

CHORUS CSA Service Appendix Owner’s Manual

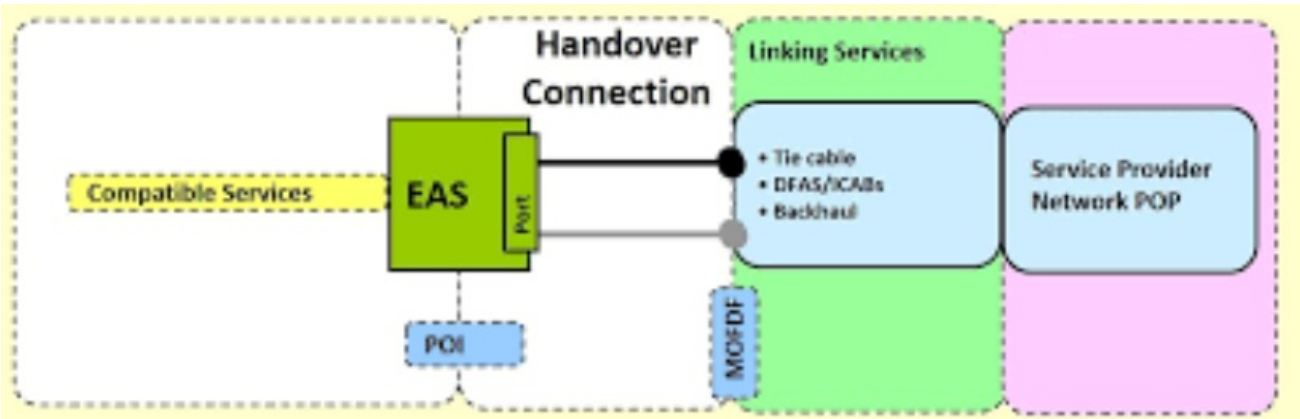
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CHORUS

CHORUS CSA Service Appendix



CSA Service Appendix – Schedule 3
Price List for the Third-Party Access and Distribution Service
27th February 2025

Interpretation

- References to clauses, sections or Appendices are references to clauses, sections or Appendices in this Price

List unless expressly provided otherwise.

- The definitions set out in the General Terms, Special Terms, and Operations Manual apply to the extent that they are not expressly modified by or inconsistent with the context of this Price List.
- References to the Special Terms, Service Description, and Operations Manual are references to those documents under the same Service Appendix as this Price List. References to the Service Appendix are references to the Service Appendix for the Third Party Access and Distribution Service.

Charges

Each Charge for the Third Party Access and Distribution Service is described in the tables at Appendix A. The Third Party Access and Distribution Service Charges components are:

- Table 1 – Transaction Charges;
- Table 2 – Recurring Charges;
- Table 3 – Cancellation Charges;
- Table 4 – Ancillary Charges.

Charges are either:

- fixed;
- calculated on a fixed hourly rate; or
- price on application (POA).

Chorus will determine POA Charges having regard to Chorus' materials, and other costs incurred in carrying out the tasks required.

Each Charge will become due and payable and will be invoiced in accordance with Appendix A.

The Charges apply in addition to any charges applicable under any other agreement or arrangement (including any STD) between Chorus and the Service Provider.

Notwithstanding anything else, Chorus may propose an addition or deletion of any Charge, by giving at least 3 months' notice to the Service Provider. Where there is an additional charge, such notice shall include the appropriate price change mechanism for the purposes of clause 4. If upon receipt of any such notice, the Service Provider no longer wishes to receive the Third Party Access and Distribution Service, the Service Provider may terminate this Service Appendix by giving Chorus not less than two months' notice in writing that effect.

No Fault Found Charges

Chorus may charge Charges for no fault found in accordance with the Operations Manual.

Responsibility for faults

Chorus is only responsible for faults that are within Chorus' responsibility, as set out in section 25 of the General Terms. If Chorus investigates and no fault is found or no fault for which Chorus is responsible is found, Chorus will charge the Service Provider the no fault found fee as set out in Table 4 at Appendix A. Where Chorus is responsible for the fault, a no-fault found fee will be not charged.

Adjustment to Charges

- For Charges which have a price change mechanism “B”, any changes in the rates set out in the Unbundled Copper Local Loop Network and Unbundled Copper Low-Frequency Co-location STD for the Unbundled Copper Local Loop Network and Unbundled Copper Low-Frequency Co-location Service may be passed through to the Charges set out in this Price List with effect from the date on which those amendments to the charges for the Unbundled Copper Local Loop Network and Unbundled Copper Low-Frequency Co-location Service are effective under the Unbundled Copper Local Loop Network and Unbundled Copper Low-Frequency Co-location STD.
- For Charges that have a price change mechanism “C”, Chorus may amend the Charges at any time by giving at least 3 months’ notice to the Service Provider. If upon receipt of any such notice the Service Provider no longer wishes to receive the Third Party Access and Distribution Service, the Service Provider may terminate this Service Appendix by giving Chorus not less than two months’ notice in writing to that effect.

APPENDIX A: CHARGES

Transaction Charges

Service component	Description	When the Charge will be invoiced	Price change mechanism	Charge
1.1 New instance of the Third Party Access and Distribution Service	Any infrastructure required to build a Service Provider’s specific solution at a Chorus Site. This may include the supply of the cable if requested by the Service Provider	Upon completion	C	POA
1.2 Reconfiguration of existing External Tie cable	Changes required to enable the External Tie cable to be set on the L side of the MOFDF	Upon completion	C	POA
1.3 Relinquishment of Service	Removal of any infrastructure relating to the service provider’s specific solution	Upon completion	C	POA
1.4 Exception to BAU	Co-ordination of a number of orders if requested by the Service Provider	Upon completion	C	POA

Recurring Charges

Service component	Description	When the Charge will be invoiced	Price change mechanism	Charge
2.1 External Tie Cable	Space rental for the External Tie Cable and Fibre Drawer on the L Side.	Monthly in advance	C	\$33.39 per 24 fibres or part thereof
2.2 Fibre Drawer connectivity	Connectivity between the Side to the Q Side on the MOFDF	Monthly in advance	C	\$30.81 per Fibre.

Cancellation charges


Service component	Description	When the Charge will be invoiced	Price change mechanism	Charge
3.1 Cancellation of Preliminary Order	Cancellation of Preliminary Order	Upon cancellation	C	POA
3.2 Cancellation of Firm Order	Cancellation of Firm Order	Upon cancellation	C	POA

Ancillary Charges

Service component	Description	When the Charge will be invoiced	Price change mechanism	Charge
4.1 Additional training on using Chorus Systems	Charge for Service Provider staff training on the operation and use of Chorus Systems (at a venue of the Service Provider) Maximum 10 persons per course	Upon completion	B	\$145.17 per hour plus actual travel costs
4.2 Chorus Systems licence fee, including OO&T and OFM	Monthly software license fee for Chorus Systems	Monthly in advance	B	\$59.15 per month
4.3 Additional copies of the invoice	Additional hard copies of invoices as requested by the Service Provider	Upon completion	B	\$148.30
4.4 Additional billing information	Providing any additional billing information requested by the Service Provider	Upon completion	B	POA
4.5 No fault found	Fixed charge for fault call that is closed "no Chorus fault found".	Upon completion	B	\$164.33
4.6 Fixing faults at the Service Provider's request	Charge where the Service Provider requests Chorus to fix a fault on its behalf	Upon completion	B	POA
4.7 Missed appointment	Missed appointments by Service Provider for either an escort technician or testing personnel	Upon the scheduled appointment being missed	B	\$465.90

Service component	Description	When the Charge will be invoiced	Price change mechanism	Charge
4.8 Accreditation training	Accredited training (excluding the provision of an Access Card) Based on 2 hr course with a skilled trainer plus course materials and costs	Upon completion	B	\$354.52 per participant
4.9 Escorted access	Escorted access Minimum charge of 1 hour	Upon completion	B	\$141.25 per hour

Documents / Resources

 <small>CSA Service Appendix - Schedule 1 Prepared for the Health Services Commission 17/05/2016</small>	CHORUS CSA Service Appendix [pdf] Owner's Manual CSA Service Appendix, Service Appendix, Appendix
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References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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