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BOIPA Move 3500 Bluetooth Mobile Card Machine

BOIPA Move 3500 Bluetooth Mobile Card Machine User Guide

Contents

BOIPA Move 3500 Bluetooth Mobile Card Machine

Specifications

- Product: Move 3500 Bluetooth Card Payment Terminal
- Contents: Card Payment Terminal, Charging Base, Power supply unit, Ethernet Cable, PSTN Cable, Receipt Rolls, Window decal, Quick Reference Guide

Product Usage Instructions

What's in the box?

The box includes the following items:

1. Card Payment Terminal
2. Charging Base
3. Power supply unit
4. Ethernet Cable
5. PSTN Cable
6. Receipt Rolls
7. Window decal
8. Quick Reference Guide

Function Keys

- **Menu:** Use this button to access the main functions menu on the terminal.
- **Cancel:** Use this button to cancel and revert back to the previous screen.
- **Clear:** Use this button to clear back or delete characters when keying in text/numbers.
- **Enter:** Use this button to confirm selection on the terminal.

Getting Started

To set up the terminal

1. Connect the Power Supply unit to mains power near the terminal location.
2. Connect the Power supply cable to the designated port.
3. If using Ethernet or PSTN, connect the cables to the respective ports.
4. Place the terminal in the charging base and allow it to power up for approximately 2 minutes.
5. If using Ethernet, the terminal should automatically obtain a valid IP address once connected to an Active Ethernet Port.
6. Once connected, check for a green network and Bluetooth Indicator on the display.

Support
Contact support at **BOIPA.com/customer-support** or email **support@BOIPA.com** for assistance.

FAQ

Q: How do I know if my terminal is ready for payments?
A: Perform a connection test as outlined in the instructions. If the receipt prints with "Connection OK," your terminal is ready for use.

Quick Start Guide Move 3500 Bluetooth

What's in the box?

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Function Keys

- Menu – Use this button to access the main functions menu on the terminal
- Cancel – Use this button to cancel and revert back to the previous screen
- Clear – Use this button to clear back or delete characters when keying in text/numbers
- Enter – Use this button to confirm selection on the terminal

Getting started

Please connect the Power Supply unit to mains power close to the desired location of the terminal. Connect the Power supply cable to the port shown and if Using Ethernet or PSTN, please connect the cables to the Ports shown

Once the Base and any additional cabling is connected, place the terminal in the charging base and allow the device to power up. This will take approximately 2 minutes.

If using an Ethernet connection, the terminal should obtain a valid IP address and connection automatically once connected to an Active Ethernet Port. Once the Ethernet is connective and IP address established you will see the

network and Bluetooth Indicator at the top of the display turn green.

To confirm your terminal is connected and ready to accept Payments, perform a connection test using the following steps:

1. Press the Menu Button
2. Select option "Connection Test"
3. Terminal Will Print a receipt with "Connection OK" printed near the top.
4. Your terminal is now ready to use

Please consult your Quick reference guide provided for instructions on performing transactions.
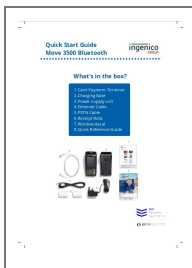
Support

BOIPA.com/customer-support support@BOIPA.com

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Documents / Resources

BOIPA Move 3500 Bluetooth Mobile Card Machine [pdf] User Guide
Move 3500 Bluetooth Mobile Card Machine, Move 3500 Bluetooth, Mobile Card Machine, Card Machine, Machine

References

- **User Manual**