Bose SoundLink Bluetooth Speaker FAQ / User Guide

Bose SoundLink Bluetooth Speaker FAQs

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Frequently Asked Questions

What are the differences between the SoundLink Color Bluetooth speaker II, the SoundLink Bluetooth speaker III and the SoundLink Mini Bluetooth speaker II?
While they're all designed for portability and Bluetooth connectivity, SoundLink speakers differ in size, battery life and composition.

- The SoundLink Bluetooth speaker III is the most powerful portable speaker from Bose, is made from premium materials and has a battery life of up to 14 hours
- The SoundLink Mini Bluetooth speaker II delivers full sound with dramatically deep lows, is available in two colours (Carbon or Pearl) and has a battery life of ten hours
- The SoundLink Color Bluetooth speaker II features a water-resistant design, has a battery life of up to eight hours and is available in four colours: Yellow Citron, Aquatic Blue, Soft Black or Polar White

What purpose do the voice prompts on the SoundLink Color Bluetooth speaker II serve?
The voice prompts serve two key purposes. Firstly, they provide guidance during the Bluetooth pairing and connection process so the customer understands how it works. Secondly, they identify the connected source devices by name, simplifying usage with more than one source device.

Is it possible to disable voice prompts on the SoundLink Color Bluetooth speaker II?
Yes. Voice prompts can be disabled by simultaneously pressing the "+" (volume up) and "-" (volume down) buttons. We recommend leaving voice prompts enabled because of the additional functionality that they provide.

What is the range of the SoundLink Color Bluetooth speaker II's Bluetooth performance?
The SoundLink Color II's Bluetooth link is capable of stable operation at up to 9 m (30 ft). Performance can be affected by obstacles such as walls or metal, interference from Wi-Fi® or other wireless devices, and device manufacturers' Bluetooth implementations.

How many devices can be paired with the SoundLink Color Bluetooth speaker II at once?
What happens if I have several Bluetooth-enabled devices in my house? The SoundLink Color II keeps track of the last eight devices to have been paired and connected with it, dropping the least recently used when a new one is paired. When in Bluetooth mode, the SoundLink Color II searches for and connects to the two most recently connected active Bluetooth-enabled devices. It will only receive audio from one device at a time.

If you wish to connect to a previously paired device other than the one(s) already connected, press the *Bluetooth* button. Press once to identify the currently connected devices; press again (within 3 seconds) to search through other recently connected devices on the pairing list. If you wish to connect to a new device, press and hold the button until the indicator light blinks blue. If voice prompts have been disabled, the Bluetooth button will behave differently; one press will make the SoundLink Color II ready to be paired.

What happens when my phone is streaming music to the SoundLink Color Bluetooth speaker II and a call comes in?
When a call comes in, the audio on the SoundLink Color II will pause and the call will ring through the speaker. If you wish to answer the call through the SoundLink Color II, simply press the multi-function button to answer the call. You can now talk into the speaker itself to conduct your phone call. When you end your call, music playback will resume. Some details of this experience will vary depending on the implementation by the phone manufacturer.

What is the purpose of the multi-function button?
When in audio playback mode, the multi-function button allows you to play (press), pause (press), track forwards (double press) and track backwards (triple press). Pressing and holding the multi-function button will activate the voice control capabilities of your device (for voice dialing and access to Siri or Google NowTM). Pressing the multi-function button again will exit the voice control mode.

When there is an incoming call, pressing the multi-function button will answer the call and pressing and holding it will reject the call. During an active call, pressing the multi-function button will end the call.

What is the battery performance of the SoundLink Color Bluetooth speaker II?
Battery performance varies with the content played and the volume at which it is played. In typical usage, the SoundLink Color II battery lasts for up to 8 hours.

How long does it take to charge the SoundLink Color Bluetooth speaker II's battery?
While not playing music, much of the SoundLink Color II battery's charge can be recovered in 3 hours when using a USB power source of at least 1 amp of current. Charging from alternative USB power sources or when playing music may take longer.

Does the SoundLink Color Bluetooth speaker II support Wi-Fi® or WiDi?
No. The SoundLink Color speaker II's wireless connection is Bluetooth only.

Can the SoundLink Color Bluetooth speaker II be used to provide audio for video, such as when watching a movie on a tablet?
Yes. However, the quality of the experience–specifically, synchronization between audio and video–can be influenced by the implementation of *Bluetooth* on the device, and the best performance will occur when wireless interference is minimized by keeping the SoundLink Color II and the device in close proximity, less than 2 m (6 ft), with no objects between them. Use of a Wi-Fi® network in the area may also affect performance.

Does the SoundLink Color Bluetooth speaker II have a stereo pairing feature?
Yes, by switching to Stereo Mode using the Bose Connect app for dedicated left and right playback.

Documents / Resources

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SoundLink, Speaker, Bluetooth