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CATCHALIVE CAOne Feeder Monitor User Manual

Contents

CATCHALIVE CAOne Feeder Monitor

CatchAlive Product Information

The CatchAliveOne is a trap alarm device that is designed to be used with a feeder to monitor and catch animals. The device sends notifications to your email and/or App when it is time to change the batteries or when an animal is caught in the trap.

Product Package Contents

- 1 x CatchAliveOne trap alarm
- 2 x Energizer Ultimate Lithium AA 1.5V/VARTA Ultra Lithium AA batteries
- 1 x CatchAliveOne Feeder Disc

Product Setting Up Your CatchAliveOne Device

1. Install the CatchAlive App on your Apple iOS or Android device.
2. Place the CatchAliveOne Device with the labeled lid facing upwards and use a Torx TX10 screwdriver to remove the screws in each of the four corners of the device. Lift lid.
3. Remove any existing batteries and insert new batteries according to the diagram. Ensure that the polarities match the illustration inside the battery compartment. The Red and Green LED turn on.
4. Mount the lid and tighten screws using the screwdriver.

Product Mounting CatchAliveOne in a Feeder

1. Place the CatchAliveOne trap alarm in the bracket.

2. Place the CatchAliveOne Feeder Disc in the barrel feeder. The cord needs to be attached in the middle of the barrel on top of the inside of the barrel. For example, to the lid.

3. Fill up the feeder with feed and place CatchAliveOne Feeder Disc with CatchAliveOne trap alarm horizontal on top of the feed.

4. When the barrel is empty or as empty as you want before getting notified, the CatchAliveOne Feeder Disc is hanging freely in the cord without touching the sides, bottom, or feed.

5. Follow instructions in the CatchAlive App to set up the device as a Feeder Monitor and Trap status 1 time daily.

Introduction

Package Contents

- 1 x CatchAliveOne trap alarm 2 x Energizer Ultimate Lithium AA 1.5V/VARTA Ultra Lithium AA batteries
- 1 x CatchAliveOne Feeder Disc

Please note the following when operating CatchAliveOne

- Do not immerse CatchAliveOne Device in water or any form of liquid. (Device complies to IP63)
- Do not drop, throw or kick CatchAliveOne Device as this may damage mechanical functions.
- We recommend using 2 x Energizer Ultimate Lithium AA 1.5V/VARTA Ultra Lithium AA batteries in the CatchAliveOne Device. Same battery type as supplied with the CatchAliveOne Device. (These batteries last longer, do not leak battery acid, and work optimal below freezing temperatures.).

Setting Up Your CatchAliveOne Device

Installing the App:

Apple iOS Devices

- Go to the Apple App Store and search the CatchAlive App. Click download.

Android Devices

- Go to the Google Play Store and search the CatchAlive App. Click download.

Installing or changing batteries

We recommend using 2 x Energizer Ultimate Lithium AA 1.5V/VARTA Ultra Lithium AA batteries in the

CatchAliveOne Device. Same battery type as supplied with the CatchAliveOne Device. These batteries last longer, do not leak battery acid, and work optimal below freezing temperatures.

1. Place the CatchAliveOne Device with the labeled lid facing upwards. The CatchAliveOne Device requires 2 x Energizer Ultimate Lithium AA 1.5V batteries/VARTA Ultra Lithium AA (included).
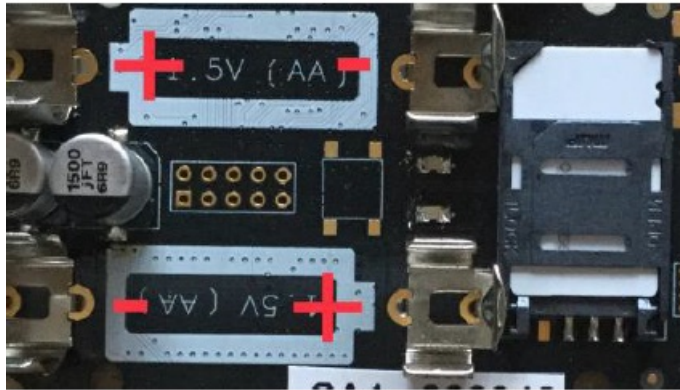
2. Use a Torx TX10 screwdriver to remove the screws in each of the four corners of the CatchAliveOne Device. Lift lid.
3. Remove any existing batteries and insert new batteries according to the diagram. Ensure that the polarities match the illustration inside the battery compartment. The Red and Green LED turn on.
4. Mount the lid and tighten screws using the screwdriver.

Important battery information

- Use only fresh batteries of the required size and recommended type.
- Do not mix old and new batteries, different types of batteries; Lithium, Standard (Carbon-Zinc), Alkaline or rechargeable batteries of different capacities.
- Remove rechargeable batteries from the device before recharging them.
- Please respect the correct polarity, (+) and (-).
- Do not try to recharge non-rechargeable batteries.
- Do not dispose of batteries into fire.
- Replace all batteries of the same type/brand at the same time.
- The supply terminals are not to be short-circuited.
- Remove exhausted batteries from the CatchAliveOne device.
- Batteries should be recycled or disposed of as per state and local guidelines.

Low battery indicators

- When the batteries in the CatchAliveOne Device runs low on power, the CatchAliveOne Device will send a notification to your mail and/or App, that it is time to change the batteries. Then follow the instructions "Installing or changing batteries in CatchAliveOne Device"

Mounting CatchAliveOne in a Feeder

1. Content.
2. Place the CatchAliveOne trap alarm in the bracket.
3. Placing.

- Place the CatchAliveOne Feeder Disc in the barrel feeder. The cord needs to be attached in the middle of the barrel on top of the inside of the barrel. For example, to the lid.

4. Length of the cord.

- When the barrel is empty or as empty as you want before getting notified, the CatchAliveOne Feeder Disc is hanging freely in the cord without touching the sides, bottom, or feed.

5. Fill up the feeder.
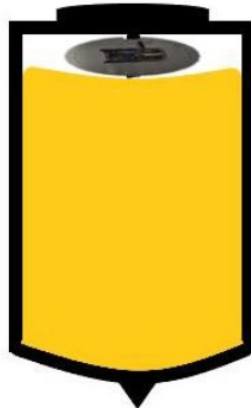
- Fill up your feeder with feed and place CatchAliveOne Feeder Disc with CatchAliveOne trap alarm horizontal on top of the feed.
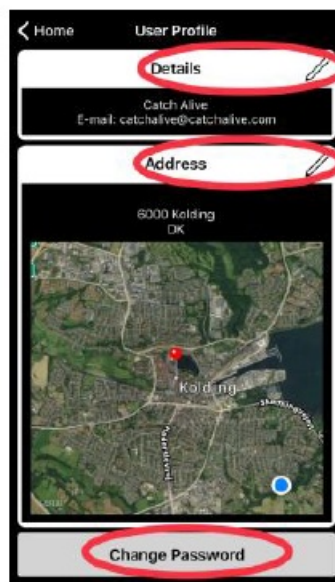
6. Setup in App

- Follow instructions "Setup in App".
- Remember to set trap type "Feeder Monitor" and Trap status "1 time daily"

Setup in App

1. Place the CatchAliveOne trap alarm and Feeder Disc in the barrel feeder. (See instructions above).
2. Download the CatchAlive App on your phone or tablet.
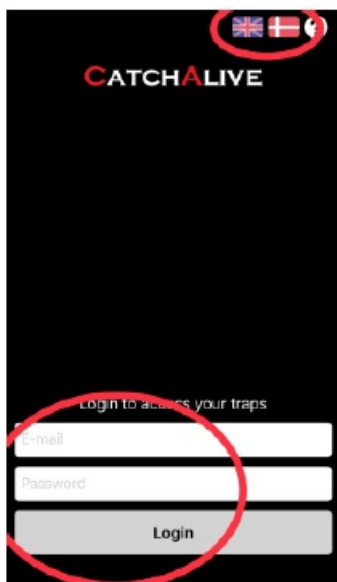
3. Select your preferred language – this will be remembered on your phone/tablet for future logins.

4. Log in with your email address and the password that you received on Email when purchasing the CatchAliveOne trap alarm.

5. Click the setting symbol ⚙ and the edit symbols ✎ to fill in your name and address details. Remember to update.

6. Change your password. Select "Change Password", "Update".

7. Return to the home page click "Home".

8. Select your name/company at the "Service Company" list.
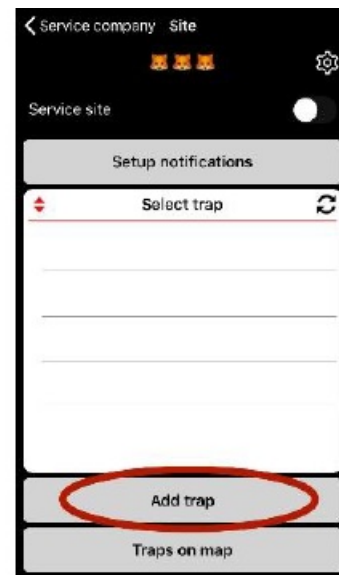
Point 9   Points 10-11   Point 15

9. Select "Add New Site".

10. Fill in the "Site Description"- e.g., the address of the site, where the barrel feeder is set up.

11. Click "Create Site".

12. Select the site that you just created in the "Site" list.

13. Click the ⚙ symbol and the ✎ symbols to fill in the name and address details of the site. Remember to update.

14. Select the site you created in the "Site" list.

15. Click "Add Trap".
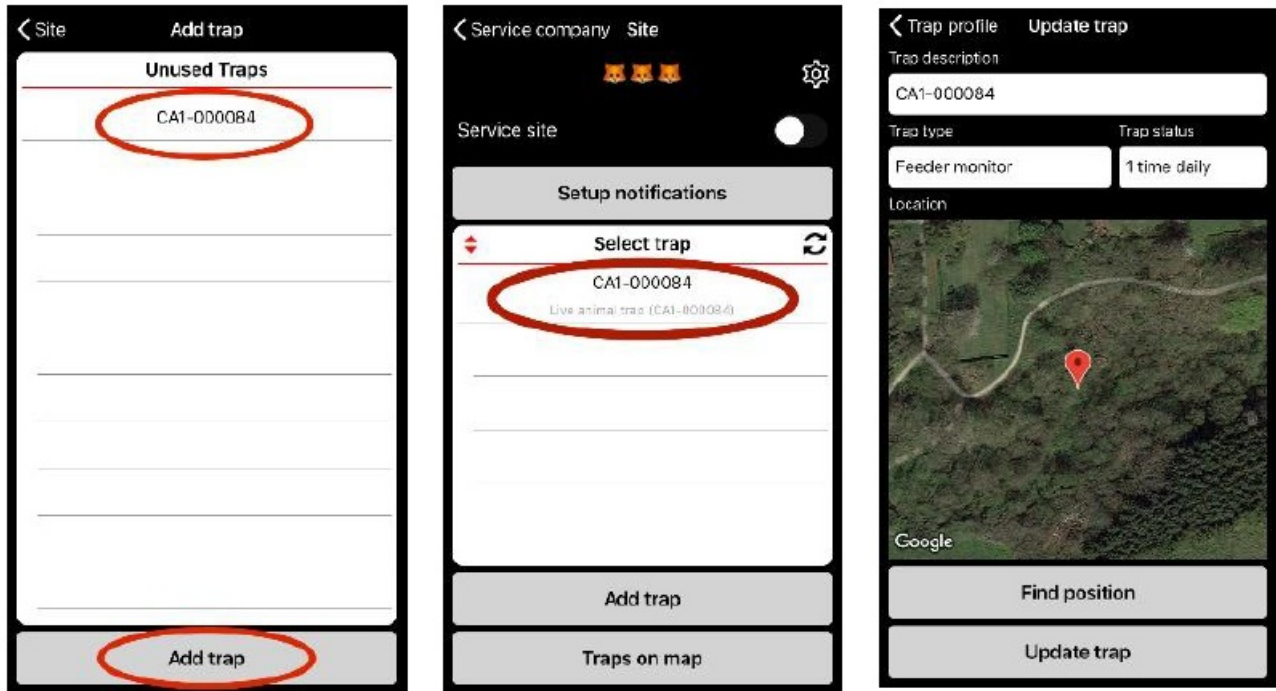
16. You now see the list of unused trap alarms listed by their ID-numbers. These are the trap alarms connected to your name/company.
17. Click on the ID-number belonging to the CatchAliveOne trap alarm you want to place on the site. Click "Add Trap".
18. The trap alarm appears by its ID-number in the "Trap"-list at the "Site" page.
19. Go to your Site/Customer and set up your trap alarm.
20. Login App.
21. Select your name/Company.
22. Click on the site.
23. Click on the trap alarm ID-number in the "Trap"-list.
24. Click the ⚙ symbol and the ✏ symbol at "Details" and fill in "Trap Description". You can overwrite the ID-number, the trap alarm will regain it, if you remove the trap alarm from the site.
25. Choose your trap type "Feeder Monitor" and set "Trap Status" to 1 time daily.
26. Click "Find Position". You will see a map of your location. To adjust the location of the trap alarm, move the map with one finger (the red location mark will stay in center of the map) to zoom in/out use two fingers. When you are satisfied with the location of the red location mark, click "Update Trap".

App functions

Service traps
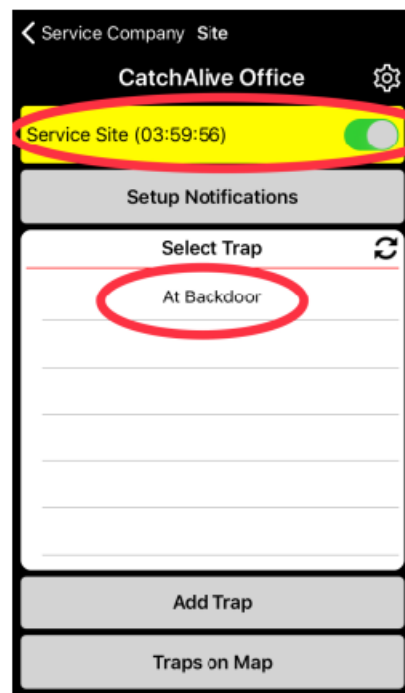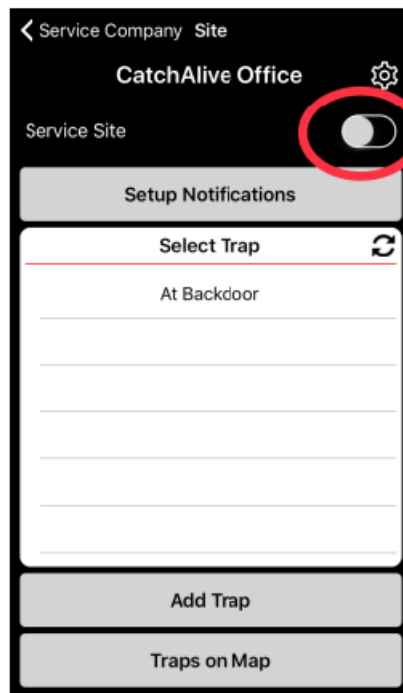
1. Login App
2. Select your Service Company.
3. Select the Site you want to service.
4. Turn "Service Site" on with the switch if you need to move or otherwise handle the trap alarm. A timer (4 hours) will start, now you can handle all traps alarms at the site, without registering activations etc. on the trap activation counter.
5. Select the trap alarm that needs service.
6. Click "Service Trap"
7. Select the service you have performed on the trap alarm:
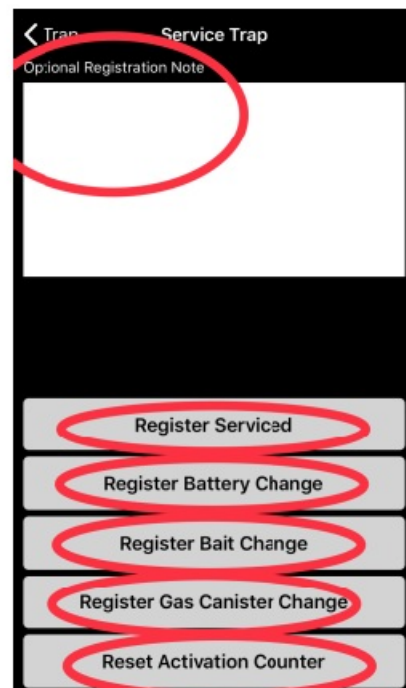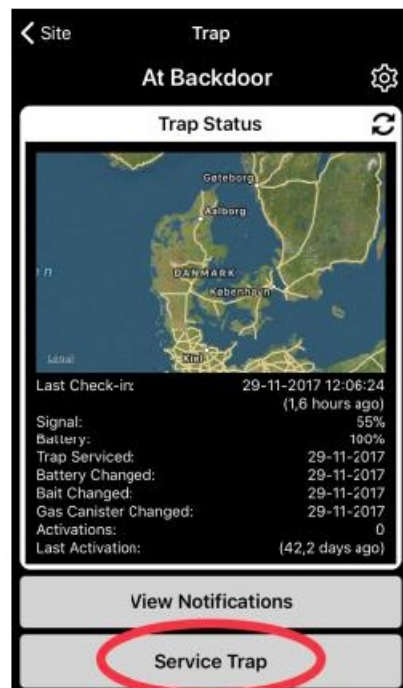
- "Register Serviced"- You have visited the trap.
- "Register Battery Change". You have changed batteries in the CatchAliveOne Device.
- "Register Bait Change" You have changed the bait/feed in the trap.
- "Reset Activation Counter". The Activation Counter in App will reset to 0.

8. You can write an optional registration note regarding your service in the field below "Optional Registration Note". Select "Register Serviced" to save your note.
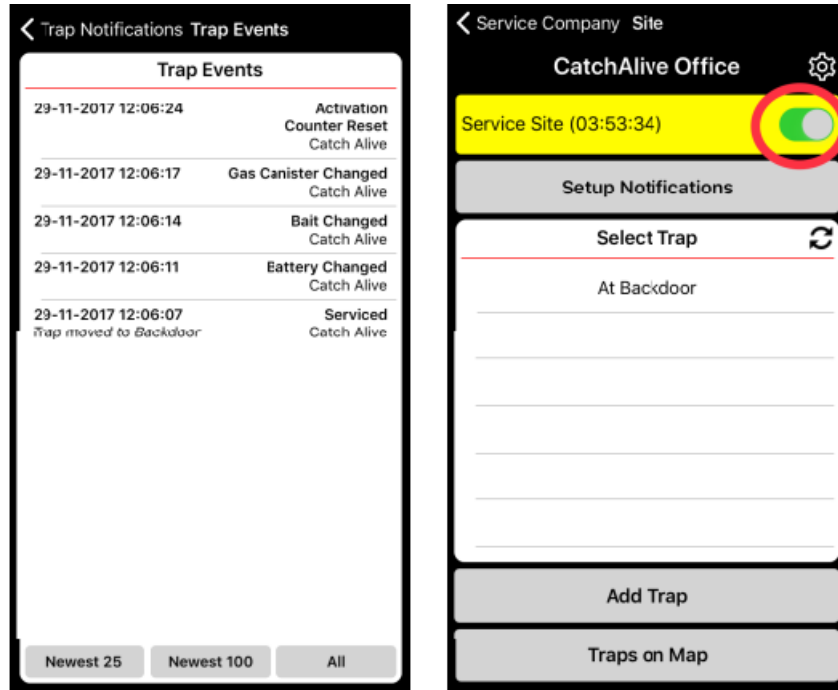

9. If you have performed more services on the same trap alarm, select "Service Trap" again and register your services.
10. All your registrations of service and notes will be saved in a "Trap Events"-list
11. When you are done handling your trap alarm, turn "Service Site" off with the switch at the "Site"-page. Activations of the trap will be registered in the Activation Counter again. "Service Site" also automatically turns off when the timer expires.

Notifications

You can in the App select the type of notifications you want and if you want them sent to App, Email or both. You can get notifications when:

- The trap alarm has been activated.
- Your CatchAliveOne device runs low on battery. It will alert you in time for you to plan your visit to the trap and change the batteries.
- Your CatchAliveOne device has no signal.

To setup/change notifications
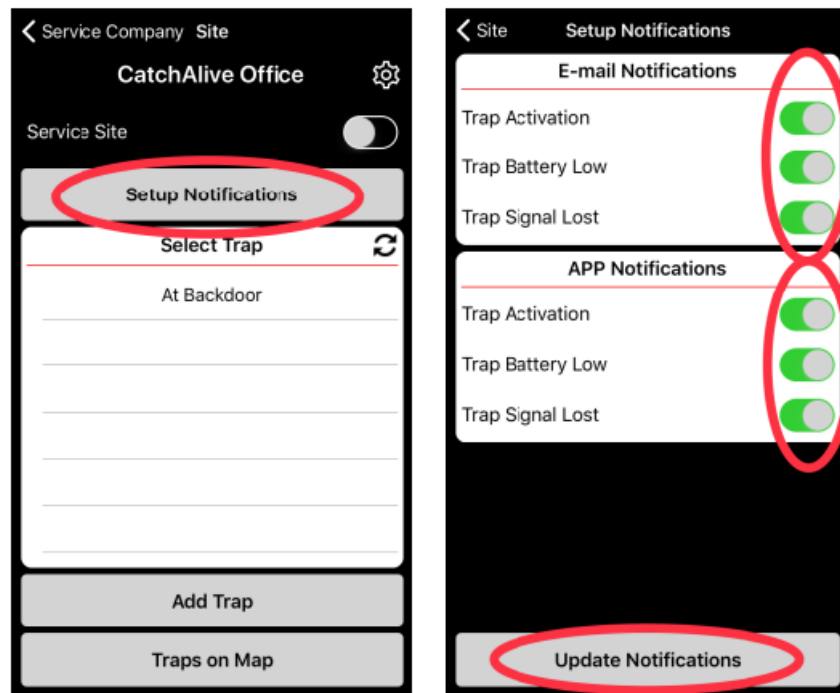
1. Login App
2. Select your Service Company.
3. Click on the site you want to setup or change notifications on.
4. Click "Setup Notifications"
5. Use the switches to select the type of notifications you want and if you want them sent to App, Email, or both. If the switch is green it is selected.
6. Click "Update Notifications"

How to handle and register notifications

(To setup/change notifications see "To setup/change notifications")

When there are notifications from a trap you can see it at "Home"-page. There will be at red or yellow mark with a number besides the name of the site, which has notifications. The number tells you how many notifications the current site has. Red marking is activations of the trap. Yellow marking is all other notifications like "Signal lost" etc.
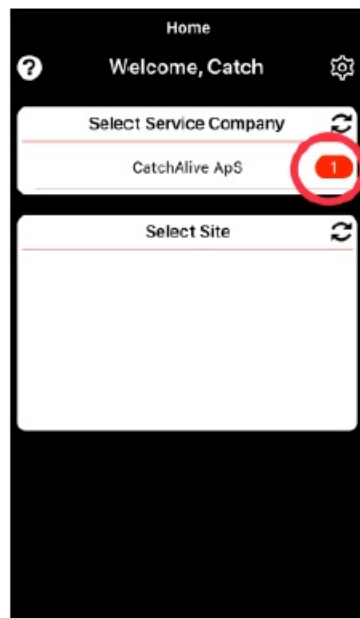
1. Login App

2. Select your Service Company

3. Click on the site with notifications

4. Select the trap alarm with notifications

5. Click on "View Notifications" The button is red or yellow, when there are unconfirmed notifications on the trap.

6. You see a list of notifications and which type notifications there is.

7. Confirm the notification when you have handled it.

The notifications on the site and trap alarm will show with the red or yellow mark until it is confirmed. This means that you can check the type of notification received, plan when you service the trap and confirm the notification, when the trap alarm has been serviced.

Add site
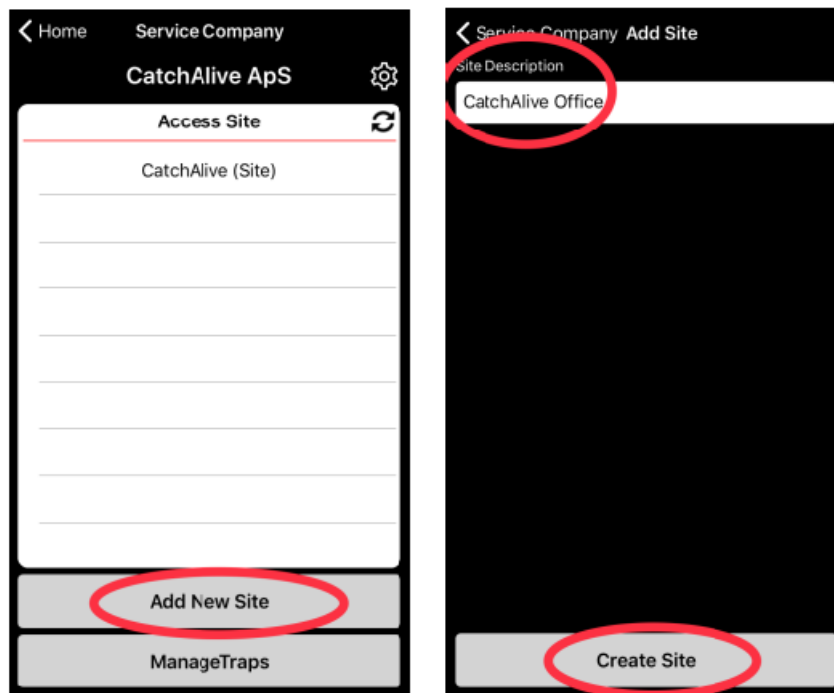
1. Login App
2. Select the Service Company you want to add a new site.
3. Click the "Add New Site" button
4. Fill in the "Site Description" E.g. the address or the name of your customer, where the trap is set up.
5. Click "Create Site"
6. Select the site you created at the "Access Site" List
7. Click the ⚙ symbol and ✏ symbols to fill in the name and address details of the site.

**Add (unused) CatchAliveOne Devices to site**

(To add a new site, see "Add site")
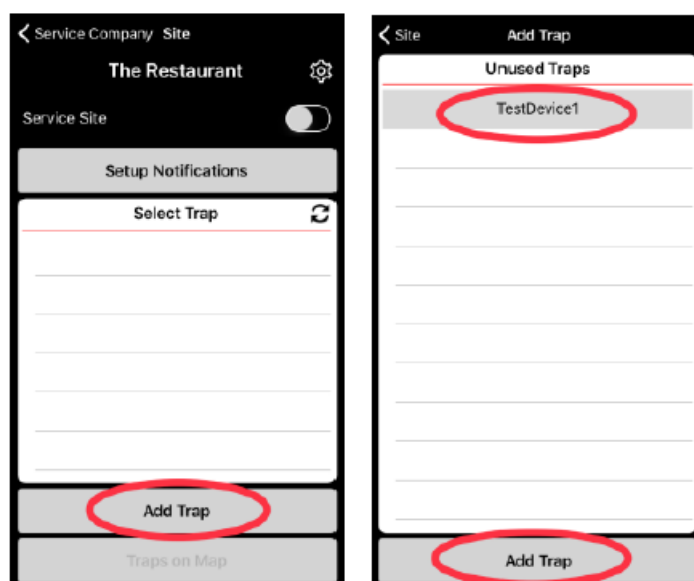
1. Login App
2. Select your Service Company

3. Select the site you want to connect a CatchAliveOne Device to

4. Click "Add Trap"

5. You will see the list of unused traps listed by their Id-numbers. These are the traps connected to your company. Click on the Id-number belonging to the CatchAliveOne Device you want to place on the site.

6. The trap alarm appears by its ID-number in the "Select Trap"-list at the site.

**Setting a trap/barrel feeder with CatchAliveOne Device on a site**
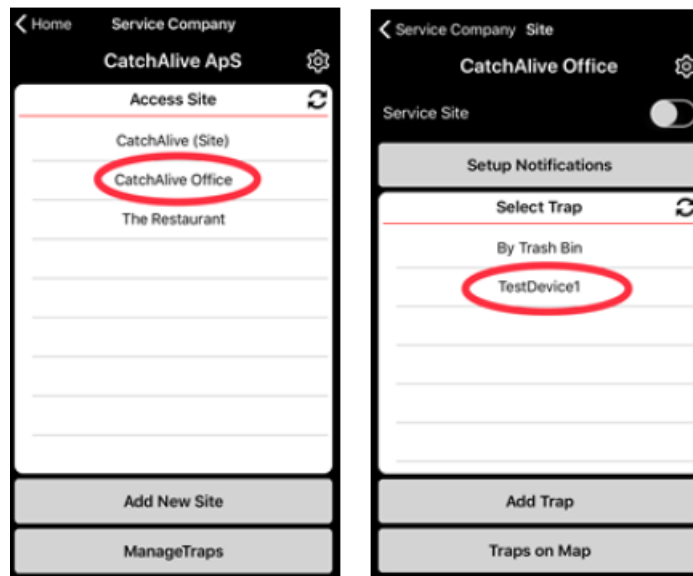
1. Go to your Site/Customer and set up your barrel feeder and trap alarm

2. Login App.

3. Select your name/Company.

4. Click on the site.

5. Click on the trap alarm ID-number in the "Trap"-list.

6. Click the ⚙ symbol and the ✏ symbol at "Details" and fill in "Trap Description". You can overwrite the ID-number, the trap alarm will regain it, if you remove the trap alarm from the site.
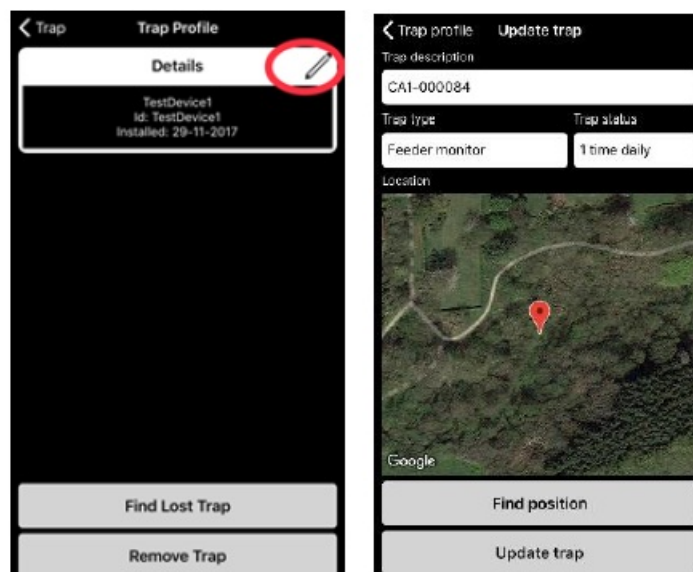
7. Choose your trap type and set "Trap Status".

8. Click "Find Position". You will see a map of your location. To adjust the location of the trap alarm, move the map with one finger (the red location mark will stay in center of the map) to zoom in/out use two fingers. When you

are satisfied with the location of the red location mark, click "Update Trap".

Remove a trap alarm from a site
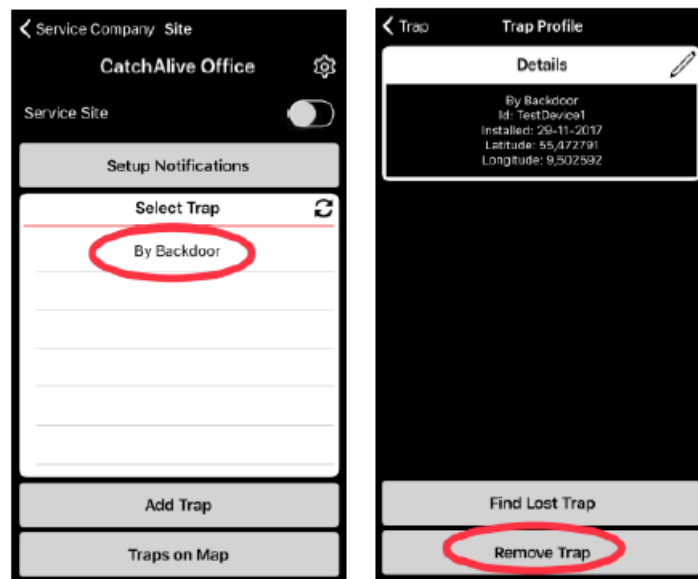
1. Login App
2. Select your Service Company
3. Click on the Site
4. Click on the trap alarm you want to remove
5. Click on the ⚙ symbol
6. Select "Remove Trap"

The trap alarm has now been removed from the Site and will appear by its original ID-number on the "Unused Traps" list. Activation Counter information will be saved and reappear when the trap alarm is reconnected a site.

Delete a site
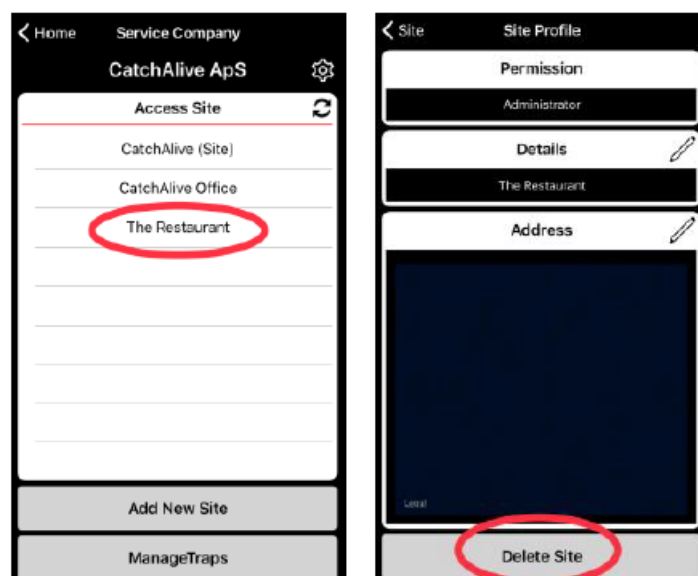
1. Login App

2. Select your Service Company

3. Click on the Site, you want to remove

4. Click on the ⚙ symbol

5. Select "Delete Site"

Change the position of a trap alarm on a site

When changing the position of a trap alarm on a site you need to follow both the "Physically Change Position of Trap Alarm" guide and the "Register New Position In App" guide.

Physically change position of trap alarm

When changing the physical position of a trap alarm it is important, that you turn "Service Site" on in order to avoid activations etc. on the trap activation counter being registered.
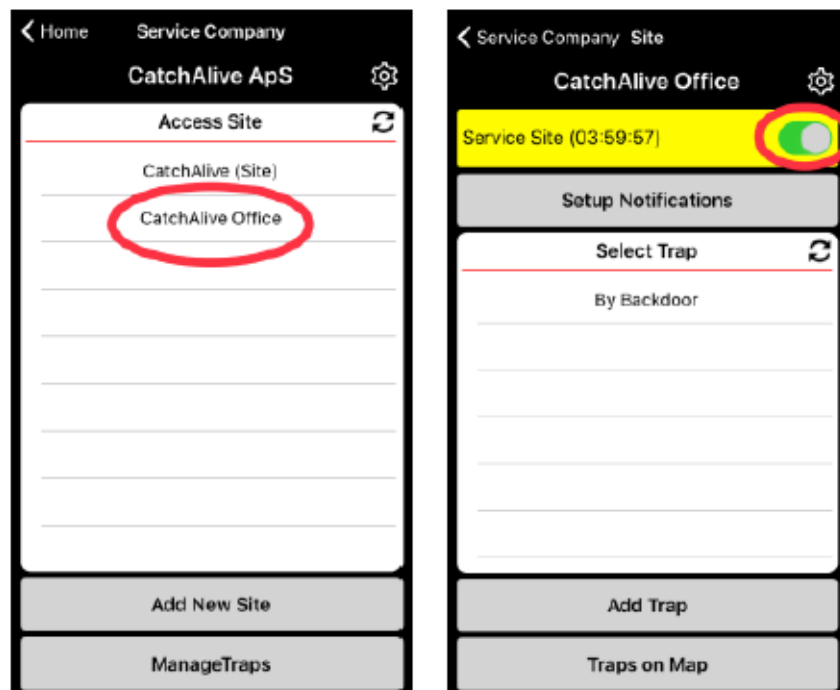
1. Login App

2. Select your Service Company

3. Select the Site you want to service

4. Turn "Service Site" on with the switch if you need to move or otherwise handle the trap. A timer (4 hours) will start, now you can move all traps alarms at the site, without registering bumps etc. on the trap activation counter.

5. Move the trap alarm to the new position.

6. When you are done moving your trap alarm, turn "Service Site" off with the switch at the "Site"-page. Activations of the trap alarm will be registered in the Activation Counter again. "Service Site" also automatically turns off when the timer expires.

Register new position in app
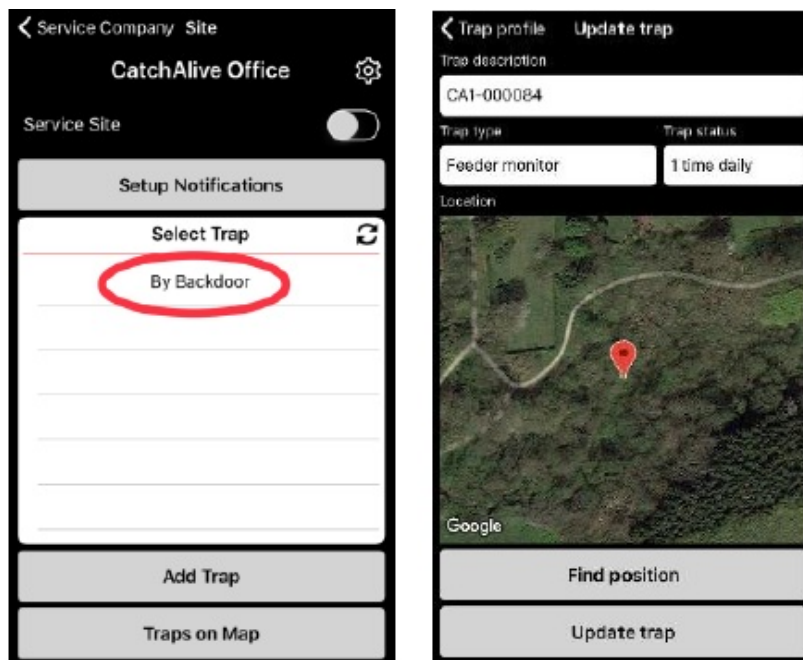
1. Login App
2. Select your Service Company
3. Click on the site of your customer
4. Click on the trap alarm you have moved in the "Select Trap"-list.
5. Click the ⚙ symbol and the ✎ symbol at "Details" and fill in "Trap Description". Referring to the new position of the trap alarm. Choose the trap type and set "Trap Status".
6. Click "Find Position" to adjust the map to the new position of the trap alarm.
7. You will see a map of your location. To adjust the location of the trap alarm, move the map with one finger (the red location mark will stay in center of the map) to zoom in/out use two fingers. When your satisfied with the location of the red location mark, click "Update Trap".

Logbook

- All Notifications and Events associated with handling the trap alarms are stored in a Logbooks.
- Notifications are all the messages the CatchAliveOne sends out. These are stored in a "Notification Log"
- Events are all the services the user performs on the trap alarm and notes in the app. These are stored in an "Event Log"

To view notifications
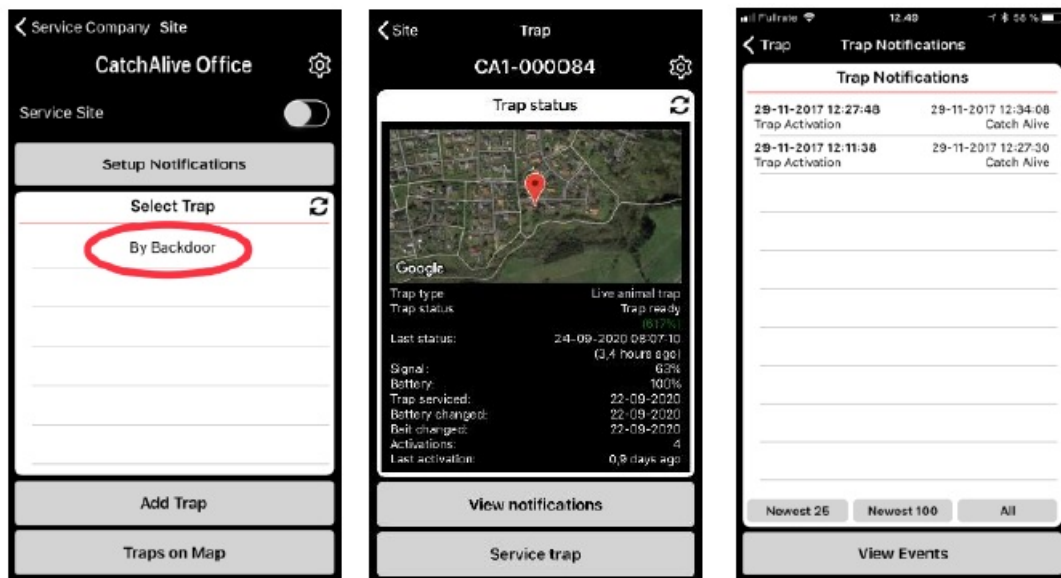
1. Login App

2. Select your Service Company

3. Click on the Site

4. Click on the trap alarm you want to view notifications on

5. Select "View Notifications"

To view events
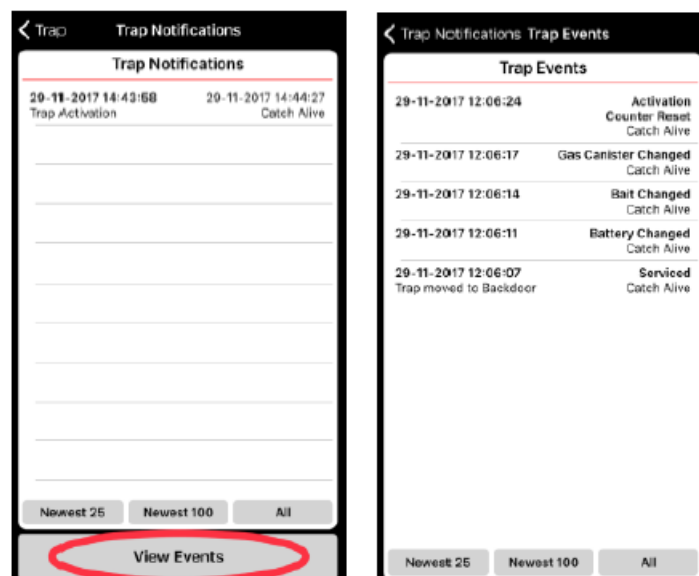
1. Login App

2. Select your Service Company

3. Click on the Site

4. Click on the trap alarm you want to view events on

5. Select "View Notifications"

6. Select "View Events"

Support

- For support please contact CatchAlive Customer Service:
- **Mail:** catchalive@catchalive.com
- **Phone:** +45 60603088
- Inquiries only in Danish and English please.

FAQ

- **Q:** How can i see my CatchAliveOne Devices not in use?
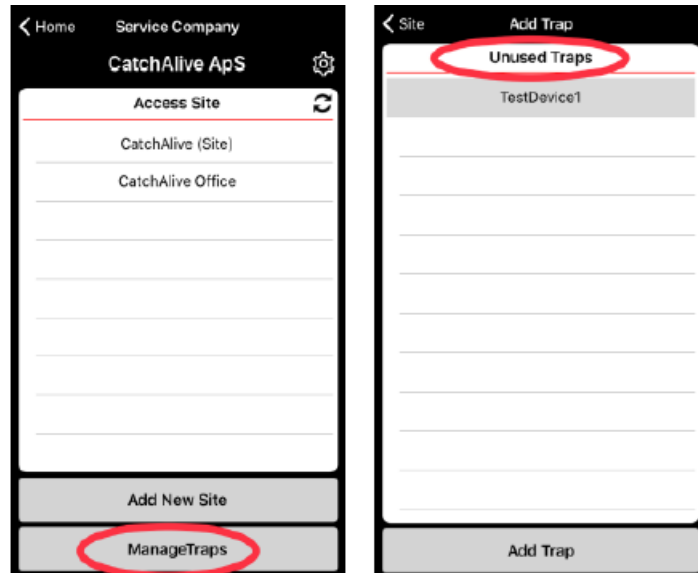
  - **A:** 1. Login App
  - 2. Select your Service Company
  - 3. Select "Manage Traps"
  - 4. You now see a list of "Unused Traps" with the unused devices connected to your company
- **Q:** I bought CatchAliveOne Devices; How can I see them in my App?
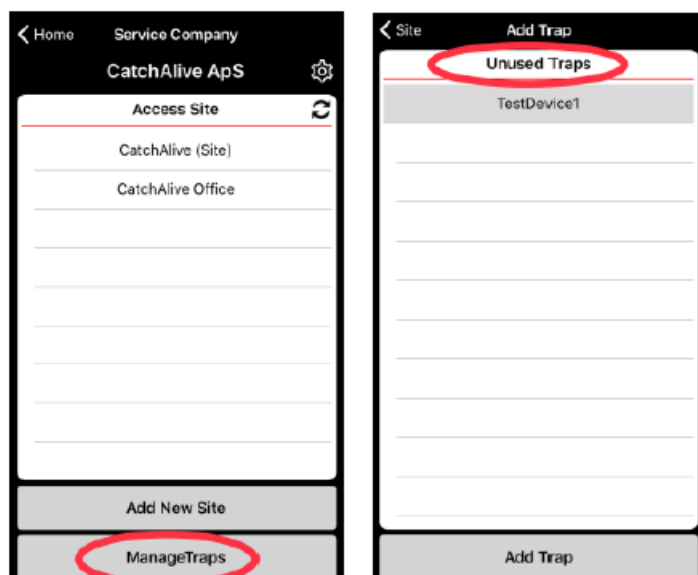
  - **A:** When you buy CatchAliveOne Devices their ID-numbers will be connected to your Customer-ID by the CatchAlive Team. Then you can see the devices on your list of "Unused Traps"
    1. Login App
    2. Select your Service Company
    3. Select "Manage Traps"
    4. A list "Unused Traps" shows with the unused devices connected to your company

- **Q:** How can I view all my traps in use on a list or map?
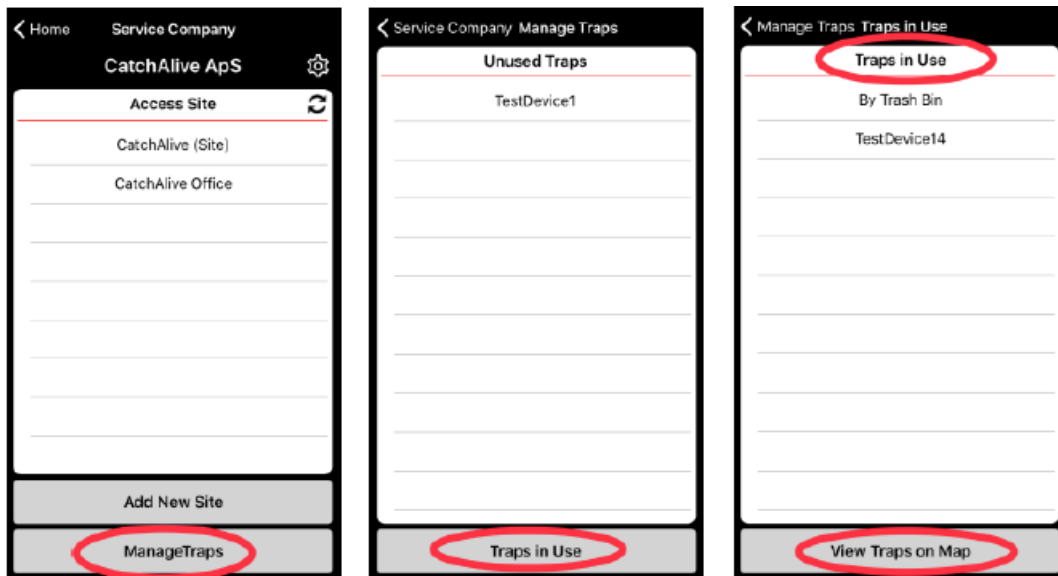
1. **A:** 1. Login App
2. Select your Service Company
3. Select "Manage Traps"
4. Select "Traps In Use"
5. A list "Traps In Use" shows. These are all the devices in use connected to your company
6. Click "View Traps On Map" for viewing all the devices in use on a map.

- **Q:** Where can I view all traps on a site?
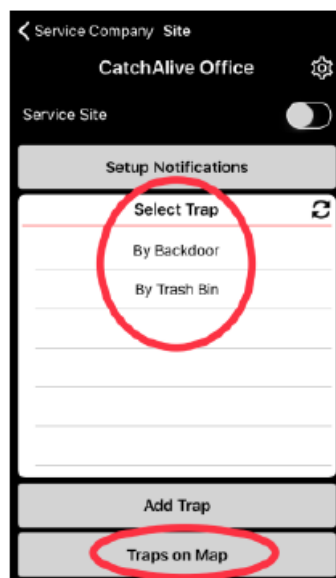
1. **A:** 1. Login App
2. Select your Service Company
3. Select Site
4. A List "Select Traps" shows. These at the traps connected to the site.
5. Click "Traps On Map" for viewing all traps on site on a map.

- **Q:** My trap has disappeared; Can I find it in the App?
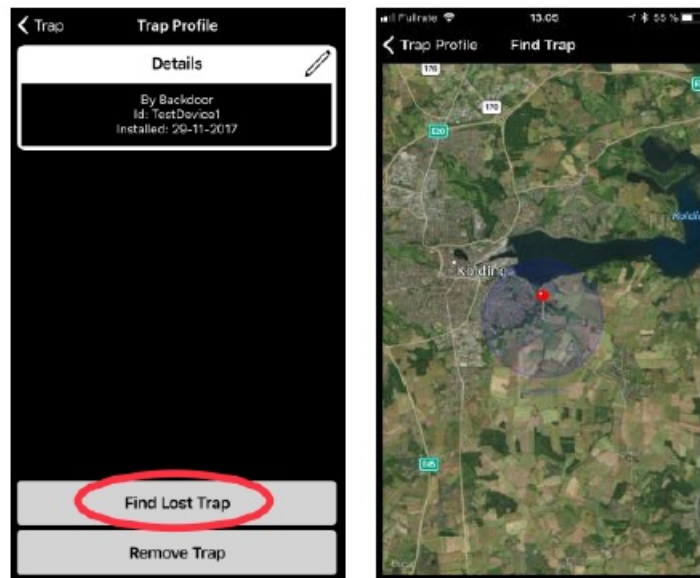
- **A:** CatchAliveOne Devices do not have GPS, but in the app it is possible to see in which area the trap connects to the internet.
   1. Login App
    2. Select your Service Company
    3. Click on the Site
    4. Select on the trap that has disappeared
    5. Click on the ⚙ symbol
    6. Select "Find Lost Trap"
    7. You will see a map of the area where the trap last connected to the internet. move the map with one finger and t zoom in/out use two fingers.
- **Q:** The CatchAliveOne Device does not turn on Red/Green LED when batteries are installed?
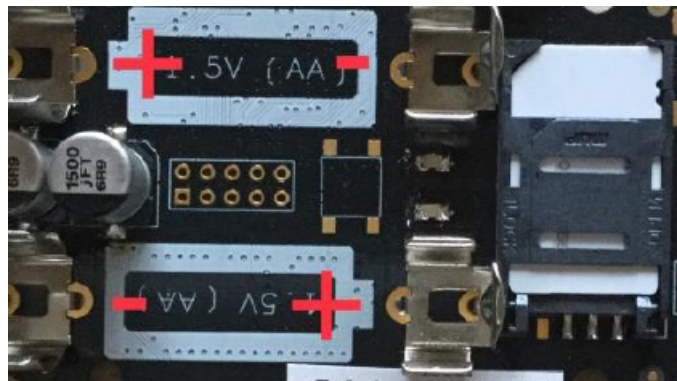
  - **A:** Be sure to use only fresh batteries of the required size and recommended type. Check if batteries are installed according to the correct polarity, (+) and (-).
- **Q:** I don't get notifications from the CatchAliveOne Device?
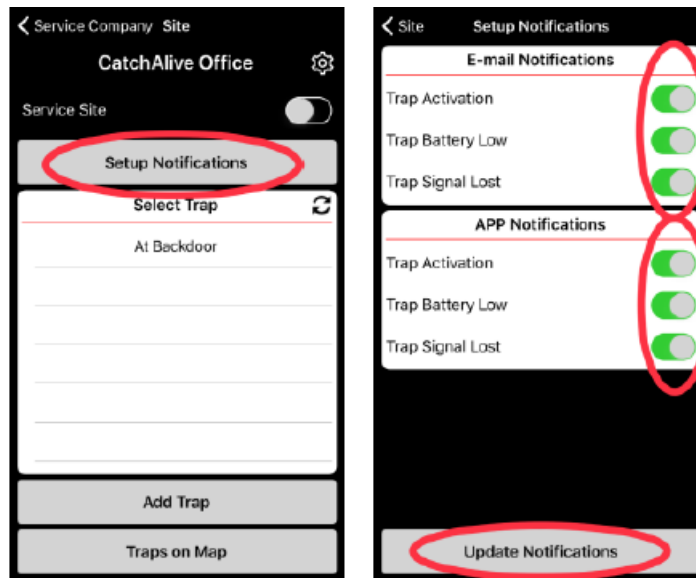
- **A:** Check if notifications are enabled:
    1. Login App
    2. Select your Service Company
    3. Click on the site you want to setup or change notifications on.
    4. Click "Setup Notifications"
    5. Use the switches to choose which type of notifications you want and if you want them sent to App, Email or both. If the switch is green it is chosen.
    6. Click "Update Notifications"
        - **If this does not solve the problem:**
            - Tap fast twice on the CatchAliveOne Device. If the red/green LED flashes, the device has power and is functioning. Check mobile coverage on app.
            - If the red/green LED does not flash, change batteries.
        - Check mobile coverage on app:

    1. Login App
    2. Select your Service Company
    3. Click on the Site
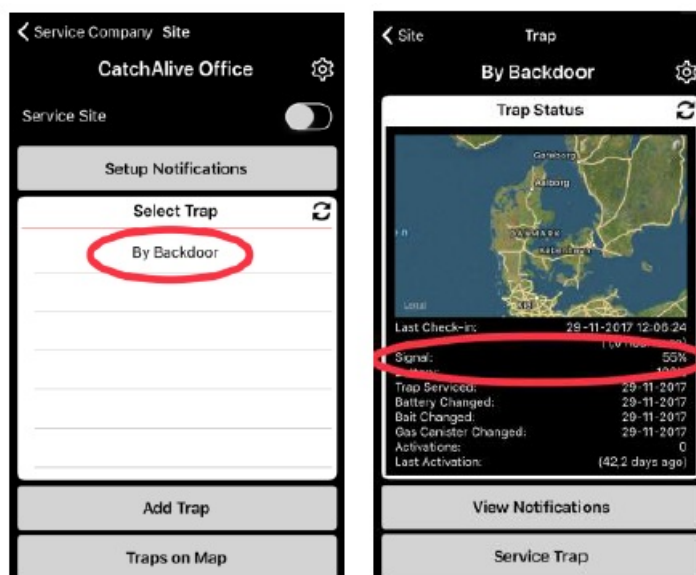   4. Click on the trap
    5. See "Signal" In the "Trap Status"
- If the signal I 25% or more, the signal is good.

- If Mobile coverage is low, it is possible to buy another antenna, with better reach. Please contact us at CatchAlive Customer Service
- Please write all inquiries in Danish or English only.
- **Mail: catchalive@catchalive.com**

- **Q:** The mobile coverages in my area is poor; Can I use the CatchAliveOne Device?
  - **A:** It is possible to buy another antenna, with better reception. Please contact us at CatchAlive Customer Service
  - Please write all inquiries in Danish or English only.
  - **Mail: catchalive@catchalive.com**
- **Q:** There is no mobile coverages in my area; Can I use the CatchAliveOne Device?
  - **A:** The CatchAliveOne Device works on the mobile network and needs mobile coverages to work. If there is no mobile coverage at all, the CatchAliveOne Device does not work.
  - The antenna on the CatchAliveOne Device is stronger than on your phone. It is also possible to buy another antenna, with better reach. Please contact us at CatchAlive Customer Service.
  - Please write all inquiries in Danish or English only.
  - **Mail: catchalive@catchalive.com**
    - **Where can I get help/support?**
  - If you still need help or support after reading the guides and FAQ, please contact CatchAlive Customer Service. Please write all inquiries in Danish or English only.
  - **Mail: catchalive@catchalive.com**
  - **Phone:** +45 60603088

www.catchalive.com

Documents / Resources

	CATCHALIVE CAOne Feeder Monitor [pdf] User Manual CAOne Feeder Monitor, CAOne, Feeder Monitor, Monitor

References

- **CatchAlive ApS – CatchAlive trapmonitor for monitoring of live animal traps, Goodnature A24, snaptrap. Pestcontrol equipment. Hunting equipment.**