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Cable Matters USB Type-C to DVI Adapter User Manual

Cable Matters USB Type-C to DVI Adapter User

Contents

Installation Instructions

- Connect the adapter directly to the USB-C /Thunderbolt 3 port of the host device.
- Connect a DVI-D Cable (sold separately) in the shortest length needed.
- Find a compatible video resolution between the host and the output display.
- **Note:** Audio is not carried over DVI and must be transmitted separately.

Troubleshooting Tips

- DisplayPort Alt Mode (video over USB-C) must be supported by your device.
- Test with a different DVI cable and output display.
- Try a different USB-C/Thunderbolt 3 port on your device.
- Check for updated Thunderbolt 3 driver updates **For more information, go to kh.rablematters.com**.

Technical Specifications

- **Host Connector:** USB 3.1 Type C 24-Pin Male
- **Display Connector:** DVI 24+5-Pin Female
- **OS Compatibility:** Windows, Mac, Chrome
- **Video Resolution Support:** Up to 2560×1440 @ 60Hz
- **Adapter Housing:** 1.92 x 1.59 x 0.59 Inches
- **Cable Tail Length**: 5.9 Inches
- **Adapter Weight:** 1.05 Ounces
- **Compliance:** C E, FCC, RoHS
- **Warranty:** Limited One-Year

View other USB-C™ Product at www.cablematters.com

- **Model 201086**

    USB-C™ to 4K DisplayPort™ Adapter in Aluminum Housing

- **Model 201088**

    USB-C™ to 4K HDMI® Adapter in Aluminum Housing

- **Model 201037**

  USB-C™ to VGA Cable

- **Model 201013**

  USB_C™ to Gigabit Ethernet Adapter

Customer Support and Contact Information

Cable Matters offers lifetime technical support as an integral part of our commitment to provide industry leading solutions. Email us with any questions at **support@cablematters.com**.

Warranty Information

This product is backed by a limited one-year warranty. Cable Matters warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair or replaced with equivalent products at our discretion. The warranty covers parts and labor costs only. Cable Matters does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

Limitation of Liability

In no event shall Cable Matters Inc. (including their officers, directors, employees or agents) be liable for any damages (whether direct or indirect, special, punitive, incidental, consequential, or otherwise), loss of profits, loss of business, or any pecuniary loss, arising out of, or related to the use of this product exceeding the actual price paid for the product. Some states do not allow the exclusion or limitation of incidental or consequential damages. If such laws apply, the limitations or exclusions contained in this statement may not apply to you.

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device must not cause harmful interference, and

2. this device must accept any interference received, including interference that may cause undesired operation.

USB Type-Cot and USB_C™ are trademarks of USB Implementers Forum Thunderbolt and the Thunderbolt Logo are trademarks of Intel Corporation in the U.S. and/or other countries.

Contact and Support

Contact **support@cablematters.com** for questions.

Documents / Resources

Cable Matters 201019 USB Type-C™ to DVI Adapter Thunderbolt™ 3 Port Compatible www.cablematters.com	**Cable Matters USB Type-C to DVI Adapter** [pdf] User Manual USB Type-C to DVI Adapter, 201019, Thunderbolt 3port Compatible

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