

BMW Notes 21-11 Remote Software Upgrade User Guide

[Home](#) » [BMW](#) » BMW Notes 21-11 Remote Software Upgrade User Guide 

Contents

- [1 BMW Notes 21-11 Remote Software Upgrade](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 Personal eSIM](#)
- [5 Lane Departure Warning](#)
- [6 Programming control units](#)
- [7 Improved quality](#)
- [8 Software Upgrade and release notes](#)
- [9 Special information about this upgrade](#)
- [10 Documents / Resources](#)
 - [10.1 References](#)



BMW Notes 21-11 Remote Software Upgrade



Product Information

Specifications

- **Model:** BMW Release Notes 21-11
- **Features:** Personal eSIM, Lane Departure Warning, Programming control units, Improved quality enhancements
- **Compatibility:** Compatible with BMW vehicles equipped with the necessary features

Product Usage Instructions

Personal eSIM

Add your BMW to your existing mobile phone plan using the Personal eSIM feature. Follow these steps:

1. Ensure your vehicle has a compatible mobile phone plan.
2. Activate the Personal eSIM feature in your BMW settings.
3. Utilize your vehicle's external antenna for improved phone call clarity.
4. Create a WiFi hotspot in your vehicle to provide high-speed 5G internet access to up to ten devices.

Lane Departure Warning

Enhance your driving experience with the Lane Departure Warning feature. Here's how to use it:

1. Your vehicle will detect lane changes for passing other vehicles.
2. No Lane Departure Warning or Lane Keep Assist intervention when returning to the original lane.
3. Driver responsibility to assess visibility and traffic conditions remains.
4. Always use caution to reduce accident risks.

Frequently Asked Questions (FAQ)

- **Q: How can I check if my vehicle is compatible with these software updates?**

A: You can verify compatibility by consulting your on-board Owner's Manual, using the search function,

contacting your BMW dealer, or reaching out to the BMW ConnectedDrive hotline for assistance.

- **Q: Are there any prerequisites for utilizing the Personal eSIM feature?**

A: Ensure your vehicle has a compatible mobile phone plan and activate the Personal eSIM feature in your BMW settings to use this feature effectively.

Personal eSIM

Add your BMW to your existing mobile phone plan



With Personal eSIM and a compatible mobile phone plan, your vehicle is turned into another device that you can easily link to your monthly plan. The feature uses your vehicle's external antenna to improve phone call clarity and creates a WiFi hotspot in your vehicle, providing up to ten devices with high-speed 5G internet access.

Lane Departure Warning

More convenient to return to the original lane after passing vehicles



Your vehicle will now detect when you have changed lanes in order to pass another vehicle and will not indicate a Lane Departure Warning or Lane Keep Assist intervention when pulling back into the original lane. Use of the system does not remove the responsibility of the driver to assess visibility, and traffic conditions and to intervene when needed. The driver should always use caution to reduce the risk of accidents.

Optimized steering intervention for increased driving comfort



This software update provides smoother interventions by the Lane Keep Assist system. The steering duration and steering forces adapt more to the vehicle's speed and position within the lane. Use of the system does not remove the responsibility of the driver to assess visibility, and traffic conditions and to intervene when needed. The driver should always use caution to reduce the risk of accidents.

Programming control units

(DME)

This software update resolves a potential error in engine ignition performance.

(sliding/tilting sunroof)

This software update prevents the vehicle battery from discharging in the rare case of a mechanical error of the sliding/tilting sunroof or roller sunblind.

(telematics control module)

This software update resolves a potential error in the secondary antenna in the telematics control module.

Improved quality

Improved perception of IconicSounds Sport

This software update resolves a potential error in the IconicSounds Sport function.

Optimized engine control

This update provides optimizations to engine control functions.

Optimized Hill Descent Control

This software update provides performance optimizations for the Hill Descent Control function.

Software Upgrade and release notes

Applicability of the Remote Software Upgrade and release notes

You will only be able to use the new functions and enhanced functions provided by this upgrade if your vehicle is equipped with the appropriate features. You can obtain information on the special features of your particular vehicle by consulting the on-board Owner's Manual and using the search function, or by contacting your BMW dealer or the BMW ConnectedDrive hotline.

Function updates and quality enhancements

This Remote Software Upgrade updates existing functions for equipped vehicles and includes quality enhancements.



Information about previous versions

You can read information about all the previous versions of the Remote Software Upgrade in the ConnectedDrive customer portal.

Updating the on-board Owner's Manual

With this Remote Software Upgrade, the onboard Owner's Manual is updated.

Special information about this upgrade

It is recommended to perform the Remote Software Upgrade at your home. Park the vehicle outside on a flat surface with a clear view of the sky, avoiding trees or other obstructions. In the unlikely event that you experience issues, the vehicle may not be driven. A BMW Roadside Assistance representative may be able to solve the issue remotely or help to transport your vehicle to the nearest BMW Service Center.

- **IMPORTANT INFORMATION:** Please remove all OBD diagnostic devices (trip books, GPS trackers) before starting and during the upgrade.
- **IMPORTANT INFORMATION:** Certain services may not run or may be limited until this upgrade is installed.
- Reloading the ConnectedDrive apps after the upgrade can take some time.
- Only leave and lock your car once the countdown for the upgrade is completed.
- Some settings may be reset to default after the upgrade (for example, Remote Engine Start, Connected Music or notification settings) and need to be re-activated.
- Restarting some vehicle systems may cause control messages to appear on the display during or after an upgrade. Please pay attention to these control messages and observe whether they are still shown after the restart (e.g., parking brake, drivetrain malfunction).
- **IMPORTANT INFORMATION** for iOS Users: when transferring the upgrade using your smartphone, please connect via the Bluetooth & Wi-Fi connection in the vehicle and the "Mobile devices" menu. If the Bluetooth and/or Wi-Fi icon appears greyed out, please first activate Apps & Bluetooth Audio in the settings in the submenu of "Mobile devices".

- **IMPORTANT NOTE** for M vehicles: The installation prompt for the Remote Software Upgrade can only be displayed approx. 30-60 minutes after the engine switch-off because the engine needs to cool down. The prompt is displayed before the engine starts. The next time you enter your vehicle, please perform the installation before starting the engine and wait until the installation prompt is displayed.
- **IMPORTANT NOTE** for Users of BMW Drive Recorder: The initial settings will be reset, and recorded videos deleted after the upgrade. Please download videos you would like to keep prior to beginning the upgrade.
- Please note that conversions/retrofits/tuning or special encoding, etc. on the vehicle that has not been approved by BMW AG ("BMW") may be lost as a result of a remote software upgrade or lead to significant problems (up to and including consequential damage) during and after vehicle programming. BMW and BMW service outlets accept no liability for any resulting damage.

Specific information for electric / Plug-in hybrid vehicles


- If you perform the Remote Software Upgrade during charging, the charging process will be interrupted and will not automatically continue. Complete charging before starting the upgrade.
- Charging and climate control settings can be reset after the Remote Software Upgrade (e.g., charging settings to 6A instead of 16A). Once you have completed the upgrade, reset your preferences in the relevant menus under Settings.

Use of the My BMW App for data transfer



NOTE: You can find out how to use the My BMW App for data transfer on YouTube, by visiting <https://www.youtube.com/watch?v=7avD14vNiwg> or scanning the QR code displayed above.

We look forward to receiving your feedback on the BMW ConnectedDrive hotline. Call 1 (888) 333-6118 to help us to continually optimize our Remote Software Upgrade.

	<p>BMW Notes 21-11 Remote Software Upgrade [pdf] User Guide</p> <p>Notes 21-11 Remote Software Upgrade, Notes 21-11, Remote Software Upgrade, Software Upgrade</p>
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References

- [User Manual](#)

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