



boifun 2K PTZ Battery Powered Security Camera User Manual

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NOMAN ZAMAN POST

After-Sale Support

Dear friends,

Thank you very much for supporting BOIFUN!

Please read this manual thoroughly before using this wireless security camera. If you have any issues, please email your order number and the problem TO admin@boifun.net. Receiving your message, we will provide a fast solution in 24 hours.

Please do not worry. Actually, many problems can be easily solved by setting, such as Networking Connection Fails, Motion Detection Delay, Solar Panel Charging, False Alarm, Battery Management etc. We promise all the cameras have been carefully checked and packaged before shipping.

BTW, we offer the lifetime technical support for your camera, and are happy to provide all possible support for you. If you have any questions or ambiguities during using, please feel free to contact us. We will try to find a good solution with our professional camera engineers.

Warm Regards,
BOIFUN Service Team

Note:

- The camera only supports 2.4GHz WiFi. It does not support 5GHzWIFI.
- Before connecting this camera to the WiFi, please ensure the Wi-Fi signal strength is to be over than 85%. If the camera is far away from the signal source, it won't be connected successfully for the first time.
- If your router is connected with too many devices, the camera will fail to connect
- Wi-Fi because of the IP address conflict.
- To safeguard your privacy, this camera just supports Cloud Edge control. It does not support PC Browser and other Software.
- This wireless camera supports events recording when Wi-Fi disconnected.
- Video playback works in Cloud Edge APP only. It does not support the 3rd party player.
- It will speed up the power consumption of the battery if you always watch the live footage or the recorded videos from the SD card. Please charging the camera timely based on the low power reminder. (Before using the camera for the first time, please fully charge the camera with the power cord in the package).

Product Introduction

Power Key	Press and hold the power button for 5 seconds to turn on the camera
Reset Key	Press and hold RESET for 5 seconds to reset the device (if you have modified the settings, they will revert to the factory default settings)
SD Card Slot	Support local SD card storage (up to 128G)
Power Light	Red means charging is in progress Blue means charging is complete
Microphone	Capture sound for your videos
PIR Sensor	Can detect moving objects up to 12 meters away
Working Status Light	Red light continuously on: camera network abnormal
	Red light flashing slowly: waiting for Wifi connection
	Red light flashing fast: Wi-Fi connection in progress
	Blue light continuously on: camera is running normally
Speaker	Two-way voice call sound output
USB Charge Port	Use 5V/2A power supply to charge the camera
Thumb Screw	For fixing the camera and the bottom bracket

APP Installation and Account Registration

Download 'CloudEdge' APP

Method 1: Download 'Cloud Edge' APP from APP Store(iOS) or Google Play(Android);

Method 2: Scan 'Cloud Edge' APP QR code to download it.

Tips: Please turn on 2 below permissions while using this APP for the first time.

1. Allow 'CloudEdge' APP to access mobile cellular data and wireless LAN or it will fail to add IP camera.
2. Allow 'CloudEdge' APP to receive pushed message or the phone will not receive alarm push when motion

detection or audible alarm is triggered.

Register Account

New users need to register by email. The concrete steps are as following:

1. Click "Register";
2. Follow the steps to complete the registration of the account;
3. Login.

Note:

- When registering a new account, please choose the region which you are actually in and correct country code. (Different registered regions can't share the camera.)
- Please choose to register by e-mail.

How to Add a Camera to APP

Install Micro SD card

Please insert Micro SD card to record videos when motion detected and playback. (Micro SD card is not included; the camera supports up to 128GB Micro SD card)

Note: Please insert the Micro SD card before power on, otherwise, the SD card cannot be detected.

Power on Camera

Press and hold on the power button for 5s to turn on camera (If it can't be powered on, please plug in DC 5V/2A power adapter to charge the camera for 15min first). The indicator with red light blinking slowly means the camera is started successfully. If the indicator is not in red light blinking slow condition, please reset this camera.

Cannot turn on my camera?

- Charge the camera, and then try to turn on it.
- Press and hold the power key until turning on the camera. (can try many times)
- If you tried the above steps, but still no luck, please message your order and problem to admin@boifun.net.

Connect the Camera

Note:

- Put the camera and smartphone 1 to 3 feet (30 to 100cm) away from the router to set Wi-Fi.
- The camera only supports 2.4GHz Wi-Fi. It doesn't support 5GHz WIFI.

Wi-Fi Connection Steps

- **A.** Turn on the camera;
- **B.** Press and hold the reset button for 5 seconds to reset or restore factory until you hear the sound of “Boogu” (mean resetting successfully);
- **C.** Run Cloud Edge App, click”+” at the top right and select “Battery Camera”. According to the guide on APP, please ensure the camera was activated. (The LED indicator light is turning red and flickering slowly);
- **D.** Choose 2.4GHz Wi-Fi SSID and enter the password, and then click the “next step” ;
- **E.** Click the “OK” to make sure the Wi-Fi information;
- **F.** After entering the following operation interface, please click “Next” and you will see the “scan QR Code” interface.
- **G:** Put the QR code in front of the camera lens about 10-15cm. The device lens is aimed at the QR code on the phone screen with a distance of 10-15cm. After the device recognizes the QR code, the camera will make a sound ‘Boogu’. After heard it, please click ‘next’.
- **H.** Then, the camera will start connecting Wi-Fi. After the connection finished, it will skip to ‘Device Found’ page, you could edit the camera name and click ‘Done’, and then go to your device list and start viewing videos.

My camera fails to connect Wi-Fi?

1. Please make sure the Wi-Fi the camera connected is 2.4GHz. In our experience, network connection is failed in most cases, which is caused by that users used 5GHz WIFI.
2. Make sure the password correction of the Wi-Fi. (Note: the password of the WiFi cannot include single quote, underline, space and virgule (/).
3. Check the number of the devices your router connected. In general, the router has a connection limits. Once the devices that your router connected excess the its max limit numbers, other devices will cannot connect the router.
4. Make sure the QR code on the phone screen is normal and the distance between the phone and the camera lens is 10-15cm (3.9-5.9inch) during the scanning process.
5. After checking the above information, if the camera cannot connect the Wi-Fi, please try to re-download the APP, reset the camera and restart the router, and then add the camera again.
6. If you tried all steps, but still no luck, please message your order and problem to admin@boifun.net.

Camera Installation

How to install with wall mount?

- **A.** Select the installation location;
- **B.** Take the camera and your phone to the installation location;
- **C.** Use the Installation Guide in the App to diagnose the signal strength of your Wi-Fi network. (It is suggested to install the camera on a place that has a strength Wi-Fi signal so that this camera can works well for you.
- **D.** Fix the camera to the wall with an electric drill and two screws. It is suggested to install this camera at 2.4-3m from the ground.”

Tips:

- Please make sure the wall or surface where you want to install the camera is flat. For easier installation, it is suggested to use drill. Concrete wall may not suitable for the installation.
- Please do not install the camera at a position that nears heat source, such as Air conditioner outdoor unit and Kitchen smoke outlet.
- Try to avoid installing the product on the side of a lively road. Frequent pedestrians and vehicles will keep waking up the camera, resulting in frequent alarm messages and extremely fast power consumption.
- Please do not install the camera at a position away the router. The product needs a good Wi-Fi signal to works well.
- When installing the camera, it's not suggested to make the PIR sensor vertically face the moving object, otherwise, it may not detect the motion events. It is suggested to make the angle between PIR sensor and detected object larger than 15 degree.

Function Introduction

APP interface Introduction

1	Enter the video browsing page
2	Multi-screen viewing
3	Add a camera
4	Device share
5	Check the picture and video of alarm
6	Cloud storage

7	Camera settings options, such as SD card, alarm setting etc.
8	Turn on/off the speaker
9	Video definition Settings (SD, HD)
10	Full screen option
11	SD card video playback
12	Cloud storage video playback
13	Screenshot button
14	Intercom option, long press it to talk
15	Record button (Manually capture video)
16	Human motion detection function
17	PTZ remote control
18	Album {Store screenshots and manual video files}
19	Video Timeline, can drag it to select the time
20	Timeline zoom button
21	Calendar option, click it to select the date
22	Choose the alarm video footage
23	Screenshot, video snapshot
24	Recording (First click to start recording, then click again to end recording)
25	Album (Store screenshots and manual video files)

26	Modify the name of your camera
27	Get device information (network information, Mac address, timezone)
28	Installation guide, Network Diagnosis
29	Turn on/off the indicator; night vision setting; battery capacity
30	Set the recording time and alarm interval
31	Motion detective setting
32	Recording setting; SD card capacity checking
33	Firmware version of your camera
34	Delete the device

Device share

The steps of sharing your cameras to other users:

1. Invite your friends to download and install the “Cloud Edge” APP and login.
2. Click on the “Device Share” icon to watch the operation video and follow the steps to complete device sharing.

Tip: When sharing, please ensure that your APP account is registered in the same region. Otherwise, you will not be able to share successfully.

SD Card Record

The product doesn't include SD card. If you need a SD card to store files, please buy it by yourself.

SD card requirements:

1. It is recommended to use Sandisk, Samsung and other brand cards;
2. Support 8-128GB capacity;
3. It is recommended to use a standard Class 10 SD card;
4. Only FAT32 format is supported.

Note: Insert the memory card into the SD card slot of the device, and the device will automatically start saving videos.

How to watch the videos in SD card?

Method 1: Click the “History” or “Video Play” button of the alarm information icon in the APP to enter the video playback interface. Drag the timeline or select the alarm point to find the corresponding time period record.

Method 2: Insert the SD card into the computer and convert the video format to MP4 via 3rd-party. When the video is MP4 format, you can directly watch it on the computer.

PIR Motion Detection Settings

Enter the **application-“Parameter Setting” – “Motion Detection”** interface.

Sensitivity	Detecting Distance (For moving objects)
Level 1-3 (Low)	Up to 4-5 meters
Level 4-7 (Med)	Up to 5-8 meters
Level 8-10 (High)	Upto 8-13 meters

Warm Tip:

When you encounter the following problems in using this camera, you can adjust the motion detection sensitivity to solve them.

Note:

1. It is recommended that you set the alarm sensitivity to level 8-10 if having and missed or delayed alarm frequently.
2. It is advised that you set the alarm sensitivity to level 1-3 if having false alarm frequently.
3. It is recommended that you adjust the sensitivity to lower level. Alarm sensitivity and detecting distance from high level are too far to easier false triggering. In winter, it easily caused false alarms because of bigger temperature range. Also, PIR alarm will be interference from weather and temperature.
4. It is recommended that you adjust the sensitivity to higher level. In summer, it caused missed or delayed alarms because of smaller temperature range.
5. If you notice the poor performance of motion detection in the night environment, try to turn off "Night Detection".

Audio Warning and Strobe Light

Warm Tip:

Audio warning and strobe light is only valid at night

Note:

1. If only an audible warning is required, it is recommended that you set the alarm method to "Audio warning".
2. If the only white light warning is required, it is recommended that you set the alarm method to "White Light warning".
3. If the audible and white light alarm is required, it is recommended that you set the alarm method to "Audio warning and strobe light".
4. The alarm volume can be adjusted in the "Volume Adjustment" according to your needs.

Battery Management

Charging the camera

It is recommended to use a 5V/2A power adapter for charging. Please use the usb cable in the package to charge this camera.

Note: If a 5V/2A power adapter is not available, other sizes of 5V power heads can also be charged.

How to judge whether the charging is successful?

The device's charging indicator light is red, which means it is charging. A blue light means that charging is complete. It will take approximately 10 hours or more to fully charge.

What should I do if the charge fails?

1. Determine whether the power adapter is good, try another one.

Documents / Resources

	<p>boifun 2K PTZ Battery Powered Security Camera [pdf] User Manual</p> <p>2K PTZ Battery Powered Security Camera, 2K, PTZ Battery Powered Security Camera, Battery Powered Security Camera, Powered Security Camera, Security Camera, Camera</p>
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References

- [User Manual](#)