

# **BlackBerry Enterprise Software Lifecycle User Guide**

Home » BlackBerry » BlackBerry Enterprise Software Lifecycle User Guide 1



BlackBerry Enterprise Software
Lifecycle
Reference Guide
November 2023

#### **Contents**

- 1 BlackBerry enterprise software lifecycle
- 2 Software lifecycle: Cylance cybersecurity
- 3 Software lifecycle: BlackBerry enterprise servers
- 4 Legal notice
- 5 Documents / Resources
  - **5.1 References**

## BlackBerry enterprise software lifecycle

This guide provides lifecycle dates for all BlackBerry enterprise software products. The following table explains the software lifecycle terms used throughout this guide.

Term	Definition	
General availability	This is the date on which the product or service was released and made available to the general public.	
End of support	This is the date on which BlackBerry will no longer provide fixes, updates, or security patches for the specified version of the product or service.  For more information, see BlackBerry Enterprise Software Lifecycle Terminology.	
End of technical support	This is the date on which BlackBerry will no longer provide technical support or workarounds to resolve any product or service issues for the specified version of the product or service.  For more information, see <a href="BlackBerry Enterprise Software Lifecycle Terminolog">BlackBerry Enterprise Software Lifecycle Terminolog</a> <a href="Yellow">Y</a> .	
End of sale	This is the date on which the product or service are no longer available for sale from BlackBerry.	
End of life	This is the date on which BlackBerry will no longer provide fixes, updates, securatches, or workarounds for any version of the software to resolve any product of vice issues. The product will no longer be supported by BlackBerry and there we no new versions of the software.	

# Software lifecycle: Cylance cybersecurity

This section provides lifecycle dates for Cylance cybersecurity products.

Software lifecycle: CylancePROTECT Desktop

The following table provides lifecycle dates for the specified versions of the CylancePROTECT Desktop agent. For more information about the specific terms used in the table, see <u>BlackBerry enterprise software lifecycle</u>. For the documentation for the latest versions, see the <u>Cylance Endpoint Security documentation</u>.

## CylancePROTECT Desktop agent for Windows

Version	General availability	End of support	End of technical sup
3.1	23-Jan-23	ТВА	ТВА
3	March 8, 2022	23-Oct-23	23-Oct-24
1584	12-Oct-21	8-Nov-22	8-Nov-23
1580	3-Aug-21	12-Jun-22	12-Jun-23
1578	8-Sep-20	16-Apr-22	16-Nov-24
1574	20-Nov-20	16-Apr-22	16-Nov-23
1570 and earlier	14-Sep-20	20-Jul-21	22-Nov-22

## CylancePROTECT Desktop agent for macOS

Version	General availability	End of support	End of technical suppo
3.2	4-Oct-23	ТВА	ТВА
3.1	31-Oct-22	4-Jun-24	4-Jun-25
3	2-Dec-21	1-Jul-23	1-Jul-24
1594	22-Sep-21	2-Aug-22	2-Aug-23
1590	30-Jun-21	22-May-22	22-May-23
1580	19-Jan-21	28-Feb-22	28-Feb-23
1574 and earlier	20-Nov-20	19-Sep-21	30-Nov-22

CylancePROTECT Desktop agent for Linux (on-premises and cloud)

Version	General availability	End of support	End of technical sup
3.1	7-Nov-22	ТВА	ТВА
3	7-Feb-22	7-Jul-23	7-Jul-24
15941	1-Feb-22	1-Nov-23	1-Nov-24
1590	30-Jun-21	7-Oct-22	7-Oct-23
1580	19-Jan-21	28-Feb-22	28-Feb-23
1574 and earlier	20-Nov-20	19-Sep-21	30-Nov-22

#### 1 On-premises release only

## Support for CylancePROTECT Desktop on legacy operating systems

BlackBerry provides continued support for specific versions of the CylancePROTECT Desktop agent on the following legacy operating systems. The operating systems below are designated as legacy because they have been deprecated by the manufacturer.

Changes to the information below will be published at least 12 months in advance to help customers prepare for the removal of support for legacy operating systems.

os	Required version of the CylancePROTECT Desktop agent
Windows XP	2.1.1568
Windows Vista	2.1.1564
Windows 8	2.1.1564
Windows Server 2008 R2	3.0.1005*
Windows Server 2008	2.1.1568
Windows Server 2003	2.1.1568
Linux RHEL 6.6 to 6.10	3.1.100x

<sup>\*</sup>Windows Server 2008 R2 also supports the CylanceOPTICS agent version 3.2.1299.

#### Note:

- BlackBerry strongly encourages customers to upgrade desktop devices to modern operating systems that are
  actively supported by the manufacturer and to upgrade to the latest available version of the CylancePROTECT
  Desktop agent to benefit from the latest features and fixes. For more information about the operating systems
  and the agent versions that BlackBerry officially supports, see the CylancePROTECT Desktop compatibility
  matrix and the CylancePROTECT Desktop requirements.
- CylancePROTECT Desktop agent version 2.1.1564 and 1568 are no longer available for download from the Cylance console, but they are available by request from BlackBerry Technical Support.
- BlackBerry Technical Support will engage in commercially reasonable efforts to resolve or provide a
  workaround for CylancePROTECT Desktop issues on the indicated legacy operating systems, but the success
  of resolutions or workarounds cannot be guaranteed.
- BlackBerry Engineering does not commit to bug fixes, security updates, or feature enhancements for legacy operating systems, for the following reasons:
- Legacy operating systems do not support the framework or technologies that BlackBerry requires for our products.
- The manufacturer has decided to no longer support these operating systems, which could expose serious security flaws or defects that the manufacturer will not address.

#### Software lifecycle: CylanceOPTICS

The following table provides lifecycle dates for the specified versions of the CylanceOPTICS agent. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the Cylance Endpoint Security documentation.

Version	General availability	End of support	End of technical sup
3.2	28-Mar-22	ТВА	ТВА
3.1.1	14-Feb-22	15-Dec-23	15-Dec-24
3.1	14-Dec-21	15-Dec-23	15-Dec-24
3	19-Jul-21	15-Dec-23	15-Dec-24
2.5.3000 2.5.3010	1-Apr-21	31-May-24	31-May-25
2.5.2100	10-Nov-20	1-Sep-23	1-Sep-24
2.5.2000 and earlier	1-Nov-20	1-Nov-21	30-Nov-22

#### Software lifecycle: CylanceGATEWAY

The following table provides lifecycle dates for the specified versions of the CylanceGATEWAY desktop agent. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the Cylance Endpoint Security documentation.

#### CylanceGATEWAY desktop agent for Windows

Version	General availability	End of support	End of technical support
2.8	6-Jun-23	ТВА	ТВА
2.7	9-Mar-23	6-Feb-24	6-Feb-25
2.5	4-Aug-22	9-Nov-23	9-Nov-24

## CylanceGATEWAY desktop agent for macOS

Version	General availability	End of support	End of technical support
2.8	6-Jun-23	ТВА	ТВА
2.7	1-Mar-23	6-Feb-24	6-Feb-25
2.5	8-Aug-22	1-Nov-23	1-Nov-24

## Software lifecycle: CylancePERSONA Desktop

The following table provides lifecycle dates for the specified versions of the CylancePERSONA Desktop agent. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle.

Version	General availability	End of support	End of technical support
1.3	31-Jan-22	20-Jul-23	1-Jan-24
1.2	29-Jul-21	31-Jan-23	1-Jan-24
1.1	7-Apr-21	29-Mar-22	29-Mar-23
1	12-Nov-20	7-Dec-21	7-Dec-22

#### Software lifecycle: CylanceON-PREM

The following table provides lifecycle dates for the specified versions of CylanceON-PREM. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the CylanceON-PREM documentation.

Version	General availability	End of support	End of technical support
2	21-Sep-22	ТВА	ТВА
1.9	7-Apr-22	21-Sep-23	21-Sep-24
1.8 and earlier		31-Mar-23	31-Mar-24

### Software lifecycle: CylanceHYBRID

The following table provides lifecycle dates for the specified versions of CylanceHYBRID. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the CylanceHYBRID documentation.

Version	General availability	End of support	End of technical support
2	26-Jan-22	ТВА	ТВА
1.4.15	14-Oct-21	ТВА	ТВА
Earlier than 1.4.15		31-Mar-23	31-Mar-24

## **Software lifecycle: Cylance OEM Engine**

The following table provides lifecycle dates for the specified versions of the Cylance OEM Engine. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle.

Version	General availability	End of support	End of technical support
1.1	9-Mar-23	ТВА	ТВА
1.0 x	8-Aug-22	30-Nov-23	30-Nov-24
0.11.x	14-Oct-21	31-Oct-23	31-Oct-24
Earlier than 0.11.x-		30-Mar-23	30-Mar-24

# Software lifecycle: BlackBerry enterprise servers

This section provides lifecycle dates for BlackBerry enterprise server products.

## Software lifecycle: BlackBerry UEM

The following table provides lifecycle dates for the specified versions of BlackBerry UEM. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the BlackBerry UEM documentation.

Version	General availability	End of support	End of technical support
12.19	24-Oct-23	TBA	TBA
12.18	18-May-23	October 24, 2024	October 24, 2025
12.17	15-Sep-22	18-May-24	18-May-25
12.16	17-Mar-22	15-Sep-23	15-Sep-24
12.15	8-Sep-21	17-Mar-23	17-Mar-24
12.14	26-Apr-21	8-Sep-22	8-Sep-23
12.13	17-Jun-20	26-Apr-22	26-Apr-23
12.12	13-Jan-20	17-Jun-21	17-Jun-22
12.11	5-Jun-19	13-Jan-21	13-Jan-22
12.1	3-Dec-18	5-Jun-20	5-Jun-21
12.9	23-Jul-18	3-Dec-19	3-Dec-20
12.8	29-Mar-18	23-Jul-19	23-Jul-20
12.7	24-Jul-17	29-Mar-19	29-Mar-20
12.6	22-Dec-16	24-Jul-18	24-Jul-19

#### Support for BlackBerry UEM on legacy Windows operating systems

BlackBerry provides limited support for legacy Windows operating systems that are no longer supported by Microsoft.

Changes to the information below will be published in advance to help customers prepare for the removal of support for legacy operating systems.

Windows OS	UEM versions with limited support
Windows Server 2012 R2	12.17 to 12.19
Windows Server 2012	12.17 to 12.19

BlackBerry strongly encourages customers to upgrade to modern operating systems that are actively supported by the manufacturer. For more information about the operating systems that UEM officially supports, see the UEM Compatibility Matrix and the UEM Documentation.

#### Software lifecycle: BlackBerry Enterprise Mobility Server

The following table provides lifecycle dates for the specified versions of the BlackBerry Enterprise Mobility Server. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the BlackBerry Enterprise Mobility Server documentation.

Version	General availability	End of support	End of technical support
3.7	1-Nov-23	ТВА	ТВА
3.6	16-May-23	1-Nov-24	1-Nov-25
3.5	26-Oct-22	16-May-24	16-May-25
3.4	30-Mar-22	26-Oct-23	26-Oct-24
3.3	7-Sep-21	30-Mar-23	30-Mar-24
3.2	23-Mar-21	7-Sep-22	7-Sep-23
3.1	13-Jul-20	23-Mar-22	23-Mar-23
2.13	28-Jan-20	13-Jul-21	13-Jul-22
2.12	14-Jun-19	28-Jan-21	28-Jan-22
2.1	29-Nov-18	14-Jun-20	14-Jun-21
2.9	8-Aug-18	29-Nov-19	29-Nov-20
2.8	2-Apr-18	8-Aug-19	8-Aug-20
2.6	26-Jul-17	2-Apr-19	2-Apr-20
2.4	8-Mar-17	26-Jul-18	26-Jul-19

#### Support for BlackBerry Enterprise Mobility Server on legacy Windows operating systems

BlackBerry provides limited support for legacy Windows operating systems that are no longer supported by Microsoft.

Changes to the information below will be published in advance to help customers prepare for the removal of support for legacy operating systems.

Windows OS	BEMS versions with limited support
Windows Server 2012 R2	3.5 to 3.7
Windows Server 2012	3.5 to 3.7

BlackBerry strongly encourages customers to upgrade to modern operating systems that are actively supported by the manufacturer. For more information about the operating systems that BEMS officially supports, see the BEMS Compatibility Matrix and the BEMS Documentation.

### Software lifecycle: Legacy enterprise servers

The following table provides lifecycle dates for the specified versions of legacy enterprise server products. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle.

### **BlackBerry Enterprise Server 12**

Note that BlackBerry Enterprise Server 12 has been rebranded as BlackBerry UEM. See Software lifecycle: BlackBerry UEM.

Version	General availability	End of support
12.5	30-Jun-16	24-Jul-18
12.4	29-Jan-16	30-Jun-17
12.3	30-Oct-15	29-Jan-17
12.2	9-Jul-15	30-Oct-16
12.1	27-Feb-15	9-Jul-16
12	13-Nov-14	27-Feb-16

#### **BlackBerry Enterprise Server 10**

Version	General availability	End of sale	End of support
10.2	20-Nov-13	20-Nov-14	30-Jun-17
10.1	14-May-13	20-Nov-13	31-May-15
10	23-Jan-13	31-Dec-15	31-May-15

#### **BlackBerry Enterprise Server**

Product	General availability	End of sale	End of support
BES for IBM Domino 5.0.4	20-Sep-12	16-Nov-14	4-Jan-22
BES for Microsoft Ex change 5.0.4	20-Sep-12	16-Nov-14	4-Jan-22
BES for Microsoft Off ice 365 1.0	17-Mar-11	16-Nov-14	4-Jan-22
BES for Novell Grou pWise 5.0.4	19-Nov-13	16-Nov-14	4-Jan-22
BlackBerry Business Cloud Services	25-Oct-11	18-May-16	26-Aug-16

# **BlackBerry Enterprise Server Express**

Product	General availability	End of sale	End of support
BES Express for IBM Domino 5.0.4	20-Sep-12	29-Oct-14	4-Jan-22
BES Express for Mic rosoft Exchange 5.0.	20-Sep-12	29-Oct-14	4-Jan-22

## Software lifecycle: Good enterprise products

This section provides lifecycle dates for Good enterprise products.

# **Software lifecycle: Good Dynamics servers**

The following tables provide lifecycle dates for the specified versions of Good Dynamics servers. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle.

# **Good Control and Good Proxy (on-premises)**

Version	General availability	End of support
5.x	Mar-18	ТВА
4.x	Jul-17	Mar-19
3.x	Dec-16	Mar-19
2.x	Aug-15	Dec-16
1.x	Nov-11	Aug-16

#### **Good Control**

Version	End of sale	End of life
MDM/MAM	31-May-16	31-May-17

## **Good Wrapping Server**

Version General availability		End of life
1.x	May-13	15-Sep-17

#### **Good Enterprise Mobility Server**

Note that the Good Enterprise Mobility Server was rebranded as the BlackBerry Enterprise Mobility Server. See Software lifecycle: BlackBerry Enterprise Mobility Server.

Version	General availability	End of support
2.x	Nov-15	Jul-17
1.5	Aug-15	Nov-16

#### Software lifecycle: Good for Enterprise servers

The following table provides lifecycle dates for the specified Good for Enterprise servers. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle.

Product	End of sale	End of life
Good Mobile Messaging server	31-Aug-16	31-Aug-17
Good Mobile Control and Good Mobile Acces s	31-Aug-16	31-Aug-17

#### Software lifecycle: Other Good solutions

The following table provides lifecycle dates for other Good solutions. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle.

Product	End of sale	End of life
BlackBerry Share	NA	31-Aug-20
Good AppCentral	16-May-16	31-May-17
Good Samsung for Knox	29-Feb-16	31-Aug-16
Macheen Mobile Connect	26-Jan-16	28-Feb-17
BoxTone MDM	26-Jan-16	26-Jan-16
3LM Enterprise MDM	26-Jan-16	26-Jan-16
Good Pro	NA	26-Jan-16
Good MSM	28-Feb-17	28-Feb-18
Good Connect	27-Feb-18	30-Jun-18
Good Control Cloud	NA	30-Jun-20

#### Software lifecycle: BlackBerry Workspaces

The following tables provide lifecycle dates for the specified versions of BlackBerry Workspaces products. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the BlackBerry Workspaces documentation.

BlackBerry Workspaces Server (deployed with Appliance-X)

Version	General availability	End of support
11.8	31-Jan-23	TBA
11.7	31-Mar-22	31-Jan-24
11.6	14-Feb-22	31-Mar-23
11.5	9-Nov-21	31-Mar-23
11.x	5-Apr-21	9-Nov-22
10.x	30-Jun-20	5-Apr-22
9.x	26-Mar-20	31-Dec-21
8.x	5-Jun-19	5-Jun-21
7.x	7-Jan-19	30-Nov-20
6.x	4-Sep-18	7-Jan-20
1.14.x	25-Jun-18	30-Sep-19
1.13.x	1-Apr-18	30-Apr-19
1.12.x	10-Oct-17	1-Jan-19
1.11.x	29-Jun-17	1-Jan-19
1.10.x	6-Apr-17	1-Nov-18
1.9.x and earlier	18-Dec-16	28-Feb-18

# BlackBerry Workspaces Server (deployed with vApp)

Version	General availability	End of support
8.x	30-May-19	5-Jun-21
7.x	2-Dec-18	30-Nov-20
6.x	19-Aug-18	2-Dec-19
5.9.x	8-Apr-18	30-Sep-19
5.8.x	10-Dec-17	30-Apr-19
5.7.x	8-Oct-17	30-Apr-19
5.6.x	12-Sep-17	30-Apr-19
5.5.x	23-May-17	1-Nov-18
5.4.x and earlier	6-Mar-17	28-Feb-18

# **BlackBerry Workspaces Server Unified Content Connector**

Version	General availability	End of support
2.5.x	5-May-19	ТВА
2.4.x	2-Dec-18	30-Nov-20
2.3.x	8-Apr-18	2-Dec-19
2.2.x and earlier	16-Jan-18	Not supported

# BlackBerry Workspaces Plug-in for BlackBerry UEM

Version	General availability	End of support
4.10.x	26-Apr-21	ТВА
4.9.x	29-Jun-20	26-Apr-22
4.8.x	13-Jan-20	17-Jun-21
4.7.x	5-Jun-19	13-Jan-21
4.6.x	3-Dec-18	5-Jun-20
4.5.x	23-Jul-18	3-Dec-19
3.2.x	24-Jul-17	29-Mar-19

# **BlackBerry SharePoint Connector**

Version	General availability	End of support
3.2.x and earlier	1-Nov-15	1-Nov-18

# **BlackBerry Workspaces for iOS**

Version	General availability	End of support
11.5.x	11-Nov-21	ТВА
11.x	8-Apr-21	11-Nov-22
10.x	15-Jul-20	8-Apr-22
9.x	30-Mar-20	15-Jul-21
8.x	15-Jul-19	30-Mar-21
7.x	28-Jan-19	15-Jul-20
6.x	18-Oct-18	31-Dec-19
5.5.x	17-Sep-18	18-Oct-19
5.4.x	25-Feb-18	30-Sep-19
5.3.x	13-Nov-17	Not supported
5.2.x	11-Jun-17	Not supported
5.1.x	16-Mar-17	Not supported
5.0.x	23-Nov-16	Not supported

# **BlackBerry Workspaces for Android**

Version	General availability	End of support
11.5.x	11-Nov-21	TBA
11.x	8-Apr-21	11-Nov-22
10.x	15-Jul-20	8-Apr-22
9.x	14-Apr-20	15-Jul-21
8.x	3-Jun-19	14-Apr-21
7.x	5-Dec-18	3-Jun-20
6.x	30-Jul-18	5-Dec-19
5.5.x	1-May-18	31-Aug-19
5.4.x	19-Jan-18	Not supported
5.3.x	3-Oct-17	Not supported
5.2.x	24-May-17	Not supported
5.1.x	19-Feb-17	Not supported
5.0.x	14-Dec-16	Not supported

# **BlackBerry Workspaces for Windows**

Version	General availability	End of support
11.7	9-Mar-22	ТВА
11.5.x	9-Nov-21	9-Mar-23
11.x	16-Aug-21	9-Nov-22
10.x	4-Aug-20	16-Apr-22
9.x	23-Apr-20	4-Aug-21
8.x	5-Jun-19	23-Apr-21
7.x	5-Dec-18	5-Jun-20
6.x	30-Jul-18	30-Sep-19
5.8.x	1-Apr-18	30-Sep-19
5.7.x	18-Jan-18	30-Apr-19
5.6.x	31-Aug-17	1-Jan-19
5.5.x	5-Apr-17	1-Nov-18
5.4.x and earlier	24-Nov-16	28-Feb-18

# **BlackBerry Workspaces for macOS**

Version	General availability	End of support
11.5.x	9-Nov-21	ТВА
10.x	8-Jul-20	9-Nov-22
9.x	23-Apr-20	8-Jul-21
8.x	26-Aug-19	23-Apr-21
4.x	1-Apr-19	26-Aug-20
3.8.x	21-Sep-18	1-Apr-20
3.7.x	3-Jul-18	30-Sep-19
3.6.x	10-Sep-17	30-Sep-19
3.5.x	27-Jul-17	1-Jan-19
3.4.x	8-Feb-17	1-Nov-18
3.3.x and earlier	29-Dec-16	28-Feb-18

# BlackBerry Workspaces ME

Platform	End of life
iOS	20-Dec-18
Android	20-Dec-18

## Software lifecycle: BlackBerry 2FA

The following table provides lifecycle dates for the specified versions of BlackBerry 2FA. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the BlackBerry 2FA documentation.

Version	General availability	End of support	
3.1	1-Jan-18	TBA	
3	14-Jul-17	TBA	
2.5	16-Nov-16	31-Jul-18	
2	22-Jun-16	31-Mar-18	
1.8	8-Apr-15	31-Mar-18	
1.7	29-May-15	31-Mar-18	

### Software lifecycle: BlackBerry AtHoc

The following table provides lifecycle dates for the specified versions of BlackBerry AtHoc. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the BlackBerry AtHoc documentation.

## Limited availability (LA)/Cloud releases

Version	General availability	End of support
7.18	Sep-23	Jan-24
7.17	Jun-23	Sep-23
7.16	Sep-22	Jun-23
7.15 (Cloud)	Jun-22	Sep-22
7.14	May-21	Jun-22
7.13	Oct-20	May-21
7.12	Jul-20	Oct-20
7.11	May-20	Jul-20
7.1	Dec-19	May-20

## Long-term support (LTS) releases

Version	General availability	End of support
7.15 (OnPrem)	Jun-22	Jun-25
7.9	Oct-19	Jun-23

# Mobile app releases

Version	General availability	End of support	
4.12.1	Jul-23	Oct-23	
4.12	Feb-23	Jul-23	
4.11	Sep-22	Feb-23	
4.1	May-22	Sep-22	

# **Desktop app releases**

Version	General availability	End of support
7.5 (Windows)	Sep-23	ТВА
2.5.1 (macOS)	Mar-23	ТВА
7.4 (Windows)	Dec-22	Sep-23
2.5 (macOS)	Oct-22	Mar-23
7.3 (Windows)	Jun-22	Dec-22

## **Software lifecycle: BlackBerry Dynamics SDK**

The following table provides lifecycle dates for the specified versions of the BlackBerry Dynamics SDK. For more information about the specific terms used in the table, see BlackBerry enterprise software lifecycle. For the documentation for the latest versions, see the BlackBerry Dynamics SDK documentation.

# **BlackBerry Dynamics SDK for Android**

Version	General avail ability	Compatible OS versio	Launcher version	End of suppor	End of technical support
12	15-Sep-23	10-14 (targetSDKVersion 29-3 4)	12	15-May-24	15-May-25
11.2	23-May-23	10-13 (targetSDKVersion 29-3 3)	4	23-Jan-21	23-Jan-25
11.1	8-Feb-23	9-13 (targetSDKVersion 28-33)	3.5.1	8-Oct-23	8-Oct-24
11	October 20, 2 0Z	9-13 (targetSDKVersion 26-32)	4	20-Jun-23	20-Jun-24
10.2	6-May-22	8-12 (targetSDKVersion 26-31)	3	6-Jan-23	6-Jan-24
10.1	17-Dec-21	8-12 (targetSDKVersion 26-31)	3.3.1.217	August 17, 202	17-Aug-23
10	6-Oct-21	8-12 (targetSDKVersion 26-31)	3.3.0.215	20-Oct-20	20-Oct-23
9.2	18-Jun-21	8-11 (targetSDKVersion 26-30)	3.2.1.208	6-May-22	6-May-23
9.1	8-Apr-21	8-11 (targetSDKVersion 26-30)	3.2.0.204	17-Dec-21	17-Dec-22
9	21-Dec-20	7-11 (targetSDKVersion 24-29)	3.1.1.189	6-Oct-21	6-Oct-22
8.1	September 21 , 2020	7-11 (targetSDKVersion 24-30)	3.1.1.189	18-Jun-21	18-Jun-22
8	24-Jul-20	7-10 (targetSDKVersion 24-29)	3.1.0.185	7-Apr-21	7-Apr-22
7.1	27-Mar-20	7-10 (targetSDKVersion 24-29)	3.0.1.175	December 21, 2020	December 21, 20 21
7	13-Feb-20	7-10 (targetSDKVersion 24-29)	3.0.0.249	December 21, 2020	December 21, 20 21
6.1	September 26 , 2019	6-10 (targetSDKVersion 23-29)	2.10.1.154	24-Jul-20	24-Jul-21

BlackBerry Dynamics SDK for iOS

Version	General ava ilability	Compatible OS version	Launcher version	Xcode ver sion	End of support	End of technical su pport
12	September 1 5, 2023	15, 16, 17	12.0	14,15	May 15, 2024	May 15, 2025
11.	June 8, 2023	15, 16	4.	13,14	February 8, 202	February 8, 2025
11.	February 8, 2023	15, 16	3.5.1	13, 14	October 8, 2023	October 8, 2024
11.0	September 1 6, 2022	14, 15,16	4.	13,14	May 16, 2023	May 16, 2024
10.	May 6, 2022	13, 14, 15	3.	12.5, 13	January 6, 2023	January 6, 2024
10.	December 1 7, 2021	13, 14, 15	3.3.1.304	12.5, 13	August 17, 202 2	August 17, 2023
10.0	September 2 1, 2021	13, 14,15	3.3.0.303	12.5, 13	September 16, 2022	September 16, 2023
9.	June 18, 202 1	13, 14	3.2.0.296	11,12	May 6, 2022	May 6, 2023
9.1	8-Apr-21	13, 14	3.2.0.296	11, 12	December 17, 2 021	December 17, 2022
9	December 2 1, 2020	12, 13, 14	3.1.1.279	11, 12	September 21, 2021	September 21, 2022
8.1	September 2 1, 2020	12, 13, 14	3.1.0.277	11-Jan-00	18-Jun-21	18-Jun-22
8	24-Jul-20	12, 13	3.1.0.277	11-Jan-00	7-Apr-21	7-Apr-22
7.1	March 27, 20 20	12, 13	3.0.0.52	10, 11	December 21, 2 020	December 21, 2021
7	February 13, 2020	12, 13	3.0.0.249	10, 11	December 21, 2 020	December 21, 2021
6.2	October 30, 2019	12, 13	2.10.2.238	9, 10	24-Jul-20	24-Jul-21

**BlackBerry Dynamics SDK for Cordova** 

Version	General availability	Compatible Android/ iOS SDK versions	End of support	End of technical s upport
11	21-Oct-22	11	ТВА	ТВА
10	14-Oct-21	10	ТВА	ТВА
9	30-Jun-21	9.1, 9.2	ТВА	ТВА
8.1	21-Dec-20	8.1, 9.0	21-Oct-22	21-Oct-23
8	29-Sep-20	8.1	14-Oct-21	14-Oct-22
7	31-Mar-20	7.0, 7.1	30-Jun-21	30-Jun-22
6	29-Jul-19	6.0.1, 6.1.0	29-Sep-20	29-Sep-21

# **BlackBerry Dynamics SDK for Xamarin**

Version	General availability	End of support	End of technical support
Xamarin Android 11.0	21-Oct-22	ТВА	ТВА
Xamarin Android 10.1	29-Jun-22	ТВА	TBA
Xamarin Android 9.0	23-Jul-21	21-Oct-22	21-Oct-23
Xamarin Android 8.0	5-Nov-20	29-Jun-22	29-Jun-23
Xamarin Android 7.0	15-Apr-20	23-Jul-21	23-Jul-22
Xamarin Android 6.0	18-Sep-19	5-Nov-20	5-Nov-21
Xamarin iOS 11.0	21-Oct-22	ТВА	TBA
Xamarin iOS 10.1	29-Jun-22	ТВА	ТВА
Xamarin iOS 9.0	23-Jul-21	21-Oct-22	21-Oct-23
Xamarin iOS 8.0	5-Nov-20	29-Jun-22	29-Jun-23
Xamarin iOS 7.0	15-Apr-20	23-Jul-21	23-Jul-22
Xamarin iOS 6.0	18-Sep-19	5-Nov-20	5-Nov-21
Microsoft.Maui 11.0	21-Oct-22	ТВА	ТВА
Microsoft.Maui 10.1	29-Jun-22	ТВА	TBA
Microsoft.Maui 9.0	23-Jul-21	21-Oct-22	21-Oct-23
Microsoft.Maui 8.0	5-Nov-20	29-Jun-22	29-Jun-23
Microsoft.Maui 7.0	18-Sep-19	23-Jul-21	23-Jul-22
Microsoft.Maui 6.0	15-Apr-20	5-Nov-20	5-Nov-21

Version	General availability	End of support	End of technical support
11	24-Oct-22	ТВА	ТВА
10.1	1-Jul-22	ТВА	ТВА
10	20-Nov-21	24-Oct-22	24-Oct-23
9	16-Sep-21	1-Jul-22	1-Jul-23
8	18-Nov-20	20-Nov-21	20-Nov-22
7	31-Mar-20	ТВА	ТВА

### Legal notice

© 2023 BlackBerry Limited. Trademarks, including but not limited to BLACKBERRY, BBM, BES, EMBLEM Design, ATHOC, CYLANCE and SECUSMART are the trademarks or registered trademarks of BlackBerry Limited, its subsidiaries and/or affiliates, used under license, and the exclusive rights to such trademarks are expressly reserved. All other trademarks are the property of their respective owners.

Patents, as applicable, identified at: www.blackberry.com/patents.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available on the BlackBerry website provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation, or warranty of any kind by BlackBerry Limited and its affiliated companies ("BlackBerry") and BlackBerry assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect BlackBerry proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of BlackBerry technology in generalized terms. BlackBerry reserves the right to periodically change information that is contained in this documentation; however, BlackBerry makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or thirdparty websites (collectively the "Third Party Products and Services"). BlackBerry does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services in this documentation does not imply endorsement by BlackBerry of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL BLACKBERRY BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, NSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT,

SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH BLACKBERRY PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF BLACKBERRY PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES WERE FORESEEN OR UNFORESEEN, AND EVEN IF BLACKBERRY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, BLACKBERRY SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY. THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO BLACKBERRY AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED BLACKBERRY DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS. IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF BLACKBERRY OR ANY AFFILIATES OF BLACKBERRY HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION. Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers might not offer Internet browsing functionality with a subscription to the BlackBerry Internet Service.

Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with BlackBerry's products and services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services that are provided with BlackBerry's products and services are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by BlackBerry and BlackBerry assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with BlackBerry.

® The terms of use of any BlackBerry product or service are set out in a separate license or other agreement with BlackBerry applicable thereto.

NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY BLACKBERRY FOR PORTIONS OF ANY BLACKBERRY PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

BlackBerry Enterprise Software incorporates certain third-party software. The license and copyright information associated with this software is available at <a href="http://worldwide.blackberry.com/legal/thirdpartysoftware.jsp">http://worldwide.blackberry.com/legal/thirdpartysoftware.jsp</a>.

BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7
BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom
Published in Canada

# **Documents / Resources**



<u>BlackBerry Enterprise Software Lifecycle</u> [pdf] User Guide Enterprise Software Lifecycle, Enterprise, Software Lifecycle, Lifecycle

## References

- # BlackBerry Virtual Patent Marking
- User Manual

Manuals+,