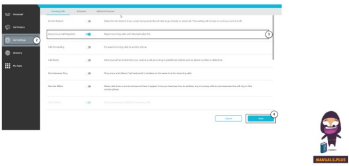


Carrier
Calling User Portal
Anonymous Call
Rejection



Carrier Calling User Portal Anonymous Call Rejection User Guide

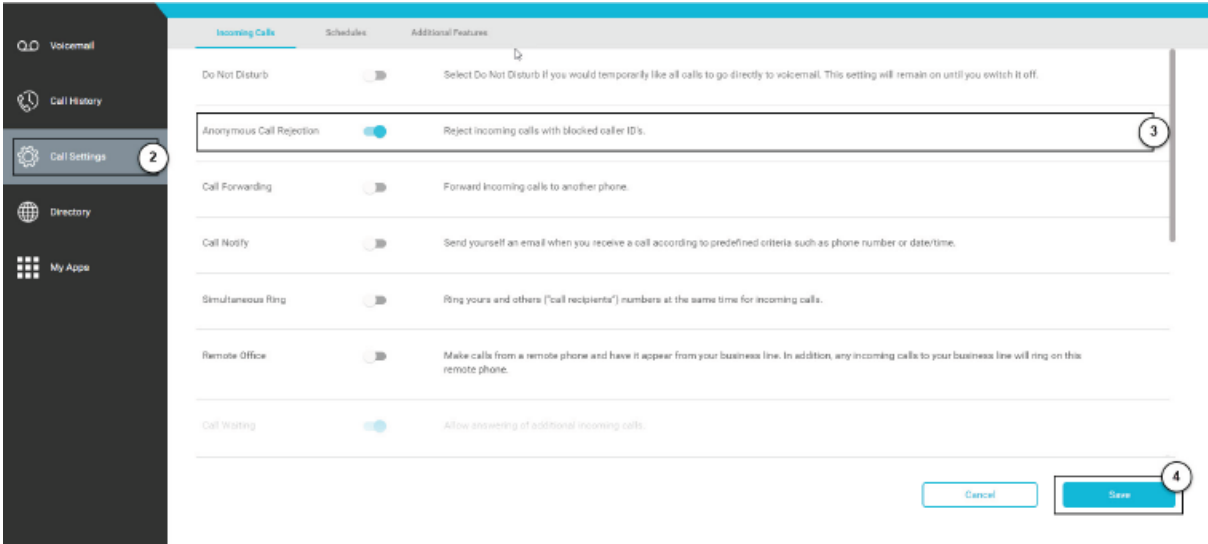
[Home](#) » [Carrier](#) » Carrier Calling User Portal Anonymous Call Rejection User Guide 

Contents

- 1 Carrier Calling User Portal Anonymous Call Rejection
- 2 Product Information
- 3 Product Usage Instructions
- 4 FAQ
- 5 Introduction
- 6 Feature Prerequisites
- 7 Documents / Resources
 - 7.1 References

Carrier

Carrier Calling User Portal Anonymous Call Rejection



Product Information

Specifications

- **Product Name:** Anonymous Call Rejection Feature
- **Release Date:** January 11, 2019
- **Compatibility:** Works with Calling User Portal

Product Usage Instructions

Before using the Anonymous Call Rejection feature, ensure the following conditions are met:

1. Log in to the Calling User Portal.
2. Go to the Call Settings page.
3. Select Anonymous Call Rejection.
4. To enable, click on the toggle button to the right of the text. When enabled, it will turn to color from grayscale.
5. To disable it, click on the toggle button again. When disabled, it should change from color back to grayscale.
6. Click the Save button.

FAQ

- **Q:** What does the Anonymous Call Rejection feature do?
- **A:** The feature allows businesses and individuals to reject all calls with unidentified caller IDs.
- **Q:** Can I enable and disable the feature easily?
- **A:** Yes, you can easily toggle the feature on and off within the Calling User Portal settings.
- **Q:** Is there any additional configuration required after enabling Anonymous Call Rejection?
- **A:** No, once enabled, the feature will automatically reject calls with unidentified caller IDs.

carrier.webex.com/reject-unidentified-caller/

- [Home](#) | [End User Guides](#) | Calling User Portal – Anonymous Call Rejection

What you need to know

- The Anonymous Call Rejection feature enables businesses and individuals to reject all calls that have an unidentified caller ID.
- [Introduction Feature Prerequisites Feature Setup](#) [back to top](#)

Introduction

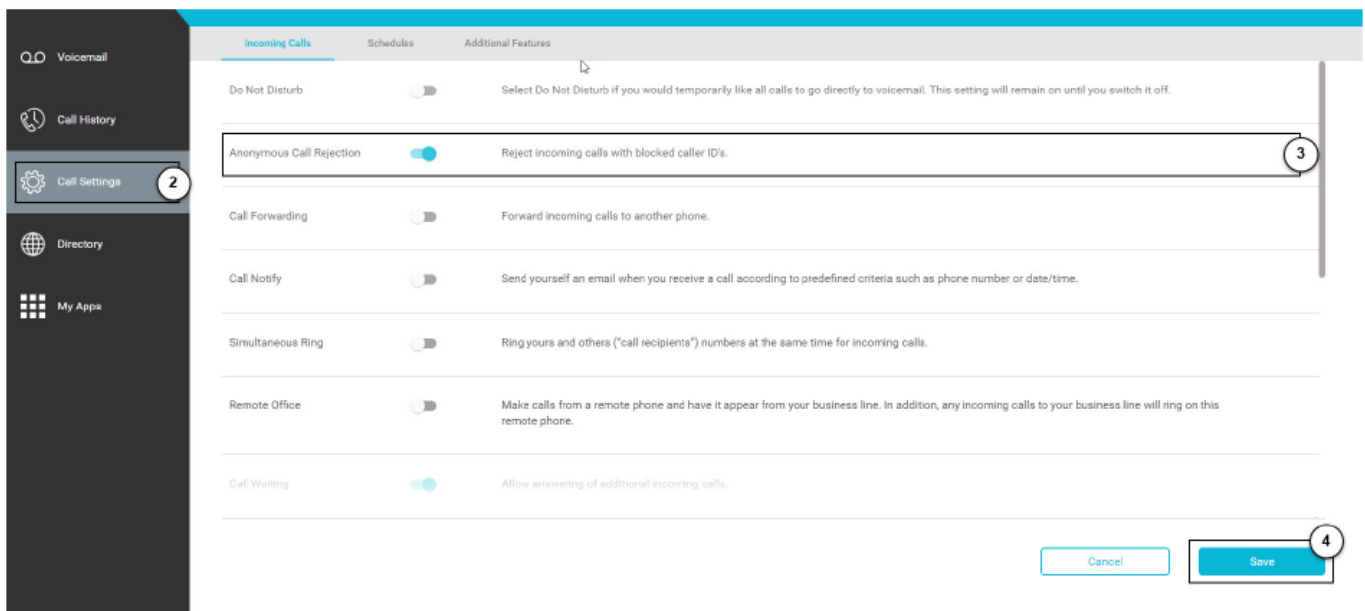
- You are busy enough managing customers, employees, meetings, etc.
- Fielding random solicitation calls from unknown callers is not what you need.
- These calls are disruptive and antiproductive.
- The Anonymous Call Rejection feature enables businesses and individuals to reject all calls that have an unidentified caller id.
- This article provides details on the following Unidentified Caller-related topics.

Feature Prerequisites

- Before the Unidentified Caller feature can be used the following conditions must be met:
- At least one inbound number must be available to be assigned to a station (Premium, Standard, Hosted Square Key, or Hosted PRI – User).

Feature Setup

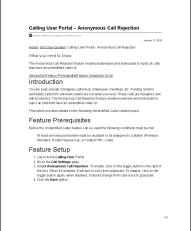
1. Log in to the Calling User Portal.
2. Go to the Call Settings page.
3. Select Anonymous Call Rejection. To enable, click on the toggle button to the right of the text. When it's enabled, it will turn to color from grayscale. To disable, click on the toggle button again, when disabled, it should change from color back to grayscale.
4. Click the Save button.



Click image for large view 

Copyright© 2018 Cisco Systems, Inc. All rights reserved.

Documents / Resources

	Carrier Calling User Portal Anonymous Call Rejection [pdf] User Guide Calling User Portal Anonymous Call Rejection, Calling User Portal Anonymous Call Rejection, User Portal Anonymous Call Rejection, Portal Anonymous Call Rejection, Anonymous Call Rejection, Call Rejection, Rejection
---	---

References

- s3.amazonaws.com/jesse-blynk/Articles/Administrator+Articles/images/UIC-

[EU/UnidentifiedCaller_1.jpg](#)

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.