



Canyon Type C 12 Port HUB CNS-HDS09DG User Guide

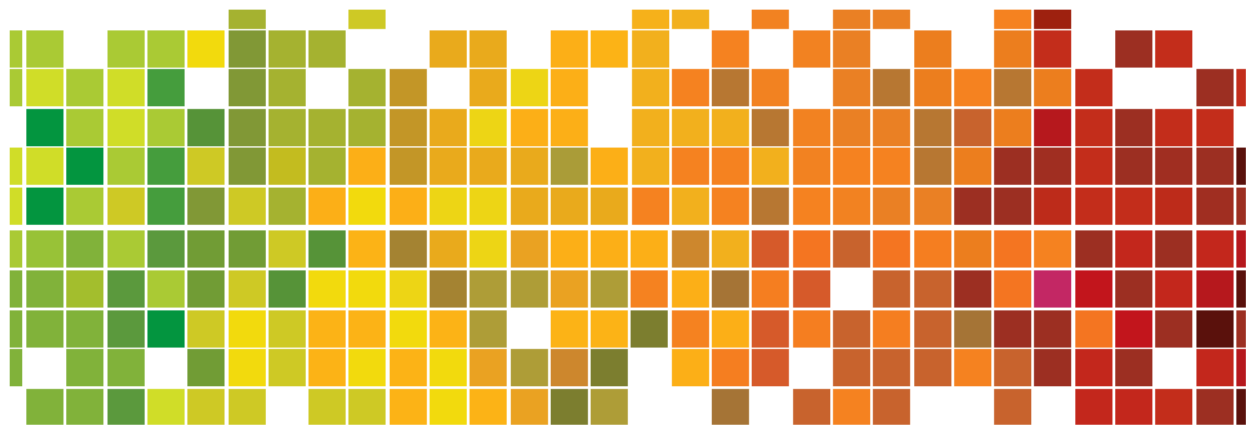
[Home](#) » [CANYON](#) » Canyon Type C 12 Port HUB CNS-HDS09DG User Guide 

Contents

- 1 Canyon Type C 12 Port HUB CNS-HDS09DG
- 2 Features:
- 3 Monitors guide
- 4 Troubleshooting
- 5 Connection
- 6 SAFETY INSTRUCTIONS
- 7 Warranty
- 8 Documents / Resources
 - 8.1 References
- 9 Related Posts



Canyon Type C 12 Port HUB CNS-HDS09DG












Features:

- 12 in 1 Hub: 3,5mm 2 channel audio jack, SD/SDHC/SDXC slot, 1xTF(Version 3.0), Ethernet 1000 Mbit/s; 3xUSB A 3.0; VGA resolution up to 1920x1200P/60Hz;4K UHD HDMI port (4K, 30Hz); DP (4K, 30Hz); Type C PD 2.0 up to 87W: 5V/3A, 9V/3A, 12V/3A, 15V/3A,18V/4.35A,20V/4.35A);
- Simultaneous work with two monitors;
- Aluminum case;
- Integrated braided cable (length15cm);
- 9 LED indicators;
- Security lock hole for safety;
- Heat radiating holes.

Package content	Connection
Multi-port hub quick guide	Connect the multi-port hub to the PC /laptop / USB C port

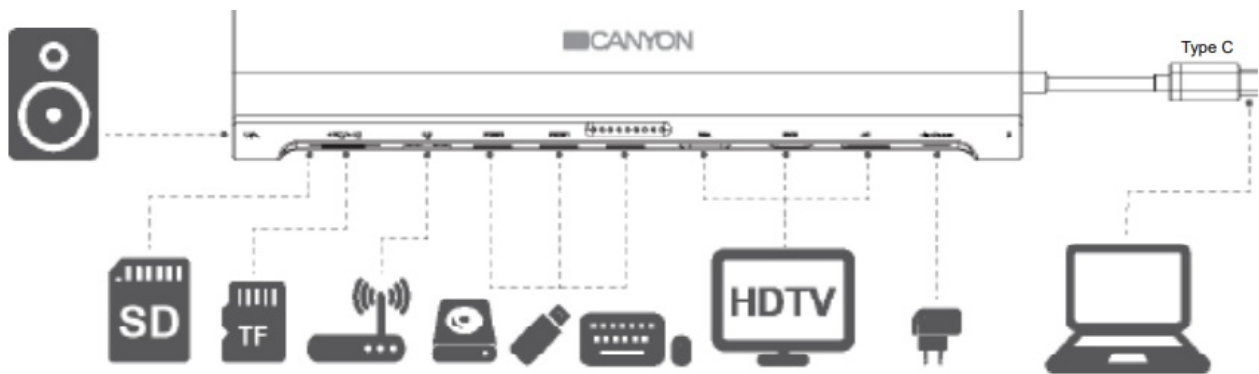
Monitors guide

Video-Output Resolution	Mirror Mode	Extend Mode
 4K or 4K or 4K DisplayPort HDMI VGA	 VGA / HDMI / DisplayPort	 VGA / HDMI / DisplayPort
 4K 4K DisplayPort HDMI	 A A A DisplayPort HDMI	 A B B DisplayPort HDMI
 1080p 1080p DisplayPort VGA	 A A A DisplayPort VGA	 A B B DisplayPort VGA

Troubleshooting

Problem	Solution
The multi-port hub does not work	Remove the device from the system and install it again. Check the device, connecting it to another USB C port
The device does not work when connected to the hub	Your computer's OS may not support some devices Some devices that do not support the guiding function may cause the computer to lock under the boot interface. Please remove all USB devices that are connected to the hub and try again
No internet connection via RJ45	Please check if the internet could access when your Route connects to a device with the RJ45 interface directly Please check the status of the wireless network connection and check if the IP address gets the address assigned by the router

Connection



SAFETY INSTRUCTIONS



Read carefully and follow all instructions before using this product.

1. Do not expose the device to excessive moisture, water, or dust. Do not install in rooms with high humidity and dust level.
2. Do not expose the device to heat: do not place it close to heating appliances, and do not expose it to direct sun rays.
3. Clean the device with a dry cloth only.

WARNING

It is forbidden to dismantle the device. Attempting to repair this device is not recommended and leads to warranty waste.

OPERATION

This multi-port hub is a device operating on the principle of "Plug and Play" Please connect or insert the necessary device with the correct port. The device should work normally.

IMPORTANT NOTE

1. This Docking Station is compatible with Laptops with Type-C ports, it is recommended to have a direct connection between your laptop or external displays, without using an adapter between the docking station and laptops, external displays, or video cables.
2. For the best video performance, using the original or standard cable to connect the monitor/TV or projector is a MUST, other Adapters/Non-standard video cable is Not recommended.
3. HDMI and VGA ports can NOT be used at the same time.
4. When mounting power-hungry devices (such as power need is more than 1.5A SSD or HHD) through the USB3.0 port, an external PD(USB-C) power adapter is recommended to be used, so that the external hard drive can work properly.
5. macOS currently does not support Multi-Stream Transport (MST) function. (means the connected monitor/TV or projector only displays the same image when in extended mode).

Warranty

For detailed information regarding warranty terms, please refer to: <http://canyon.eu/warranty-terms/>



WARRANTY

The warranty period starts from the day of the product purchase from Canyon's authorized Seller. The date of purchase is the date specified on your sales receipt or on the waybill. During the warranty period, repair, replacement, or refund for the purchase shall be performed at the discretion of Canyon. In order to obtain warranty service, the goods must be returned to the Seller at the place of purchase together with proof of purchase (receipt or bill of lading). 2 years of warranty from the date of purchase by the consumer. The service life is 2 years. Additional information about the use and warranty is available at <https://canyon.eu/warranty-terms/>

Manufacturer: Asbis Enterprises PLC, 43, Kolonakiou Street, Diamond Court 4103 Ayios Athanasios
<http://canyon.eu>

If the actions from the above list do not contribute to problem-solving, please contact the support team at Canyon
<http://canyon.eu/ask-your-question/>



<https://tm.by>

Documents / Resources

	<p>CANYON CNS-HDS09B USB Type C Multiport Docking Station [pdf] User Guide CNS-HDS09B, USB Type C Multiport Docking Station, Multiport Docking Station, USB Type C Docking Station, Docking Station, Station, CNS-HDS09B</p>
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References

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- [Добре дошли в ASBIS България](#)
- [Y certificates](#)
- [Y Limited warranty statement - Canyon](#)

-  [Podmienky záruky - Canyon](#)

Manuals+.