



**Gen-IC Trial
Cloud Intercom**



Clear-Com Gen-IC Trial Cloud Intercom User Guide

[Home](#) » [Clear-Com](#) » Clear-Com Gen-IC Trial Cloud Intercom User Guide 

Contents

- [1 Clear-Com Gen-IC Trial Cloud Intercom](#)
- [2 Product Information](#)
- [3 Creating a Gen-IC Instance](#)
- [4 Downloading Station-IC or Agent-IC](#)
- [5 Connecting Station-IC or Agent-IC](#)
- [6 Documents / Resources](#)
 - [6.1 References](#)
- [7 Related Posts](#)



Clear-Com Gen-IC Trial Cloud Intercom



Product Information

Clear-Com Gen-IC Trial Guide


This document describes how to quickly and easily register as a new user, and log in to the Clear-Com® Gen-IC™ trial version. It covers the following:

- Registering and Logging in to SkyPort
- Creating a Gen-IC instance
- Downloading Station-IC or Agent-IC
- Connecting Station-IC or Agent-IC

Note: Note: Your trial will last for 24 hours.

Registering and Logging in to the SkyPort/Gen-IC

You can sign in using an email address, or your Google, Microsoft or Apple credentials



Sign-In

Sign-in with your existing account or Sign-Up with a new Account.

If you Sign-Up a new account, you will automatically be registered to use the Gen-IC Trial package. If you prefer, select a package from the product section that suits your need.

Sign in with email

or

Sign in with Google

Sign in with Microsoft

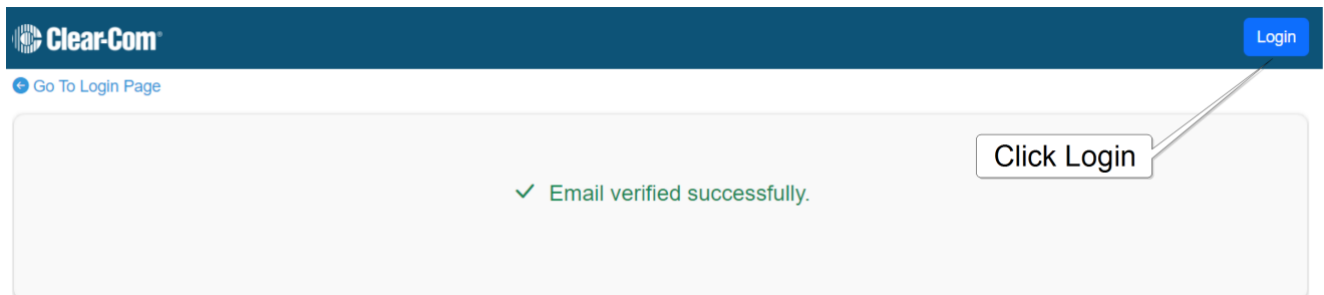
Sign in with Apple

By continuing, you are indicating that you accept our [Terms of Service](#) and [Privacy Policy](#).

For example, to sign in using email, click Sign in with email.

1. Enter your email address, and then click Next.
2. Enter your name, choose a password, and then click Save. A message appears to confirm that you have successfully signed up.

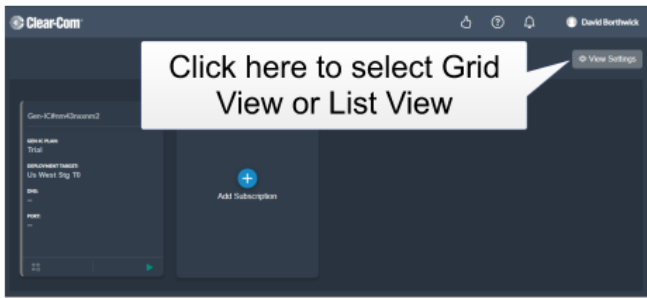
You will receive a verification email. Follow the link in the email to verify your email address. In the screen that appears click Login.



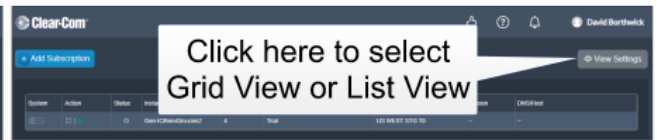
3. You will return to the Sign-In screen (Step 1). Re-enter your email address, name and password. The SkyPort and Gen-IC Usage Agreements screen appears.

A screenshot of the 'SkyPort and Gen-IC Usage Agreements' screen. The title is at the top in white text on a dark blue background. Below the title, there is a paragraph of text: 'By using this application, you agree to the Terms of Service and acknowledge receipt of the Privacy Statement, each of which you can access using the following links.' Below this text are two blue links: 'Open Terms of Service' and 'Open Privacy Policy'. Further down, the section 'About You' is displayed in white text. Below this section are four white input fields: 'First name', 'Last name', 'Company', and 'Country' (which is a dropdown menu). At the bottom of the form are two buttons: a gray 'Decline' button and a blue 'Accept and Continue >' button.

4. For more information about Clear-Com's usage agreements, click Open Terms of Service or Open Privacy Policy.
5. Enter your name, company and country, and then click Accept and Continue. The SkyPort Dashboard appears.
Note: If you select USA as your country, you must also enter a state.



Dashboard in Grid View

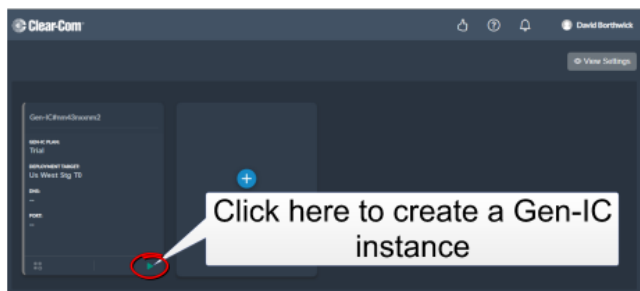


Dashboard in List View

6. Click View Settings to toggle between Grid View  and List View 

Creating a Gen-IC Instance

1. From the SkyPort Dashboard, click the green arrow to create an instance. This might take a couple of minutes as the instance is created in the data center.

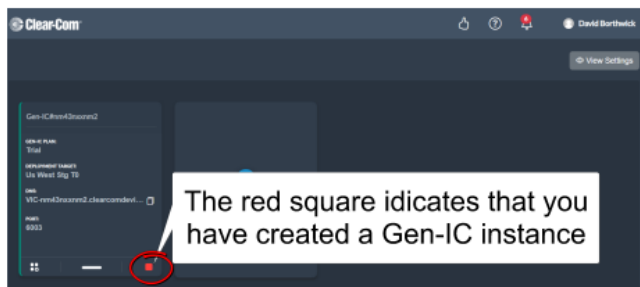


Dashboard in Grid View

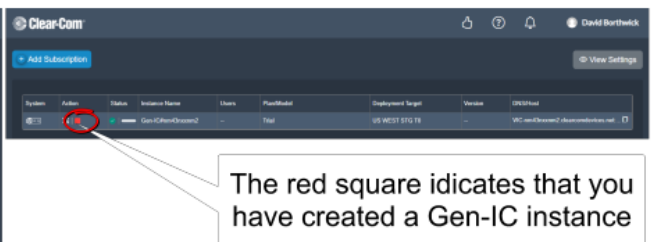


Dashboard in List View

When the instance is ready, a red square appears.

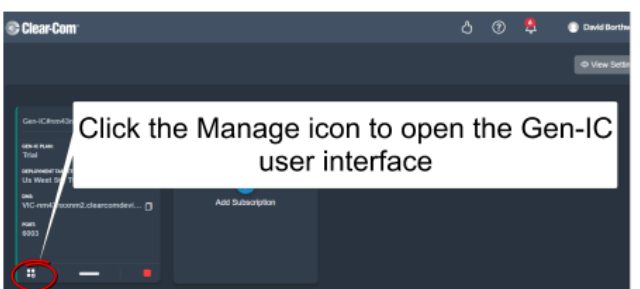


Dashboard in Grid View

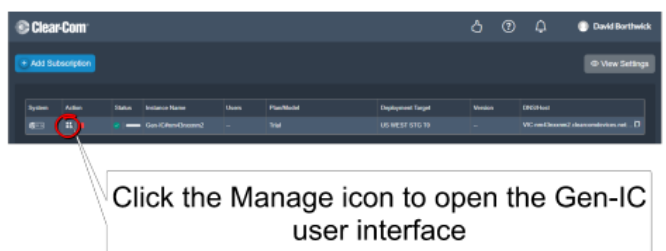


Dashboard in List View

2. To open the Gen-IC web interface, click the Manage icon.
3.

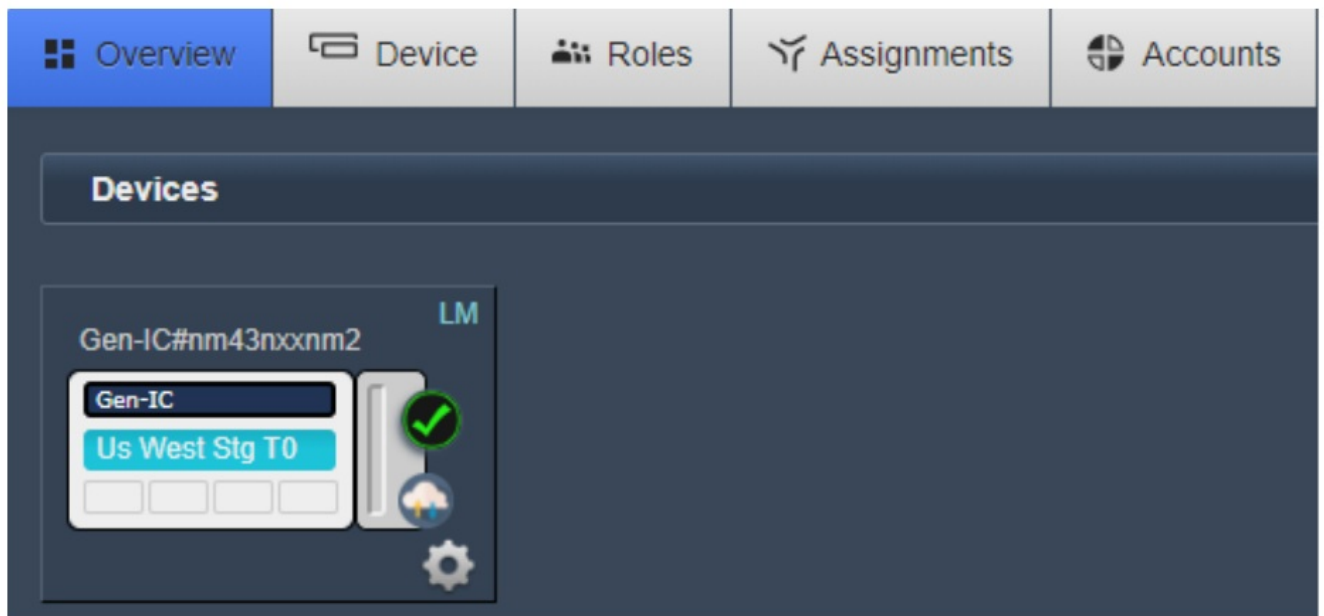


Dashboard in Grid View



Dashboard in List View

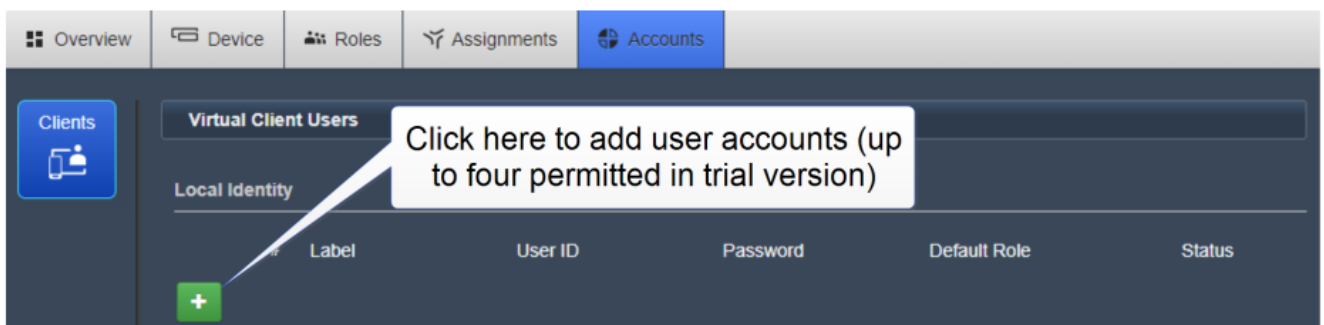
The following screen appears:



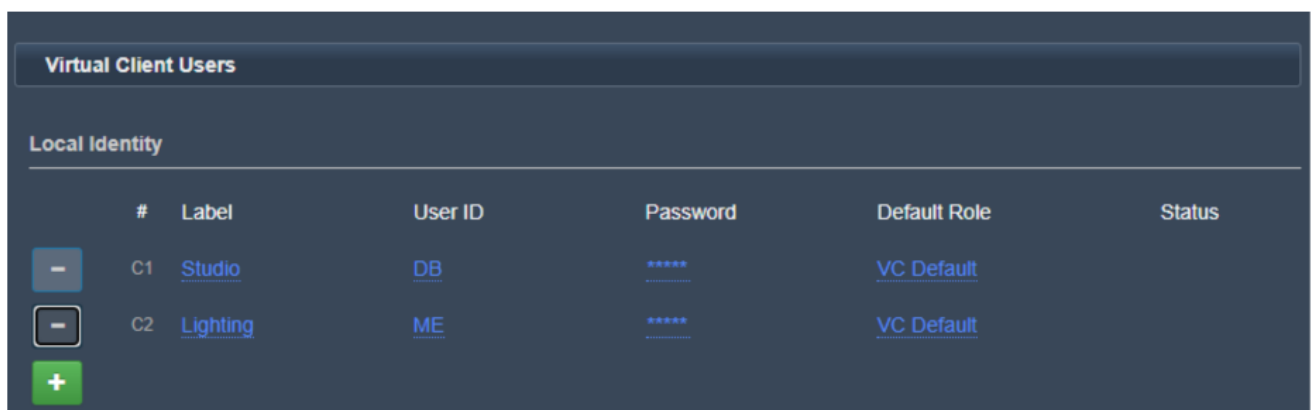
4. Select Accounts.



5. Select  to add users. In the trial version, you can have a maximum of four users



6. Enter Label, User ID, Password and select a Role. An example is shown below.



You can now use Agent-IC or Station-IC to connect to your Gen-IC instance.

Downloading Station-IC or Agent-IC

Use the following QR Codes to download Station-IC™ or Agent-IC®.



Station-IC Windows



Station-IC Mac



Agent-IC Android



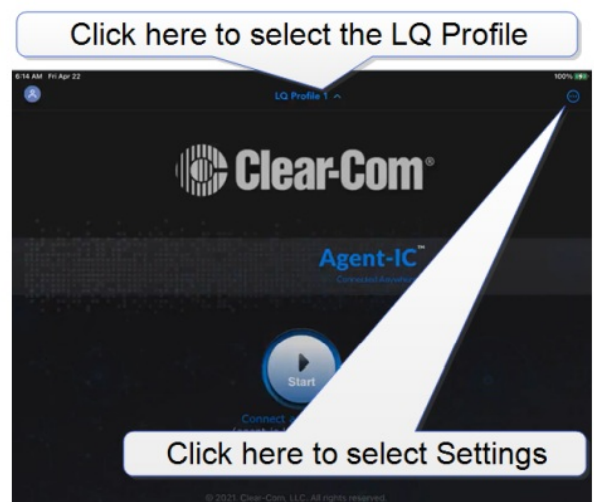
Agent-IC iOS

Connecting Station-IC or Agent-IC

1. Open the app, and select an LQ Profile.



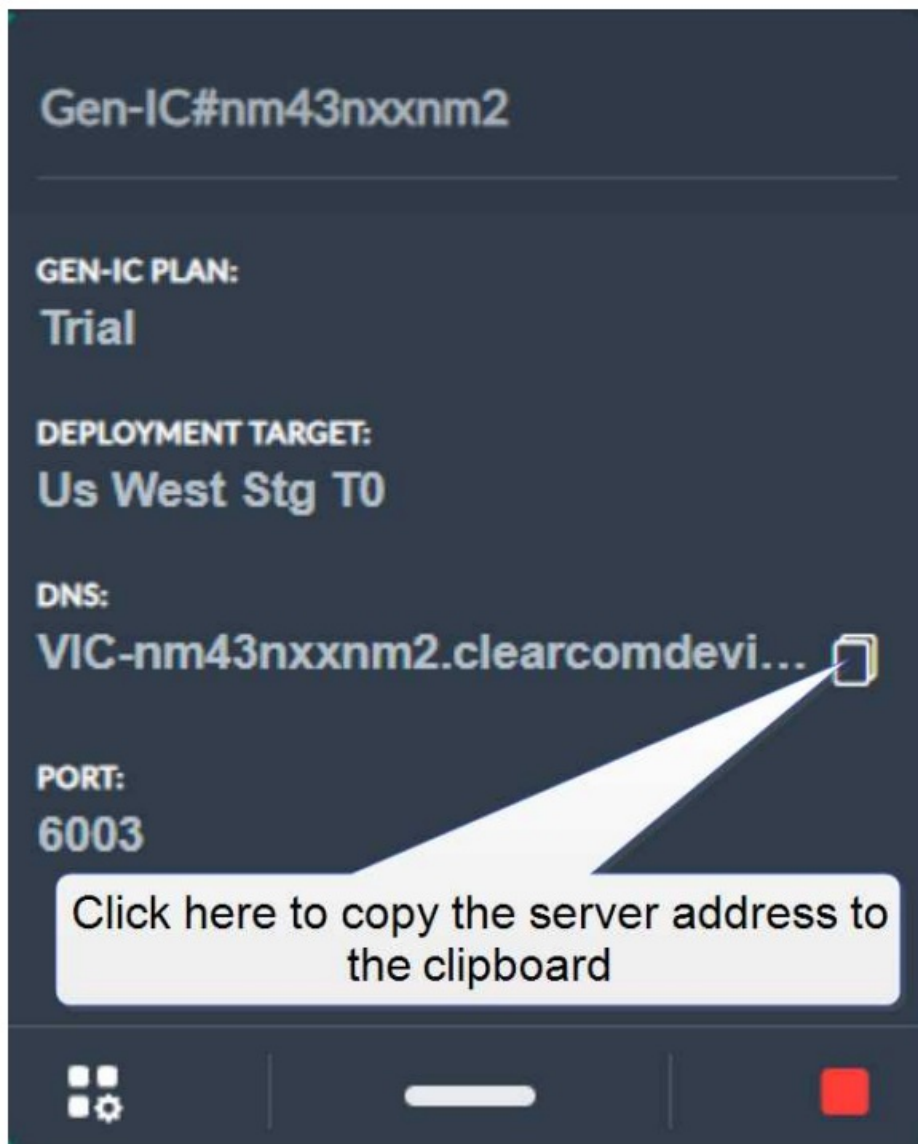
Station-IC



Agent-IC

2. Enter the password, server address and port number from the SkyPort Dashboard. The DNS server address and port number are given in the SkyPort Dashboard.

Note: You can use the Copy icon to copy the server address and paste it into the Server Field of the Profile screen in the next step.



3. Click the cog icon to open the Profile page

General Profiles Done

Edit profile

Name	Michelle LQ
User	Michelle
Password	Password
Server	ccrdemo.dnsalias.net
Port	6002
Profile type	LQ
Network Quality	Balanced
Select Preferred Role	LQ Managed

Some changes require to reconnect with the server to take effect.

Details match those used during registration

Your Station-IC or Agent-IC is now connected to the Gen-IC instance. For more information about your virtual client, see the embedded Help documentation in Station-IC or Agent-IC.

Documents / Resources



[Clear-Com Gen-IC Trial Cloud Intercom](#) [pdf] User Guide
Gen-IC Trial Cloud Intercom, Trial Cloud Intercom, Cloud Intercom, Intercom

References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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