

CISCO Smart License Manager (SSM) Instructions

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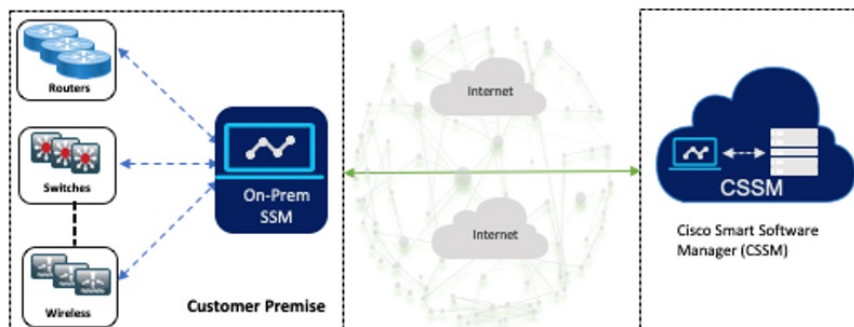


Smart License Manager (SSM) Instructions

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Smart License Manager (SSM)



How Can I Run a Report of all Smart Licenses and Subscriptions in a Smart Account (SA) within Smart License Manager (SSM)?

Contents

For External Customer / Partner Use Only: These instructions are provided to help customers / partners perform the action themselves to resolve the issue. If the customer / partner runs into issues in the instructions, please have them open a case with licensing support (<https://www.cisco.com/go/scm>) to help resolve. Please DO NOT perform these actions yourself if you are an internal Cisco resource outside of the Licensing Support team.

Before you start, ensure that you have:

- Access to Smart Account & Virtual Account
- Active Cisco.com account

Step 1: Go to [Cisco Software Central](#) and log in with your Cisco.com credentials.

Step 2: Select the Smart Account from the Smart Account Selector at the top right corner.

Step 3: Go to Smart Software Manager & Click on 'Manage licenses'.

Step 4: Go to Reports tab, select Licenses OR License Subscriptions per report requirement.

Step 5: Fill in the relevant details and click Run Report to generate the report on the browser.

Step 6: Report can also be exported to Excel or CSV by choosing appropriate options.

Troubleshooting:

If you experience an issue with this process, that you cannot address, please open a case a Licensing case from [Support Case Manager \(SCM\)](#) using software Licensing option.

For feedback on the content of this document, please submit [here](#).



Documents / Resources

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References

- **User Manual**