



# BOSE Videobar VB-S Video Conferencing Bar User Guide

[Home](#) » [Bose](#) » BOSE Videobar VB-S Video Conferencing Bar User Guide 

## BOSE Videobar VB-S Video Conferencing Bar User Guide



### Contents

- [1 Firmware Update Instructions](#)
- [2 Updates](#)
- [3 Known Issues](#)
- [4 Documents / Resources](#)

## Firmware Update Instructions

**Note:** To update the firmware of multiple Videobar devices at the same time, use the Videobar Administration app. Refer to the user guide in the app for more information.

To update the Videobar firmware:

1. On your computer, go to [BoseProfessional.com](https://BoseProfessional.com) and download the Videobar Configuration app.
2. Connect the USB-C port of the Videobar device to a USB port on your computer.
3. Use the included power supply to connect the Videobar device to a power outlet. Wait for it to power on.

4. Open the Videobar Configuration app.
5. Click the Administrator icon.
6. Enter the password Bose123! and then click Sign In.
7. Click the Configuration icon. The current firmware version will be shown in the window.

If the latest firmware is already installed, a message that the firmware is up to date will be shown under it.

If newer firmware is available, the new firmware version number, release notes, and Install button will be shown under it.

8. Click Install.
9. Click Continue to update the firmware or Cancel to return to the previous window.

**Important:** During the firmware update, do not disconnect the Videobar device from your computer or from the power supply.

When the firmware update is complete, the progress meter will disappear, and the Install button will be disabled

## Updates

### New Features

Microsoft Teams certification

### Improvements

Enhanced microphone performance

## Known Issues

Exclusion zones set in Videobar Configuration may be less effective in suppressing audio from specific areas of the room.

VB-S camera view (zoom ratio) may be momentarily closer than intended upon joining a meeting.

When a Videobar device is connected to a Mac via USB or Bluetooth, the computer's volume control may be disabled.

When using Videobar device on a Windows computer, the camera image will not be visible in both the Videobar Configuration and Microsoft Teams apps simultaneously. This is because the camera on a Windows computer can be used by only one application at a time.

When using Videobar VB-S with Microsoft Teams, using the infrared remote control to mute VB-S will activate the mute indicator on VB-S, but the mute indicator in the Teams app may not be in sync.

When using the Videobar Configuration Web UI, the browser may need to be refreshed to properly display all tabs.

When using the Videobar Administration app on Windows 10, the computer may need to be restarted after changing Wi-Fi networks in order for VB-S devices to appear in the Device List.

Videobar devices with old firmware (v1.0–v1.2) cannot be added to the Device List by entering their IP addresses manually in the Videobar Administration app.

When exiting low-power/standby mode (after 2 hours of inactivity and no network or USB connection), Videobar VB-S may behave inconsistently. We recommend power-cycling/rebooting VB-S by disconnecting its power supply and then reconnecting it. To prevent the issue in the future, use the Videobar Configuration app or web UI to disable the low-power mode (click the Configuration tab, click System, and set the Low Power Mode switch to Disabled). An error message may appear in the Videobar Configuration app or WebUI but will disappear after connecting to a new device.

Videobar Software & Firmware  
Release Notes  
February 2023



Documents / Resources

	<p><a href="#">BOSE Videobar VB-S Video Conferencing Bar</a> [pdf] User Guide</p> <p>Videobar VB-S, Videobar VB-S Video Conferencing Bar, Video Conferencing Bar, Conferencing Bar, Bar</p>
--	---