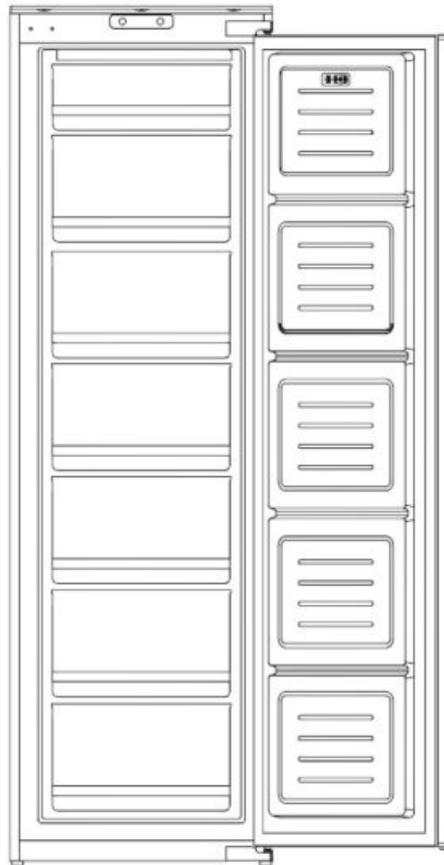




candy CUS518EW Freezer User Manual

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CANDY



USER MANUAL
Freezer

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CUS518EW Freezer

Thank you for purchasing this product.

Before using your refrigerator, please carefully read this instruction manual in order to maximize its performance. Store all documentation for subsequent use or for other owners. This product is intended solely for household use or similar applications such as:

- The kitchen area for personnel in shops, offices and other working environments
- On farms, by clients of hotels, motels and other environments of a residential type
- At bed and breakfasts (B&B)
- For catering services and similar applications not for retail sale.

This appliance must be used only for purposes of storage of food, any other use is considered dangerous and the manufacturer will not be responsible for any omissions. Also, it is recommended that you take note of the warranty conditions.

SAFETY INFORMATION

This guide contains many important safety information.

Please, we suggest to keep these instructions in a safe place for easy reference and for a good experience with the appliance.

The refrigerator contains refrigerant gas (R600a:isobutane) and insulating gas (cyclopentane), with high compatibility with the environment, that are, however, inflammable.



Caution: risk of fire

If the refrigerant circuit should be damaged:

- Avoid opening flames and sources of ignition.
- Thoroughly ventilate the room in which the appliance is situated

WARNING!

- Care must be taken while cleaning/carrying the appliance to avoid touching the condenser metal wires at the back of the appliance, as you might injure your fingers and hands or damage your product.
- This appliance is not designed for stacking with any other appliance. Do not attempt to sit or stand on top of your appliance as it is not designed for such use. You could injure yourself or damage the appliance.
- Make sure that mains cable is not caught under the appliance during and after carrying/moving the appliance, to avoid the mains cable becoming cut or damaged.
- When positioning your appliance, take care not to damage your flooring, pipes, wall coverings etc. Do not move the appliance by pulling the lid or handle. Do not allow children to play with the appliance or tamper with the controls. Our company declines to accept any liability should the instructions not be followed.
- Do not install the appliance in humid, oily or dusty places, nor expose it to direct sunlight and to water.
- Do not install the appliance near heaters or inflammable materials.
- If there is a power failure do not open the lid. Frozen food should not be affected if the failure lasts for less than 11 hours. If the failure is longer, then the food should be checked and eaten immediately or cooked and then refrozen.
- If you find that the lid of the freezer is difficult to open just after you have closed it, don't worry. This is due to the pressure difference which will equalize and allow the lid to be opened normally after a few minutes.
- Do not connect the appliance to the electricity supply until all packing and transit protectors have been removed.
- Leave to stand for at least 4 hours before switching on the product, to allow compressor oil to settle if transported horizontally.
- This freezer must only be used for its intended purpose (i.e. storing and freezing of edible foodstuff).
- Do not store medicine or research materials in the freezer. When material that requires a strict control of storage temperatures is to be stored, it is possible that it will deteriorate or an uncontrolled reaction that can cause risks may occur.
- Before performing any operation, unplug the power cord from the power socket.
- On delivery, check to make sure that the product is not damaged and that all the parts and accessories are in perfect condition.
- If in the refrigeration system a leak is noted, do not touch the wall outlet and do not use open flames. Open the window and let air into the room. Then call a service center to ask for repair.
- Do not use extension cords or adapters.
- Do not excessively pull or fold the power cord or touch the plug with wet hands.
- Do not damage the plug and/or the power cord; this could cause electrical shocks or fires.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- Do not place or store inflammable and highly volatile materials such as ether, petrol, LPG, propane gas, aerosol spray cans, adhesives, pure alcohol, etc. These materials may cause an explosion.
- Do not use or store inflammable sprays, such as spray paint, near the freezer. It could cause an explosion or fire.
- Do not place objects and/or containers filled with water on the top of the appliance.
- We do not recommend the use of extension leads and multi-way adapters.
- Do not dispose of the appliance on a fire. Take care not to damage, the cooling circuit/pipes of the appliance in transportation and in use. In case of damage do not expose the appliance to fire, potential ignition source and immediately ventilate the room where the appliance is situated.

- The refrigeration system positioned behind and inside the freezer contains refrigerant. Therefore, avoid damaging the tubes.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not touch internal cooling elements, especially with wet hands, to avoid cracks or injuries.
- Maintain the ventilation openings in the appliance enclosure or in the built-in structure, free of obstruction.
- Do not use pointed or sharp objects such as knives or forks to remove the frost.
- Never use hairdryers, electrical heaters or other such electrical appliances for defrosting.
- Do not scrape with a knife or sharp object to remove frost or ice that occurs. With these, the refrigerant circuit can be damaged, the spill from which can cause a fire or damage your eyes.
- Absolutely avoid the use of open flame or electrical equipment, such as heaters, steam cleaners, candles, oil lamps and the like in order to speed up the defrosting phase.
- Never use water to wash the compressor position, wipe it with a dry cloth thoroughly after cleaning to prevent rust.
- It is recommended to keep the plug clean, any excessive dust residues on the plug can be the cause fire.
- The product is designed and built for domestic household use only.
- The guarantee will be void if the product is installed or used in commercial or nonresidential domestic household premises.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided.
- The guarantee is applicable only to new products and is not transferable if the product is resold.
- Our company disclaims any liability for incidental or consequential damages.
- The guarantee does not in any way diminish your statutory or legal rights.
- Do not perform repairs on this Freezer. All interventions must be performed solely by qualified personnel.
- This appliance can be used by children aged from 8 years and above and by persons with reduced physical, sensory or mental capabilities or with a lack of experience and knowledge; provided that they have been given adequate supervision or instruction concerning how to use the appliance in a safe way and understand the hazards involved.
- Children should not play with the appliance. Cleaning and user maintenance should not be made by children without supervision.
- Locks :If your Fridge/Freezer is fitted with a lock, to prevent children being entrapped keep the key out of reach and not in the vicinity of the appliance. If disposing of an old Fridge/Freezer break off any old locks or latches as a safeguard.
- Children aged from 3 to 8 years are allowed to load and unload this appliance.

WARNING! When positioning the appliance, ensure the supply cord is not trapped or damaged.

WARNING! Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance. To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.

- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes.
- One-, two- and three -star compartments are not suitable for the freezing of fresh food.
- If the appliance is left empty for long periods, switch off, defrost, clean, dry and leave the door open to prevent mould developing within the appliance.

WARNING! During using, service and disposal the appliance, please pay attention to symbol as left side, which is located on rear of appliance (rear panel or compressor). It ' s risk of fire warning symbol. There are flammable materials in refrigerant pipes and compressor. Please be far away from fire source during using, service and disposal.

SCRAPPING OLD APPLIANCES



This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE).

WEEE contains both polluting substances (which can cause negative consequences for the environment) and basic components (which can be re-used). It is important to have WEEE subjected to specific treatments, in order to remove and dispose properly all pollutants, and recover and recycle all materials.

Individuals can play an important role in ensuring that WEEE does not become an environmental issue; it is essential to follow some basic rules:

- WEEE should not be treated as household waste;
- WEEE should be handed over to the relevant collection points managed by the municipality or by registered companies. In many countries, for large WEEE, home collection could be present.

In many countries, when you buy a new appliance, the old one may be returned to the retailer who has to collect it free of charge on a one-to-one basis, as long as the equipment is of equivalent type and has the same functions as the supplied equipment.

Conformity

By placing the  mark on this product, we are confirming compliance to all relevant European safety, health and environmental requirements which are applicable in legislation for this product.

Energy Saving

For better energy saving we suggest :

- Installing the appliance away from heat sources and not exposed to direct sunlight and in a well ventilated room.
- Avoid putting hot food into the refrigerator to avoid increasing the internal temperature and therefore causing continuous functionaliting of the compressor.
- Do not excessively stuff foods so as to ensure proper air circulation.
- Defrost the appliance in case there is ice to facilitate the transfer of cold.
- In case of absence of electrical energy, it is advisable to keep the refrigerator door closed.
- Open or keep the doors of the appliance open as little as possible
- Avoid adjusting the setting to temperatures too cold.
- Remove dust present on the rear of the appliance.

Before first use

You must allow the freezer to settle for at least four hours prior to switching the power on.

It is recommended that you clean the interior of the appliance prior to first use, using a solution of bicarbonate of soda and warm water and then thoroughly drying the interior.

The freezer may have an odor to it at first use. This will disappear as the appliance cools.

Please note:

The appliance will start on temperature setting 3 and work continuously until it comes down to the correct temperature.

If the appliance is switched off, you should allow five minutes before switching it on again to prevent unnecessary damage to the compressor.

Never store inflammable or explosive items and strong corrosive acids or alkalis in the appliance.

This freezer cools your food by making the inside back of the cavity cold. It is normal for frost to build up on this surface; it then dissipates and drains through a small drain at the bottom, where it evaporates harmlessly. The presence of some frosting is not a malfunction of the freezer.

Freezer use

- The freezer compartments are designed to store only frozen food.
- Never put hot or warm foods in the freezer, allow them to cool fully before putting them into the freezer.
- Follow the instructions on the food packaging for storage of frozen food. If no information is provided, foods should not be stored for more than three months after the purchase date.
- Store food in small packages (ideally less than 2.5kg). This reduces the freezing time and improves the quality of the food after thawing.
- Wrap food before putting into the freezer. To stop the wrapping sticking together, ensure it is dry.
- Label the food before freezing with information including type of food and dates of storage and expiry.
- Once food is thawed, it must not be refrozen unless it has been completely cooked. Only defrost as much food as is required to prevent wastage.
- Bottled or canned drinks should not be stored in the freezer compartment as they could explode.
- Check the rating plate to confirm the maximum amount of fresh food that can be frozen within a 24 hour period.

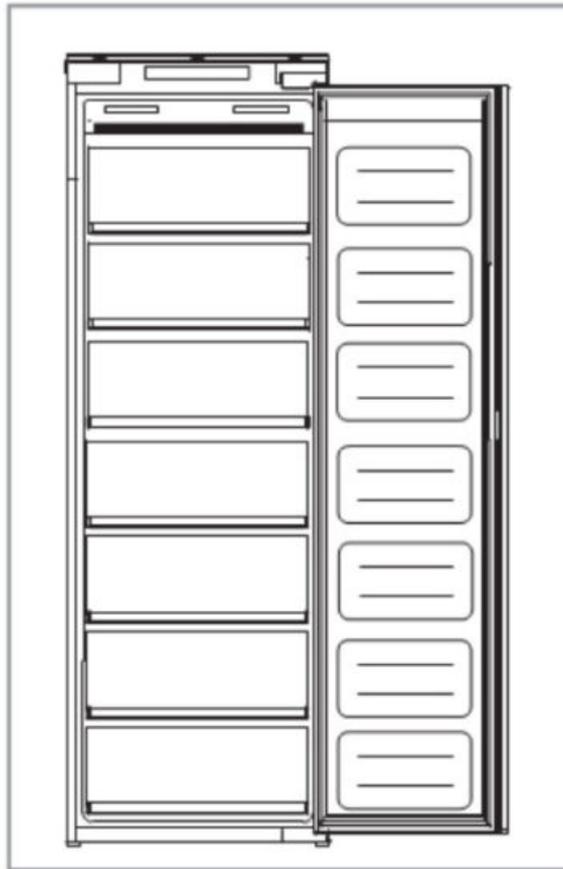
Do not attempt to freeze more than the maximum amount.

Storage

The freezer is for short-mid term food storage. Although low temperatures can be maintained, extended periods of food storage is not recommended.

As the cold air circulates within the freezer, the temperature can vary between the different sections. As such, foods should be stored in different sections according to type and storage term.

The bottom sections are the coldest parts of the freezer.



The top two sections have raisable flaps that stay open for ease of loading and unloading. The remaining 5 sections are drawers.

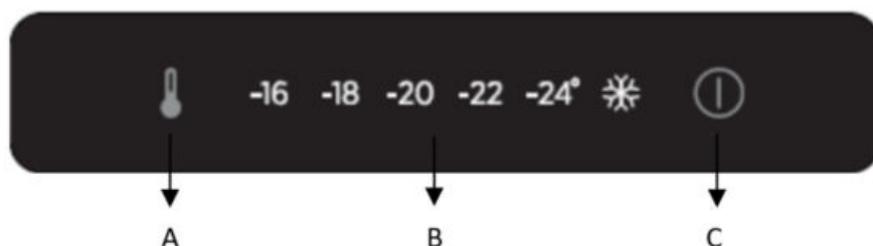
The 6th setting on the control panel, represented by the snowflake (Fig. 2), is a super freeze function. This should be used when freezing large quantities of food all at once. Activate this function 2 or 3 hours before introducing the food and do not leave it to run for more than necessary.



Leaving it to run for longer will place unnecessary strain on the cooling system. The function will automatically deactivate after approximately 24 hours.

The most energy-saving configuration requires drawers, food box and shelves to be positioned in the product, please refer to the above pictures

Control panel



The above image is the control panel, and only the buttons on left and right are functional to control the refrigerator. The right button is to switch on/off the refrigerator, while the left button is to adjust the temperature.

A. Refrigerator temperature adjustment button

This button is used to adjust the temperature within the freezer. Press this sensor to make adjustment, and then as many times as necessary until the desired level is selected. The settings range from -16°C, -18°C, -20°C, -22°C, -

24°C and super freezing function.

Start super freezing function: when super cooling selected, it means refrigerator will work at 24°C for 24 hours, after that, the function will quit automatically, then back to the original temperature setting.

Please note: Where possible, avoid having the temperature setting on super freezing function or -24°C at all of the time. This will help to alleviate strain on the compressor and refrigeration system.

B. Refrigerator temperature setting display

This display will illuminate the current temperature setting. Adjusting the temperature will cycle through this display.

Please note: You do not use numbers to change the temperature. Instead, use the refrigerator temperature adjustment button (A).

C. Power button

Press the button for 3 seconds to switch the appliance on or off.

This product has power-off or power failure memory function.

Position	Conditions
-16°C -18 °C	Summer or ambient temperature between 20-35 °C
-20°C	Spring, autumn or ambient temperature between < 20 °C
3-4	Winter, or ambient temperature between 5-15 °C
Quick freeze	Super freezing

Care and cleaning

Always disconnect the appliance from the power supply before any cleaning or maintenance.

The drawer sections should be cleaned using a solution of bicarbonate of soda and lukewarm water. Do not use abrasive products or detergents. After washing, rinse and dry thoroughly.

Clean the compartments separately by hand with a mild solution of washing up liquid and water. Do not use abrasive cleaners or detergents.

If the appliance is not to be used for prolonged periods of time, unplug and clean the appliance. The doors should be left slightly ajar to prevent the formation of mildew and unpleasant odors.

Defrosting the freezer

When the layer of frost present in the freezer compartment exceeds 3mm, it is recommended to proceed with the defrosting as it increases energy consumption.

1. Switch off the appliance.
2. Disconnect the power cord.
3. Remove the frozen food and temporarily place them in a cool place.
4. Leave the freezer door open to speed defrosting.
5. Collect the water on the bottom of the product.
6. Dry the freezer.
7. Reconnect the power cord and set the desired values.
8. Wait a moment and reintroduce the frozen foods.

WARNING:

Absolutely avoid the use of open flames or electrical appliances, such as heaters, steam cleaners, candles, oil lamps and the like to accelerate the defrosting phase.

Do not scrape with a knife or sharp object to remove frost or ice present. These can damage the refrigerant circuit, the leakage of which can cause a fire or damage your eyes.

Troubleshooting

If you have any problems with your appliance, you should check the troubleshooting prior to calling Montpellier Customer Care.

If the appliance is not working, check:

- That there is power to the appliance.
- The house fuses are intact and the fuse in the plug has not blown.
- The freezer has not been turned off
- The plug socket is functioning fine. To check this, plug another electrical appliance in to see if the socket is faulty.

If the appliance is working, but not very well, check:

- The appliance is not overloaded.
- The thermostat is set to an appropriate temperature.
- The doors are closing properly.
- The cooling system at the rear of the appliance is clean and free of dust, and not touching the rear wall.
- There is enough ventilation at the side and rear walls.
- This can be due to the decor door(s) not being properly fitted, causing the freezer door to not close properly thus letting warm air in. If you are at all unsure, ask your fitter to check the decor doors.

If the appliance is noisy, check:

- The appliance is level and stable.
- The side and rear walls are clear, and there is nothing resting on the appliance.
- **Note:** The cooling gas in the system may make a slight bubbling or gurgling noise, even when the compressor is not running.

If the appliance is beeping, check:

- That the door is closed.

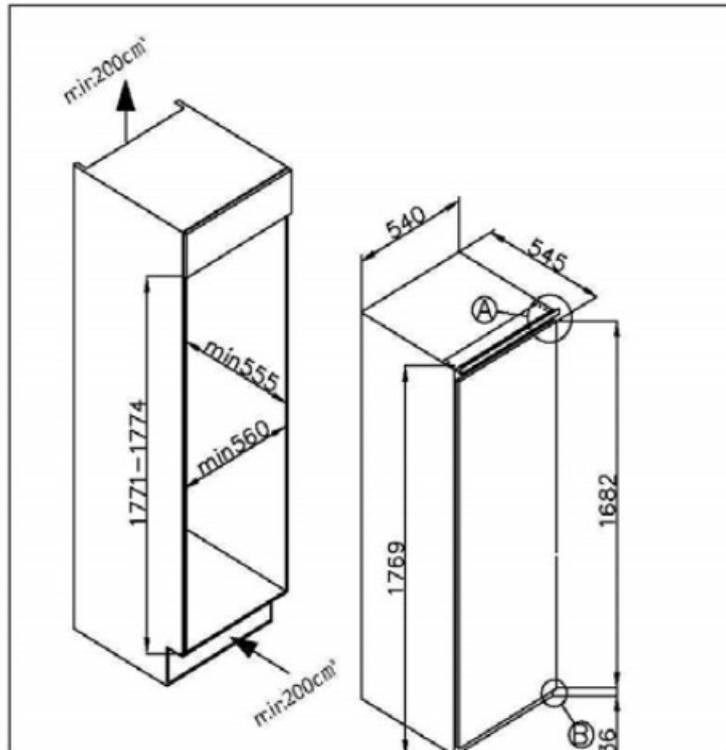
If there's water in the base of the freezer, check:

- Check that there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced.
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact Customer Care so that the seal can be replaced.
- This can be due to the decor door(s) not being properly fitted. If you are at all unsure, ask your fitter to check the decor doors.

If excessive ice has formed in the freezer:

- It is normal for some ice to form in the freezer. This does not constitute a fault with the appliance.

- Check that there is some resistance when opening the door of the appliance. If it opens at the slightest touch it may mean that the door seal needs to be replaced.
- Check the door seal for any kinks, debris or damage. If you notice any, and are unable to resolve the issue yourself, contact Customer Care so that the seal can be replaced.
- This can be due to the decor door(s) not being properly fitted. If you are at all unsure, ask your fitter to check the decor doors.

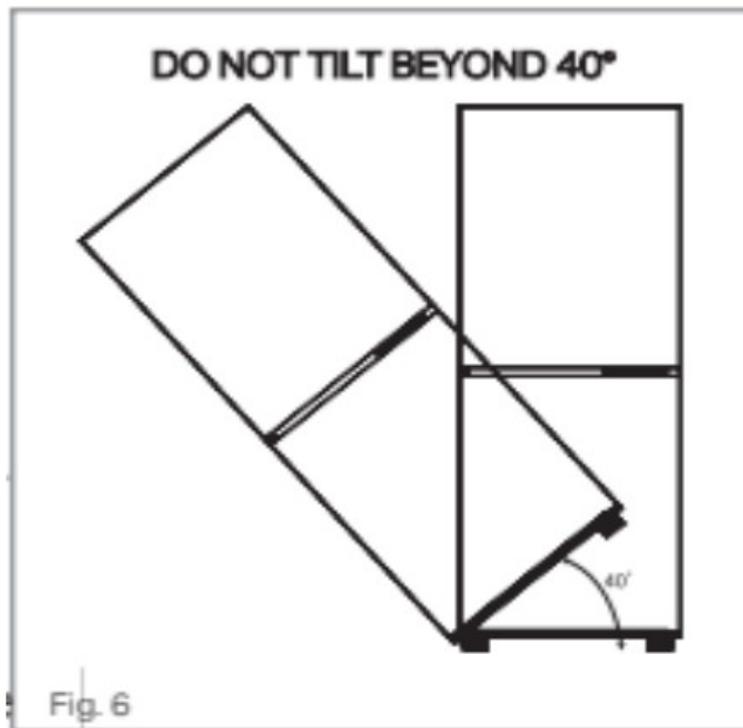


Installation preparation

This appliance must never be installed close to heat sources, e.g. heating elements or cookers, nor in damp places.

Seek the help of another individual, or two, when installing this appliance. This appliance may have sharp edges. Wear adequate PPE for the task and environment.

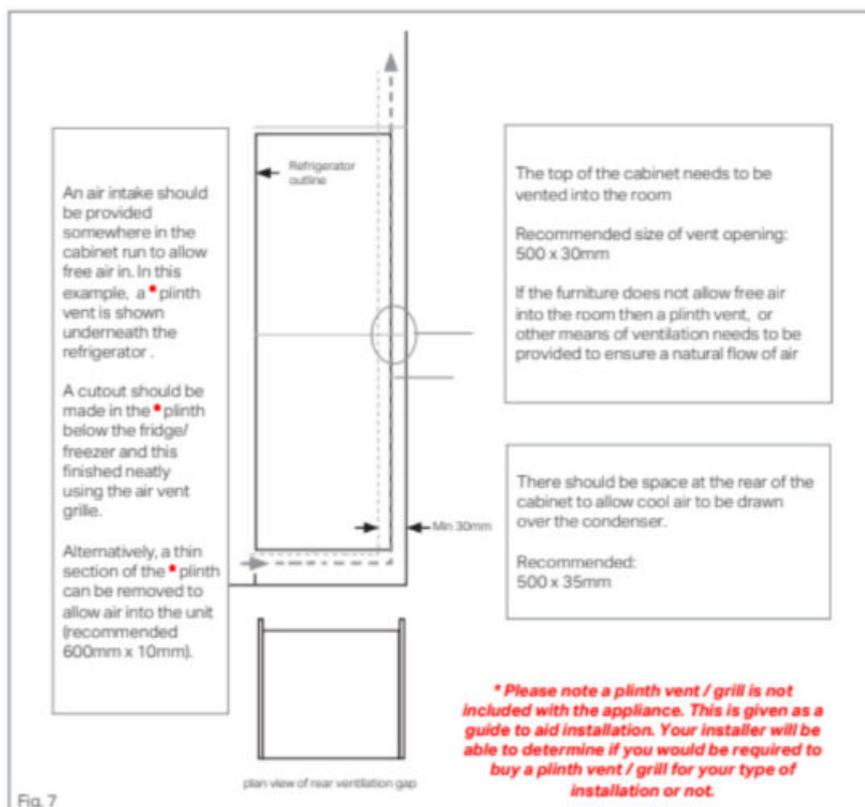
- To ensure the appliance is level, you should use the height adjustable feet at the front of the appliance.



- The cooling system at the rear of the appliance must not touch the rear wall. The greater the gap, the better.
- The appliance must be installed with adequate ventilation. Ensure that there is clearance above the appliance to allow air to escape and that there is space between the rear of the appliance and the wall.

Ventilation

The main consideration when installing any refrigeration unit into a fitted kitchen is ventilation. The heat removed from the cooling compartment needs to be dissipated into the atmosphere. Incorrect ventilation can lead to premature compressor failure, excessive power consumption, total system failure and may invalidate the warranty provided with the appliance. For products intended to be installed into a tall housing unit, the following requirements need to be met:



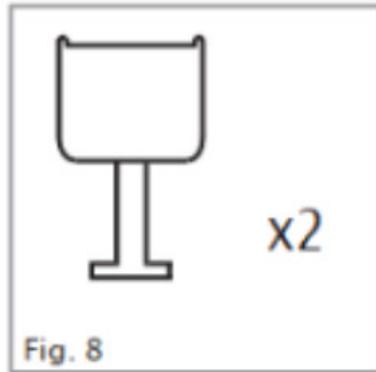
The open channel at the rear is clearly shown. For the correct operation of the appliance it is important that the top of the housing unit is not blocked off. A channel depth of 40-50mm is normal with most units.

A ventilation hole is required in the plinth of the unit; this allows air to be drawn over the compressor & heat exchange. The required air flow can be achieved by removal of a thin section of plinth (recommended 600mm x 10mm minimum).

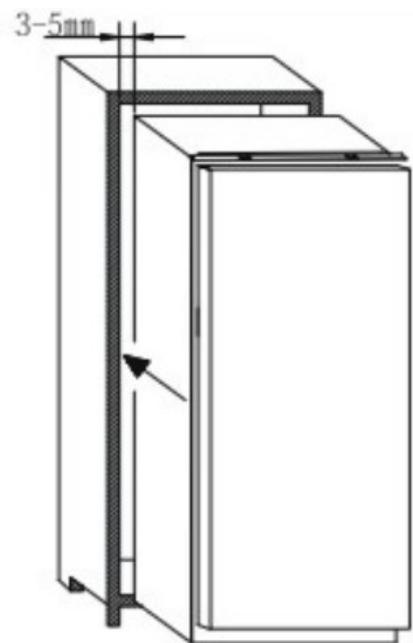
As a rule, the more air that can get in and out, the better and more efficient the operation of the product.

Installation into the cabinet

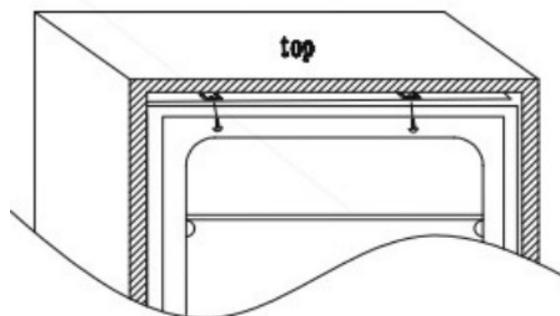
With the help of another individual, or two, move the appliance into the cabinet. There are two metal plates at the base of the appliance. Fit the supplied white spacers (Fig. 8) to these plates, as per Fig. 9.



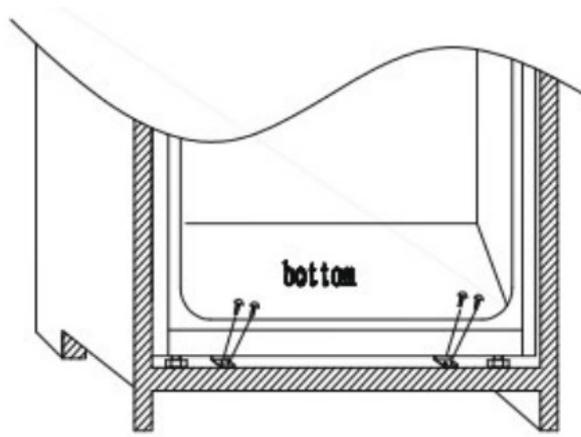
1. Insert the appliance into the column placing it on the opposite site of the hinges. and make sure 3-5 mm distance gap.



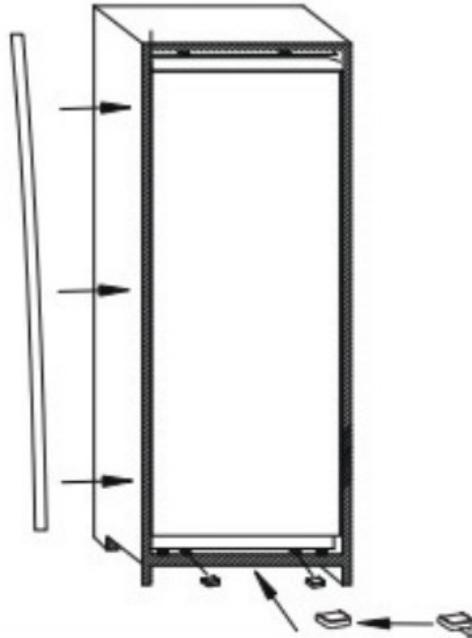
2. After ensuring the match between appliance door and column door, fix the plastic covers from accessories bag.



3. Screw the appliance lower part.



4. Fit the seal to the appliance, cut off the excessive part if necessary. Fit the bottom parts with plastic covers.

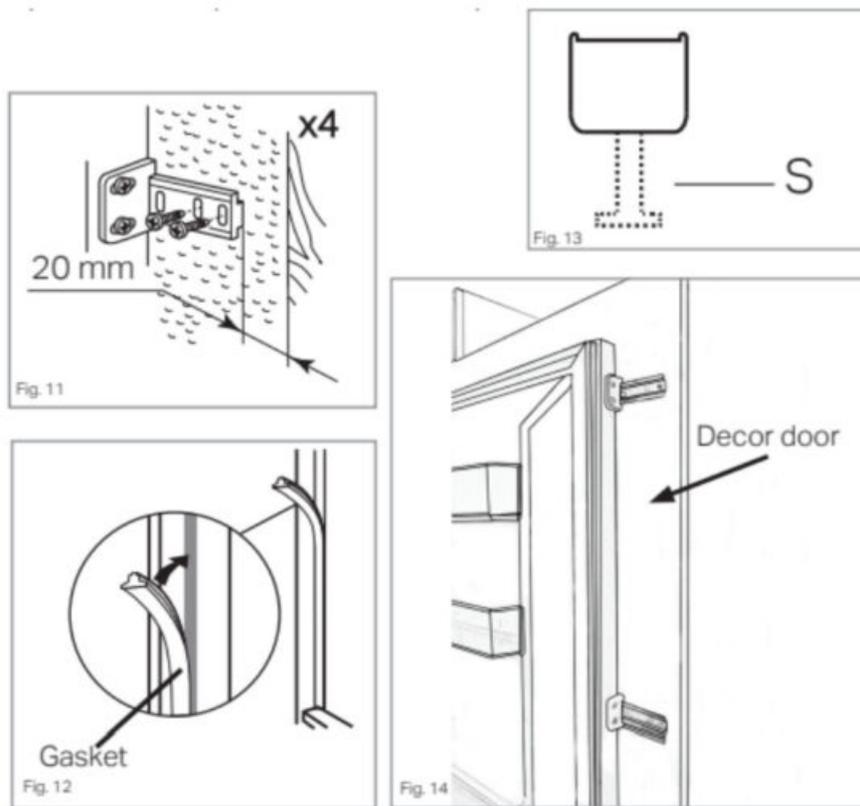


Ensure that the lips of the spacers are level with the lip of the cabinet base.

Mounting the fascia door

- Ensure that there is a gap of 3 to 4mm between the non- hinged side and the cabinet wall.
- Locate the slider in the bracket and fix the slider to the fascia door 20 to 22mm from the edge of the fascia as shown in figure 11, ensuring that the slider is positioned centrally and horizontally within the bracket. Tighten securely by hand.
- Fill the gap on the non-hinged side with the gasket/seal strip provided, as shown in Fig. 12.
- The finished look for the door sliders should be similar to those shown in Fig. 14, which shows 2 sliders in place.
- Ensure the appliance door opens, closes and seals properly.

Once complete, and if you are happy with the fit of the appliance in the cabinet, bend and snap the parts of the white spacers marked 'S' as shown by the dotted outline in fig. 13. Leave the rest of the spacer cover in place over the metal plates.

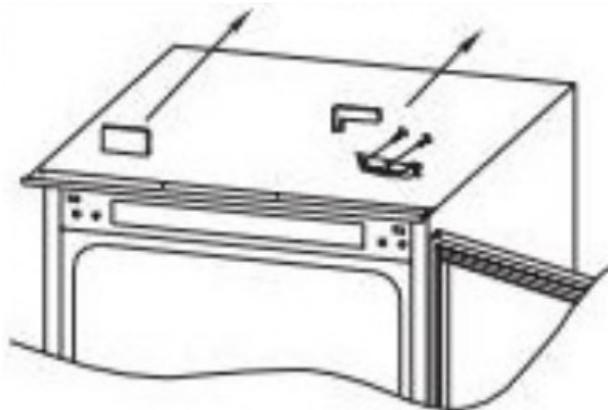


Important: After completing the installation, check that the appliance is secured within the unit and that the door(s) close and open properly. If there is no resistance from the door seals when opening the doors, then it is probable that the appliance and/or decor doors are not fitted properly.

Reversing the appliance door

We recommend you seek the help of another individual to support the doors whilst performing this operation. Always wear adequate PPE (Personal Protective Equipment) for the task at hand. Prepare a surface with a soft, clean towel or similar where you can place the door during these steps.

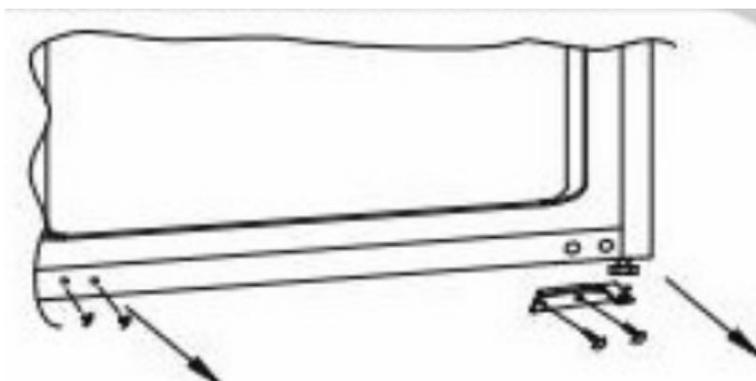
1. Remove the right upper hinge cover and hinge by screwdriver.



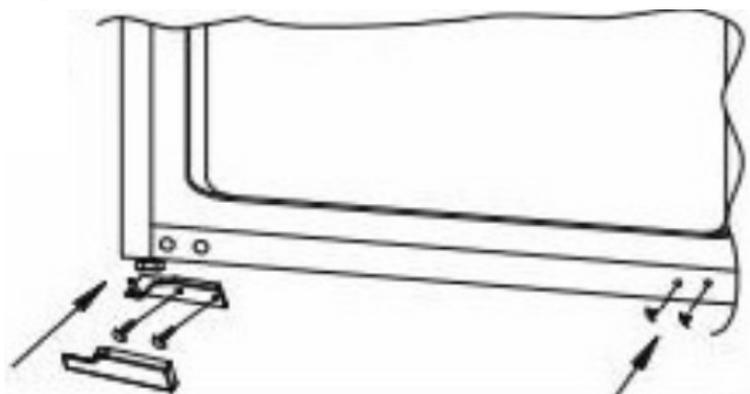
2. Remove the door.



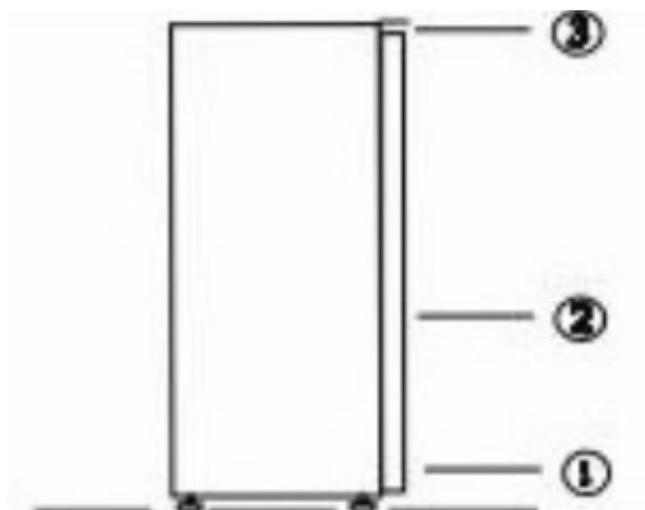
3. Remove the right bottom hinge and left plastic plugs, and refit them onto the opposite side.



4. Assembly the right upper hinge to the left bottom and fit the cover.



5. Sit the door on the bottom hinge and assembly the bottom hinge to the top, make sure 1-2-3 are very close



Ensuring the door seals correctly:

It is normal for the seal to be compressed after the door has been reversed. With the door closed, use a hair dryer to expand the seal and fill the gap between the door and the body of the appliance.

Take care not to use the hair dryer too close to the appliance, which could damage the seal. A distance of approximately 10cm should be adequate.

When completed, allow the seal and door to cool before touching them. Once done, the seal should remain in position.

FOR appliances without a 4-star compartment: this refrigerating appliance is not suitable for freezing foodstuffs

FOR a free standing appliance: this refrigerating appliance is not intended to be used as a built-in appliance

FOR Wine Coolers: this appliance is intended to be used exclusively for the storage of wine

FOOD STORAGE

Position different food in different compartments according to the below table

Refrigerator compartment	Type of food
Door or balconies of fridge compartment	<ul style="list-style-type: none"> • Foods with natural preservatives, such as jams, juices, drinks, condiments. • Do not store perishable foods
Crisper drawers (salad drawer)	<ul style="list-style-type: none"> • Fruits, herbs and vegetables should be placed separately in the crisper bin • Do not store bananas, onions, potatoes, garlic in the refrigerator
Fridge shelf – middle	<ul style="list-style-type: none"> • Dairy products, eggs
Fridge shelf – top	<ul style="list-style-type: none"> • Foods that do not need cooking, such as ready-to-eat foods, deli meats, leftovers.
Freezer drawer(s)/tray	<ul style="list-style-type: none"> • Foods for long-term storage • Bottom drawer for raw meat, poultry, fish • Middle drawer for frozen vegetables, chips. • Top tray for ice cream, frozen fruit, frozen baked goods.

- It's suggested to set the temperature at 4°C in the fridge compartment, and, where possible, at -18°C in the freezer compartment.
- For most food categories, the longest storage time in the fridge compartment is achieved with colder temperatures. Since some particular products (as fresh fruits and vegetables) may be damaged with colder temperatures, it is suggested to keep them in the crisper drawers, whenever present. If not present, maintain an average setting of the thermostat.
- For frozen food, refer to the storage time written on the food packaging. This storage time is achieved whenever the setting respects the reference temperatures of the compartment (one-star -6°C, two stars -12°C, three stars -18°C)

POSITIONING

Install the appliance at a location where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

– Extended temperature (SN): 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 10 °C to 32 °C'

– Temperature (N): 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 32 °C'

– Subtropical (ST): 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 38 °C'

– Tropical (T): 'this refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 43 °C'

AVAILABILITY OF SPARE PARTS

“Thermostats, temperature sensors, printed circuit boards and light sources are available for a minimum period of seven years after placing the last unit of the model on the market.

Door handles, door hinges, trays and baskets for a minimum period of seven years and door gaskets for a minimum period of 10 year, after placing the last unit of the model on the market”.

GUARANTEE

Minimum guarantee is: 2 years for EU Countries, 3 years for Turkey, 1 year for UK, 1 year for Russia, 3 years for Sweden, 2 years for Serbia, 5 years for Norway, 1 year for Morocco, 6 months for Algeria, Tunisia no legal warranty required.

TECHNICAL ASSISTANCE

To contact the technical assistance, visit our website: <https://corporate.haier-europe.com/en/>

Under the section “website”, choose the brand of your product and your country.

You will be redirected to the specific website where you can find the telephone number and form to contact the technical assistance

For further information about the product, please consult <https://eprel.ec.europa.eu/> or scan the QR on the energy label supplied with the appliance

CANDY

Documents / Resources

<p>USER MANUAL Freezer</p> 	<p>candy CUS518EW Freezer [pdf] User Manual 37900590, CUS518EW Freezer, CUS518EW, Freezer</p>
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References

- [User Manual](#)

[Manuals+](#) [Privacy Policy](#)

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