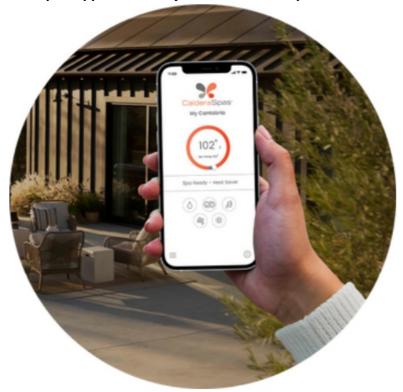# Caldera Spas App Powered By The Connected Spa Kit User Manual

Caldera Spas App Powered By The Connected Spa Kit User Manual

Contents

FREQUENTLY ASKED QUESTIONS

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How do I transfer spa ownership with Connected Spa Kit installed?

Menu icon -> My Spas -> Transfer Spa To New Owner

—

How do I change my email address?

Menu icon -> My Profile -> Select Pencil Icon -> Modify Email Address -> Save App will log you out, log back in with new email address and existing password

—

How do I delete my account?

Menu icon -> My Profile -> Delete my Account

—

How do I change my password?

Menu icon -> My Profile -> Change Password

—

How do I change Notification settings?

Gear icon -> Notification Settings -> Spa Alerts

—

How do I change my Spa name?

Menu icon -> My Spas -> Swipe left on spa -> Select pencil icon -> Change spa name and save

—

How do I remove a Guest User?

Menu icon -> My Users -> Swipe left on guest users -> Select Trash Can icon

—

How do I remove / delete a spa?

Menu icon -> My Spas -> Swipe left on spa -> Select Trash Can icon

—

How do I add a new spa?

Menu icon -> My Spas -> Add New Spa -> Follow in app instructions

—

How do I add a Guest User?

Menu icon -> My Users -> Add User Guest user will need download the application and create an account Guest user will need to accept invitation via app in Notifications screen For guest user to accept, go to Menu Icon -> Notifications

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How do I find the App User Guide?

Menu icon -> Support -> App User Guide Link opens to external web page

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How do I find the Spa Owner's Manual?

Menu icon -> Support -> Spa Owner's Manual Link opens to external web page

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Why would I want to delete a spa?

To uninstall Connected Spa kit hardware and re-use on another spa

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How do I see what spas I am a Guest User on?

Menu icon -> My Spas -> Invited Spas

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Why does the temperature dial go grey after confirming new temperature?

The spa is updating initial temperature request, once spa received request, a new temperature can be set

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Why are there dots above my temperature icon?

This indicates that you have multiple spas associated with your account Spas can be either owned or Guest Invites Swipe left or right to see each spa home screen

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Why can't I lower my spa temperature below 80°F with CoolZone® installed?

This is a safety feature to ensure that the spa temperature is not set below 80° F without someone physically at the spa

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Why can't I control music from my app?

The app allows you to select the source for audio that is installed on your spa Select Music Icon -> Audio icon Bluetooth Audio if you have music installed Wireless Monitor if you have HD monitor/TV installed

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Documents / Resources

Caldera Spas Caldera Spas App Powered By The Connected Spa Kit [pdf] User Manual Caldera Spas App Powered By The Connected Spa Kit, Powered By The Connected Spa Kit, By The Connected Spa Kit, Connected Spa Kit, Spa Kit, Kit

References

- **User Manual**