

CAREAR Powerful Augmented Reality Solution User Manual

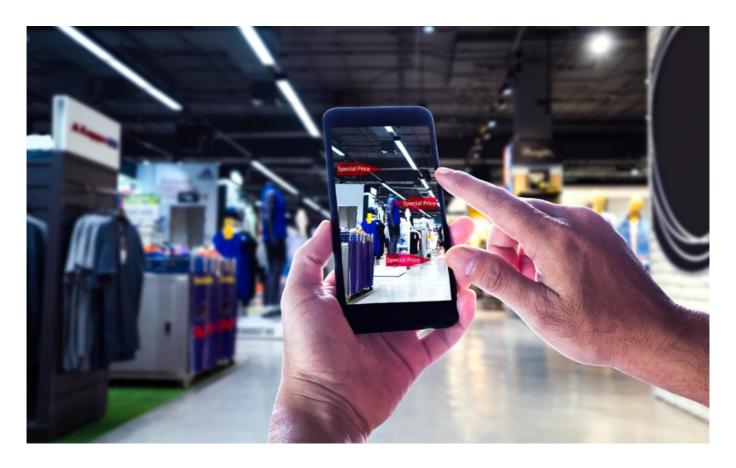
Home » **CAREAR** » **CAREAR** Powerful Augmented Reality Solution User Manual

Contents [hide

- 1 CAREAR Powerful Augmented Reality Solution
- 2 Banking
- 3 Documents / Resources
 - 3.1 References
- **4 Related Posts**



CAREAR Powerful Augmented Reality Solution





Banking

CareAR: A powerful augmented reality (AR) solution that allows you to access knowledge and guidance instantly, and escalate to experts to digitally guide resolutions as if they are on site.

APPLICATIONS INCLUDE:

- Install, support, security and troubleshooting at data center operations
- Fully auditable IT tech trouble shooting sessions with 'See what I see' functionality
- · ATM and site equipment repair and troubleshooting

· Upskilling junior repair technicians

THE CHALLENGE

- · Experienced technicians in short supply
- · Upskilling junior workforce
- · Cost of training
- Travel time to disperse premises
- Preference for offsite work at IT/Data Server sites

THE SOLUTION

- · CareAR Assist to help troubleshoot and resolve IT server, install issues
- · CareAR Assist empower remote visit by vendor techs for critical maintenance

THE BENEFITS

- Faster resolution and higher first-time fix rates to reduce downtime
- · Reduces skill gap through knowledge transfer
- Reduces travel costs with robust remote support options
- · Avoids access issues to sensitive sites

Learn more about how CareAR solutions can make support easy at concept-group.co.uk • 0345 241 2268

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Documents / Resources



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Powerful Augmented Reality Solution, Augmented Reality Solution, Reality Solution, Solution

References

<u>Trusted Workplace Tech Experts - Concept</u>

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