




## CalAmp K-12 Application User Guide

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### CalAmp K-12 Application Quick Start Guide

Thank you for joining CalAmp, we're thrilled you're here!

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### The CalAmp Advantage

Our goal is to provide a seamless installation and onboarding experience for our customers. The following guide summarizes what to expect, how to get started, and where to get answers when needed.

#### 1. PREPARE FOR SHIPMENT

Our team is carefully packing and securing your equipment to ensure that your items arrive at their destination in perfect condition. We understand how important this step is to your business, and we pride ourselves on ensuring safe and timely delivery.

#### 2. JUMP-START IMPLEMENTATION

Once your equipment has been shipped our Implementation Team will be in touch to plan and schedule your deployment. After your solution has been implemented you will be put in contact with your Customer Success Manager who will be focused on your ongoing relationship with CalAmp.

If you have opted for self-installation, you should have been provided an estimated product delivery date. Once you have received your equipment, our online [Installation Guides](#) are available for you to review — access the guide for your solution.

### 3. LOG INTO THE CALAMP K-12 APPLICATION

Access the [CalAmp K-12 Application](#) to get started.

Enter your login credentials (email, account number, and password) provided to you in your welcome email from [noreply@synovia.com](mailto:noreply@synovia.com). Be sure to bookmark the login page for future use.

If you have any difficulty logging in, please contact [Support](#).

### 4. ACCESS MEANINGFUL TRAINING & SUPPORT

Once you've logged in, you're ready to start taking advantage of everything the CalAmp K-12 Application has to offer. Here are some useful resources that will help you get comfortable with the software and its powerful features:

- [Visit the Knowledge Base](#)

- Access documentation inside our application that answers frequently asked questions and provides instructions to get you started and keep you up and running.

- [Watch Our Training Videos](#)

- Visit a curated repository of on-demand, how-to videos designed to provide valuable content now and in the future.

- [Register for an Upcoming Webinar](#)

- Go beyond our Knowledge Base articles and on-demand training content. This webinar series allows you to build upon your pre-existing knowledge with one of our trained professionals, and in an environment with your peers.

Additionally, here are key support resources should you need additional assistance:

- [CalAmp Support](#)

- Support is an essential part of ensuring a strong return on investment for your fleet. Here you can submit a ticket to address either hardware or software issues.

- For phone support, you can contact us at 1.877.796.6842.

- You can also access our Live Chat support by clicking the Live Chat button located on the lower right of the support page.

- [System Status Page](#)

- Visit and subscribe to our systems status page to stay updated on any changes in the operational status of our solutions.

- [RMA Process](#)

- Sometimes hardware needs to be returned and replaced with a new device. We make that process simple with our online RMA form. Follow this [link](#) and select RMA from the menu to start the process.





## Supplement Your Team With CalAmp Professional Services

Do you need help with project management and implementation? Do you need assistance with data integration

into other systems? Are you ready to accelerate your critical deployments? Ask your Customer Success Manager about CalAmp's tiered Professional Services to help seamlessly integrate your solutions and enhance your operations.  
Learn More about [CalAmp Professional Services](#).

### Have You Optimized Your K-12 Solutions From CalAmp?

We go beyond GPS Tracking. Find out why the largest and most dynamic school bus fleets in North America rely on our solutions to boost the safety, visibility, efficiency, and compliance of their vital operations.


	<b><a href="#">Here Comes The Bus</a></b> Roll out industry leading web and mobile applications for parents and guardians to view when the bus is near their child's stop.
	<b><a href="#">Time &amp; Attendance</a></b> Streamline payroll, improve driver accountability, and save money on administration and pay. Because fleet intelligence is far more than GPS tracking.
	<b><a href="#">Student Ridership</a></b> Provide an extra layer of safety and prevent students from departing at the wrong stop, and leverage real-time alerts to parents as their child board and depart the bus.
	<b><a href="#">Dual-Facing Dash Cams</a></b> Bolster safety and reduce liability by capturing critical driving events with CalAmp Vision, AI-driven dash cameras and analytics.

### Success In Action: Learn How Other Customers Have Partnered With CalAmp









<a href="#">NYC Bus Contractor</a>	<a href="#">Cobb County School District</a>	<a href="#">Higley School District</a>
"We transport students in challenging environment here in New York, and safety will always be number one. We're also a business which has to make money, and CalAmp's geofences are making a real difference. We saw our toll expenses slashed almost overnight."	"It just works. And our community has embraced [Here Comes The Bus] with more than 2,000 downloads in the first weeks it was released, and thousands since."	"Our previous provider gave us what they gave us, and there wasn't much room for growth. Now when I make recommendations about how we can best use the technology, we see it in an updated version a few months later. It's refreshing to know that we're listened to."
<b>Read the Case Study</b>	<b>Read the Case Study</b>	<b>Read the Case Study</b>

Require additional assistance? We're here to help!  
Visit our [Support Page](#) to submit a ticket for the fastest response from our dedicated Support Team.

## Documents / Resources

	<a href="#">CalAmp CalAmp K-12 Application</a> [pdf] User Guide CalAmp K-12 Application, CalAmp K-12, Application
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## References

-  [Fleet Management Software Solutions | CalAmp](#)
-  [Here Comes The Bus | School Bus Tracking | GPS | Fleet Management](#)
-  [login.synovia.com/login](http://login.synovia.com/login)
-  [Synovia Solutions LLC Status - Page Inactive](#)
-  [CalAmp K-12 Knowledge Base](#)
-  [CalAmp K-12 Knowledge Base](#)
-  [CalAmp K-12 Knowledge Base](#)
-  [Fleet Dash Cam – CalAmp](#)
-  [Professional Services – CalAmp](#)
-  [K-12 – CalAmp](#)
-  [Cobb County Case Study – CalAmp](#)
-  [Higley School District Case Study – CalAmp](#)
-  [New York City School Bus Case Study – CalAmp](#)
-  [Support – CalAmp](#)
- [User Manual](#)