



# cardo Packtalk Neo Helmet Mesh Intercom Device User Guide

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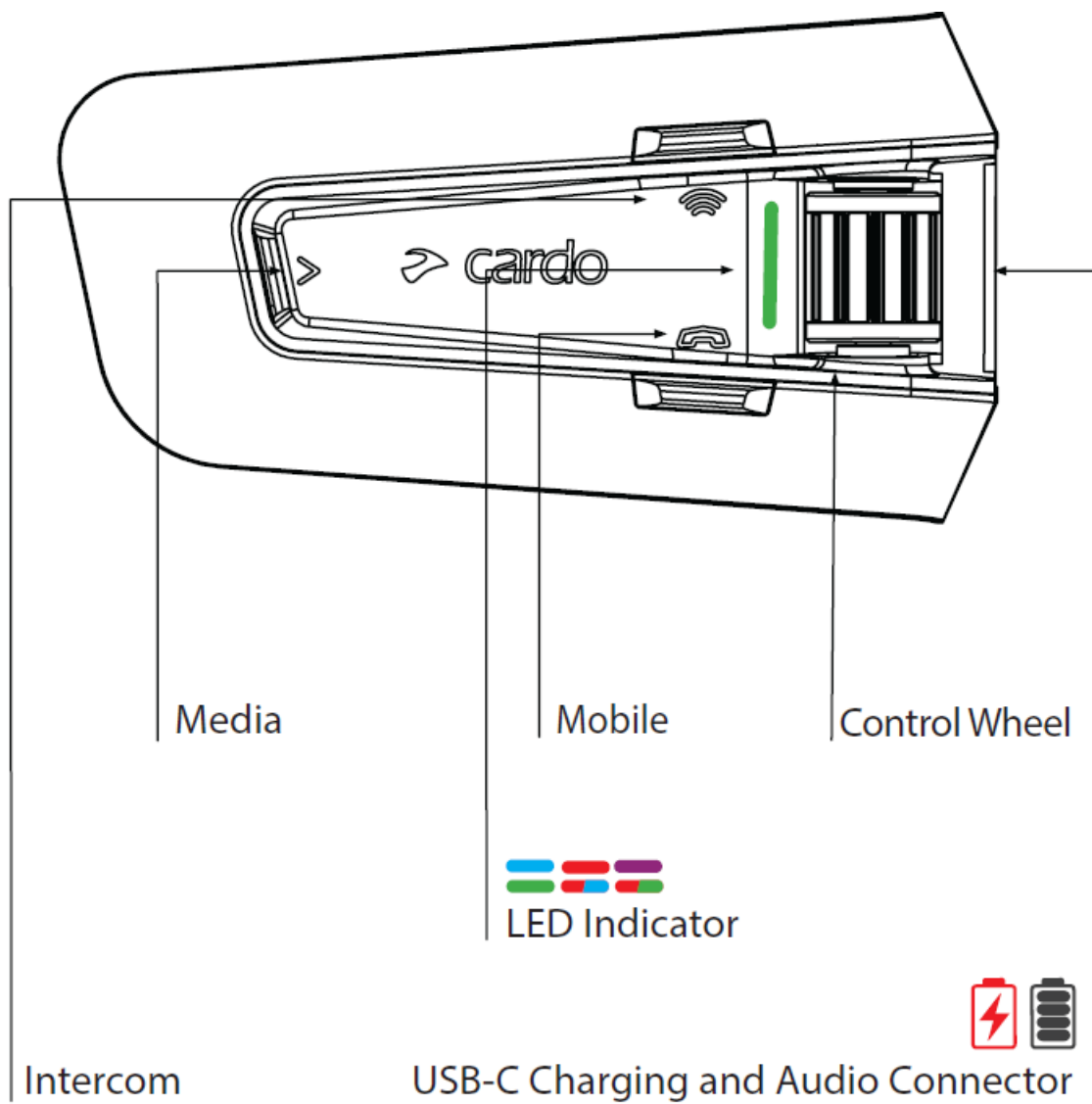
**cardo Packtalk Neo Helmet Mesh Intercom Device**



## CONNECT APP



## Getting Started



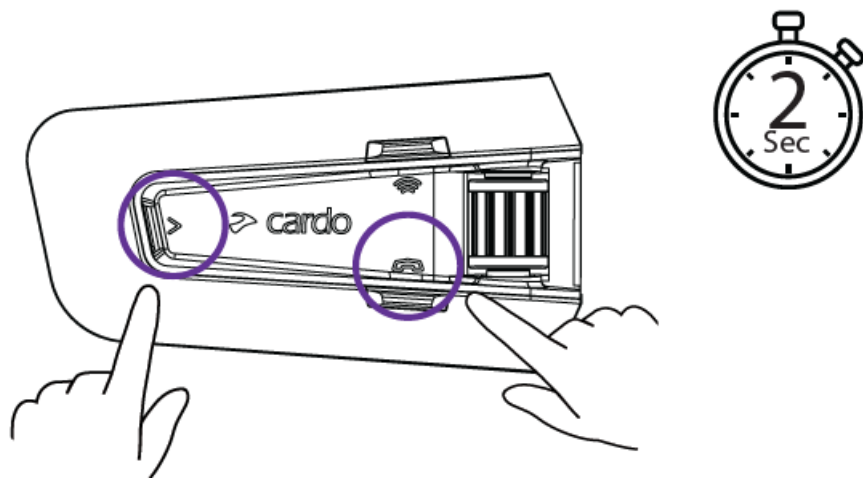
- Press & Hold



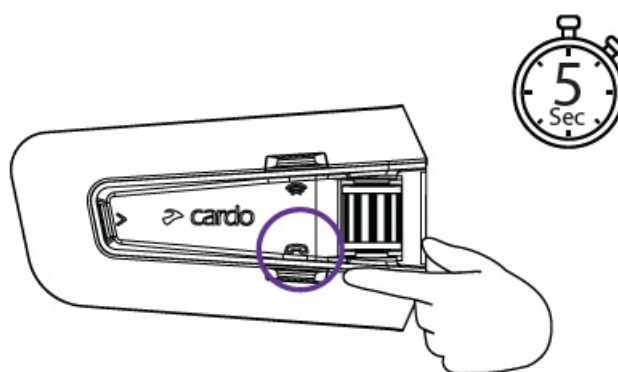
- Number of Taps



**On / Off**



## Phone Pairing



LED Red & Blue 

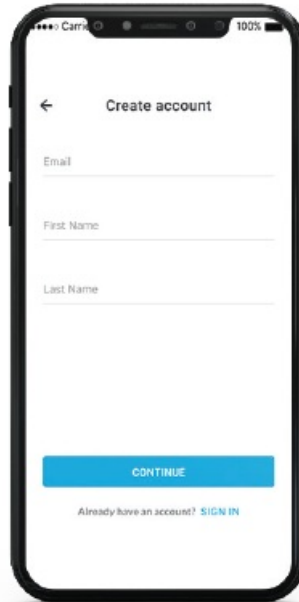


## Cardo Connect App

Download



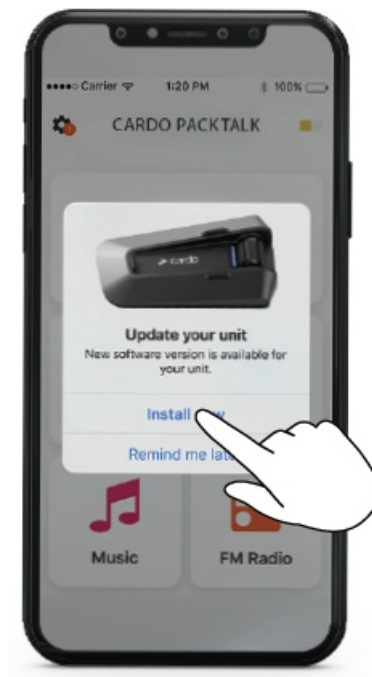
## Register



## Choose Language

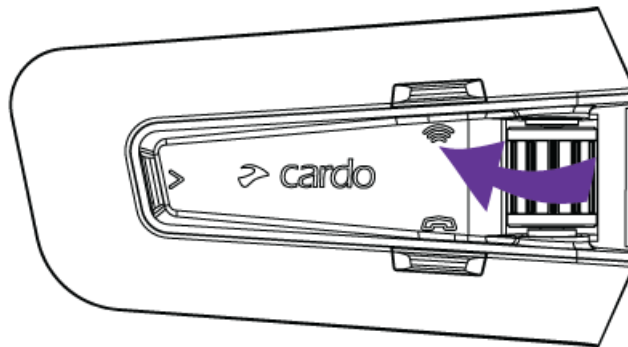


## Update Software

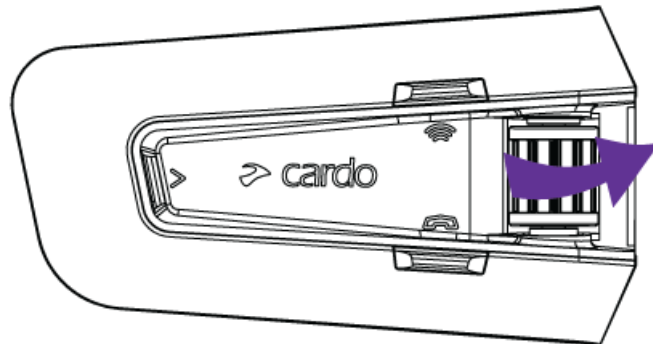


## General

### Volume Up

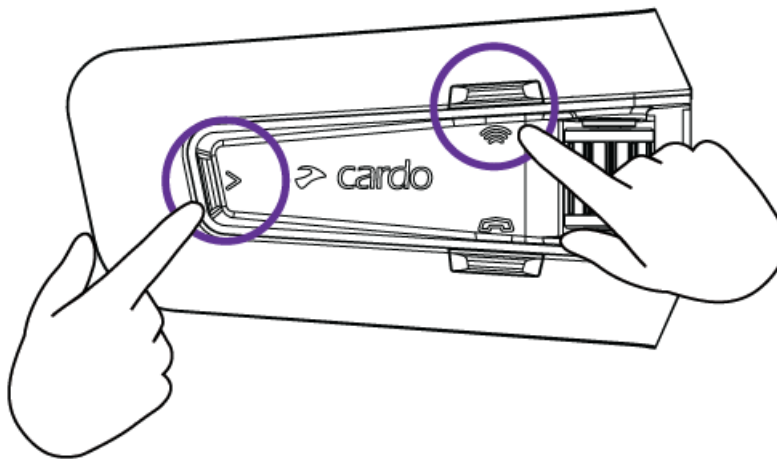


### Volume Down



### Mute / Unmute Microphone

**x1**  
Tap



**Voice Assistant**

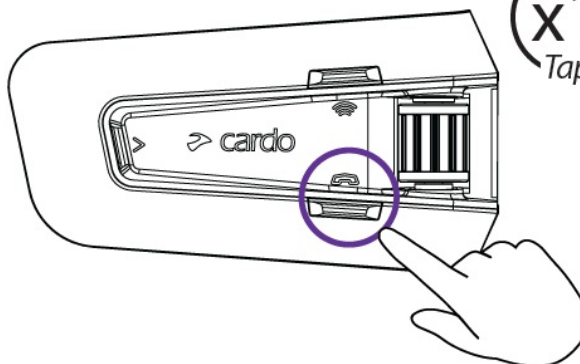


*Hey Siri*



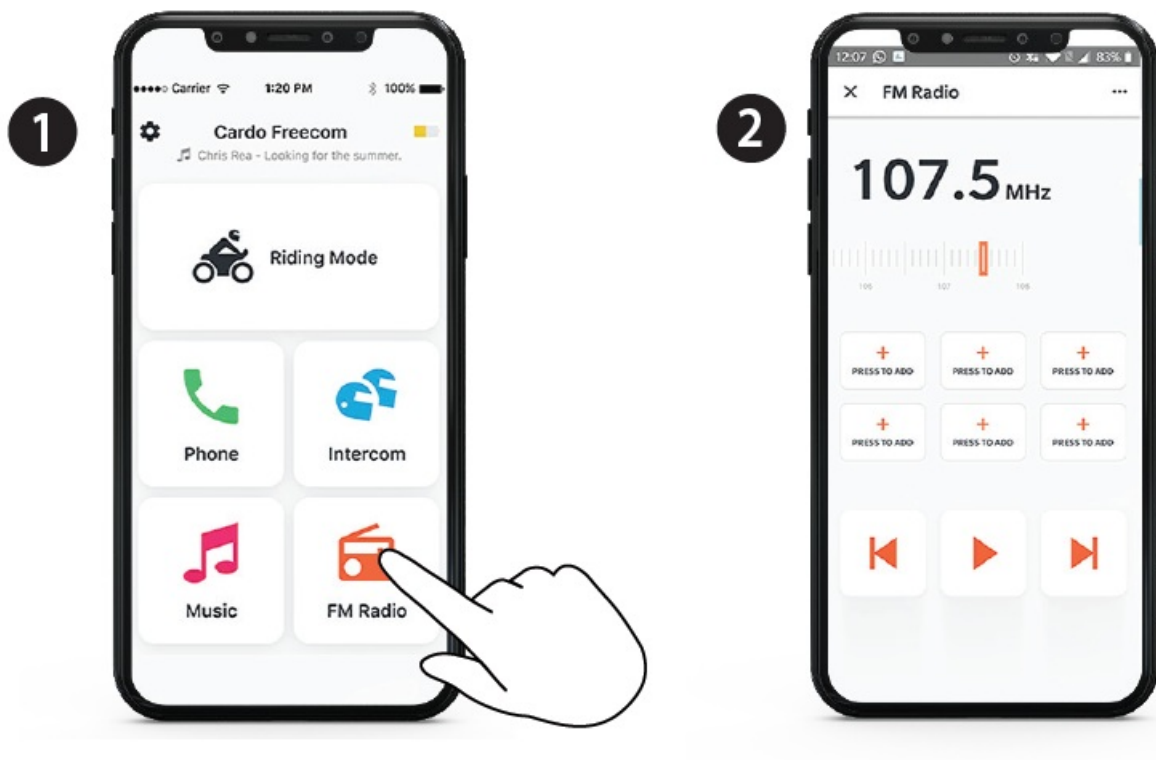
*Google  
Assistant*

**x1**  
Tap

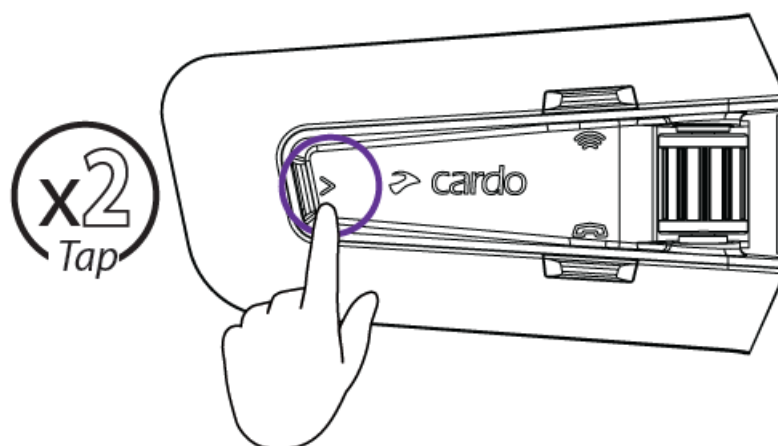


**Radio**

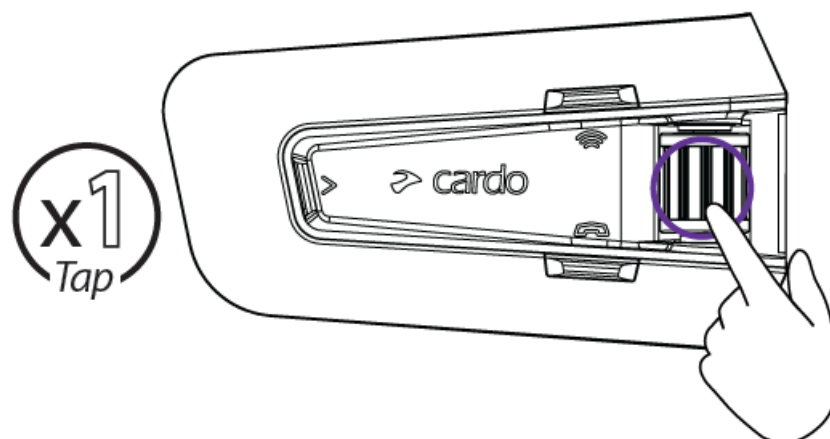
**Set Presets**



On

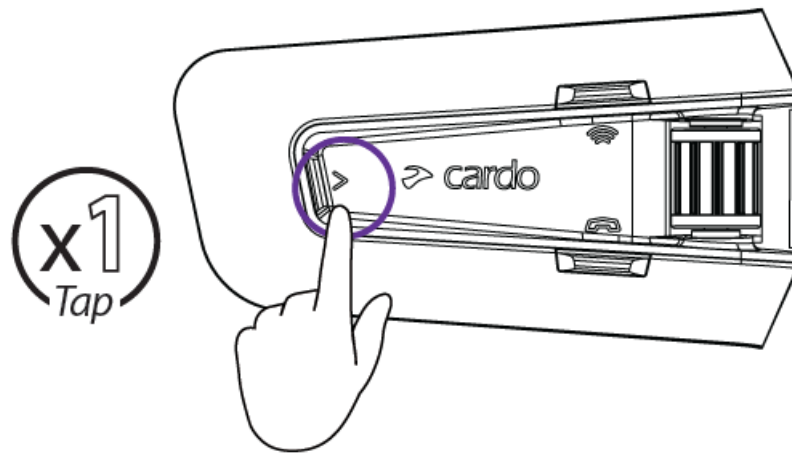


Off

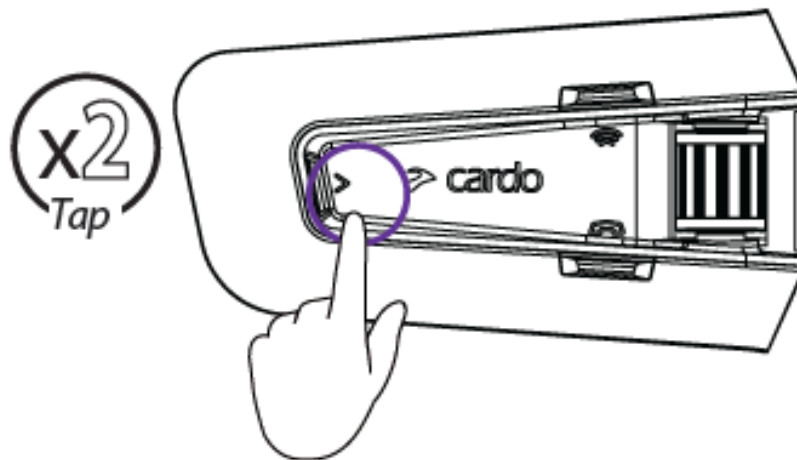


Next Preset

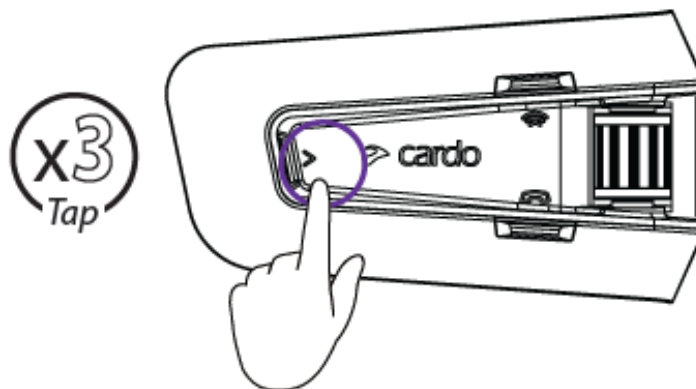




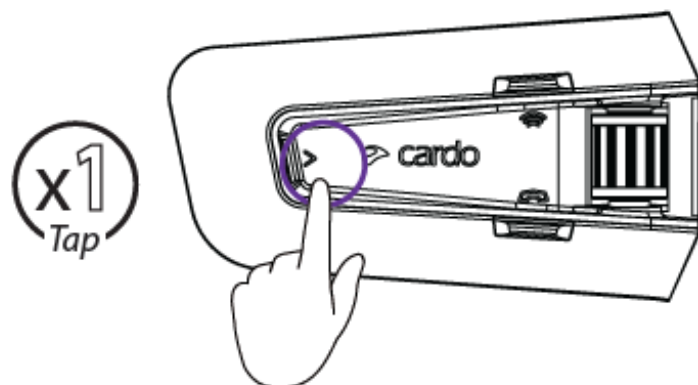
Previous Preset



Start Scan

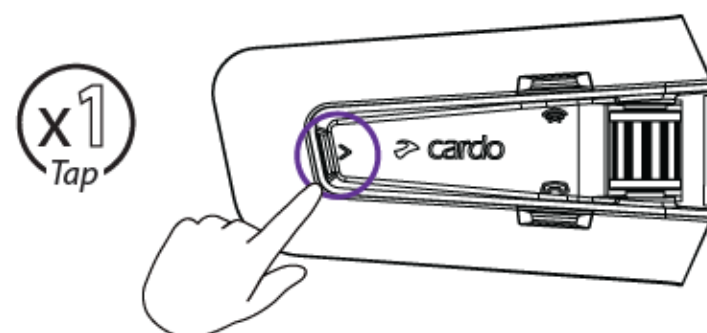


Stop Scan

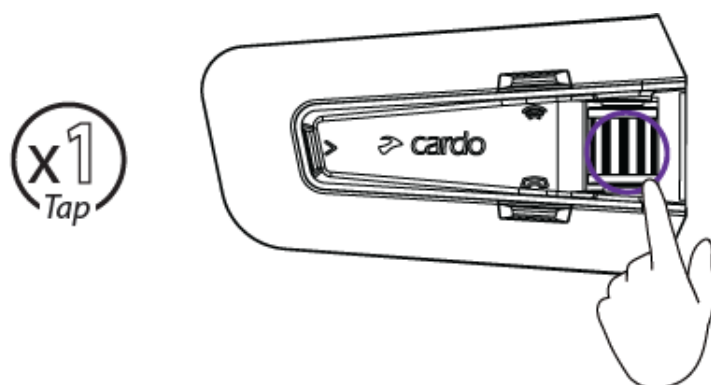


Music

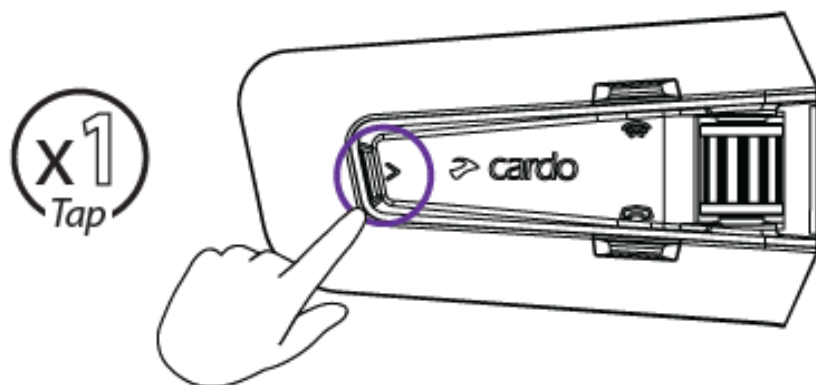
On



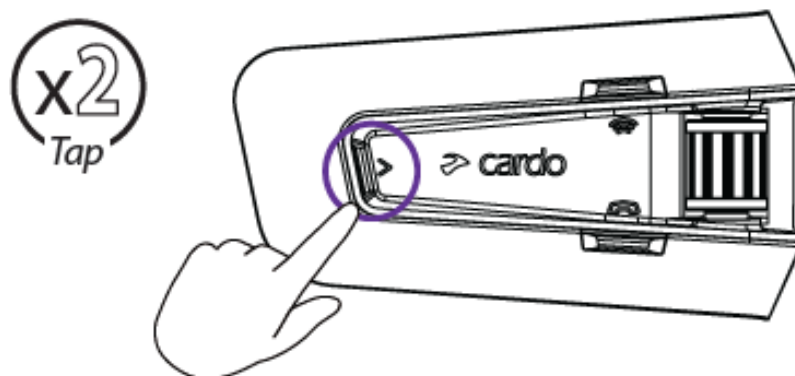
Off



Next



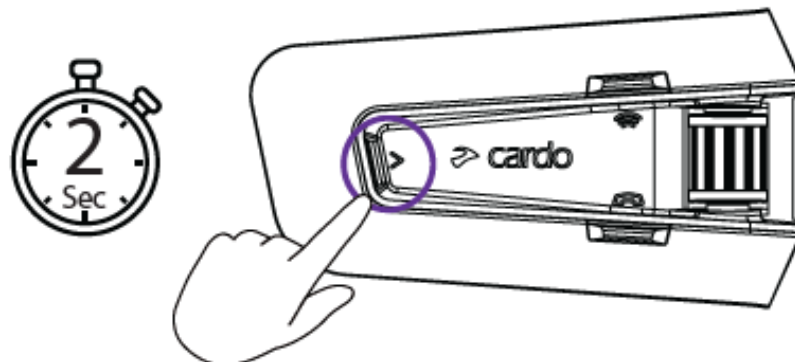
Previous



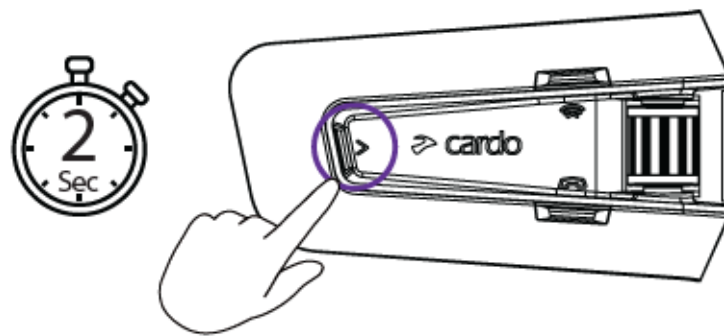
Switch Source



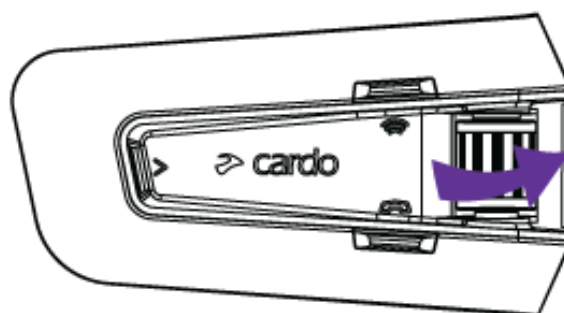
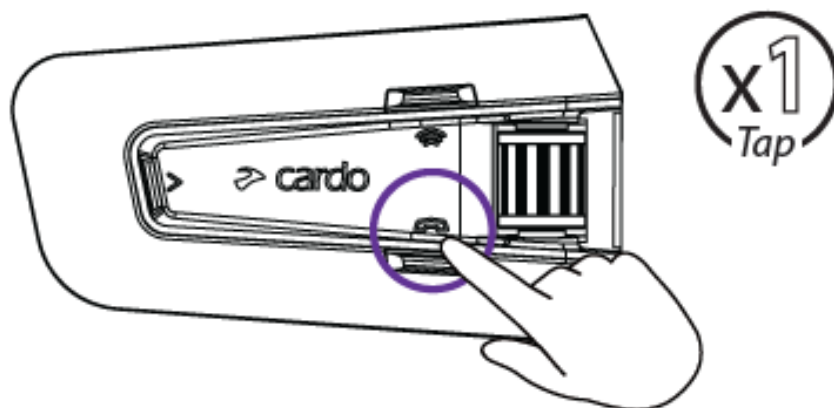
Music to Radio

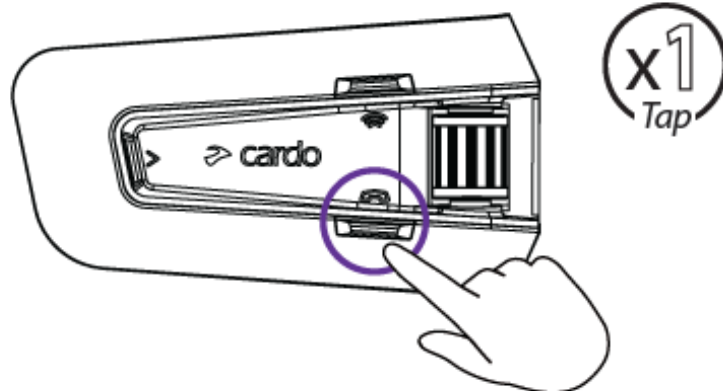


Radio to Music

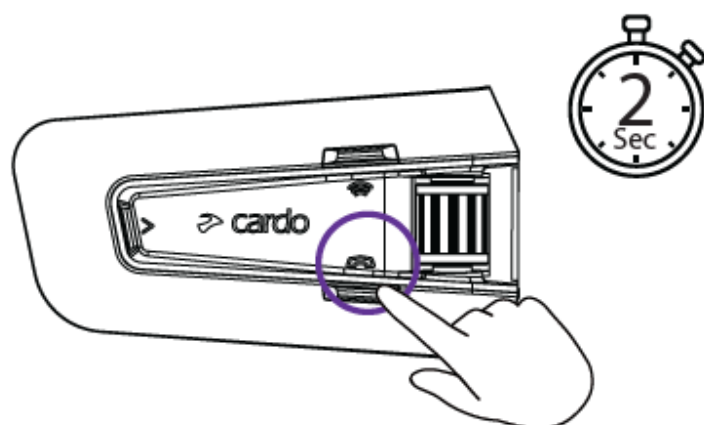


## Phone Call





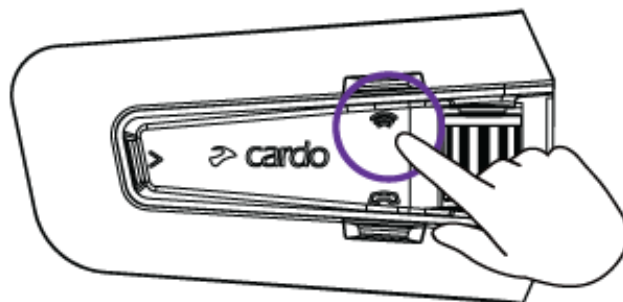
Redial



DMC Intercom



Grouping



*LED Red & Green*

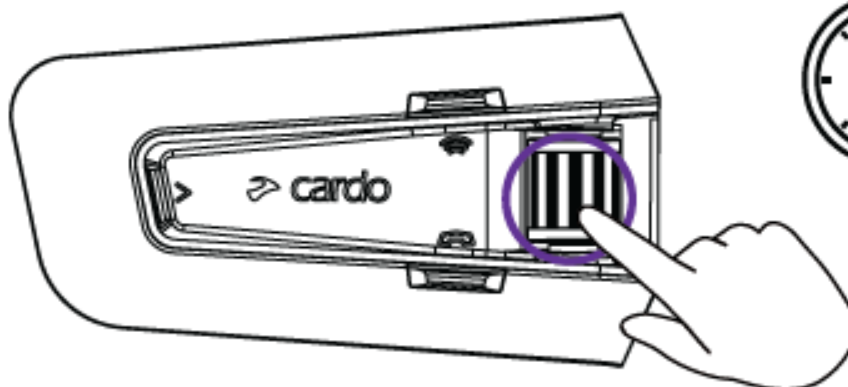


Grouping Success

*LED Purple*



Mute / Unmute Group



Share Call



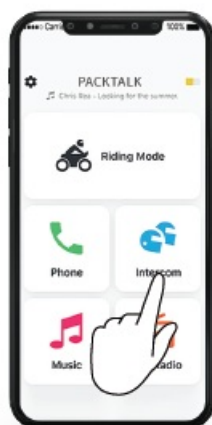
## Advanced Features

### Music Sharing

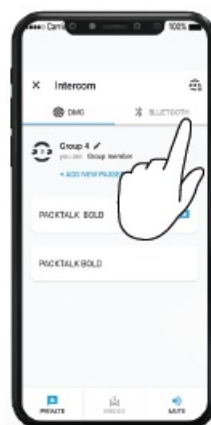


#### Set Sharing Partner

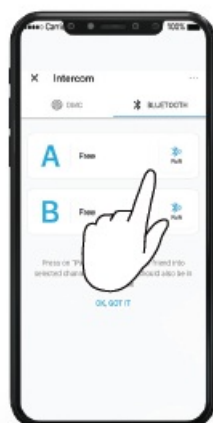
1



2



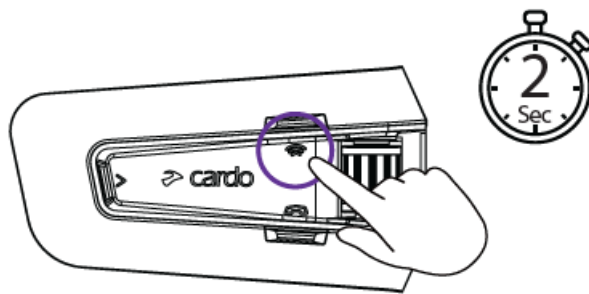
3



4



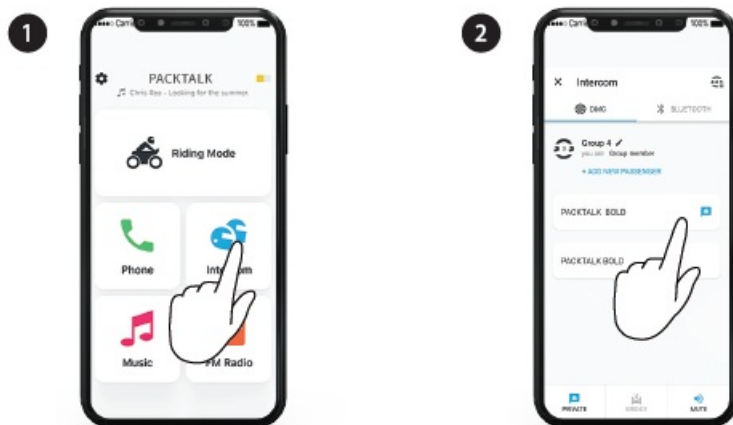
#### Start / Stop Sharing



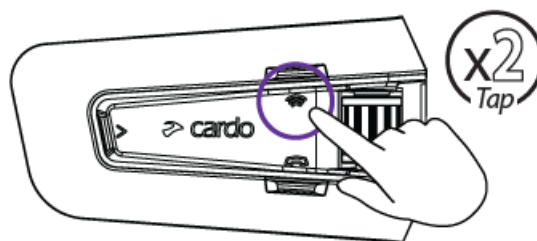
## DMC Intercom



### Set Private Chat Partner

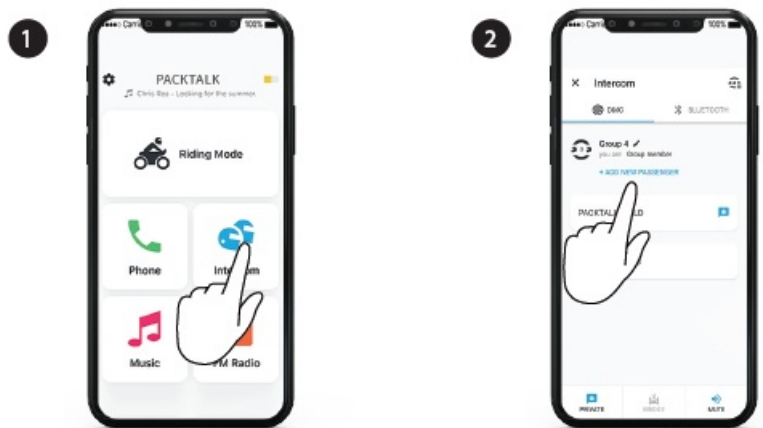


### Start / Stop Private Chat

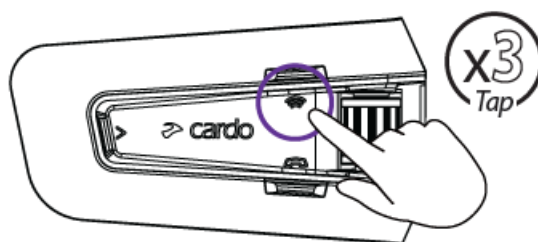


### + Add Bluetooth passenger





## Start/Stop Passenger Intercom

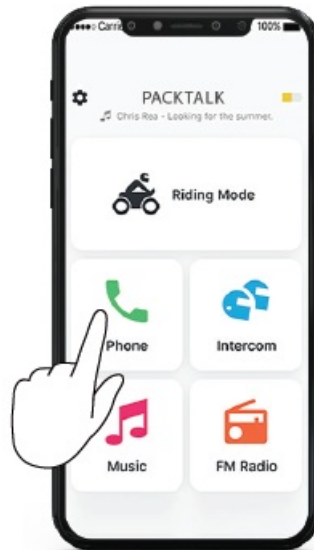


## Phone Call

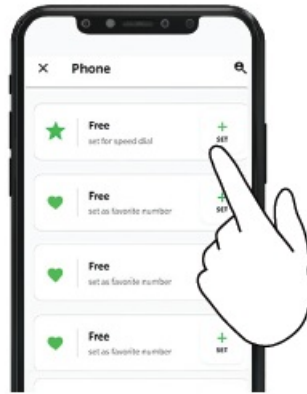


Set Speed Dial

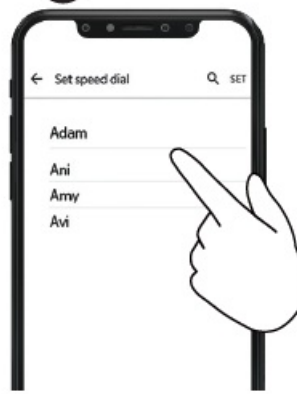
1



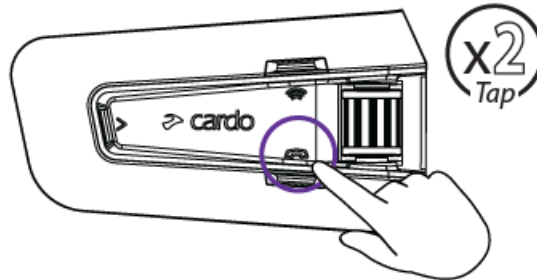
2



3

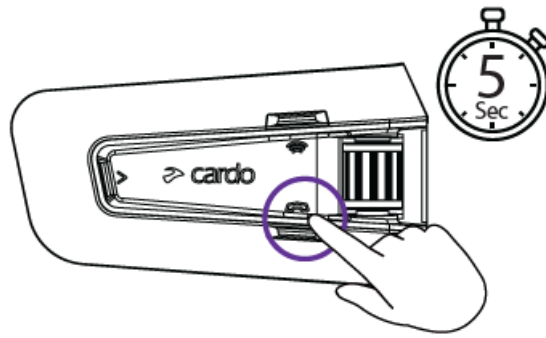


Call Speed Dial



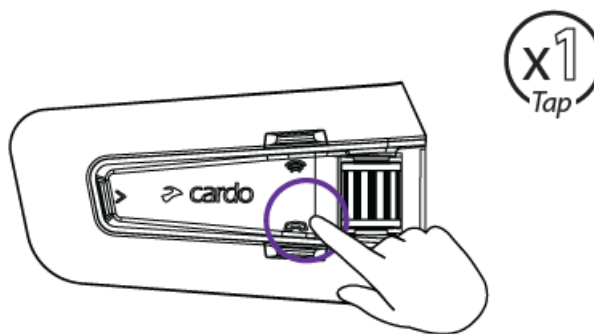
GPS Pairing

Step 1



*LED Red & Blue* 

Step 2



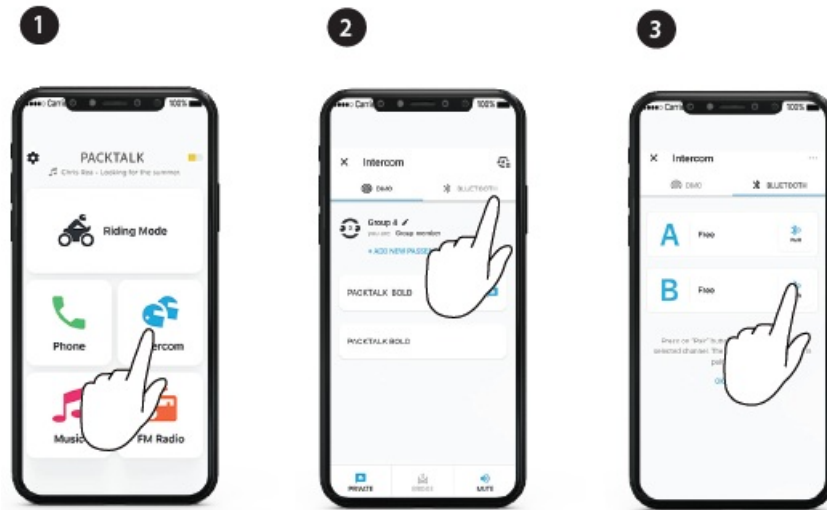
*LED Red & Green* 

Step 3



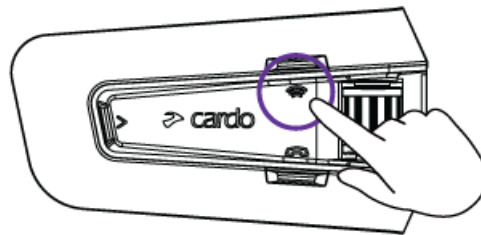
Universal Bluetooth intercom

 Bluetooth Intercom Pairing



**Start / Stop Intercom**

- Rider A

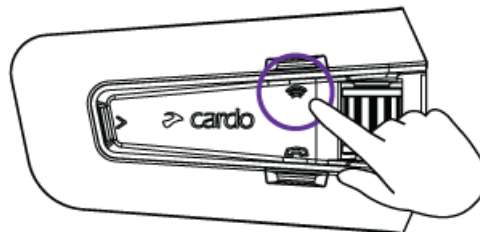


**x1**  
Tap



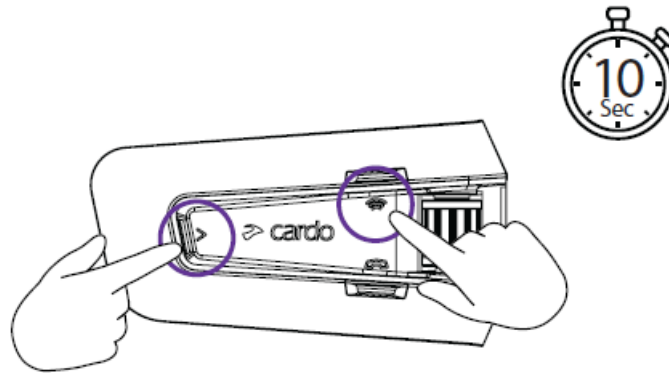
**Start / Stop Intercom**

- Rider B

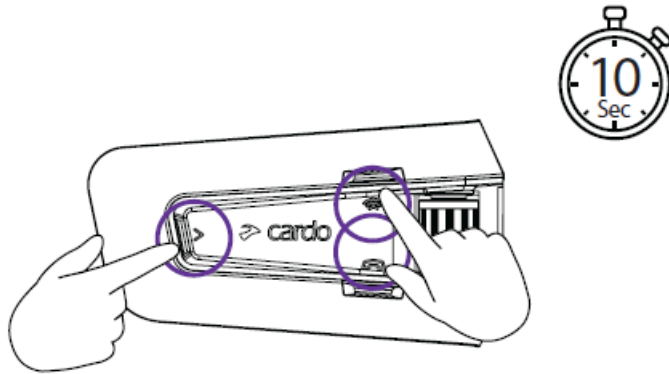


**x2**  
Tap

**Reboot**



## Factory Reset



## Voice Commands – Always On!



- Answer
- Ignore
- “Hey Cardo, end call”
- “Hey Cardo, speed dial”
- “Hey Cardo, redial number”






- “Hey Cardo, music on”
- “Hey Cardo, music off ”
- “Hey Cardo, next track”
- “Hey Cardo, previous track”
- “Hey Cardo, share music”



- “Hey Cardo, radio on”
- “Hey Cardo, radio off ”
- “Hey Cardo, next station”
- “Hey Cardo, previous station”



**For Bluetooth intercom only**

- “Hey Cardo, call intercom”
- “Hey Cardo, end intercom”
-  “Hey Siri”
- “OK Google”
-  “Hey Cardo, volume up”
- “Hey Cardo, volume down”
- “Hey Cardo, mute audio”
- “Hey Cardo, unmute audio”
- “Hey Cardo, mute microphone”
- “Hey Cardo, unmute microphone”
-  “Hey Cardo, battery status”

[cardosystems.com](https://cardosystems.com)



## Cardo Connect App

- [Cardosystems.com/update](https://Cardosystems.com/update)
- [Cardosystems.com/support](https://Cardosystems.com/support)

## Documents / Resources

	<p><a href="#">cardo Packtalk Neo Helmet Mesh Intercom Device</a> [pdf] User Guide</p> <p>Packtalk Neo Helmet Mesh Intercom Device, Packtalk Neo, Helmet Mesh Intercom Device, Mesh Intercom Device, Intercom Device</p>
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## References

- ➔ [Cardo Systems - The World's Best Powersports Communication System](#)
- ➔ [Cardo Connect app, updater, software upgrades, manual & accessories for devices](#)
- ➔ [Download cardo updater - Cardo Systems](#)

Manuals+.