Manuals+ — User Manuals Simplified.
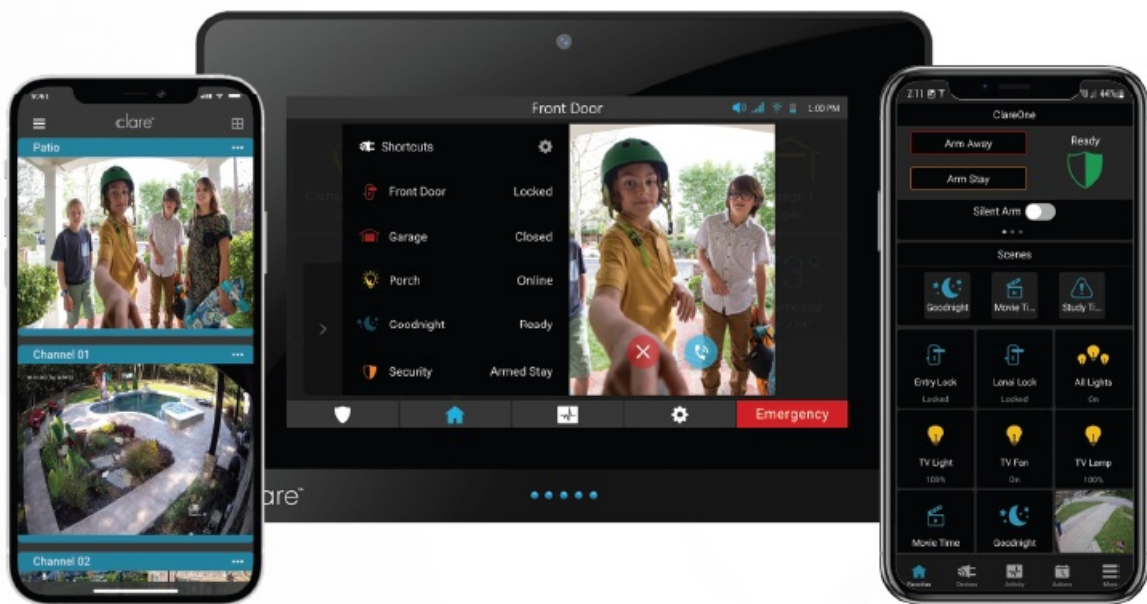

ClareVision App User Guide

Contents

ClareVision App

Available for iOS and Android devices, the ClareVision App puts complete control of your installed security cameras at your fingertips. Know when a visitor is at your front door, or get a notification if something is happening around your home.

- Using our Cloud technology, view your cameras on your smartphone device or through the ClareOne Panel and ClareHome App.
- Not at home? No problem! ClareVision allows you to stay connected to your home from anywhere in the world.
- Easily receive push notifications if motion is detected from any of your installed cameras.
- Using the ClareVision App makes it simple to stay secure and safe while at home or away.
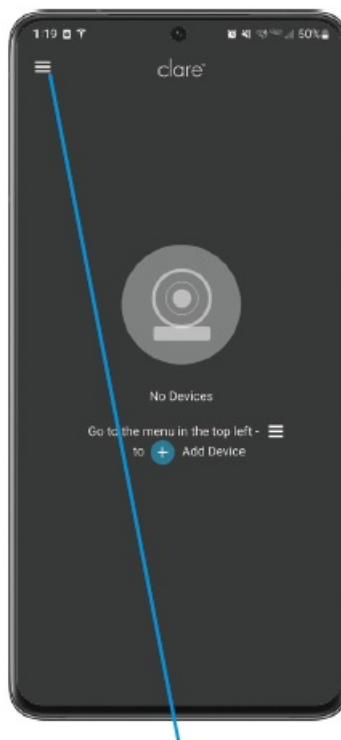
The ClareVision App's Main Menu

After launching the App, you will be presented with the home screen of the App. Here you will be able to add cameras, view existing cameras, chaging the camera display order, manage settings, and more.

- When opening the App for the first time, you will be prompted to add your cameras or NVR.
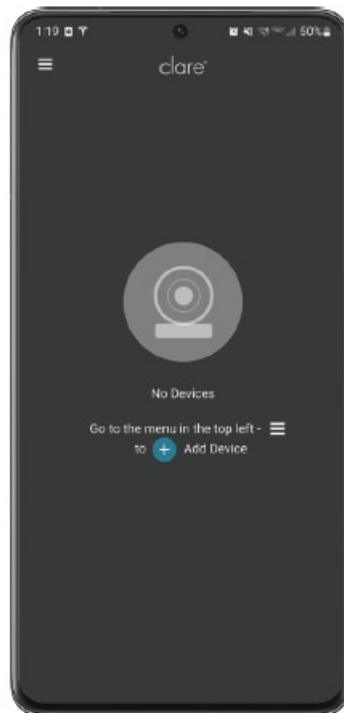
- Tap the menu icon to open the main app menu. Here you can add devices, change global app settings, and view software information.
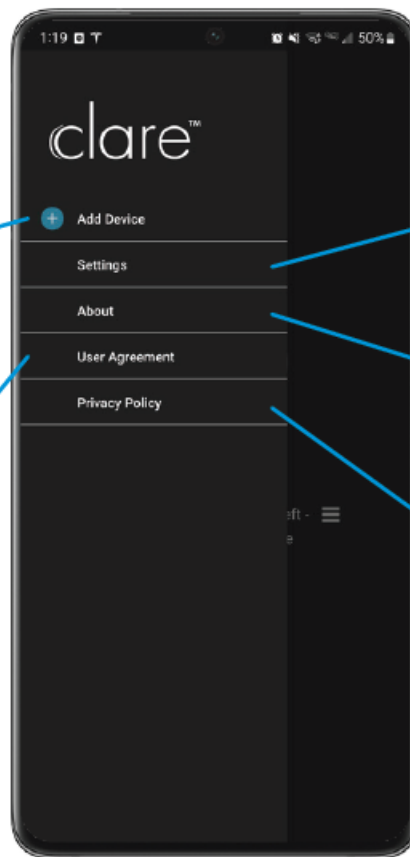

- **Note:** Cameras should be pre-configured by an authorized Clare dealer before they are added to the ClareVision App.

Add Device:
Tapping the Add Device button will open a setup wizard that will guide you on adding your ClareVision camera or NVR.

User Agreement:
View the Clare End User Agreement.

Settings:
Settings allows you to edit Global app settings such as Push Notifications and Live View.
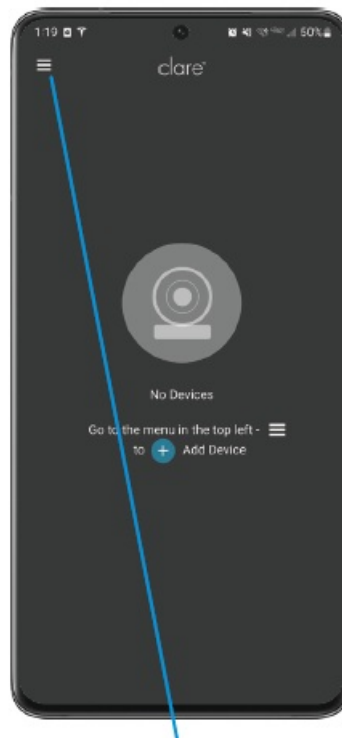
About:
View app software version information.

Privacy Policy:
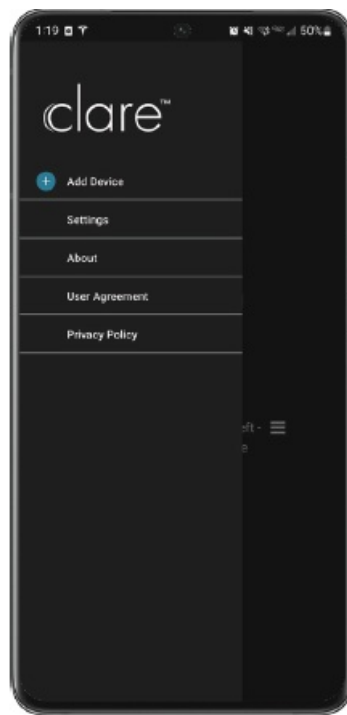View the Clare Privacy Policy Statement.

Adding ClareVision Cameras or NVRs

It's simple to add and configure cameras and NVRs with the ClareVision App. See the steps below on how to add your ClareVision camera or NVR.
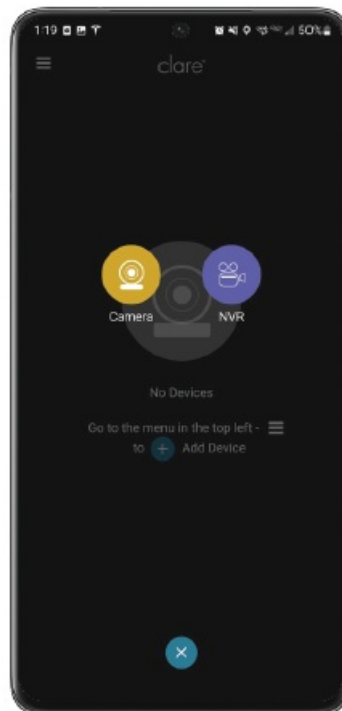
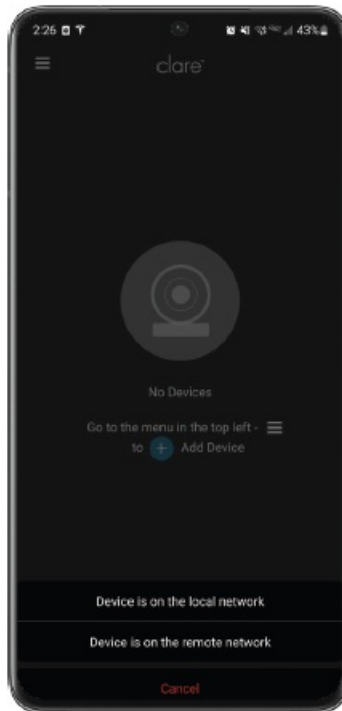- Tap the main menu icon to expand the dropdown list.

- Select + Add Device to begin adding a new device.

- Select Camera to add a standalone camera or NVR to add an NVR and its channels.

- Select Device is on the local network if you are connected to the same network as your cameras.

Select Device is on a remote network to add cameras remotely if not on the same network.

Adding Cameras on the Local Network

If your mobile device is connected to the same network as the camera or NVR, the app will search and display available devices. Select your device from the list to add it.
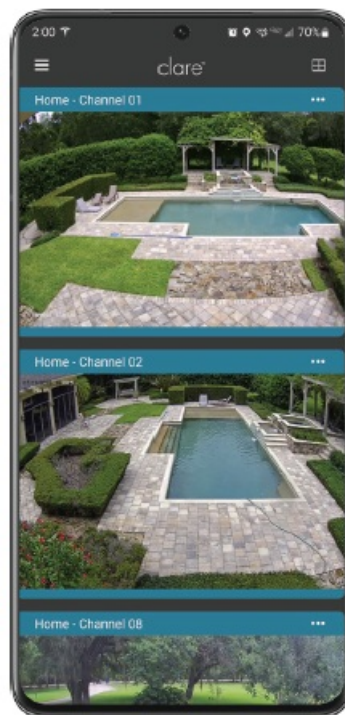
- A list of discovered cameras and NVRs will display. Select your device.
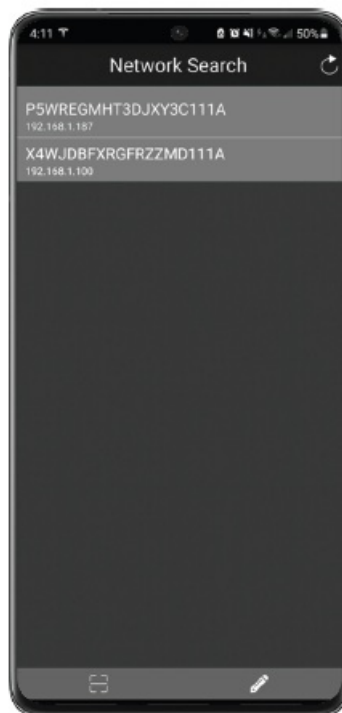
- Input the device password and desired device name. Tap Done.

- Your added camera or NVR will display. On this screen, you can edit device names or select the channels to display if you added an NVR. Tap the

- Your selected cameras will be displayed on the home screen. Tap on any video feed to expand it into focus view. That's it!

Adding Cameras on a Remote Network

By selecting this option, you will be able to add any camera or NVR remotely as long as you have the device QR code or UUID. You will need to input the device password.

- To add devices remotely, tap the QR scan button or pencil icon to add the device UUID.

- Scan the device QR code which can be found on the camera, box, or manual.

- Input the device password and desired name. Tap Done.

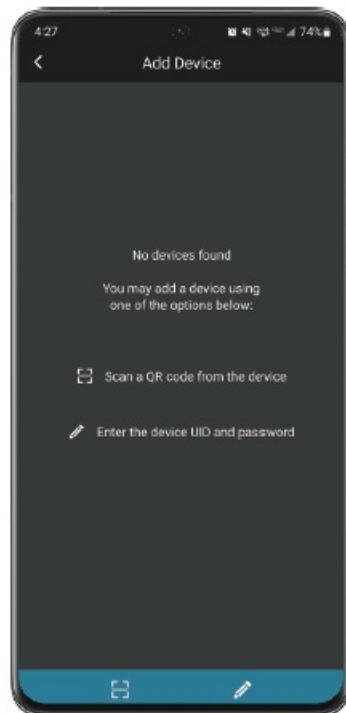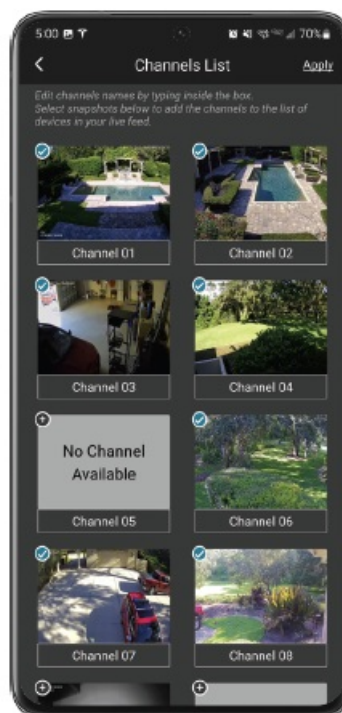- Your added camera or NVR will display. On this screen, you can edit device names or select the channels to display if you added an NVR. Tap the + icon on each image to add to the home screen, then tap Apply when finished.

Viewing Live Video Footage

The ClareVision App makes it easy to view live video straight from your mobile device. Stay connected and always aware of what's happening around your home.

Note: You can view all your available camera feeds by scrolling the screen up/down.

- Grid View allows you to view more cameras on screen. This is useful for users who have an NVR with many cameras. Switch back to Waterfall View by tapping the grid icon again.

Tap the grid icon to reorganize the layout view to **Grid View**.

Tap on a video feed to expand the camera into **Live View**.

Tap the ••• icon to expand the **Device Menu**. Here you can view the device UUID QR code, or reorganize the the order of displayed cameras.

- The Device Menu allows you to view the device UID QR code, access Device Set-tings, or Reorganize the Device Layout.
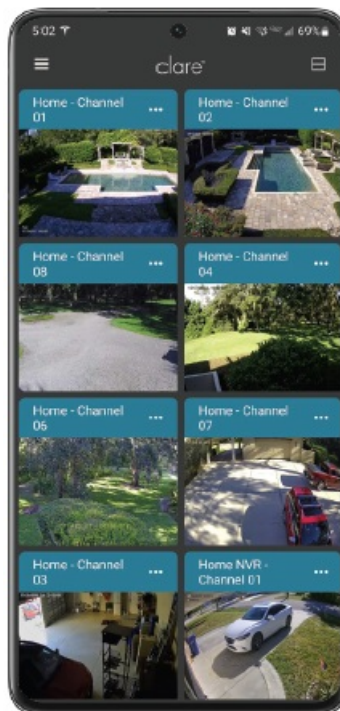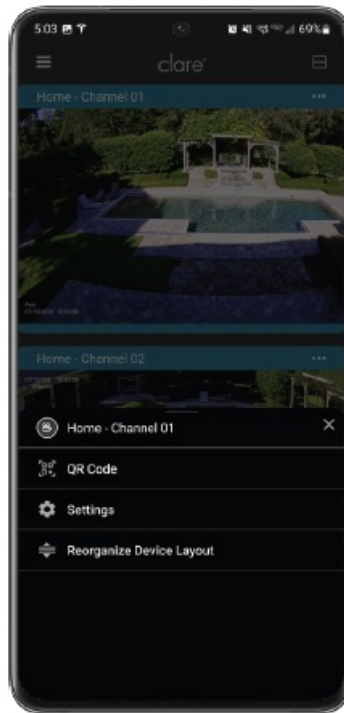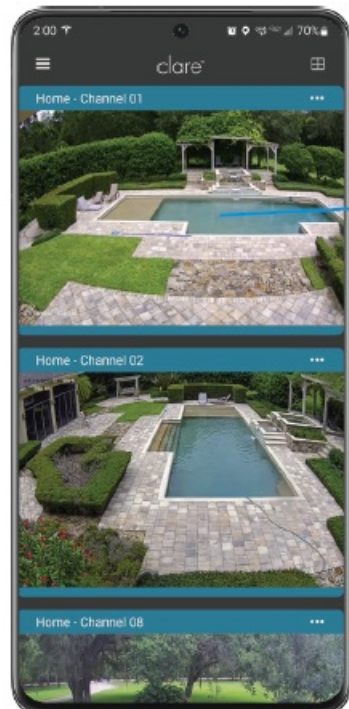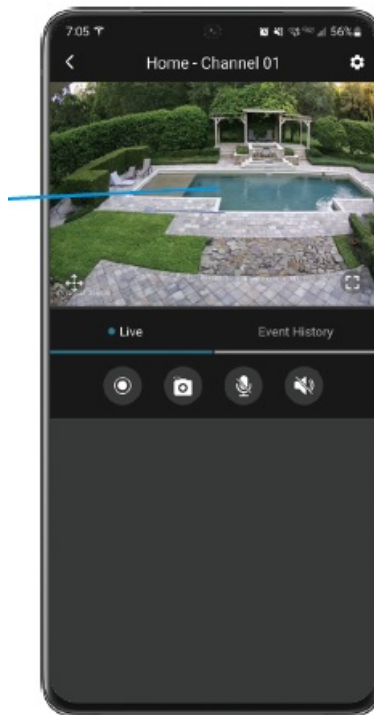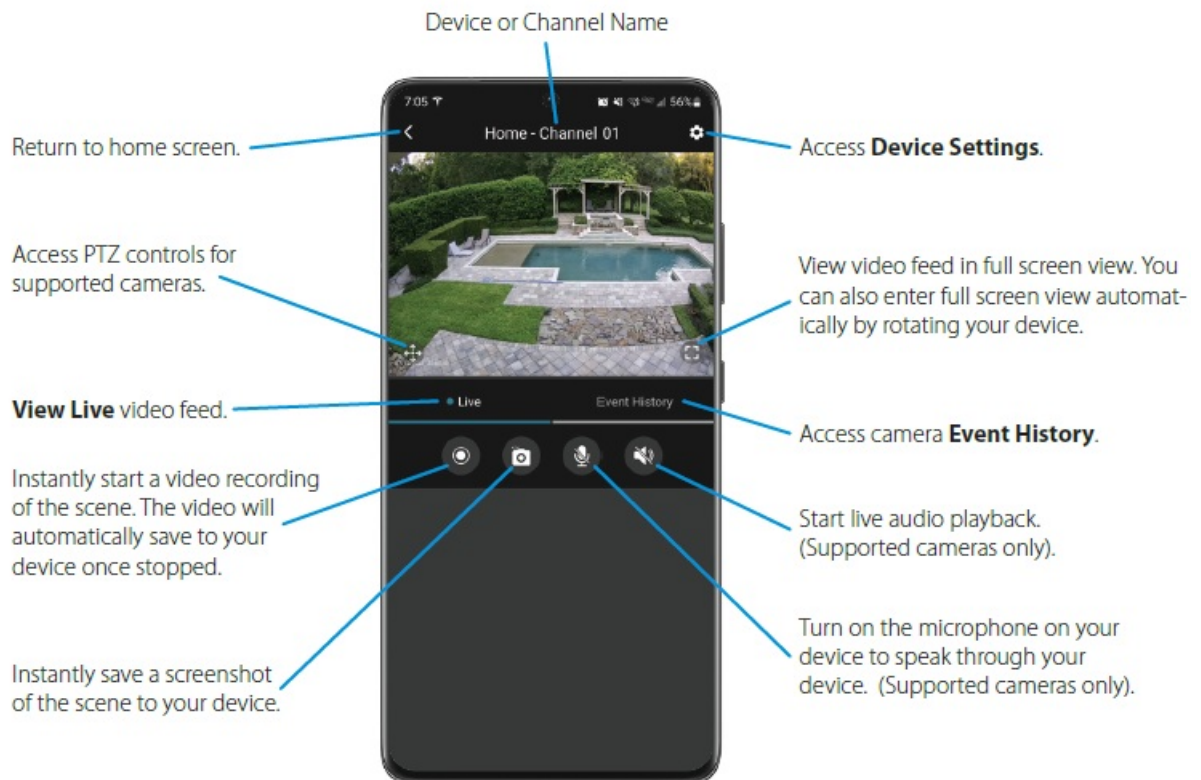
Camera Live View Tab

You can tap on any live video feed to open Live View mode. Here you can view the camera feed, settings, event history, save recordings, and use two-way voice with supported cameras.

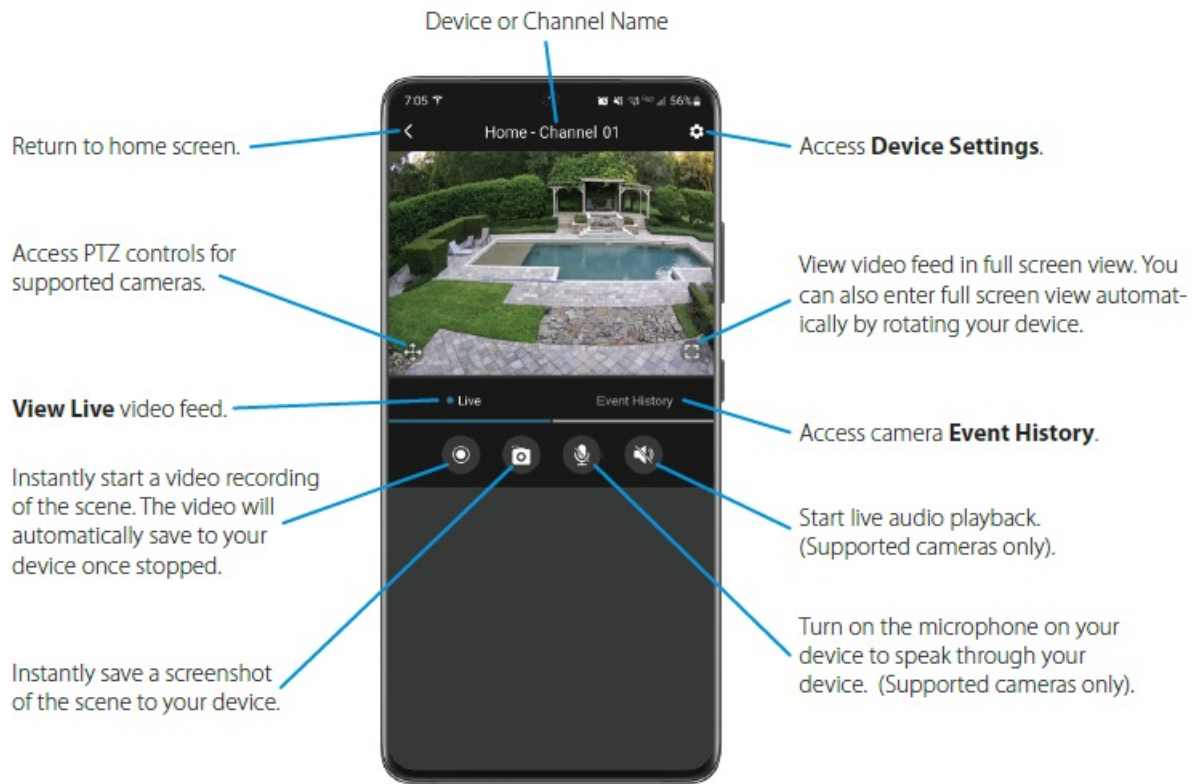- Tap a camera feed to open the camera in Live View.

- In Live View, you can view live video, access events, screenshot, save video, share, and manage audio feeds.

Device or Channel Name

Return to home screen.

Access **Device Settings**.

Access PTZ controls for supported cameras.

View video feed in full screen view. You can also enter full screen view automatically by rotating your device.

View Live video feed.

Access camera **Event History**.

Instantly start a video recording of the scene. The video will automatically save to your device once stopped.

Start live audio playback. (Supported cameras only).

Turn on the microphone on your device to speak through your device. (Supported cameras only).

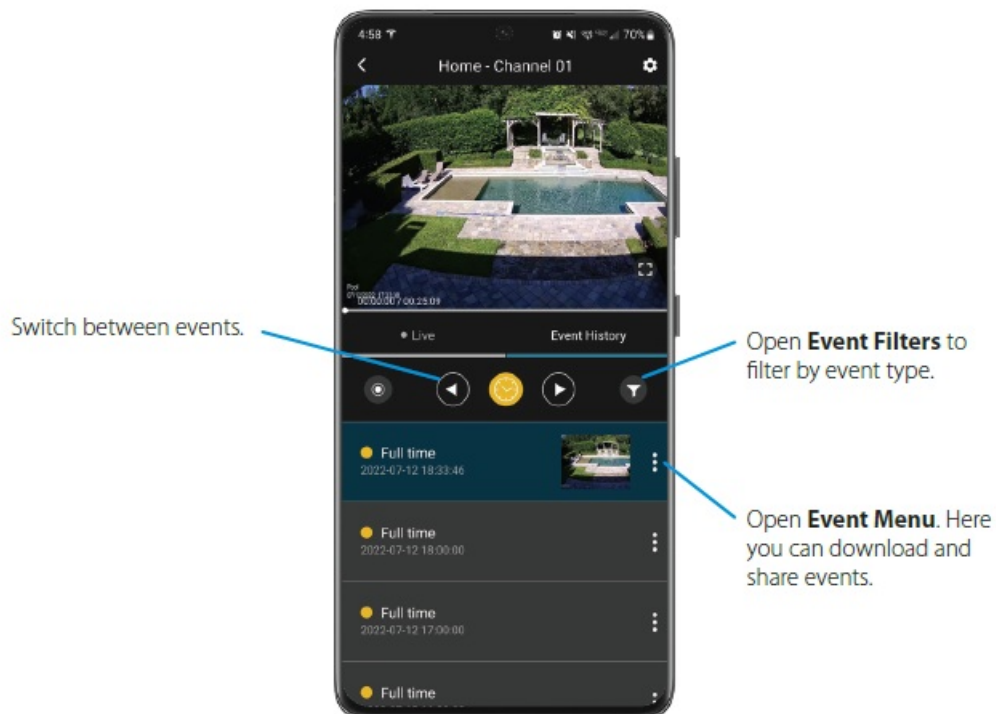Instantly save a screenshot of the scene to your device.

Event History

The Event History tab allows your to playback events based on your configured settings. Cameras that support smart events will display additional event filter options.

- Event Filters allows you to filter events by the event type or date range.

Device or Channel Name

Return to home screen.

Access **Device Settings**.

Access PTZ controls for supported cameras.

View video feed in full screen view. You can also enter full screen view automatically by rotating your device.

View Live video feed.

Access camera **Event History**.

Instantly start a video recording of the scene. The video will automatically save to your device once stopped.

Start live audio playback. (Supported cameras only).

Turn on the microphone on your device to speak through your device. (Supported cameras only).

Instantly save a screenshot of the scene to your device.

- Event Menu allows you to Download the Event Video or open your device share menu to Share the Event Video with a person.

Switch between events.

Open **Event Filters** to filter by event type.

Open **Event Menu**. Here you can download and share events.

PTZ Controls and Full Screen Mode

PTZ Controls allow you to pan, tilt, and zoom cameras that support PTZ. You can access full screen mode by tapping the Full Screen button or automatically by rotating the phone.

- You can access PTZ Controls by tapping the PTZ button. Your camera must support PTZ Controls to use this feature.

PTZ Controls — Full Screen

Pan Camera — Tilt Camera — Zoom
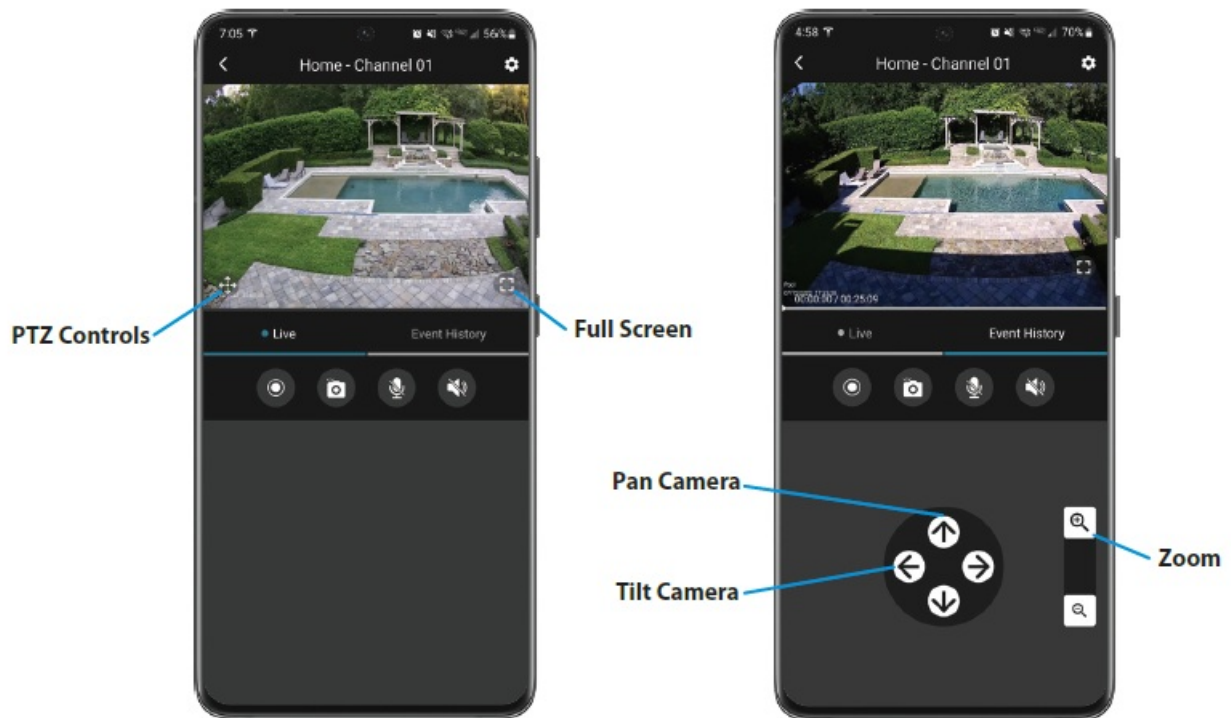
- PTZ controls allow you to pan, tilt, and zoom the camera image. You can digitially zoom your image by pinching and zooming the screen.


Access
Device
Setting
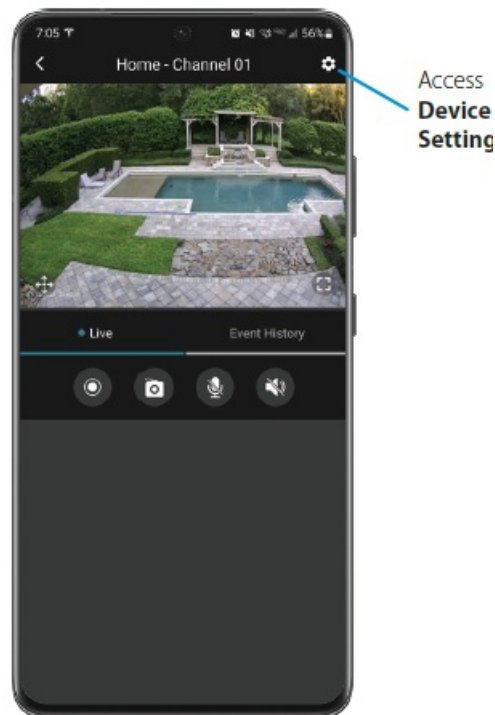
- Enter Full Screen mode by rotating your device or tapping the Full Screen mode button. You can exit full screen mode by rotating the phone back or tapping the Full Screen mode button again. You can also pinch to digitally zoom the image.

Manage Advanced Settings for Cameras and NVRs

You can easily toggle motion notifications, rename your devices devices, change passwords, manage displayed channels, format the hard drive, view software information, and more from the Settings screen.
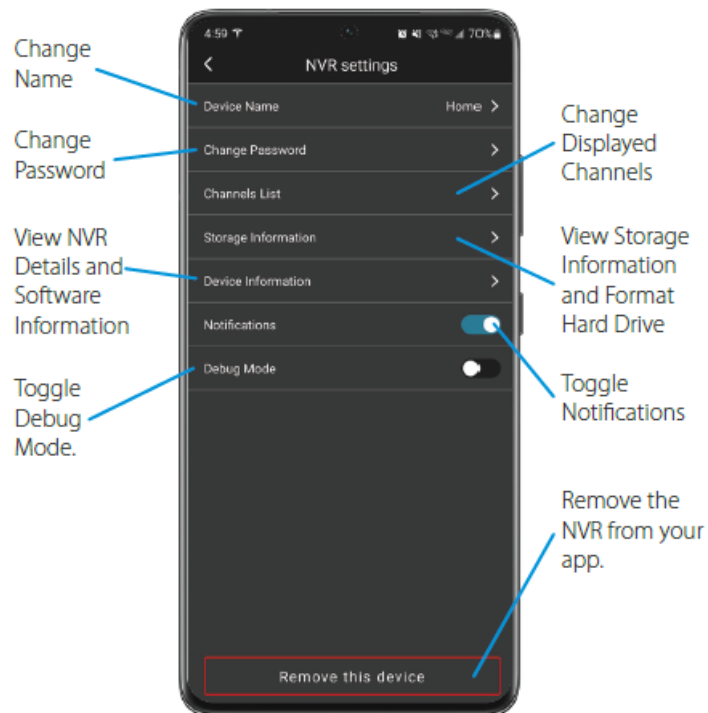
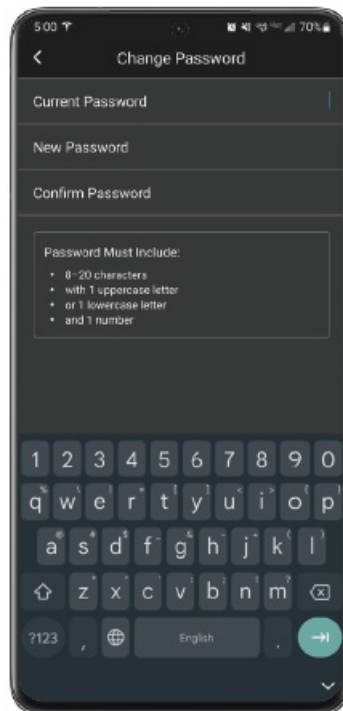- Access Device Settings by tapping the gear icon.
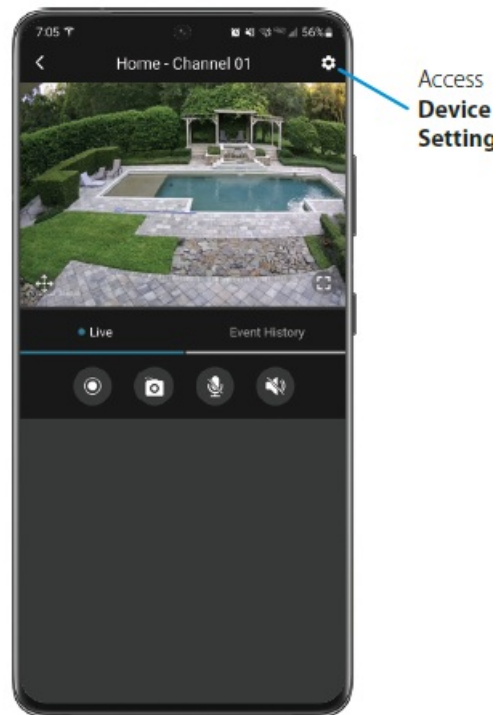
- Device settings allow you to change standalone camera or NVR settings.

- NVR Settings: These settings allow you to change the global settings for your NVR.

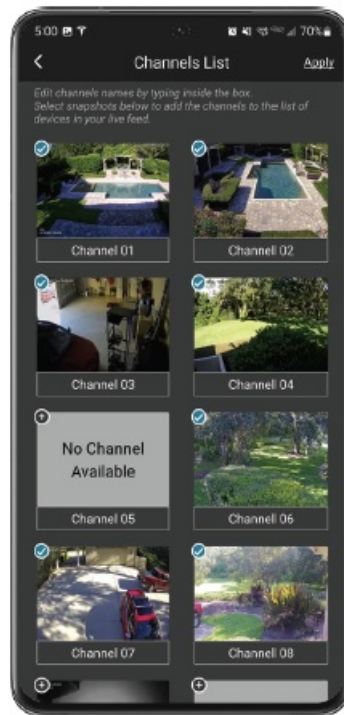- Change Password: Enter the administrator password and the new desired password to change.

Manage Advanced Settings for Cameras and NVRs

You can manage global settings for NVRs and all connected cameras or for individual cameras.

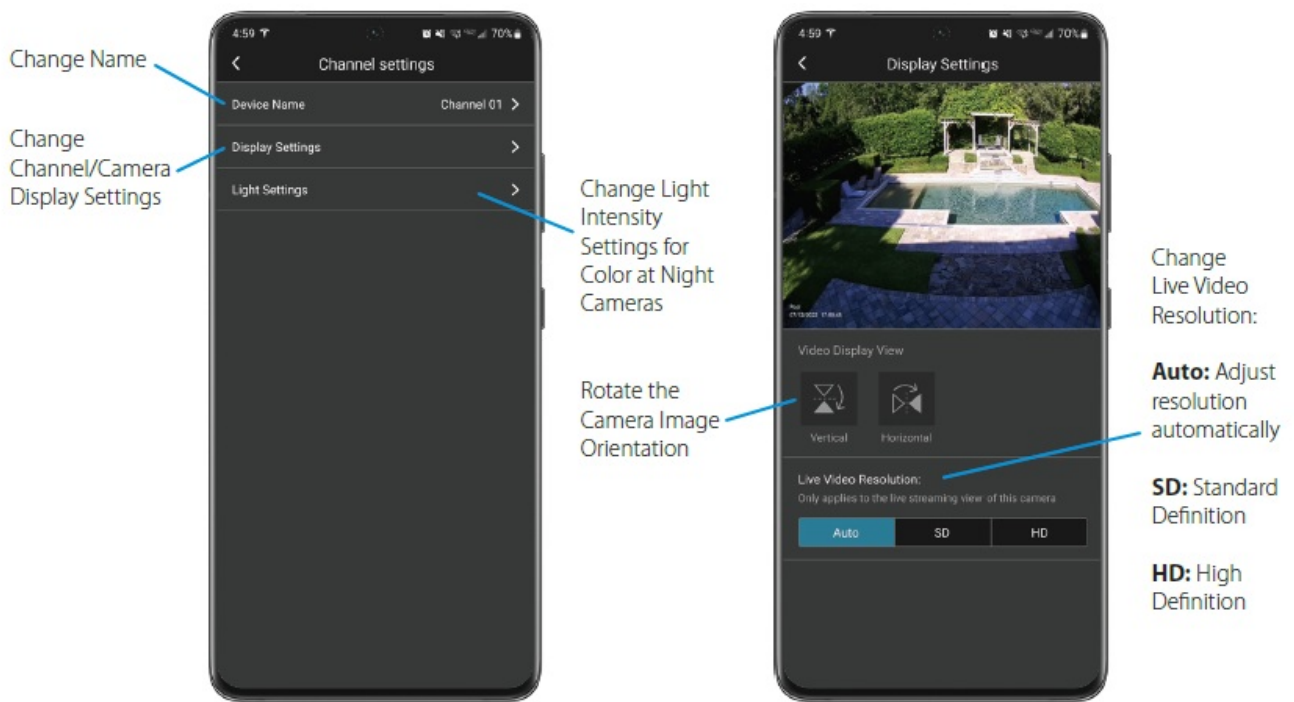- Channel List: Enable or disable NVR channels to display. Tap Apply to save.

- Storage Information: View storage information and format the hard drive.

- Channel Settings: These settings allow you to change the individual channel or camera settings.

- Display Settings: Adjust individual image display settings for your camera such as orignetation and stream quality.
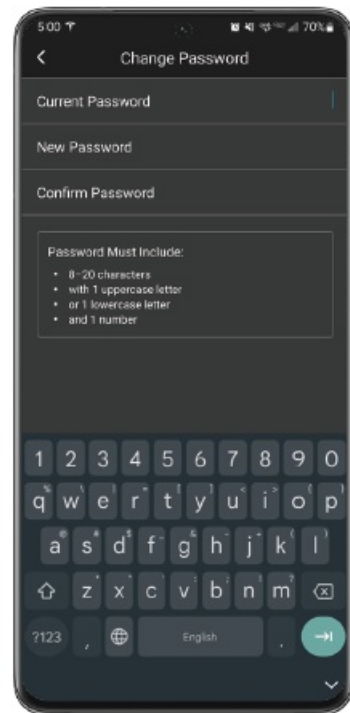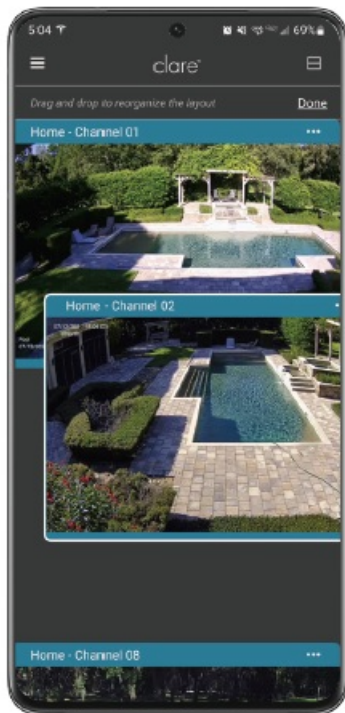
Reorganize the Device Layout

You can reorganize the order of displayed camera or channel feeds by opening the Device Menu and selecting Reorganize Device Layout.

- Open the Device Menu on your home screen.
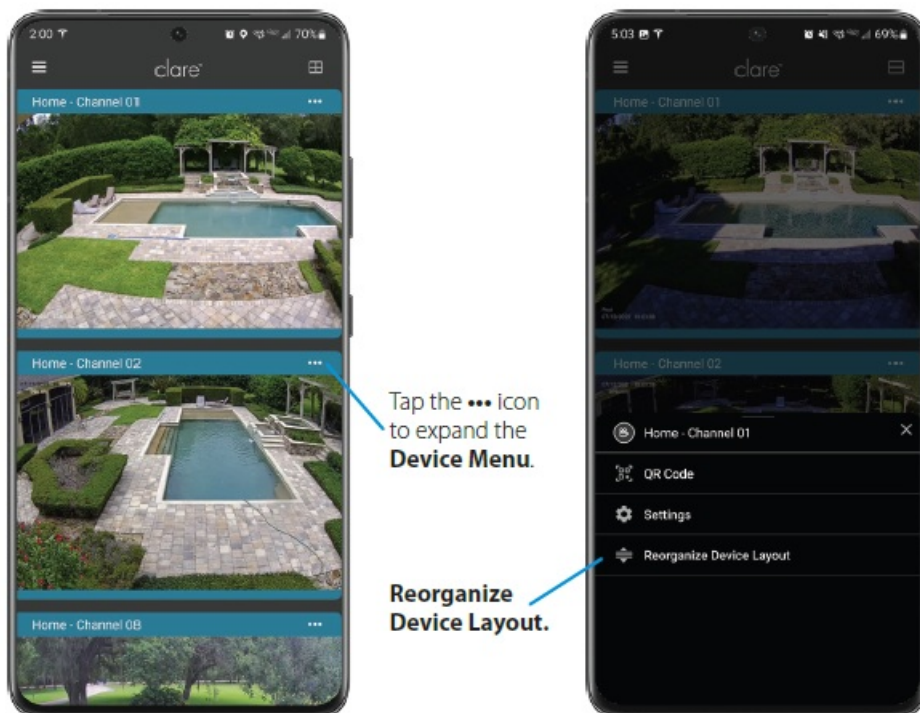
- Select Reorganize Device Layout.
- Drag and drop the video feed to reorganize the layout. Tap Done when finished.

- Change Password: Enter the administrator password and the new desired password to change.

Updating Device Firmware

When new firmware is available, a red update icon will display in the bottom right-hand corner of your video feed.
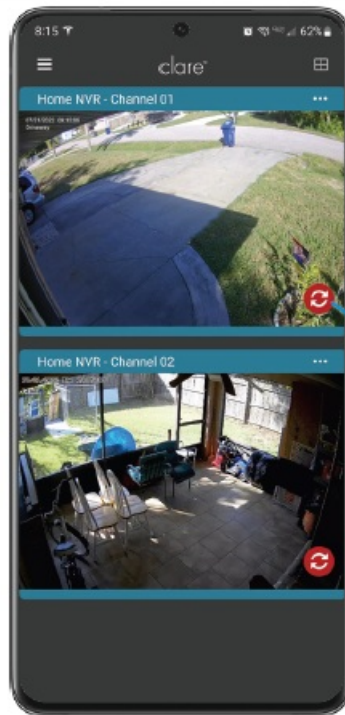
Red update icon indicates an update is available for your camera or NVR.

Note: Tapping the red update icon when using an NVR will update the NVR. Tapping the icon when using a standalone camera will update the individaul camera only.
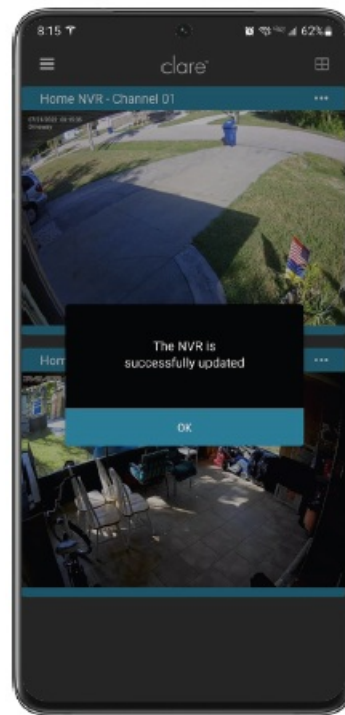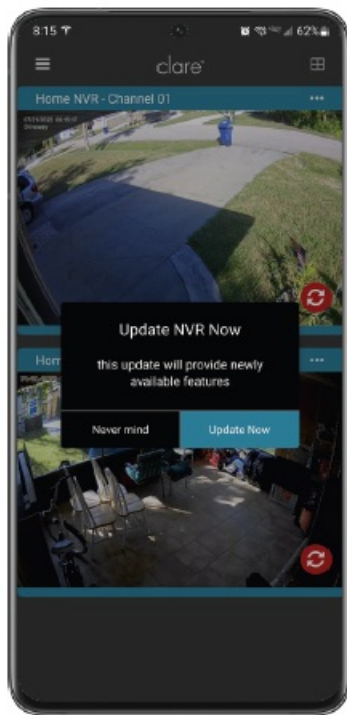
- Tap Update Now to begin the update process. This will restart the device.

- Tap Ok once the device update is finished.

www.ClareControls.com 941.315.2273

Documents / Resources

	Clare ClareVision App [pdf] User Guide ClareVision App, ClareVision, App

References

- Ⓒ **Clare Smart Home and Security**