

# **Camcamp SC07 Security Camera User Manual**

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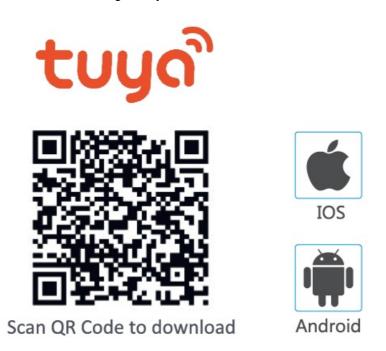
# Camcamp

**Camcamp SC07 Security Camera** 



### **Download the APP**

Search for Tuya Smart in the APP store or Google Play or Scan the QR Code below to download.

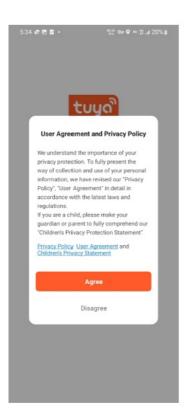


## Register/Login with the existing account

## Register

If you don't have an account yet you can register an account. Click "Create New Account" and read the Privacy Policy on APP, click agree to enter the registration page for Mobile (only support China mobile numbers) or Email address to get the verify code to finish the registration.





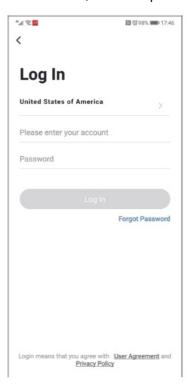


### Login with an existing account

If you already have an account click "Log in with existing account"

- 1. The system automatically selects the current Country/Region or you could manually select the Country/Region.
- 2. Enter your registered mobile number or email address, enter the password to log in the APP.







#### **Add devices**

#### **QR Code Connection**

Tips: The devices only support 2.4GHz wifi currently not 5GHz wifi. And the WIFI password should not contain any special characters eg. !@#\$%^&\*() when configuring please put your phone and devices as closely as

possible. Power on the camera, and you will hear the broadcast "Wait for wifi configure" If you heard nothing at all kindly reset the camera to factory settings.



Tap "+" or "Add Device" to add device



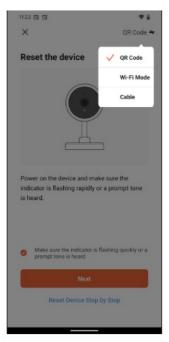
Input the 2.4GHz wifi name and password



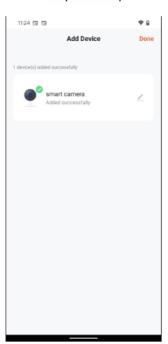
Tap"Security"-Smart camera(Wi-Fi)



The camera zooms in on the QR code on the phone

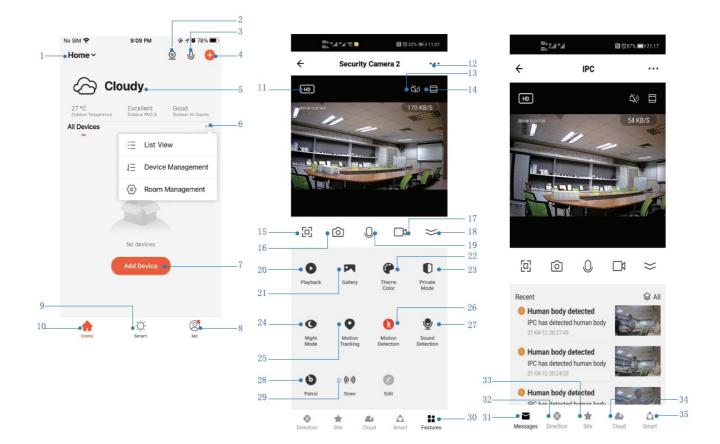


Default is QR Code mode and Tap next step



Add device Succeeded

# **APP Settings**

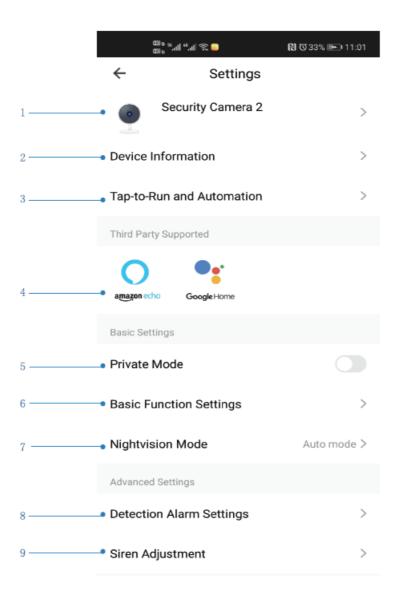


- 1. Family Management
- 2. Camera Multiview
- 3. Voice control entrance
- 4. Add a new device
- 5. Local information
- 6. Display management
- 7. Add a device the first time
- Me(Personal Information: Home Management;
   Motion Detection Message Center; FAQ &Feedback; More Services; Settings)
- 9. Smart Scene with conditions or other tuya smart devices like alarm, light, controller etc.
- 10. Home device list
- 11. SD/HD switch
- 12. Camera Setting
- 13. Sound option(Speaker) open listening
- 14. Vertical Full Screen
- 15. Horizontal Full Screen
- 16. Camera snapshot (save image on phone)
- 17. Manually record(record videos on phone)
- 18. Collapse the menu
- 19. Playback the recordings
- 20. Talk button (Press to talk to the camera)
- 21. Playback the recordings
- 22. Photo album
- 23. Theme color (Light mode and dark mode)
- 24. Private Mode(Camera display turn off on app)

- 25. Night Mode (**Smart Mode:** IR on in night when motion happens white light on/ **Infrared Mode:** only IR works /Color **Light Mode:** White light always on)
- 26. Enable Auto tracking to follow the movement
- 27. Motion detection alarm (Send alarm notification if any movement is detected)
- 28. Sound Detection (Send alarm notification if any sound is detected)
- 29. Patrol (Panoramic patrol to move every angle Site Patrol will patrol all sites and stay at each site for 10s)
- 30. Siren alarm (To make the alarm sound to scare the suspicious person)
- 31. Camera features page
- 32. Message (Alarm message page to show when there is motion or sound detected)
- 33. Direction(To control camera directions)
- 34. Site (Preset can be stored max 6sites.

  When you click the site the camera will move to the place automatically)
- 35. Cloud Service (Offer by tuya with AWS cloud service to record videos on cloud)
- 36. Smart (Different from home page this smart is to set only camera smart actions)

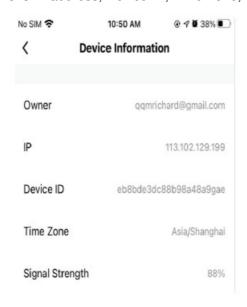
## **Camera Settings**

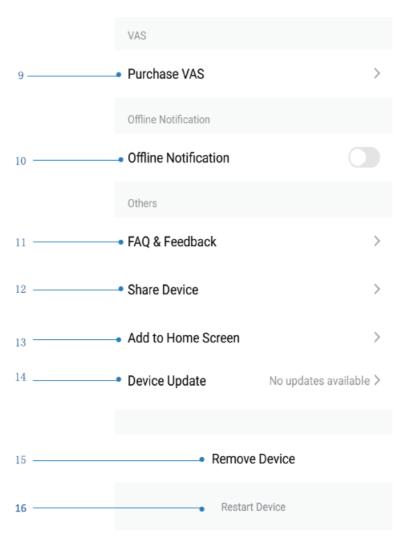


1. Camera name you can edit by yourself the name and change the ICON and set location

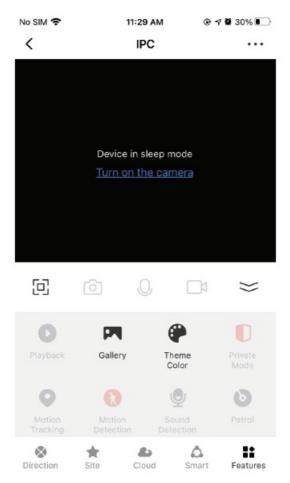


2. Device information includes the owner's IP address, Device ID, Time Zone, WiFi Strength





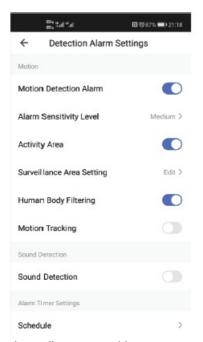
- 3. Tap to run the scenes or automation created
- 4. This product does not support this function
- 5. Private Mode (Turn o the camera display on the app)



6. Basic function contact Flip screen, Time watermark, and can choose talk mode to one-way or two-way talk



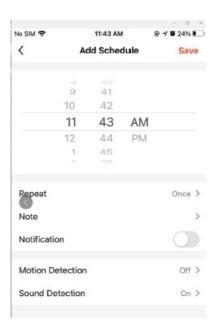
- 7. Night Mode (Smart Mode: IR on in night when motion happens white light on/ Infrared Mode: only IR works /Color Light Mode: White light always on)
- 8. Detection Alarm run motion detection and Auto Tracking, Alarm Sensitivity Level, Activer Area, Human Boday Filtering Sound Detection and Schedule etc (For PT camera only)



- Alarm sensitivity level high means long distance and low means near distance.
- Surveillance Area Setting: To set the area want to trigger motion alarm



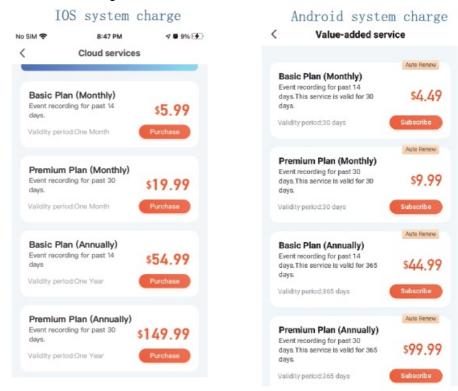
- Human Body filtering: Only alarm if the camera detects a human shape.
- Motion Tracking: Auto-tracking people or moving objects.
- Sound Detection: Enable sound detection alarm.
- Schedule: To add alarm schedule.



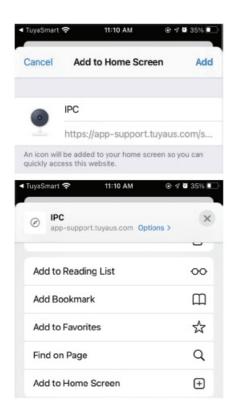
9. Srien Adjustment: To adjust the volume and duration of the srien.



10. Tuya VAS services like cloud storage

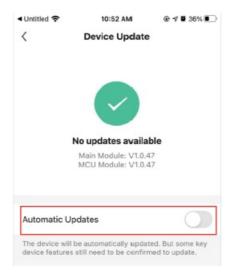


- 11. **Offline Notification:** When the device is offline send a notification message.IOS system charges Android system charge.
- 12. FAQ and feedback: Generally questions about Tuya cameras.
- 13. Share Device: Share the device to your family or friend (Need the account in the same area )
- 14. Add to Home Screen: Add a shortcut of the camera to the homepage.



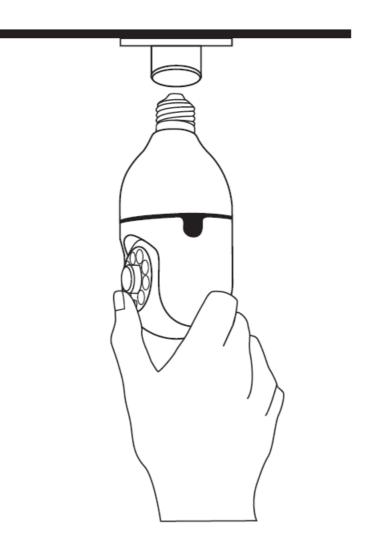


15. Device update: If there is any upgrade will have a notification here, you can also choose auto upgrade so the camera will upgrade automatically



- 16. **Remove device:** When you want to delete or change wifi of the camera please choose remove to unbid the camera from the account.
- 17. Restart Device: Restart the device remotely

## Installation



#### **FAQ**

As mentioned that in the camera settings, there are FAQ pages and you could also read the Q&A below to have a brief understanding of the common issues.

## Q1: How do I reset my camera to factory settings?

**A1:** Delete the camera from your app list directly or long-press the reset button for 8s until you hear the voice "Reset .camera reboot"

# Q2: I have selected the 2.4GHz WI-FI and input the password correctly why does the camera still not connected to Wi-Fi?

- A2: (1) Please make sure the network you used is the same one for your phone and the camera.
- (2) Please make sure your Router enables DHCP you could log in the router settings to check. If it's disabled the camera will not get ip and fail.
- (3) Please press the reset button for 8s to restart the camera.
- (4) Please make sure the Wifi signal intensity is over 80%.

#### Q3: How do I change the camera from one router to another?

**A3:** First delete the camera from your app list or long-press the reset button for 8s. Then configure the camera again.

#### Q4:Why SD cards can't be recognized? After a period the video and cycle videos can not be recorded?

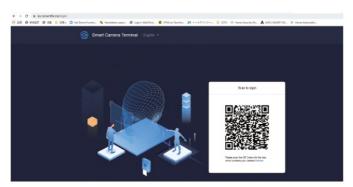
**A4:** Please check the camera settings and make sure you set up the camera to record on the SD card. And currently support 128GB SD cards do not exceed. And please make sure the SD card is not damaged and supports only FAT32.

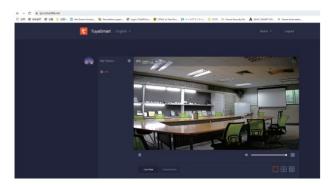
# Q5: Why I can't recieve the alarm information when I see a device online that has a motion detection event?

**A5:** Please make sure you have enabled the push notification from the Tuya Smart APP. And please enable alarm notifications on the app.

### Q6: How do I access the camera on WEB?

A6:Open the page <a href="https://ipc.ismartlife.me/login">https://ipc.ismartlife.me/login</a> and use your own Tuya app to scan the QR code then you will see the camera on IE.





### **Documents / Resources**



<u>Camcamp SC07 Security Camera</u> [pdf] User Manual SC07 Security Camera, SC07, Security Camera, Camera

Manuals+,