



# ChunHee CK01 Wireless Customer Calling System User Manual

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# ChunHee

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**CK01 Wireless Customer Calling System**



**CKO01-Wireless Queue Calling System  
User's Manual**



## Features

- 3 Digital Display
- Stable Signal
- 3 Broadcast Option
- Large and Clear Voice
- 8 Adjustable Volume Level
- Support Connect External Audio
- Various Place Methods

## Intruduce

### How Queue Management System work?

1. Customer goes to the Service station and takes a number;
2. Customer wait for their service;
3. When it is the turn, the counter worker will press the number on the keyboard to call the customer;

4. The customer's number will show on the display screen with a prompt sound so that the customer knows it is time for the service counter.

\* Read this manual thoroughly. A clear understanding of the manual will make installation and operation much easier.

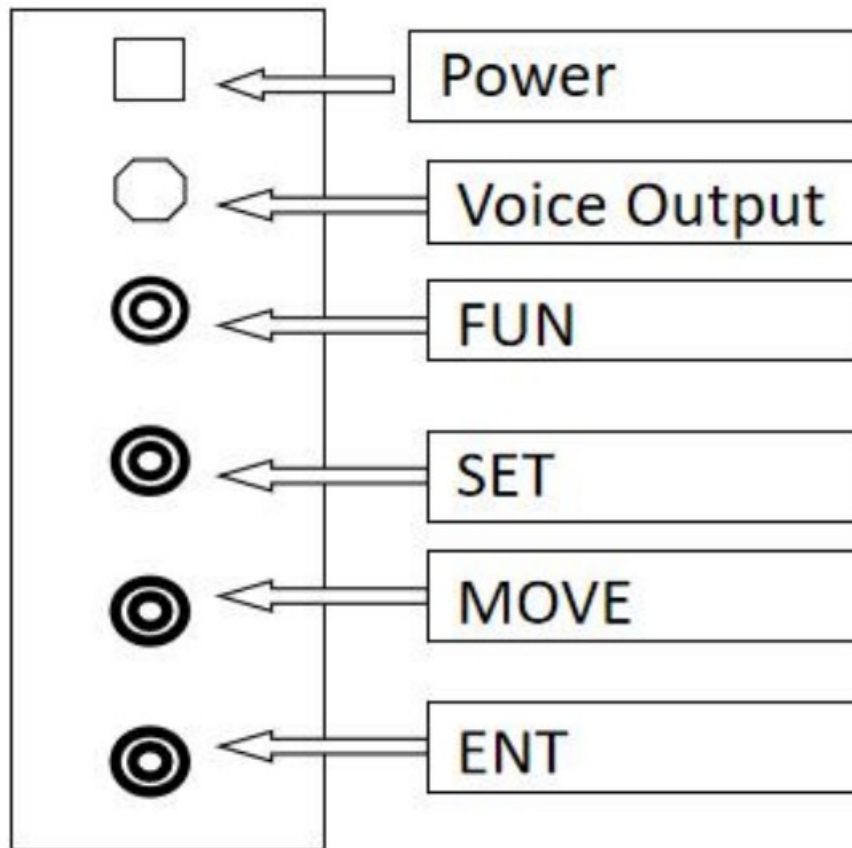
## Overview



## Specification

Receiver (Screen) Specification	
RX Frequency	433 MHz
Display Number	3-Digit Number (000-999)
Receiving Sensitivity	-110dB
Material	ABS
Place Method	Hanging/Stand
Powered By	AC 110V-240V
Working Voltage	DC 12V
Screen Viewing Distance	100ft (30 Meters)
Working Range (with Keypad)	328ft (100 Meters)
Transmitter (Keypad) Specification	
RX Frequency	433 MHz
Display Number	3-Digit Number (000-999)
Powered By	AC 110V-240V
Material	ABS
Dimension	11.02*6.22*1.57 inches
Working Range	328ft (100 Meters)
Applications	Restaurant, Coffee Shop, Fast food Chain, Food Court, Pub, Service Centre, Clinic/Shop
Parts List	1*Display Screen 1*Keypad 2*Charge Adapter 1*User's Manual

## Basic Operation



### Keys Intruduction:

#### Screen.

**POWER:** Connect Power.

**FUN:** Enter setting status or Exit setting status.

**SETNOL+:** Select number/Increase volume.

**MOVENOL-:** Shift the number to change the number place/Decrease volume.

**ENT:** Enter setting status and Confirm the setting.

#### Keypad:

0-9: Number list

-: Decrease Number

+: Increase Number

Bell: Calling Number

## Main Functions

### F-1 Storage

#### Connect the keypad with display

While plugging in the power supply, you will see a ID CODE on the keypad screen, please remeber it. Then pair the keypad with the display as follows:

1. Hold [FUN] on the display for 3 seconds till the screen display [F-1];
2. Press [ENT], 3 numbers appear on the screen;
3. Press [ENT] again, the number on the display will flash;
4. Press any number on the keypad, then press [Call] on the keypad, then you will see the ID CODE of the keypad display on the display screen, that means they are connect successfully;
5. Press [FUN] twice for back to standby status.

\* If you wanna add more keypad or display to the system, just need repeat the steps to add the keypad to the other screen.

### F-3 Screen Display Mode

**Set the time of the number displayed on the receiver screen (Default set: 30 seconds)**

1. Hold [FUN] on the display for 3 seconds till the screen display [F-1];
2. Press [SET] or [MOVE] to F-3;
3. Press [ENT], the screen show [000], press [SET] to increase the number from 000 to 255 or press [MOVE] to decrease the number from 255 to 000;

**Tips: If you set [000], the number will display on the screen all the time!**

4. Press [ENT] to confirm the number you set.
5. Press [FUN] twice back to standby mode.

### F-4 Alert Mode Setting

This display could be used many kinds of service area. The sound alert could be changed according to your need. There are 3 kinds of alerts for your choice:

0. Dingdong
1. XXX Number Number
2. Dingdong+Number XXX

1. Hold [FUN] for 3 seconds till the screen show [F-1];
2. Press [SET] or [MOVE] to F-4 (the screen will show [F-4]);
3. Press [ENT], the screen will show [0].
4.
  1. Press [SET] once, the screen display the number [0], it is means [Ding-Dong Promot Mode];
  2. Press [SET] twice, the screen display the number [1], it is means [Number XXX Promot Mode];
  3. Press [SET] third time, the screen display the number [2], it is means [Ding-Dong Number XXX Promot Mode];
5. Press [ENT] to confirm the mode you set,
6. Press [FUN] twice back to standby mode.

### F-5 Volume Setting

There are 8 volume levels option. Level 1 is the lowest level, Level 8 is the loudest level.

1. Hold [FUN] for 3 seconds till the screen show [F-1];
2. Press or [MOVE] to F-5 (the screen will show [F-5]);
3. Press [ENT], the screen will show a number between 0 to 8;
4. Press [VOL+] to increase volume level
5. Press [VOL-] to decrease volume level;
6. Press [ENT] to confirm the volume level you choose;
7. Press [FUN] twice to back to standby mode.

### F-7 Restore Setting

1. Hold [FUN] for 3 seconds till the screen show [F-1];
2. Press [SET] or [MOVE] to F-7 (the screen will show [F-7]);
3. Press [ENT], the screen will show [-0-];
4. Press [ENT] to confirm the restore setting;

5. Press [FUN] twice back to standby mode.

## Customer Guarantee

We provide a 30-day money-back guarantee for any reason (free shipping) and 1-year warranty (transportation prepaid) to the original purchaser against manufacturing defects in materials and workmanship.

**Note:** This Warranty is void if the damage is caused by or attributed to acts of God, physical or electrical misuse or abuse, neglect, repair or alteration, improper or abnormal usage, or faulty installation, or any other reason.

## Customer Service

Contact our friendly support team for quick solutions.

**Note:** When contacting us for help, be sure to have your product handy for troubleshooting!

### Contact us

\* Order list—Choose the order—Get help with order.


\* Contact our email to get service. We will reply to your message in 24 hours.

Email: [Chunheeus@126.com](mailto:Chunheeus@126.com)

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## Documents / Resources

	<p><a href="#">ChunHee CK01 Wireless Customer Calling System</a> [pdf] User Manual CK01 Wireless Customer Calling System, CK01, Wireless Customer Calling System, Customer Calling System, Calling System, Wireless Calling System, Calling System CK01</p>
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## References

- [User Manual](#)