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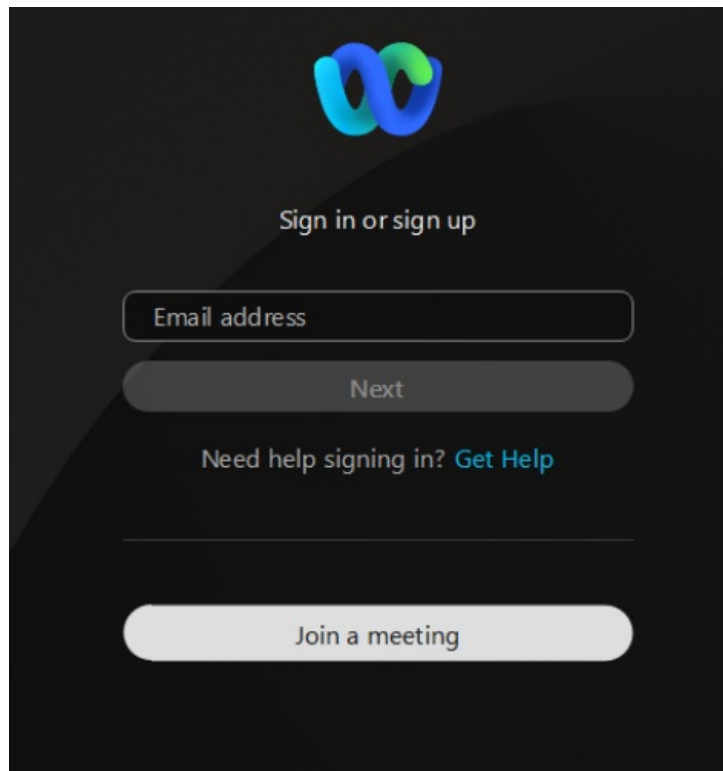
CISCO Webex App User Guide

Contents

CISCO Webex App

Specifications

- Product Name: Webex App
- Feature: Multi-line management
- Functionality: Manage multiple lines in a single interface

Opening the Multi-Call Window

To access the multi-call window for managing multiple lines in the Webex App, follow these steps:

1. Click on your profile picture in the app.
2. Go to Settings > Calling.
3. Check the option for "Show Multi Call window".
4. Click on Save to apply the changes.

Exploring Features of the Multi-Call Window

The multi-call window provides various functionalities to manage multiple lines efficiently. Here are some actions you can take:

- **Hold:** Place a call on hold to answer another call.
- **Transfer:** Transfer calls between lines.
- **Conference Call:** Start a conference call with multiple participants.
- **Share your screen:** Share your screen during a call.
- **Barge In:** Join an ongoing call uninvited.
- **Record:** Record calls for future reference.

See it all in one place with the multi-call window. Here's how.

First, open it up

The multi-call window is your home for multiple-line management in the Webex App. Click your profile picture, go to Settings > Calling, check the Show Multi Call window, and click Save.

Next, see what it can do

You can place a call on hold to answer another transfer, start a conference call, and much more from the multi-call window.

Check out how to

- Mute
- Hold
- Park
- Transfer
- Share your screen
- Conference call
- Barge in
- Record

Documents / Resources

	CISCO Webex App [pdf] User Guide Webex App, App

References

- 🔵 **Webex App | Manage all your phone calls in one place**
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