Manuals+ — User Manuals Simplified.

Cassida 7750R Reader Bill Counter

Cassida 7750R Reader Bill Counter User Manual

Contents

Cassida 7750R Reader Bill Counter

This manual contains important information on safety measures and operational features. Please read it carefully before operating your bill counter and reader, and keep it for future reference. While every effort has been made to include all features in this user manual, the specifications stated may not reflect all the features of the later software versions. If you have questions about your Cassida 7750R and its operation, please contact technical support at **www.cassidausa.com/support**

- **CHOKING HAZARD. SMALL PARTS.**

  Not for children under 3 years old.

- **WARNING: RISK OF ELECTRICAL SHOCK.**

  This equipment is to be serviced by trained personnel only.

- **DO NOT DISPOSE IN TRASH.**

  Follow appropriate local electronics scrap procedure.

- **WARNING: HAZARDOUS MOVING PARTS.**

  Do not place fingers, hair, clothes, or lanyards near moving parts.

PROP 65 WARNING. This product may contain chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. **http://oehho.co.gov/**

Important Safety Notes

When using this unit, basic safety precautions should always be observed, including the following:

- Do not use this unit in areas where it may be exposed to water or any other liquids
- Only use the power cord supplied by the machine. Plug the power cord into a properly grounded wall outlet. Do not remove the ground pin from the power cord. Failure to properly ground the machine can result in severe injury or fire.
- Make certain the unit is installed on a flat surface. Do not operate the machine in areas with high temperature, humidity, or smoke, as these conditions may prevent proper operation.
- This unit is designed for indoor use in a ventilated environment. Keep the machine away from direct sunlight and strong magnetic fields. These could interfere with the counterfeit detection sensors.
- When not using the unit for an extended period, disconnect the power cord from the wall outlet.
- Unplug the unit from the wall outlet before cleaning. Use a damp cloth or specifically designed maintenance accessories such as an air duster, soft bristle brush, or cleaning cards.
- To avoid the risk of electrical shock, do not disassemble this unit. Disassembly will expose you to dangerous voltages and other safety risks. Incorrect reassembly can cause electrical shock when the appliance is subsequently used.
- Take the unit to a qualified technician when service or repair is required. Do not try to replace any parts yourself, unless assisted by a Cassida Technical Service Center. Supplied spare parts are intended for use by qualified personnel only.

INTRODUCTION

About the Cassida 7750R

Thank you for choosing the Cassida 7750R Bill Counter & Reader.

The Cassida 7750R is a backloading bill counter, reader, and sorter. It has a convenient adjustable 3.4″ LCD screen with a strong built-in counterfeit detection and a high level of performance. The Cassida 7750R comes with a variety of operating modes: Batch, Add, Mix, Sort, and Count to meet all counting needs.

Box contents

- Cassida 7750R Bill Counter & Reader
- Power Cord
- User Manual
- Cleaning Brush
- Calibration Sheet (White Paper Card)

Specifications

- **Power Supply**: AC 110V ± 10%, 60Hz
- **Power Consumption**: <50W
- **Counting Speed**: 1,000 bills/min
- **Applicable Bill Thickness**: 0.075 – 0.15mm
- **Hopper Capacity**: 200 bills (uncirculated)
- **Stacker Capacity**: 200 bills (uncirculated)

- **Batch Range**: 1 – 999 banknotes
- **Feeding System**: Roller friction system
- **Display**: LCD 3.4″ (85mm)
- **Counterfeit Detection**: UV, MG, IR, and CIS
- **Ambient Temperature**: 32°F – 104°F (0° – 40°C)
- **Operating Humidity**: 40% – 90%
- **Size**: 12.2″ x 10.6″ x 7.9″ (310mm x 270mm x 200mm)
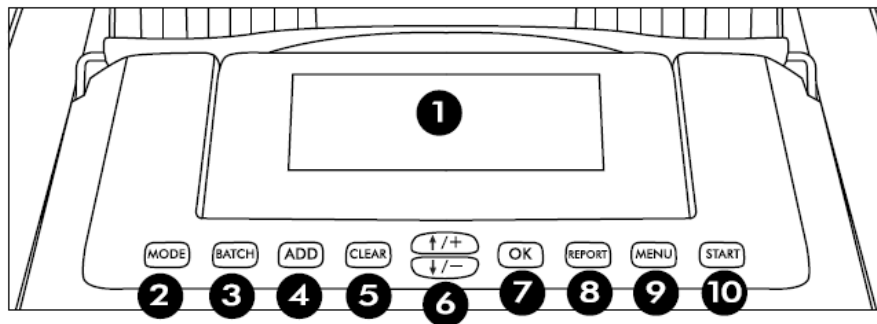- **Weight**: 14.6 lbs. (6.6kg)

Front View
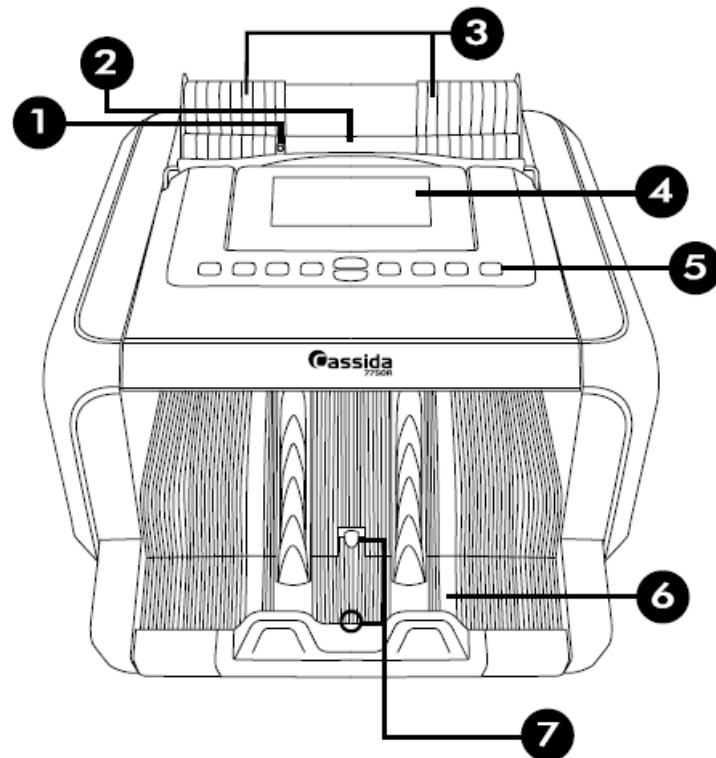
1. Hopper/Stort Sensor
2. Hopper
3. Bill Guides
4. Adjustable LCD Screen
5. Control Panel
6. Stacker
7. Stacker Sensor

Rear View
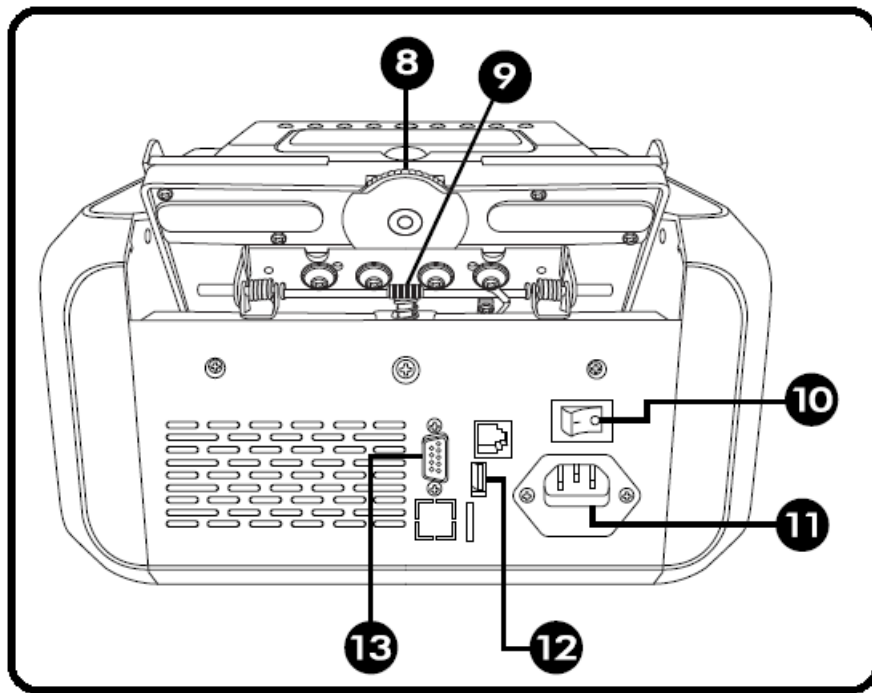
8. Bill Guide Adjuster
9. Feed Gap Adjuster
10. Power Switch
11. Power Outlet & Fuse
12. USB Port
13. Printer Port (DB-9 Male Connector)

Control Panel

Control Panel

Key	Function
1. DISPLAY	Shows the amount of bills counted, error codes, which modes and detection methods are active, and settings
2. MODE Button	Changes mode (MIX, SORT, COUNT)
3. BATCH Button	Activates/Deactivates Batch mode and set Batch amount
4. ADD Button	Activates/Deactivates Add mode
5. CLEAR Button	Resets the count/ turns off Batch and Add Modes / Goes back in the Menu
6. Navigation Buttons	Moves cursor up or down in Menu and add or subtract one from the Batch amount
7. OK Button	Continues or saves settings in Menu. Starts printing receipt when Report screen displayed
8. REPORT Button	Shows the detailed Report screen
9. MENU Button	Shows settings
10. START Button	Starts the count. Exit sleep mode

Home Screen
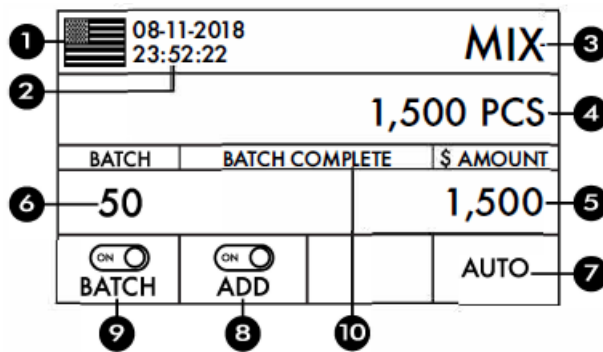
1. Currency Selected
2. Date & Time
3. Mode (MIX, SORT, COUNT)
4. Number of Bills Counted
5. Total Value of Bills counted in Mix Mode or Last Number of Bills Counted in Sort or Count Mode
6. Batch Amount
7. Starting Mode {Auto/Manual)
8. Add Mode Activated/Deactivated
9. Batch Mode Activated/Deactivated
10. Instructions (BATCH COMPLETE or BATCH INCOMPLETE)

GETTING STARTED

Powering Up

Ensure the hopper and stocker are empty. Attach the power cable to the rear of the machine, plug it into a three-prong outlet, and turn the power switch, located on the rear of the machine, to the on position. The unit will load and conduct a power on sell-test {POST). The screen will display "O" when the unit is ready to operate.

Loading the Hopper

To avoid jams and ensure proper operating speed of the machine, it is important to correctly load the hopper. Cassida recommends not using more than 100 bills at a time and changing to manual mode until the technique of loading bills is mastered. Follow the 3-step loading technique below to ensure smooth bill feeding.

- **Step 1:** Correct or remove the bills ii severely wrinkled, damaged, or folded. Square the bill stack.
- **Step 2:** Place the bill stack almost perpendicular to the screen on the carrying handle, with the bottom of the stack touching the bill guide plate.
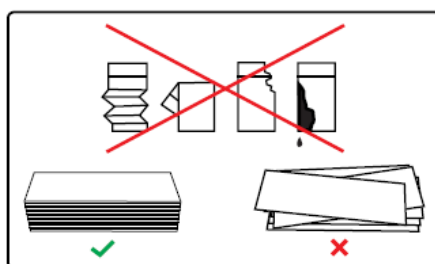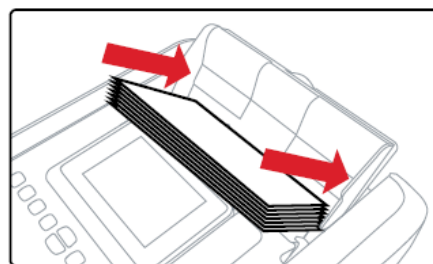
STACK IT.   **PLACE IT.**

- **Step 3:** Flip the bill stack towards the rear of the machine so the stack is now leaning against the bill guide plate. The bill will feed automatically (unless in manual mode)
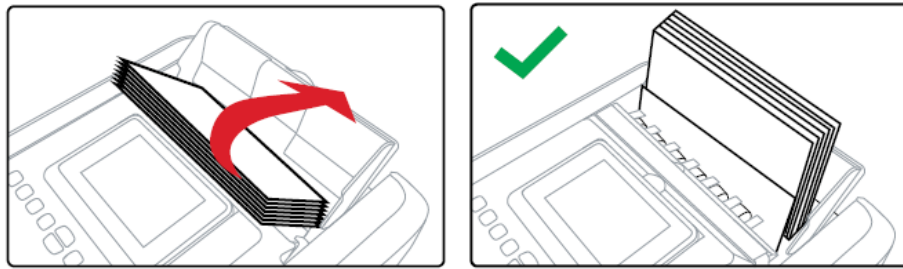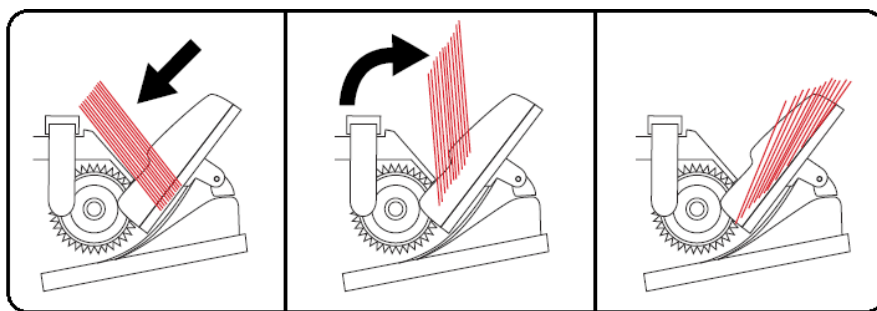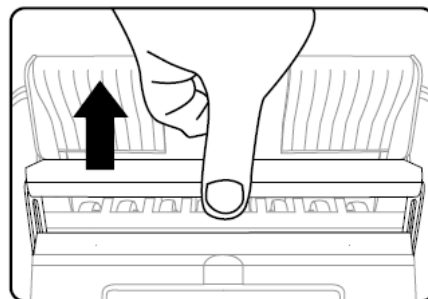

FLIP IT.

Below is a side view of the bill-loading technique. All bills have to be between the rollers and the feeding plate to be counted smoothly.

Carrying the Unit

1. Pull the handle up

OPERATING MODES & FEATURES

Auto & Manual Mode

After turning the machine on for the first time it will default to **AUTO** mode, and **"AUTO"** is displayed on the home screen. In this mode, the machine starts counting automatically. To operate with the Manual mode, either press and hold the **START** button for about 3 seconds or go to Menu, by pressing the **MENU** button, then select Settings > Auto/Manual start with the **OK** Button. Finally, select manual by using the down arrow and save with **OK**. To go back to the home screen, press two times on the **CLEAR** button. If **MANUAL** is selected, **"MANUAL"** will be displayed on the home screen. If the machine is set to operate with the **MANUAL** mode, the machine will stop counting automatically; the **"START"** button must be pressed to begin each count. To go back to **AUTO** mode, either press and hold the START button for about 3 seconds or select **AUTO** in the Menu.

Mix Mode

After turning the machine on for the first time it will default to **MIX** mode, and **"MIX"** is displayed on the home

screen. **MIX** mode is used to count a stack of mixed denominations. To count mixed bills, place them in the hopper and follow the procedure described in 2.2 **LOADING** THE **HOPPER**. The machine will start counting and will move the bills from the hopper to the stacker as it counts them. The machine will stop counting when the hopper is completely emptied. The total number of bills and the total value will be displayed on the home screen. When an operation is complete, you can view a detailed report by pressing the **REPORT** button. To return to **MIX** mode from another mode, press the **MODE** button until **"MIX"** is displayed on the home screen. Note that the Cassida **7750R** will keep in memory the last mode used when turned off. Sort Mode

This mode is available by pressing the MODE button until **"SORT"** is displayed on the home screen. SORT mode allows the user to count and sari bills by one denomination which is autamatically determined by the first bill scanned in a stack. This can be useful to be sure that there are no bills of other denominations in a large strap of one denomination. The first bill in the hopper determines the counting and sorting of denominations. Any time a bill passes through the machine and does not conform to the denomination determined by the first bill, the machine will stop and prompt the removal of the bill that is different from the denomination. Once that top bill has been removed press the **"START"** key to continue sorting. The total number of bills and the total value will be displayed on the home screen. When an operation is complete, you can view a detailed report by pressing the **"REPORT"** button.

To return to **SORT** mode from another mode, press the **MODE** button until **"SORT"** is displayed on the home screen. Note that the Cassida **7750R** will keep in memory the last mode used when turned off.

Count Mode

This mode is available by pressing the **MODE** button until **"COUNT"** is displayed on the home screen. **COUNT** mode allows the user to simply count the total number of bills. It does not recognize or record the denomination of any bills. During COUNT mode, there is no counterfeit detection active. To return to **COUNT** mode from another mode, press the MODE button until **"COUNT"** is displayed on the home screen. Note that the Cassida 7750R will keep in memory the last mode used when turned off.

Add Feature

This mode is available by pressing the ADD button. When ADD mode is activated, **"ON"** is displayed on the home screen. In this mode, the unit will count multiple stacks of bills while keeping track of the total amount and value of bills counted. Place the first stack of bills to be counted into the hopper. The number and value of bills will be displayed on the screen. When ready to count the next stack of bills, empty the stacker and add the new stack to be counted into the hopper. The unit will continue counting and add the new count to the total. When the operation is complete, you can view a detailed report by pressing the **REPORT** button. Note that the Cassida 7750R will keep in memory the last value used when turned off.
To exit ADD mode, press again the ADD button.

Add Feature

This mode is available by pressing the **BATCH** button. When **BATCH** mode is activated, batch size and **"ON"** are displayed on the home screen. **BATCH** mode is used to select a batch quantity for a specific counting process. With the **BATCH** mode active, the machine counts a preset number of bills and then stops counting when the batch number has been reached, even if bills remain in the hopper. You may press the **BATCH** button repeatedly to cycle through different preset batch quantities (100, 50, 20, 10), or use the **"+"** and **"-"** buttons to manually select your desired batch size.

When the set batch size is reached, the Cassida **7750R** will automatically stop and the **'BATCH COMPLETE"** message will be displayed on the screen alongside the number of bills counted. When the stacker is emptied, the machine will automatically continue to count up to the preset batch size to create another batch. If the hopper runs out of bills before a batch is completed, the machine will display **"BATCH INCOMPLETE"** on the screen. At this point, the user may add bills to the hopper to complete the batch or remove the incomplete batch from the machine.

To exit **BATCH** mode, press the **BATCH** button until **"OFF"** appears on the screen.

Add + Batch Feature

This mode batches the desired quantity of bills and monitors the running total at the same time. To activate this mode, press the **ADD** and **BATCH** buttons until **"ON"** is displayed above both icons. To exit **ADD** + **BATCH** mode, press again the **ADD** and **BATCH** buttons until **"OFF"** is displayed above both icons.

AFTER-COUNT FUNCTIONS

Report

This function is available by pressing the REPORT button and provides an on-screen report of the total amount of each denomination counted the value of the counted bills of that denomination, and the total value of all bills counted.

Print

The Cassida 7750R has a printer port in the back of the machine (DB-9 Male Connector), refer to section 1.5 VIEWS OF THE CASSI DA 7750R to see its location. This function is available by pressing the OK button while on the report screen. If a printer is connected to the machine, a detailed printout of the counting report will be produced. Cassida recommends using the Universal Cash Handling Thermal Printer that comes will all the necessary cables to work with Cassida's products.

Menu

The Menu can be accessed by pressing the MENU button. To navigate and choose the sub-menu, use the arrow buttons to go up and down in the Menu, the OK button to continue, and the CLEAR button to go back.

Description of the sub-menu: Description

Sub-Menu	
1. Settings	Accesses 7750R's settings
1. Auto/Manual Start	Sets AUTO or MANUAL mode see section 3.1 AUTO & MANUAL MODE for more details
2. Recognition	Sets the detection system's sensitivity. Note that Cassida uses the optimum s ensitivity settings by default

3. Beep	Toggles the beeping that occurs with every action. Use the UP and DOWN arrows to switch "ON/OFF"
4. Start Sensor Sensitivity	Sets start/hopper sensor sensitivity
5. Screensaver	Turn "ON/OFF" the sleep mode
6. Clear Sensor Sensitivity	Sets clear/stacker sensor sensitivity
2. Time & Date	Sets the date and time that will be displayed on the home screen (if activated) and the printed counting report. Use the UP and DOWN arrows to change the value, the OK button to switch, and validate with the START button.
3. Version	Displays information about the software version
4. CIS Calibration	Calibrates the contact image sensors. Note that Cassida calibrates each unit before shipment to provide the best performance
5. Factory Reset	Resets settings. Ta input the password, press the following buttons in order MODE, BATCH, and ADD.
6. Currency	Use the UP and DOWN arrows to change the currency and validate with the OK button.

DETECTION FEATURES

Counterfeit Detection

The Cassida 7750R can identify bills suspected of being counterfeit using:

- Ultraviolet (UV) light detection system
- Magnetic (MG) ink detection system
- Infrared (IR) anti-counterfeit detection system.
- Contact Image Sensor (CIS)

These features are available by default.

When a suspect bill is detected, the unit will beep three times and display a UV SUSPECT, MG SUSPECT, or IR SUSPECT message with instructions on the screen. The unit will continue to beep until the suspect bill is removed from the stacker, and the START button is pressed. The suspect bill will not be added to the count. Please note that a suspect UV, MG, or IR bill does not necessarily mean that the bill is counterfeit. There are several reasons a genuine bill may be recognized as counterfeit.

Possible reasons for a bill to be indicated as suspect include direct sunlight exposure, worn out bill, excessively dirty bill, or advanced counterfeiting techniques used to produce the bill. Separate equipment may be required to determine definitively whether a note is counterfeit.

Half Note Detection

The **Cassida 7750R** incorporates image sensors that notify users if a half note passes through the counting mechanism. This feature is activated automatically in all modes. If the unit detects a half note, it will beep three times and display a HALF NOTE ERROR message with instructions on the screen. The unit will continue beeping until action is taken. To clear the error, all bills must be removed from the stacker. To avoid discounts, bills need to be recounted.

Double Note Detection

Bills may stick to each other due to excessive dirt, folding, or various other reasons. The Cassida 7750R uses infrared light-based technology to determine whether two bills are stuck together. This feature is active automatically in all modes. If a double bill is encountered the unit will beep three times and display a DOUBLE NOTE ERROR message with instructions on the screen. The unit will continue beeping until action is taken. To clear the error, all bills must be removed from the stacker. To avoid discounts, bills need to be recounted.

Chain Note Detection

The Cassida 7750R utilizes a self-checking system that alerts the user in cases when several notes pass through the counting mechanism at once. This feature is activated in all modes. If the unit detects a chain error, it will beep three times and display a CHAIN ERROR message with instructions on the screen. The unit will continue beeping until action is taken. To clear the error, all bills must be removed from the stacker. To avoid miscounts, bills need to be recounted.

Contact Image Sensor

The Cassida 7750R utilizes a contact image sensor, (CIS), to recognize the value of the bill. This feature is activated in MIX and SORT modes. If the unit is unable to recognize the bill, it will beep three times and display an ID ERROR message with instructions on the screen. The unit will continue to beep until the suspect bill is removed from the stacker, and the START button is pressed. The suspect bill will not be added to the count.

MAINTENANCE AND TROUBLESHOOTING

Maintenance

ATTENTION: Always POWER OFF the unit and disconnect it from the power source before cleaning

Most operational problems can be avoided by regular care and preventative maintenance. Taking regular care of the Cassida 7750R will significantly increase its lifetime.

To avoid problems, make sure there are no metal clips, staples, or rubber bands in the bills being counted. Be sure to follow the proper procedure for loading the hopper, refer to section 2.2 LOADING THE HOPPER. Also be sure to follow the proper procedure for adjusting the feed gap, refer to section 2.3 FEED GAP ADJUSTMENT.

For best results, it is recommended to use an air duster and a soft bristle brush to remove any dust or debris from the interior of the unit. Dirty sensors can affect the Cassida 7750R's performance and cause genuine bills to be rejected. It is suggested that the user performs weekly maintenance on the unit to maintain top performance.

- To avoid malfunction caused by foreign objects, please clean your machine frequently
- Clean Hopper and Slackers sensors with the provided soft bristle brush or a dry cloth frequently
- Clean the CIS line with the provided soft bristle brush or a dry cloth frequently
- Clean sensors with the provided soft bristle brush or a dry cloth frequently
- Rubber rollers may be cleaned with a slightly damp cloth. You may use a small amount of isopropyl alcohol to dampen the cloth and clean the rollers. Wait until the rollers are completely dry before turning on your machine

**HOW TO OPEN AND CLOSE YOUR 7750R**

1. Lift the carrying handle and place it in the back as shown above.
2. Place fingers under the control panel and thumbs on the side panels.
3. Lift the control panel about 2 inches.
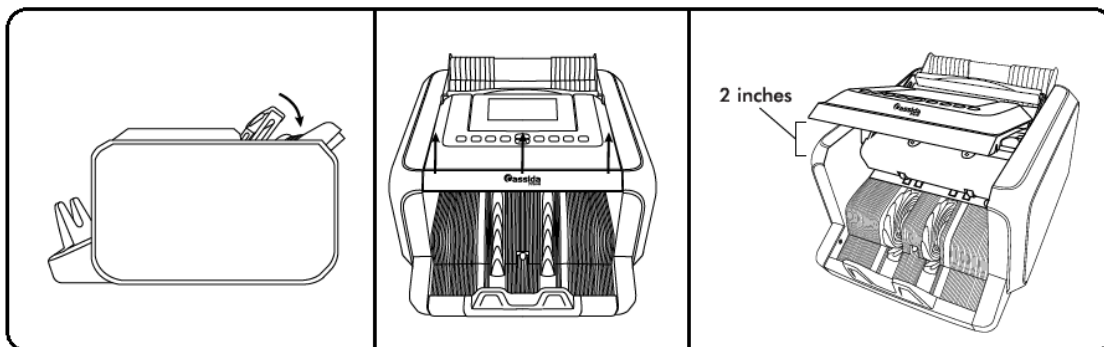
4. Pull the metal bar forward and lift the sensor housing.
5. Secure sensor housing, control panel, and the carrying handle back to the initial position.
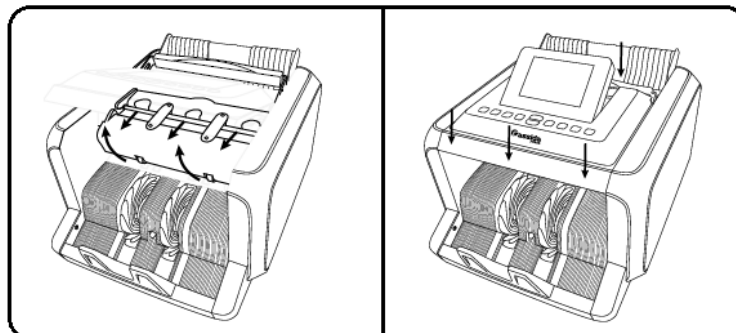

LOCATING THE SENSORS
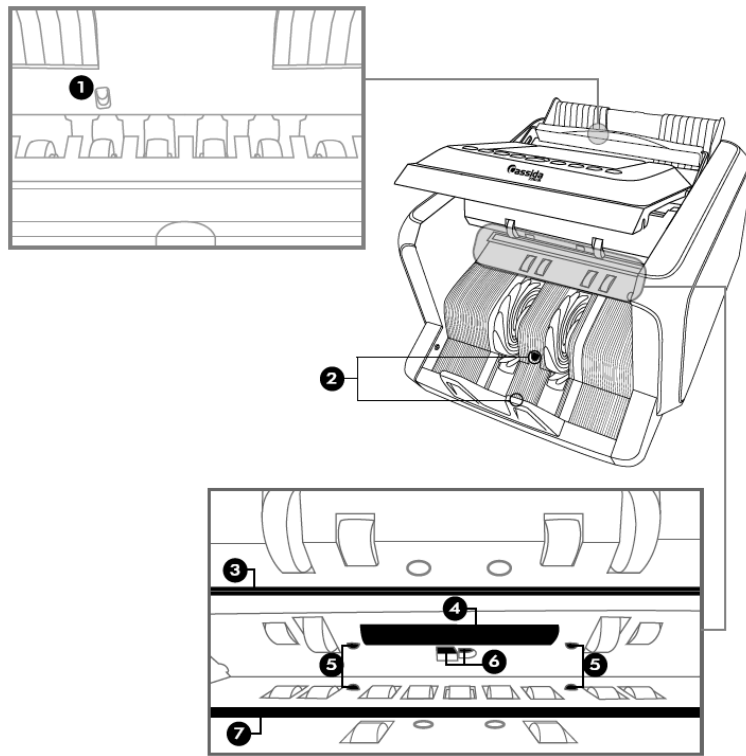
1. Hopper Sensor
2. Stacker Sensors
3. Contact Image Sensor (CIS)
4. Magnetic Sensor Bar
5. Counting Sensors
6. Ultraviolet Sensors (UV)
7. Infrared Sensor (IR)

Feed Gap Adjustment

Feed gap adjustment of the unit is always performed before shipment. However, feed gap adjustments may be required periodically. The rubber components in the feed mechanism will wear over time, causing the feed gap to get larger. This can lead to Double or Note errors. On the other hand, if the feed gap is adjusted too tight, this can lead to Chain error or bill jamming.
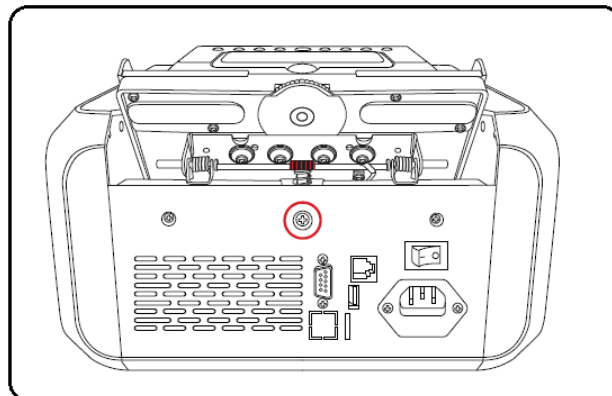

To adjust the feed gap properly, you will need a phi/lips screwdriver (not included).

1. Ensure the machine is turned off
2. Locate the feed gap adjustment knob (red) and the fixing plate screw (red circle) at the rear of the machine.

3. a If more than one bill is being pulled into the feed mechanism (Double or Hall Note errors), turn the knob clockwise (decrease gap). Adjust 1 turn, then re-test the machine to see if the problem is corrected. Repeat ii necessary (see NOTE 3a on the next page). b If Chain error or bill jamming is seen on the input, turn the knob counterclockwise (increase gap). Adjust 1 turn, then re-test the machine. Repeat if necessary (see NOTE 3b on the next page).

- **NOTE 3a:** If the feed gap is adjusted too narrow, Chain error, bill jams and tears can occur.
- **NOTE 3b:** If the feed gop is adjusted too wide Double and Half Note errors can occur.
- Fix the adjusted position by tightening (clockwise) the fixing plate screw.
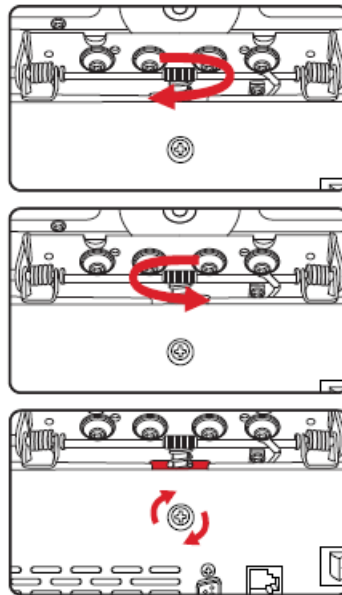
Calibration

Over time, with regular use, the sensor's sensitivity decreases which can lead to ID errors. To resolve this issue, the Contact Image Sensor (CIS), that reads the bills, should be recalibrated. Please follow the steps below to calibrate the sensor:

1. Ensure the machine is turned ON.
2. Press the Menu button, then move down the select CIS Calibration and confirm with the OK button.

3. Lilt up the carrying handle and place it in the back, then place lingers under the control panel and thumbs on the side panels to lilt up the control panel about 2 inches.
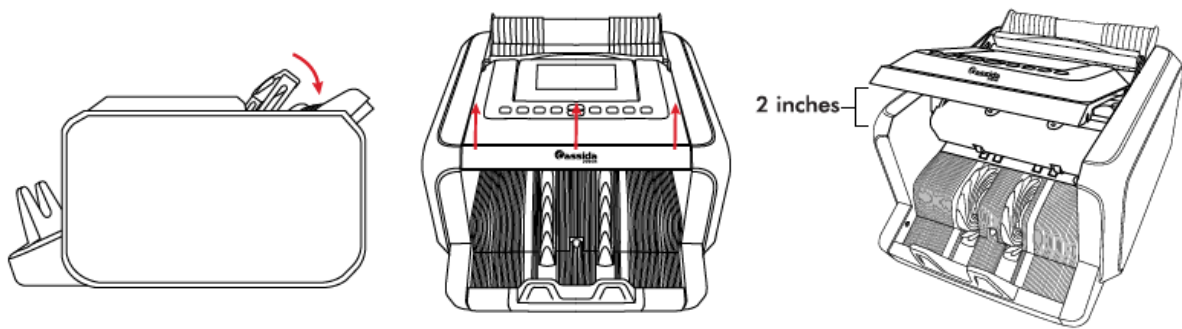
4. Pull the metal bar forward and lilt up the sensor housing (Figure 1).
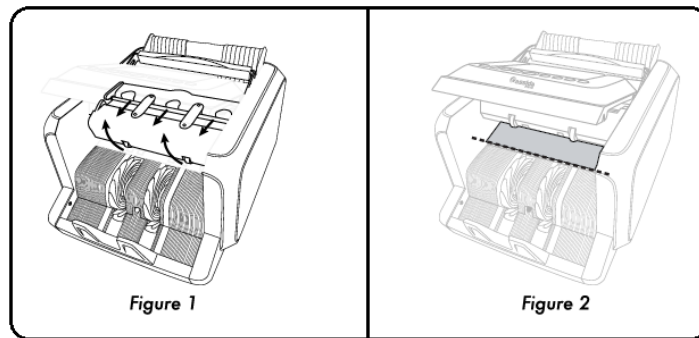5. Insert the calibration sheet {white paper card) to cover CIS in the sensor housing (refer to page 21 for sensor locations) (Figure 2).

Figure 1   Figure 2

6. Close the sensor housing.
   Note: If the screen displays **STARTING ERROR** after closing the sensor housing, make sure the sensor housing is closed properly and pull the calibration sheet towards you.
7. To input the password, press the following buttons in order **MODE, BATCH,** and **ADD.**
8. The unit is being calibrated and the number will be shown on the screen. Once the screen displays **"OK!",** remove the calibration sheet from the sensor housing (no need to re-open the housing) and restart the machine.
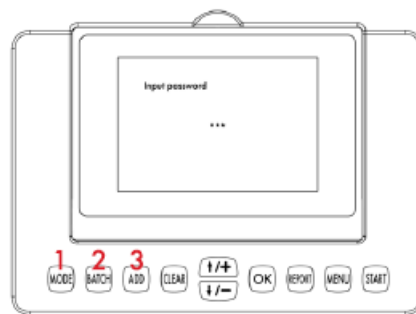

Figure 3 - Password

Note: If calibration foils, restart the machine and re-do the steps to calibrate the unit. If STARTING ERROR is displayed, make sure the sensor housing is closed properly.

Troubleshooting Error message display

Error Message	Cause	Solution
DOUBLE ERROR (E 2)	The thickness of the last counted note is out of range of expected thickness. Two or more bills may be stuck together.	Remove all bills from the stacker. Recount. **If excessive errors occur, ensure:** 1. **Bills** are loaded properly (ref. section 2.2 LOADING THE HOPPER) 2. Feed Gap is adjusted properly (ref. section 6.2 FEED GAP ADJUSTMENT) 3. Sensors are clean (ref. section 6.1 MAINTENANCE)
CHAIN ERROR (E3)	Two or more notes have passed through the unit at the same time.	
HALF ERROR (E4)	A half bill was detected.	
DIFFERENT DENOMINATION {Ell)	The last counted bill has a different denomination.	
MG SUSPECT (E20)	Unrecognized or missing expected anti-counterfeit magnetic (MG), ultraviolet (UV), or infrared {IR) features. This may be due to marked, washed, or stained currency.	Remove all bills from the stacker. Recount. If excessive errors occur, ensure: 1. Bills are loaded properly (ref. section 2.2 LOADING THE HOPPER) 2. Feed Gap is adjusted properly {ref. section 6.2 FEED GAP ADJUSTMENT) 3. Sensors are clean {ref. section 6.1 MAINTENANCE)
UV SUSPECT (EI)		
IR SUSPECT (E30 to E37)		

Error Message	Cause	Solution
ID ERROR (ElO, E14 and E15)	Unable to recognize bill as selected currency type.	Remove all bills from the stacker. Recount. **If excessive ID errors occur, ensure:** 1. Bills are loaded properly (ref. section 2.2 LOADING THE HOPPER) 2. Feed Gap is adjusted properly (ref. section 6.2 F EED GAP ADJUSTMENT) 3. Sensors are clean (ref. section 6.1 MAINTENANCE) *4. The unit* is calibrated properly (ref. section 6.3 CA LIBRATION)
STARTING ERROR	The Hopper sensor may have c ollected dust. The sensor housing is open.	Check whether the hopper sensor is covered. Check whether the sensor housing is open. Restart the mac hine and check the IR sensor.
START (CE05)	The start/Hopper sensor is cove red.	Remove bills from the hopper.
CLEAR {CE08)	Clear/Stacker sensor is covered .	Clean hopper sensor.

Please visit our Cassida Corporation YouTube channel for troubleshooting videos.

Other possible errors:

Error Message	Solution
Does not function until the alter unit has been turned on.	Ensure the power cord is connected properly. Unplug the machine from any power source and replace the fuse at the back of the machine. Contact Cassida Technical Service Center if the issue persists.
The machine fails to detect counterfeit notes.	Sensors may have collected dust (refer to the Maintenance section 6.1).
Inaccurate counting	1. Bills were incorrectly inserted into the hopper (refer to section 2.2 LOADING THE HOPPER). 2. Feed Gap is not adjusted properly (refer to section 6.2 FEED GAP ADJUSTMENT)
Bills are jammed.	Turn off the machine. Remove any jammed bills by turning rollers or wheels manually if necessary. Look for any foreign objects inside the unit (paper clips, rubber bands, etc.). Remove foreign objects, ii any. Ensure: 1. Bills are loaded properly (refer to section 2.2 LOADING THE HOPPER) 2. Feed Gap is adjusted properly (refer to section 6.2 FEED GAP ADJUSTMENT)

Warranty

To activate your warranty in the US, please register your product online by visiting **www.cassidausa.com/warranty-registration**.The 7750R is warrantied for one year from the date of purchase. In most cases, a unit malfunction can easily be resolved by cleaning the unit. Please refer to the section **MAINTENANCE for guidelines.**

Non-warranty Service:
Cassida can perform maintenance and cleaning for an extra lee. For a non-warranty repair/maintenance quote contact Cassida Technical Support at **www.cassidausa.com/support**

Shipping:
The warranty does not cover the cost of shipping to Cassida's Technical Service Center

Contact Information

Technical Support Contact Information:

- **Email:** support@cassidausa.com
- **Phone:** 1-888-800-0303
- **If you need to contact Cassida Technical Service Center, please have the following information with you:**
    - **Product Model:** Located on the bottom of the machine
    - **Serial Number:** Located on the bottom of the machine
    - **Nature of the Problem:** What happened, and when did it happen?
    - **Did the machine display an error message?**
    - **Steps Taken:** Steps were already taken to resolve the problem, and the results (ii any)

FAQs

Where can I find the user manual for the Cassida 7750R Reader Bill Counter?

You can usually find the user manual for the Cassida 7750R Reader Bill Counter on the official Cassida website, or it may be included in the product's packaging.

What is the counting speed of the Cassida 7750R Reader Bill Counter?

The Cassida 7750R can count bills at a speed of up to 1,500 bills per minute, making it efficient for various counting tasks.

Is the Cassida 7750R suitable for counting mixed denominations of bills?

The Cassida 7750R is designed for counting single denominations of bills. It may not accurately count mixed denominations.

Can I use the Cassida 7750R to detect counterfeit bills?

Yes, the Cassida 7750R Reader Bill Counter features built-in UV (Ultraviolet) and MG (Magnetic) counterfeit detection methods to help identify potentially counterfeit bills.

How do I clean and maintain the Cassida 7750R?

To clean the Cassida 7750R, use a soft, lint-free cloth and a mild cleaning solution. Avoid using abrasive materials or excessive moisture. Regular cleaning and maintenance help ensure accurate bill counting.

Does the Cassida 7750R have a batch counting feature?

Yes, the Cassida 7750R includes a batch counting feature that allows you to preset the number of bills for automatic stopping once the desired count is reached.

What types of bills can the Cassida 7750R count?

The Cassida 7750R is typically designed to count standard U.S. bills. It may not be suitable for counting foreign currency or non-standard-sized bills.

Is the Cassida 7750R portable and easy to transport?

The Cassida 7750R is relatively compact and lightweight, making it portable and easy to transport. It often includes a convenient carrying handle.

Can the Cassida 7750R count bills in different orientations?

Yes, the Cassida 7750R is usually equipped with advanced bill recognition technology that can count bills in various orientations, reducing the need for precise bill alignment.

How do I perform a software update on the Cassida 7750R?

Software updates, if available, can typically be obtained from the official Cassida website. Consult the user manual for instructions on updating the device's software.

What is the power source for the Cassida 7750R?

The Cassida 7750R is typically powered by a standard electrical outlet. It often comes with an AC power adapter for this purpose.

Does the Cassida 7750R come with a warranty?

Cassida products often come with a limited warranty. Check the user manual or the manufacturer's website for specific warranty details and duration.

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References

- **[User Manual](#)**