



# **BUFFALO HW921 Self Serve Heated Display Unit Instruction Manual**

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## **BUFFALO HW921 Self Serve Heated Display Unit**



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## Safety Instructions

- Position on a flat, stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components on this product.
- Consult Local and National Standards to comply with the following:
  - Health and Safety at Work Legislation
  - BS EN Codes of practice
  - Fire Precautions
  - Wiring Regulations
  - Building Regulations
-  **Warning!** Hot surface! Always wear safety gloves when placing or removing food.
- This product is only designed to store food temporarily. Do not use for laboratory or industrial purposes.
- DO NOT use jet/pressure washers to clean the appliance.
- DO NOT use the appliance outside.
- DO NOT store products on top of the appliance.
- Always carry, store and handle the appliance in a vertical position and move by holding the base of the appliance.
- Always switch off and disconnect the power supply to the appliance when not in use.
- Keep all packaging away from children. Dispose of the packaging in accordance to the regulations of local authorities.
- If the power cord is damaged, it must be replaced by a BUFFALO agent or a recommended qualified technician in order to avoid a hazard.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- BUFFALO recommend that this appliance should be periodically tested (at least annually) by a Competent

Person. Testing should include, but not be limited to: Visual Inspection, Polarity Test, Earth Continuity, Insulation Continuity and Functional Testing.

- BUFFALO recommend that this product is connected to a circuit protected by an appropriate RCD (Residual Current Device).

## Product Description

**HW920** – BUFFALO Self-Serve Heated Display Unit

**HW921** – BUFFALO Self-Serve Heated Display Unit – Hinged Doors

## Introduction

Please take a few moments to carefully read through this manual. Correct maintenance and operation of this machine will provide the best possible performance from your BUFFALO product.

## Pack Contents

The following is included:

- Heated Display Unit
- Instruction manual

BUFFALO prides itself on quality and service, ensuring that at the time of unpacking the contents are supplied fully functional and free of damage.

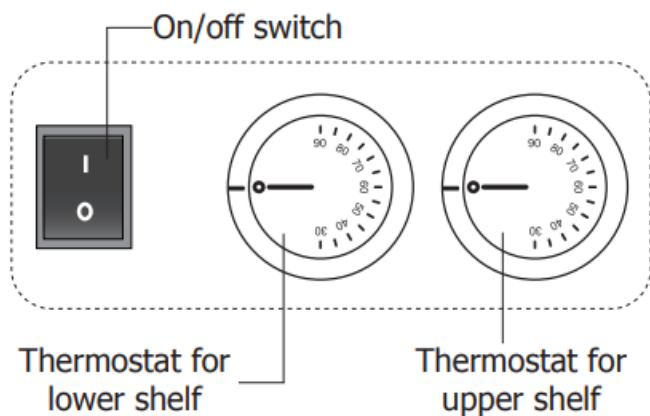
Should you find any damage as a result of transit, please contact your BUFFALO dealer immediately.

## Installation

- Remove the appliance from the packaging. Make sure that all protective plastic film and coatings are thoroughly removed from all surfaces.
- Wipe all surfaces with a clean, damp cloth before use.
- Maintain a distance of 20cm (7 inches) between the unit and walls or other objects for ventilation.
- Insert the GN pans (not supplied).

## Operation

- Connect the appliance to a mains power supply.
- Set the on/off switch at the rear to 'I' (on position).
- **Setting the temperature:** Rotate the thermostat to desired temperature (Range: 30°C – 90°C).
- The appliance is now ready for food to be displayed and kept warm.
- There is a lamp on each shelf top to illuminate the contents.



## Cleaning, Care & Maintenance

### Caution:

Always turn off and disconnect the appliance from the power supply before cleaning.  
Always allow the appliance to cool before emptying or cleaning.

- Remove any food debris that is present in the appliance after use.
- Remove the GN pans.
- Clean the interior of the appliance as often as possible.
- Use warm, soapy water and a damp cloth to clean the appliance.
- Do not use abrasive cleaning agents. These can leave harmful residues.
- Always wipe dry after cleaning.

## Troubleshooting

A qualified technician must carry out repairs if required.

Fault	Probable Cause	Solution
The unit is not working	The unit is not switched on	Check unit plugged in correctly and switched on
	Plug or lead is damaged	Replace Plug or lead
	Fuse in the plug has blown	Replace the fuse
	Mains power supply fault	Check mains power supply
	Thermostat has failed	Consult a qualified Technician
Lamp does not light when switched on	Lamp has failed	Replace the lamp. Before replacement, ensure to disconnect the unit from power supply and let it cool down. Lamp bulb type E14
Loud noises	The appliance has not been installed in a level or stable position	Check installation position and change if necessary
	The appliance is too close to a wall or other object	Move to a well-ventilated position

## Technical Specifications

**Note:** Due to our continuous improvement process, the product specifications are subject to change without notice.

Model	Voltage	Power	Capacity	Temperature range	Dimensions H x W x D m	Weight
HW920	220-240V~ 50Hz	560W	4 x GN 1/2	30°C-90°C	650 x 625 x 457	28.0kg
HW921		560W	4 x GN 1/2	30°C-90°C	630 x 650 x 467	29.0kg

## Electrical Wiring

This appliance is supplied with a 3 pin BS1363 plug and lead.

The plug is to be connected to a suitable mains socket.

This appliance is wired as follows:

- Live wire (coloured brown) to terminal marked L
- Neutral wire (coloured blue) to terminal marked N
- Earth wire (coloured green/yellow) to terminal marked E



This appliance must be earthed.

If in doubt consult a qualified electrician.

Electrical isolation points must be kept clear of any obstructions. In the event of any emergency disconnection being required they must be readily accessible.

## Compliance



■ The WEEE logo on this product or its documentation indicates that the product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact the product supplier, or the local authority responsible for waste disposal in your area.

**UK CA CE** BUFFALO parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.

BUFFALO products have been approved to carry the following symbol:

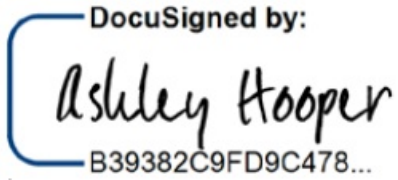

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Every effort is made to ensure all details are correct at the time of going to press, however, BUFFALO reserves the right to change specifications without notice.

## Declaration of Conformity

### Conformity Check

Equipment Type	Model
Self-Serve Heated Display Unit Self-Serve Heated Display Unit – Hinged Doors	HW920 (-E) HW921 (-E)
<p>Toe passing van Europese</p> <p>Richtlijn (en) • Application of the/des directive(s) du Conseil • Anwendbare EU-Richtlinie(n) • Application of the Director</p> <p>• Application of the directive(s) of the advice</p>	<p><b>Low Voltage Directive (LVD) – 2014/35/EU</b></p> <p>Electrical Equipment (Safety) Regulations 2016 EN 60335-1:2012 +A11:2014 +A13:2017 +A1:2019 +A14:2019 +A2:2019 +A15:2021 EN 60335-2-49:2003 +A1:2008 +A11:2012 +A2:2019 EN62233:2008</p> <p><b>Electro-Magnetic Compatibility (EMC) Directive 2014/30/EU – recast of 2004/108/EC</b></p> <p>Electromagnetic Compatibility Regulations 2016 (S.I. 2016/1091) EN IEC 61000-6-1: 2019 EN IEC 61000-6-3: 2021</p> <p><b>Restriction of Hazardous Substances Directive (RoHS) 2015/863 amending AnEN62233:2008 znex II to Directive 2011/65/EU</b></p> <p>Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (S.I. 2012/3032)</p>
Manufacturer Name	Buffalo

Date	31th May 2024	
Signature		
Full Name	Ashley Hooper	Eoghan Donnellan
	Group Head of Product Quality & Compliance	Commercial Manager/ Importer
Manufacturer Address	Fourth Way, Avon mouth, Bristol, B S11 8TB United Kingdom	Unit 9003, Blarney Business Park, Blarney, Co. Cork Ireland

I, the undersigned, hereby declare that the equipment specified above conforms to the above Territory Legislation,

Directive(s) and Standard(s).

Customer Support



UK



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<http://www.buffalo-appliances.com/>


HW920-HW921\_ML\_A5\_v1\_2024/07/01



Documents / Resources

	<p><a href="#">BUFFALO HW921 Self Serve Heated Display Unit</a> [pdf] Instruction Manual HW920, HW921, HW921 Self Serve Heated Display Unit, Self Serve Heated Display Unit, Serv e Heated Display Unit, Heated Display Unit, Display Unit</p>
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References

-  [Buffalo Home Page](#)
- [User Manual](#)

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