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**Gen-IC Trial
Cloud Intercom**

Clear-Com Gen-IC Trial Cloud Intercom User Guide

Contents

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Product Information

Clear-Com Gen-IC Trial Guide

This document describes how to quickly and easily register as a new user, and log in to the Clear-Com® Gen-IC™ trial version. It covers the following:

- Registering and Logging in to SkyPort
- Creating a Gen-IC instance
- Downloading Station-IC or Agent-IC
- Connecting Station-IC or Agent-IC

Note: Note: Your trial will last for 24 hours.

Registering and Logging in to the SkyPort/Gen-IC

You can sign in using an email address, or your Google, Microsoft or Apple credentials

For example, to sign in using email, click Sign in with email.

1. Enter your email address, and then click Next.
2. Enter your name, choose a password, and then click Save. A message appears to confirm that you have successfully signed up.
   You will receive a verification email. Follow the link in the email to verify your email address. In the screen that appears click Login.
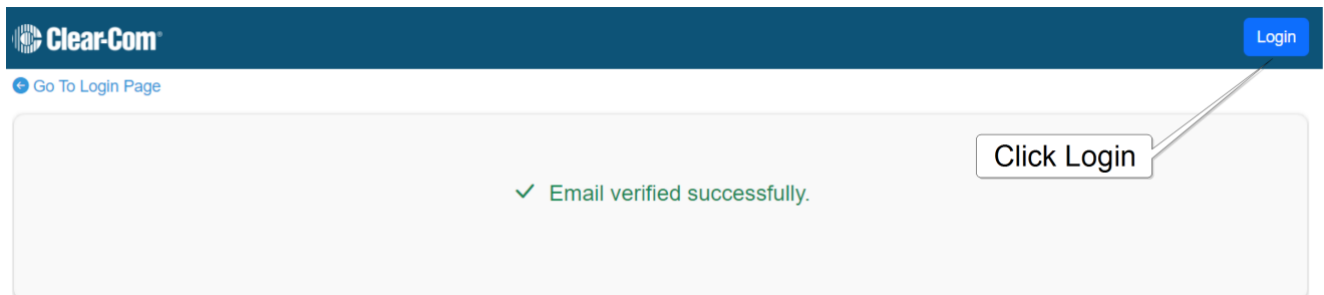

3. You will return to the Sign-In screen (Step 1). Re-enter your email address, name and password. The SkyPort and Gen-IC Usage Agreements screen appears.

4. For more information about Clear-Com's usage agreements, click Open Terms of Service or Open Privacy Policy.
5. Enter your name, company and country, and then click Accept and Continue. The SkyPort Dashboard appears.
   Note: If you select USA as your country, you must also enter a state.
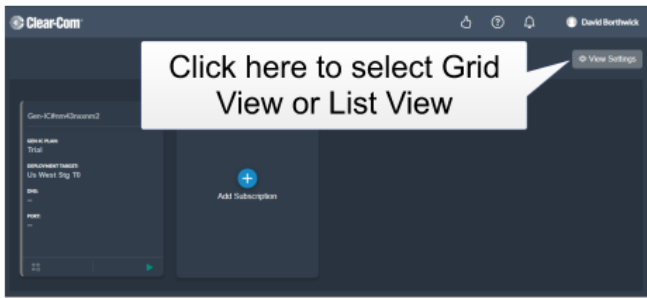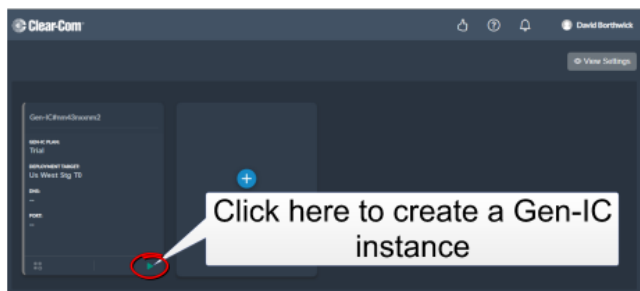
Dashboard in Grid View
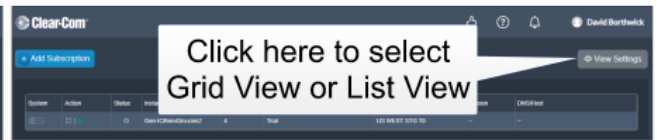
Dashboard in List View

6. Click View Settings to toggle between Grid View and List View

Creating a Gen-IC Instance

1. From the SkyPort Dashboard, click the green arrow to create an instance. This might take a couple of minutes as the instance is created in the data center.
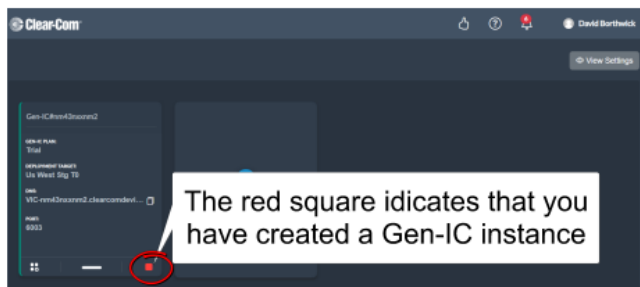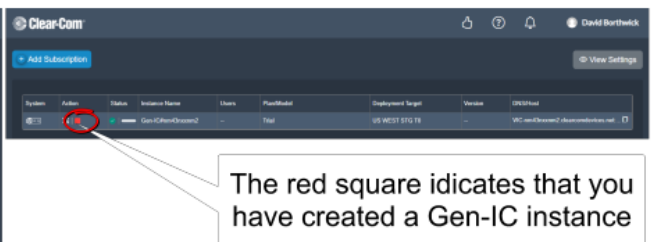

Dashboard in Grid View

Dashboard in List View

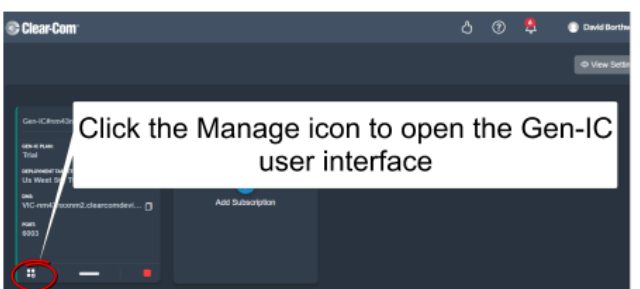When the instance is ready, a red square appears.
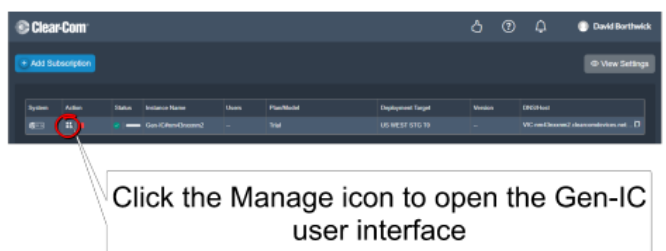

Dashboard in Grid View

Dashboard in List View

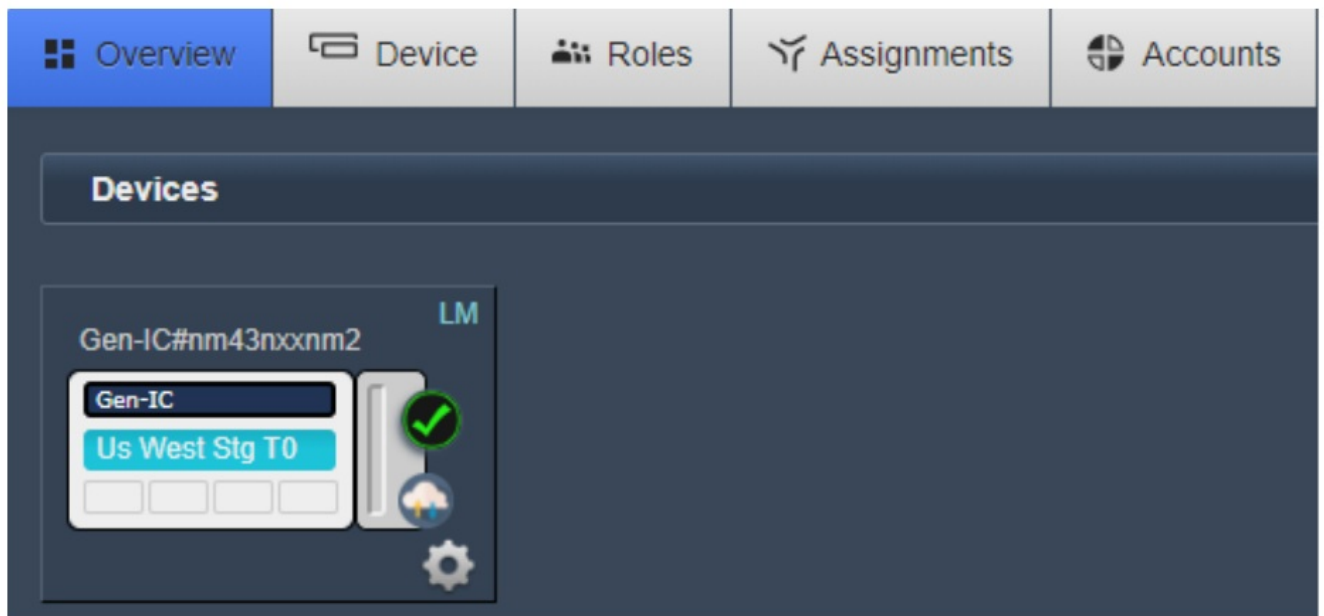2. To open the Gen-IC web interface, click the Manage icon.

3.

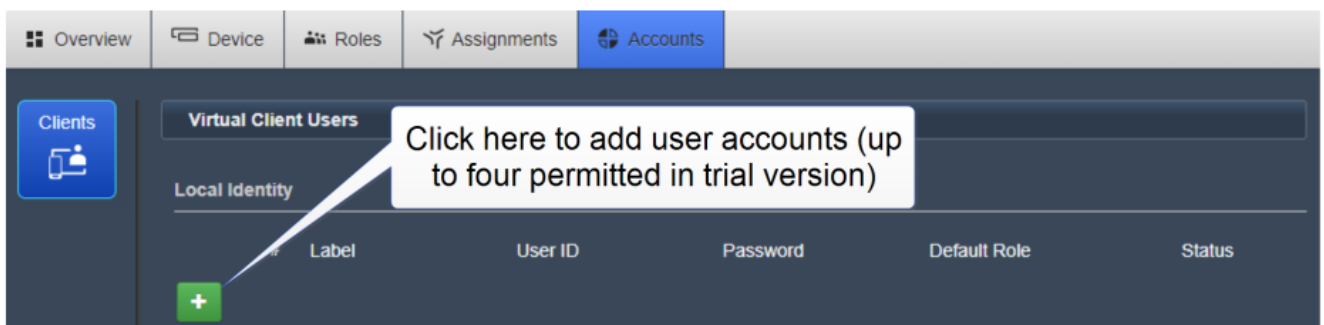Dashboard in Grid View

Dashboard in List View
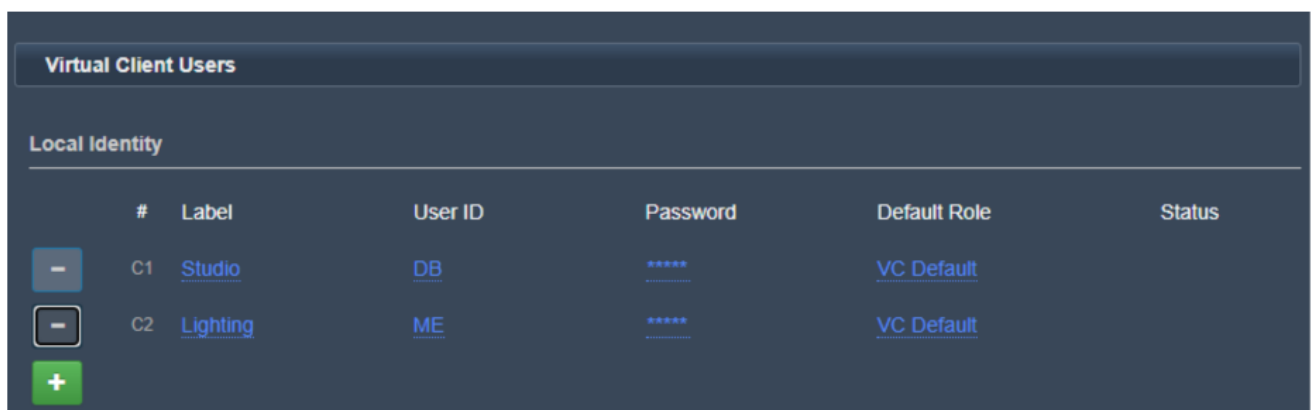
The following screen appears:

4. Select Accounts.

5. Select to add users. In the trial version, you can have a maximum of four users

6. Enter Label, User ID, Password and select a Role. An example is shown below.

You can now use Agent-IC or Station-IC to connect to your Gen-IC instance.

Downloading Station-IC or Agent-IC

Use the following QR Codes to download Station-IC™ or Agent-IC®.

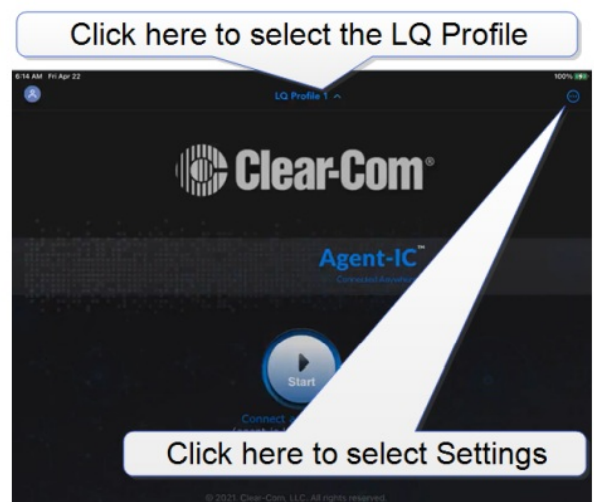**Station-IC Windows**   **Station-IC Mac**   **Agent-IC Android**   **Agent-IC iOS**

Connecting Station-IC or Agent-IC

1. Open the app, and select an LQ Profile.
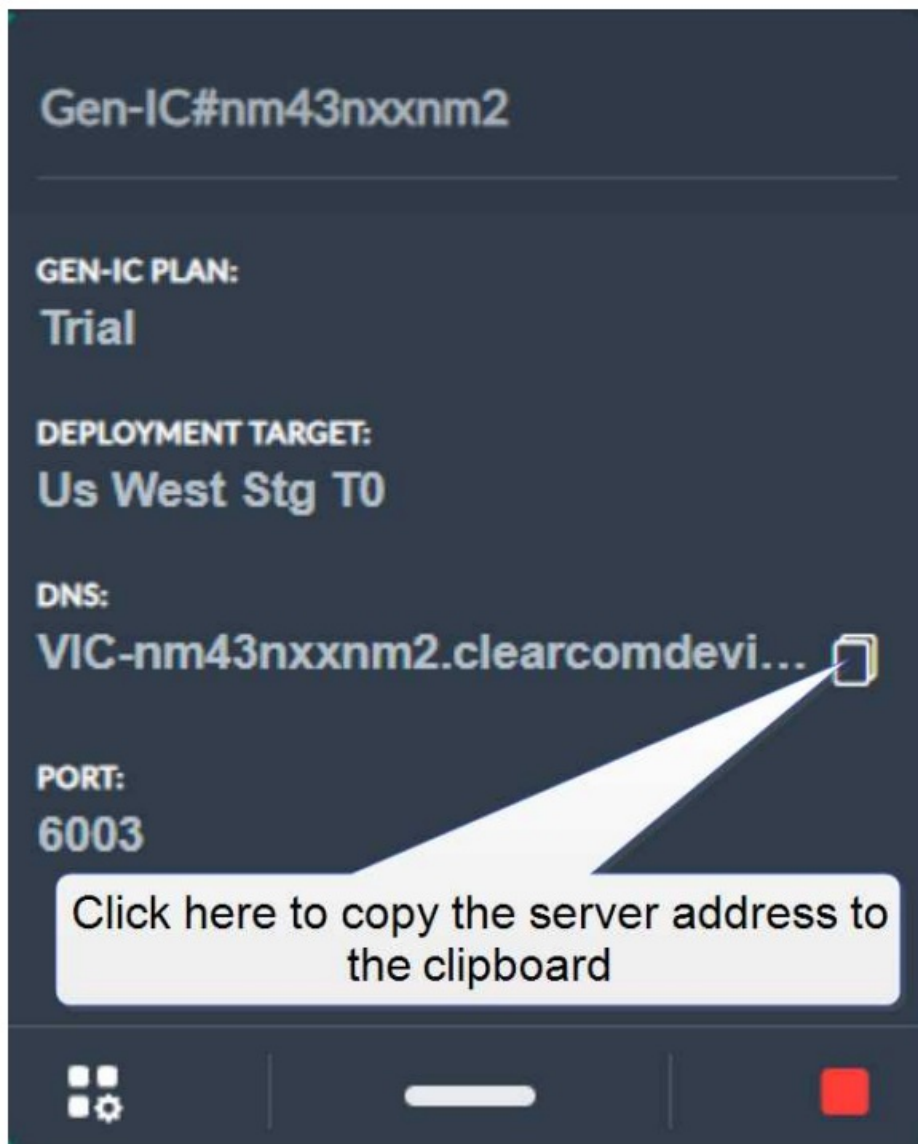

2. Enter the password, server address and port number from the SkyPort Dashboard. The DNS server address and port number are given in the SkyPort Dashboard.
   Note: You can use the Copy icon to copy the server address and paste it into the Server Field of the Profile screen in the next step.

Gen-IC#nm43nxxnm2

GEN-IC PLAN:
Trial

DEPLOYMENT TARGET:
Us West Stg T0

DNS:
VIC-nm43nxxnm2.clearcomdevi...

PORT:
6003

Click here to copy the server address to the clipboard

3. Click the cog icon to open the Profile page

Your Station-IC or Agent-IC is now connected to the Gen-IC instance. For more information about your virtual client, see the embedded Help documentation in Station-IC or Agent-IC.

Documents / Resources

Clear-Com Gen-IC Trial Cloud Intercom [pdf] User Guide
Gen-IC Trial Cloud Intercom, Trial Cloud Intercom, Cloud Intercom, Intercom

References

- **User Manual**