rapidly. Then repeat the previous pairing process again. Slow flashing wifi symbol indicates failed wifi connection.

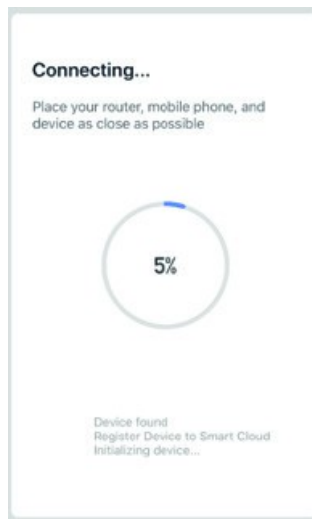
Pairing button



detecting square symbol and wifi symbol



4. Make sure the phone is under WiFi Connection and fill in the password of WiFi which phone connected. Then Connecting starts.



5. Connection 100% after few seconds / minutes. Then auto enter into “Device added successfully” page.



Note: Make sure scale and phone under same WiFi Network to repair Pairing may take a few minutes based on the WIFI signal. The App will show the progress. If pairing fails, click ” View help” check how to do or “got it”retry again with repeat Add Device step 3&4. Since the app needs to update regularly, the pairing process may differ from the manual. If this happens, please follow the instructions in the app.

6. After Room Selection and click” Done” , enter in Smart Scale Main Page.

Add Main host User

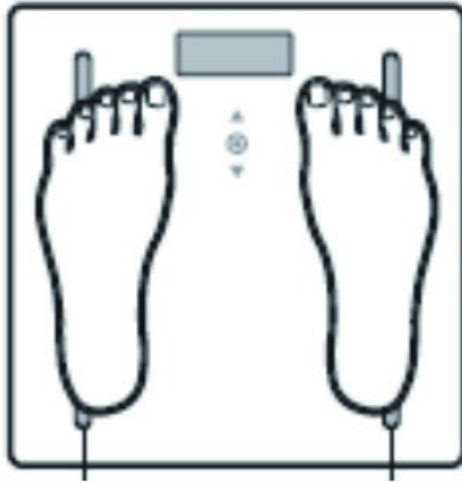
Click Top left user to set up users profile

6.1 Setting

Click right Bottom” **Setting**” to do Unit change and New measurements distribution ON or OFF. Recommendation setting to **ON**. If you select OFF, the new measurement value will exist in middle part of main page and wait for your View and manually distribute to which user.

6.2 Take Measurements

stand on the scale with your bare feet and ensure your feet are touching the left and right electrodes located on the scale (if scale have electrodes) until weight numbers is fixed then get off.



The body values will automatically send the results to the phone. When you open the App, you can see your details.

Note: The speed of values transferred are based on the strength of the WIFI signal. And if have not find values in the main page, be the attention of the middle"

You need to claim data" – See – Claim

Smart Scale Main Page Records

The Main Page will record all your measurements values by date and timing.

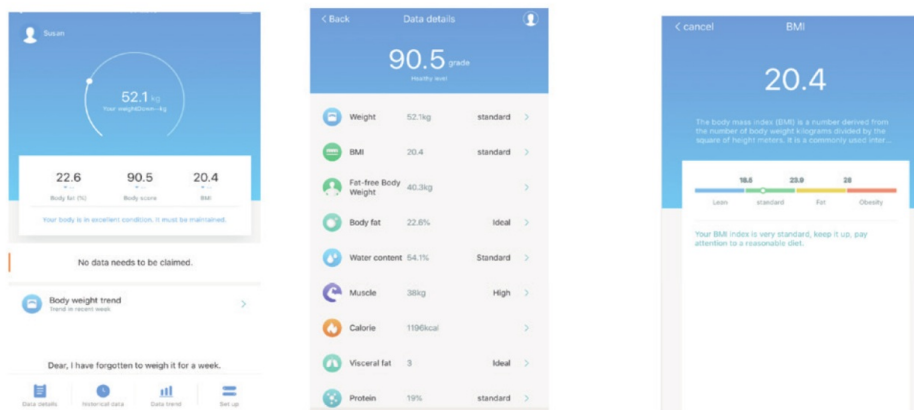
Data Details

can see over 13 analyze value.

Click right arrow can see each value recommendation.

Weight Main page Analyze value details page Each value recommendation

Weight Main page Analyze value details page Each value recommendation



Historical data


Can see recently measurement records list

< Back Historical records		
11/19 14:21	weight 53.7 kg	body fat 23.6 %
11/19 14:19	weight 54.6 kg	body fat 24.53 %
11/19 14:19	weight 54.6 kg	body fat 24.53 %
11/19 14:14	weight 53.7 kg	body fat 23.6 %
11/19 14:12	weight 57.5 kg	body fat 27.26 %
11/19 14:06	weight 57.5 kg	body fat 27.26 %

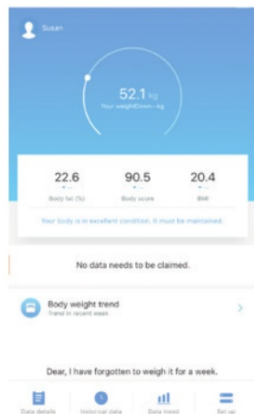
Data trend

Can see the data trends by week/month / year

Multi-user on same phone

1. Click  Susan at scale main page, enter into “Add new users” to set up the sub-user profile, and “save”. then follow step 6.2 take measurements.

Main user page



Add new users


The "Add new users" screen is titled "Members of the family". It lists three instructions: 1. This member will enter the family group, cannot be deleted directly in the panel, needs to enter the family management to delete the operation. 2. The member will have access to all of the home group's devices. 3. Data generated by the member using different health devices can be stored uniformly in the member database. There is an "Immediately add" button. Below this, there is a section for "The other members" with similar instructions and another "Immediately add" button.

user profile & save

The "user profile & save" screen has a header with "< cancel", "Add personal information", and "Save". It contains several fields: "Head portrait" with a camera icon, "Full name" with the value "fanso", "Sex" with the value "male", "Birthday" with the value "1990-11-19", and "height" with the value "170cm".

2. The Body values data will be automatically assigned to each user based on similar weight selection if step 6.1 setting New measurements distribution to ON. Note: The speed of values transferred are based on the strength of the WIFI signal. And if have not find values in main page, be attention of middle” You need to claim data” – See – Claim

Allow other phones can connect my smart scale

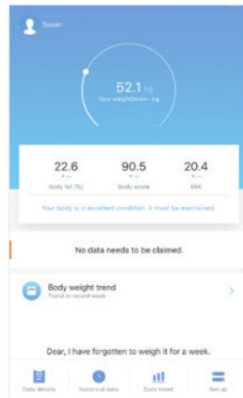
1. Click  at scale main page, enter into Details of device page.

Choose “Share devices” –Fill in the phone no. of family member you wanna invite in, will be a notification to the number host.

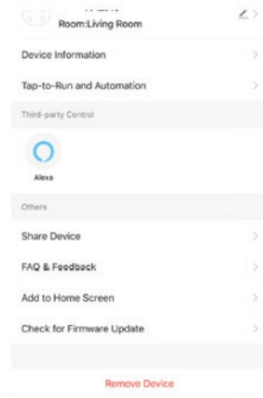
Note: if the invited user has an account already, the Smart Scale device will auto showed in her/ his phone. Then able to use the scale with app.

If the invited user has not registered an account already, should be finish register first.

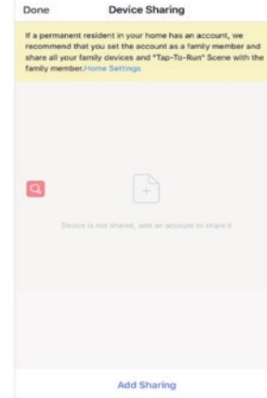
Main user page



Share device page




Add family member



Important: support one main host of smart scales only. Other sub-user only can be invited by the shared devices (different iPhone) or add users (same phone). Can not directly pair the scale with 2nd phone by add device step 3&4&5, otherwise, the initial host of smart scale will lost connection.

Device Manage

1. If you want to pair another device, delete the current connected device first by click  enter into details of device page, and select “**Remove Device**”.
2. If the router has been changed, repeat steps of add device step 1 to 5.

Troubleshooting

1. When the LCD screen displays **10"**, you should install a new battery.
2. When the LCD displays “ERR” and stay at “ERR”
 - ◆ it indicates that the maximum weight has been exceeded.
3. When the LCD displays Weight but no analyze data in app or displays “ERR2”
 - make sure you are barefoot when standing on the platform
 - make sure your foot is touching the electrodes on the right and left side
 - make sure you enter your profile parameters in full
 - make sure your **WELCOME HOME** page shows the scale is connected
 - make sure the scale under WIFI and the router have not been changed.

Note 1: If the above did not solve the issue, enter into the Device Manage Remove device first and then repeat Add device steps 1-5 to re pair the device.

Note 2: The speed of values transferred are based on the strength of the WIFI signal. And if have not find values in main page, be attention of middle “ **You need to claim data**” – **See – Claim**

Battery Safety Always

- Use the batteries recommended
- Make sure the battery compartment is secure
- Fit batteries correctly, observing the plus and minus marks on the battery and compartment

- Store unused batteries in their packaging and keep away from metal objects which could cause a short circuit
- Remove dead batteries from the scales.
- Remove batteries from the scales if they will not be used for a prolonged period.
- Keep loose batteries away from young children.
- Seek medical advice if a battery has been swallowed.

Never


- Dispose of batteries in a fire
- Attempt to recharge ordinary batteries

Use and care

- Ensure your scales is on a flat, even, and firm Avoid carpet or soft surfaces.
- Always weigh yourself with the same scale placed on the same surface. Uneven floors may affect the reading.
- The surface of the scale will be slippery if wet. Keep dry!
- Weigh yourself without clothing and footwear, before meals and always at the same time of day for the most accurate results.
- For better accuracy, it is not advised to take the measurement within 2 hours of waking up.
- Keep the scale in a dry place to protect the electronic components.
- Clean after use with a lightly damp cloth. Do not use solvents or immerse the product in water.
- Avoid overloading the scale; otherwise, permanent damage may occur.
- Do not disassemble the scale, other than to replace the battery.
- Do not store the scale in an upright position when not in use as this will drain the battery.
- Avoid excessive impact or vibration to the unit, such as dropping the scale onto the floor, or objects onto the scales.
- A user who has any metal material inserted into his/her body may get differences in measurements of body fat reading.
- Pacemaker users are advised against using this device.
- The precision of the data detected by the scale can be altered in the following cases:
 - high alcohol levels
 - high levels of caffeine or drugs
 - after an intense sports activity
 - during an illness
 - during pregnancy
 - after heavy meals
 - in presence of dehydration problems
 - your personal data (height, age, gender) have not been input correctly
 - if you have wet or dry feet
 - persons with a swollen leg



Documents / Resources

 <p>manual Smart WiFi Scale Item: 47395-47391</p> <p>10 9 8 7 6 5 4 3 2 1</p> <p>© 2019 CleverIQ Inc. All rights reserved. Model: 47395-47391</p>	<p>CLEVERIQ Smart WiFi Scale [pdf] User Manual Smart WiFi Scale</p>
---	---

[Manuals+.](#) [home](#) [privacy](#)