

# **CINCOM CM-026H Cordless Hand Massager User Manual**

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**CINCOM CM-026H Cordless Hand Massager** 



Thank you very much for purchasing the CINCOM Hand Massager, please read all sections of this manual carefully before use, and keep it well for further reference. If you need help, please contact the CINCOM customer service team at <a href="mailto:service@cincomhealth.com">service@cincomhealth.com</a>.

## **FEATURES**

- 1. Three working modes are available, three levels of air pressure intensities, and comprehensive care for your hand.
- 2. Two levels of heating temperature, low and high, can help to warm the hand comfortably, eliminate coldness, and make better sleeping.
- 3. 3 airbags and 4 massage heads deeply penetrate the muscles, providing a soothing and relaxing experience.
- 4. Deeply massage from fingers to palms, relax hand muscles, relieve fatigue, and accelerate blood circulation.
- 5. Wireless and rechargeable, easy to take it home, to the office or on travel.
- 6. Unique design with 2 thumb holes, which means it can be used on both hands.
- 7. 15-minute auto shut-off function, safe and reliable.

## **SAFETY PRECAUTIONS**

The product should be used correctly according to the instructions in this manual to prevent physical and material damage.

# **WARNINGS**

People with any of the following conditions or those who are receiving medical treatments should consult the doctor prior to use the hand massager:

- Pregnant women, children, the disabled or invalids;
- Having broken or malformed bones;

- · People with psychic problems;
- · Convalescing on the doctor's orders;
- Suffering from a chronic illness or cancer;
- Suffering from skin infectious diseases, skin swelling, burns, injuries, etc.;
- It is not recommended by your doctor, or you are not feeling well;
- Suffering from cardiac disease, heart-related problems or using an electronic medical device such as a pacemaker.

#### WHILE IN USE

- Do not put the device in a place that is damp or extremely dusty, as this may result in mechanical failure.
- Do not place the device in sources of heat or in the sunlight.
- Do not use the device together with other therapeutic equipment or electrical medical apparatus or similar.
- · Please avoid any liquid splashing on the device when using it.
- Do not use the device with your wet hand when it is on power, as this may result in mechanical failure or even an electric shock.
- Do not use it after drinking, it may cause physical discomfort.
- Daily use should be limited to a maximum of 30 minutes.

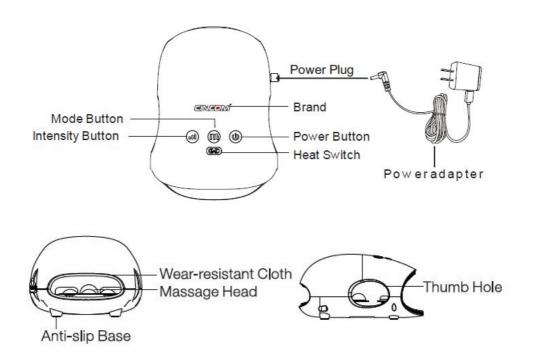
#### WHEN THE DEVICE IS NOT IN USE

- · Keep it out of the reach of children.
- Ensure the device is turned off after use.
- Unplug the device from the mains after use and before cleaning.
- Store the device in a clean, dry, and flat location.
- · Don't place heavy stuff on it.
- Avoid sharp objects damaging the product components.
- · Don't dissemble the machine by yourself.

## THE DEVICE SHOULD NOT BE USED

- If it falls into water: the device should not be placed in or come into contact with water or other liquids.
- If you feel strange or extremely uncomfortable when using the device, turn it off immediately and consult your doctor.
- If there is an electrical storm outside.
- If the plug or cable is damaged or malfunctioning.

## STRUCTURE OF THE DEVICE

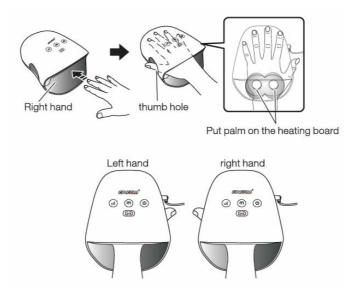


## PRODUCT CHARGING INSTRUCTIONS

- 1. For first charging, please make sure the machine is fully recharged, which is good for the battery.
- 2. If the light of the power button is flashing, it means that the machine is out of power. You can continue to use it by the adapter, or stop use it until it is fully recharged.
- 3. When it is recharging, the indicator light of power button is red; and when it is fully recharged, the indicator light is green.

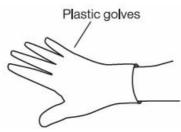
#### **USAGE**

1. Put your hand in the machine. Then the thumb sticks out from the thumb hole.



## How to use plastic gloves

- It is recommended to use plastic gloves when using hand cream for massage.
- Disposable plastic gloves are included with the product. Do not reuse them.



2. Press the "button and hold for 2 seconds to start the massage. It will begin with the low intensity and Mode 1.

Note, The heating function is off by default, you can press the heat button to turn on if you need.

- 3. Press "button to switch and enjoy the different massage modes: Mode1, Mode2, Mode3;
  - Mode 1: Whole Mode (light in green)
     In this mode, your hand will be wholly massaged simultaneously by different massage techniques. You can feel the deep massage and relaxation.
  - Mode 2: Circulation Mode (light in blue)
     In this mode, the massage area goes from the finger to the palm, then the back of the hand continuously with different massage techniques. The blood flow will be from the finger to the palm, which is fit for

people who want to improve their blood circulation, relax hand muscle strain, alleviate arthritis pain and minimize numbness and stiffness.

• Mode 3: Sequence Mode (light in pink)

In this mode, your finger, palm, and back of hand parts will be massaged one by one with various massage techniques. It is fit for body relaxation and fatigue relief after a whole day work.

- 4. Press " button to select air pressure intensity,
  - Three pressure levels for choice. We suggest you use the lowest level at the beginning. \* Each intensity level is indicated by different colors on the button. Low in green, Mid in blue and High in pink.
  - You can move your hand to make the strength suitable as you like.
- 5. Press" "button to start the heat function, and select low temperature(the indicator light is orange) or high temperature(the indicator light is red) as you like.

Note, It will be automatically shut off in 15 minutes, you can restart it anytime if you need.

#### PRODUCT MAINTENANCE AND ATTENTION

- Please disconnect the cable from the power socket after use.
- Ensure the device is disconnected before cleaning.
- If it gets dirty, wipe it with a soft dry towel.
- Do not clean the device with a damp cloth, brushes or hard materials which might cause damage.
- · Keep the machine dry.

# **TROUBLESHOOTING**

Problems	Possible Causes	Solution
		1. Please the
Doesn't work and Indicator light is off	Power failure     Thebatteryrunsout of power	power button and hold for two seconds to turn on.  2. Please charge the product.
Break off during operation	It is used for too long, which makes the mas sager overheated and results in an automatic shutdown of the machine for protection.	
	The massager will shut off automatically in 15 minutes.	
	<ol> <li>The sound of "buzzing" when the airbag is inflated</li> <li>It is the normal sound of the machine when</li> </ol>	
Noise during use	working.  3. It will not affect the use	

## **PACKAGE INCLUDES**

- 1 x Hand Massager
- 1 x Power Adapter/ DC5V2A
- 1 x User Manual
- 1 x Portable Storage Bag
- 5 Pairs Of Disposable Gloves

## **SPECIFICATION**

• Product Name: Hand Massager

• ModelNo: CM-026H

• Input Voltage: AC100-240V 50/60Hz

• Output Voltage: DC5V/2.0A

• Power: 10W

## **WARRANTY**

We provide a 2-year warranty and long-term after-sale service. If you have any problem during using this product, please feel free to contact us.

• E-mail: service@cincomhealth.com

Note: Please write the order number together with the problems you meet in the mail.

www.cincomhealth.com

• Email: <a href="mailto:service@cincomhealth.com">service@cincomhealth.com</a>

## SHENZHEN CINCOM E-COMMERCE CO., LTD.

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E-mail: <u>service@cincomhealth.com</u>
 Website: <u>www.clncomhealth.com</u>

## FREQUENTLY ASKED QUESTIONS

How does the CINCOM CM-026H Cordless Hand Massager work?

The hand massager provides a kneading massage with 4 massage heads, and upper and lower airbags press rhythmically along the fingers, hands, and wrists.

What conditions does the CINCOM hand massager help relieve?

The hand massager relieves arthritis or carpal tunnel pain and relaxes the hands after a long day of work.

What areas of the hand does the air pressure target?

The upper and lower airbags press rhythmically along the fingers, hands, and wrists, caring for all sides of the hand.

Is the CINCOM CM-026H Hand Massager suitable for both hands?

Yes, it is suitable for both left and right hands.

What massage modes and strengths are available with the CINCOM CM-026H Hand Massager?

There are 3 selectable massage modes and 3 strengths to meet individual comfort levels.

How does the heat feature of the CINCOM CM-026H Hand Massager benefit the user?

The hand massager provides soothing heat in the deep infrared at 95 - 104 °F (35 - 40 °C) to improve blood circulation, reduce fatigue of fingers and palms, and alleviate pain.

What is the power source of the CINCOM CM-026H Cordless Hand Massager?

The hand massager is battery-powered.

How long does the battery of the CINCOM CM-026H Cordless Hand Massager last on a full charge?

The built-in 2500mAh lithium battery can last 4-5 hours after a full charge.

Is the CINCOM CM-026H Hand Massager portable?

Yes, it is portable and lightweight, making it suitable for use at home or in the office.

What special features does the CINCOM CM-026H Hand Massager have?

It is described as portable and quiet.

What is the color of the CINCOM CM-026H Hand Massager?

The color is white.

What are the product dimensions of the CINCOM CM-026H Hand Massager?

The product dimensions are 4.3 x 12.5 x 3.1 inches.

What is the item weight of the CINCOM CM-026H Cordless Hand Massager?

The item weight is 1.5 pounds.

Does the CINCOM CM-026H Hand Massager make noise during operation?

The product is described as quiet.

What is the special feature mentioned for the CINCOM CM-026H Hand Massager?

The special feature is described as portable.

## <u>VIDEO – PRODUCT OVERVIEW</u>

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REFERENCE: CINCOM CM-026H Cordless Hand Massager User Manual - Device. Report

# References

• User Manual

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