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BERTAZZONI REF36RCPRR-23 Built in Columns Refrigerator



Specifications Model Numbers: REF24RCPIXL/23,

REF24RCPIXR/23,REF24RCPRL/23, REF24RCPRR/23, REF30RCPIXL/23, REF30RCPIXR/23,REF30RCPRL/23, REF30RCPRR/23, REF36RCPIXL/23, REF36RCPIXR/23,REF36RCPRL/23, REF36RCPRR/23

Product Information The Built-in Columns Refrigerator is designed to provide efficient cooling and storage for your food items. With various model options available, it offers flexibility to suit different kitchen configurations.

Product Usage Instructions

Important Directions of Safety and the Environment

Before using the refrigerator, please read the safety instructions provided in the manual carefully to ensure safe operation. Pay attention to important information regarding appliance usage and environmental considerations.

Installation Follow the installation guidelines outlined in the manual for proper setup of the refrigerator. Ensure proper connection to the electrical power supply to prevent any electrical hazards.

Before Starting Get familiar with the appliance by understanding its main components, electronic control features, and main control panel. This will help you operate the refrigerator effectively.

Appliance Switching On and Off Learn how to turn the appliance on and off smoothly. Adjust the temperature settings as per your requirements and pay attention to any anomaly signals displayed on the screen. **Customize Functions and Settings** Explore the various functions and settings available on the refrigerator to customize it according to your needs. Make adjustments as required to optimize performance.

Internal Layout Understand the internal layout of the refrigerator including positioning, adjustment, and removal of shelves or compartments. Organize your food items efficiently within the fridge.

IMPORTANT DIRECTIONS FOR SAFETY AND THE ENVIRONMENT

For your safety

- If this appliance is replacing an existing appliance which must be removed or disposed
 of, make sure that it does not become a dangerous trap for children by cutting its
 power supply cable and rendering it impossible to close the door. Use the same
 caution at the end of the lifespan of the new appliance.
- This appliance is designed to refrigerate beverages and foods and is intended for domestic use.
- The appliance must be installed by following the instructions in the Installation Guide, particular care should be taken not to obstruct the vent openings of the appliance and of the built-in units.
- The appliance features a concentrated lighting system with LED lamps. Do not stare into these lamps when they are on to avoid possible eyesight damage.
- This warning is also contained on the label attached to the inside of the refrigerator door.
- Do not use any type of electrical equipment inside of the food conservation compartments.
- When positioning the shelves, do not place fingers in the shelf slide guides.
- Do not position containers of flammable liquids near the appliance.

- Completely switch off the appliance and unplug the power supply cable during cleaning operations. If the plug is not easily reached, it is a good idea to turn off the breaker or remove the fuse that controls the socket that the appliance is connected to.
- The packaging material can be dangerous for children: do not allow children to play with the plastic bags, plastic film or Styrofoam.
- Any repairs must be performed by a qualified Bertazzoni Service technician.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Do not damage the appliance refrigerant circuit pipes.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the power cord of this appliance is damaged, it must be replaced by the
 manufacturer, service company or a similarly qualified person. Improper installations
 and repairs may put the user at considerable risk.
- Repairs may be performed by the manufacturer, service company or a similarly qualified person only.
- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power to all units before servicing.
- If the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent or similar qualified person in order to avoid a hazard.
- Children should be supervised to ensure that they do not play with the appliance.

Important information when using the appliance

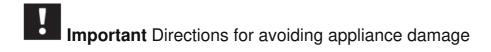
- Never use electrical appliances inside the appliance (e.g. heater, electric ice maker, etc.). Explosion hazard!
- Never defrost or clean the appliance with a steam cleaner! The steam may penetrate electri- cal parts and cause a short-circuit. Risk of electric shock!

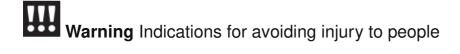
- Do not use pointed and sharp-edged implements to remove frost or layers of ice. You could dam- age the refrigerant tubes. Leaking refrigerant may cause eye injuries or ignite.
- Do not store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliance.
- Explosion hazard!
- Do not stand on or lean heavily against base of appliance, drawers or doors, etc.
- Before cleaning the appliance, pull out the power cord plug or switch off the fuse. Do not pull out the power cord plug by tugging on the power cord.
- Store high-percentage alcohol tightly closed and standing up.
- Keep plastic parts and the door seal free of oil and grease. Otherwise, parts and door seal will become porous.
- Never cover or block the ventilation openings for the appliance.

Symbols used in the Guide:



Note Recommendations for correct use of the appliance





Caring for the environment





- Pay special attention to correct disposal procedure for all the packaging materials.
- The appliance must not be disposed of with urban waste. Contact local waste disposal centers for on how to dispose of recyclable waste.
- Prior to disposal, cut the power supply cord and make it impossible to close the door.
- During disposal, avoid damage to the refrigeration circuit.
- The appliance does not contain hazardous substances for the atmospheric ozone layer, neither in the refrigeration circuit nor in the insulation.

Caution

- Risk of Fire or Explosion:
- This product uses flammable refrigerant.
- Do not use mechanical devices to defrost the refrigerator.
- Do not use chemicals for cleaning.
- Do not pierce the refrigerant tubing.

Warning and danger

This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean: You can be killed or seriously injured if you don't follow instructions. You can be killed or seriously injured if you don't immediately follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

WARNING IMPORTANT SAFETY INSTRUCTIONS

This manual contains operational instructions for the users of the appliance. Keep this manual in an easily accessible place for future reference. Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury, or death. Read the installation, operating, and maintenance instructions thoroughly before installing or servicing this equipment. To reduce risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- This appliance is designed to refrigerate beverages and foods and is intended for domestic use.

- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices, and other working environments; farm houses and by clients in hotels, motels, and other residential-type environments; bed and breakfast-type environments; and catering and similar non-retail applications.
- Do NOT use an extension cord or adapter.
- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- If available, ice make kit can be added to some models. See serial tag inside the food compartment of appliance for ice maker kit model information.
- A qualified service technician must connect ice maker (if available) and the appliance to the water supply system (if the appliance has water load included).
- If present, clean the ice bucket or drawer regularly but using only drinking water.
- The appliance should be supplied only with drinkable water (if is a water connection).

WARNING

- In the event of a power failure, do not attempt to operate this appliance.
- Keep the appliance area free and clear from combustibles or flammable materials and vapors.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction. Do not obstruct the air intake or exhaust openings of the appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

IMPORTANT SAFETY INSTRUCTIONS FOR PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

WARNING Suffocation Hazard Remove doors or lid from your old appliance. Failure to do so can result in death or brain damage. Risk of child entrapment. Before you throw away your old refrigerator or freezer:

Take off the doors.

• Leave the shelves in place so that children may not easily climb inside.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous, even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

Important information to know about disposal of refrigerants: Dispose of refrigerator in accordance with federal and local regulations. Refrigerants must be evacuated by a licensed. EPA-certified refrigerant technician in accordance with established procedures.

IMPORTANT SAFETY INSTRUCTIONS FOR MAINTENANCE AND CARE DANGER

Risk of fire or explosion due to puncture of refrigerant tubing; follow handling instructions carefully. Flammable refrigerant used.

WARNING

- To be repaired only by trained service personnel. Use only manufacturer-authorized service parts, Do not use replacement parts that have not been recommended by the manufacturer (e.g., parts made at home using a 3D printer). If power supply cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person in order to avoid a hazard. Any repair equipment used must be designed for flammable refrigerants. Follow all manufacturer repair instructions. Use a nonflammable cleaner.
- Do not puncture refrigerant tubing, do not damage the refrigerant circuit.
- Do not use mechanical devices or other means to accelerate the defrosting process,
 other than those recommended by the manufacturer.

TIP OVER HAZARD WARNING Refrigerator is top heavy and tips easily when not completely installed; to avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions (see instruction manual provided). Keep doors taped closed until refrigerator is completely installed. Use two or more people to move and install refrigerator. Failure to do can result in death or serius injury.

INSTALLATION

Installation Make sure that installation is performed correctly, adhering to all directions in the specific installation manual provided with the appliance.

Connection to the electrical power supply The appliance operates at 115 V AC, 60 Hz and is equipped with a power supply cord with a 3-prong grounded plug, which must be connected to a corresponding 3-prong (15 Amp) grounding-type wall receptacle.



Important Do not use extension cords and/or multiple adapters for the power supply connection.

BEFORE STARTING

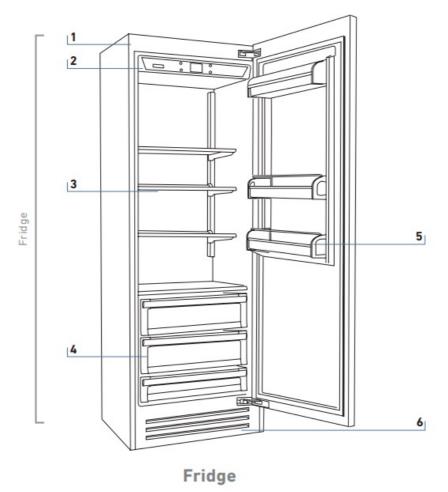
Know your appliance Congratulations for having purchased your new refrigerator column: from now on you can use our innovative conservation system, which will allow you to keep all of your food in the best way possible. This manual will answer most of your questions about the product's features. Should you require further information, please check our website **our website** in the US https://us.bertazzoni.com/more/support in Canada https://ca.bertazzoni.com/more/support.

Important Before calling, write down the model type and serial number which are available on the warranty certificate and on the rating plate, and any messages which may have appeared on the display. Built In refrigerators come with 2 years parts & labor warranty, and 5 year parts & labor for sealed system only. The rating plate is located into the appliance, on side cabinet, close to the shelves. Before calling, please make sure to have the fol-lowing information ready:

- Date of Purchase;
- Name of dealer where product was purchased.

	BERTAZZONI SPA VIA PALAZZINA, 8 - 42016 GUSTALLA (RE) - ITALY			
Mode	REF30RCPIXL/23	3.0 oz oz	Fridge Gas Fill Charge Quantité de Gaz Réfrigerateur Freezer Gas Fill Charge Quantité de Gaz Congélateur	
Code	KS300FR6U	2.0 A 115 V	Total Absorbed Current Courant Absorbée Totale Voltage	
Technical Code	H7KGQECFUG.UA	60 Hz	Tension Frequency Frequence	
Serial Number	F20200101000006	R600a 344 W	Refrigerant Gas Type Type de Gaz Rèfrigerant Defrost Heater Chauffage de Dégivrage	
	ETL LISTED Conforms to	HF0	Chemical name of blowing gas Nom chimique du gaz soufflant IP number Adresse IP	
	UL 60335-1 and UL 60335-2-24 UL 60335-2-24 Certified to CSA C22.2#60335-1 CSA C22.2#60335-2-24		Made in Italy	
Features				

Main components



- 1. Stainless steel body.
- 2. Interactive control panel.
- 3. Ajustable height shelf.
- 4. AISI 304 drawers fridge compartment.
- 5. Door bins.

6. Removable toe kick.

Eletronic Control The innovative electronic control system designed by Bertazzoni maintains constant temperature on the entire compartment and visualizes it on the control panel display. It also allows user interaction making it possible to personalize settings of the various functions and to receive sound and/or visual messages should any malfunction occur in the appliance.

Main control panel



- On/Off: Touch the icon to turn the unit on or off.
- Home Touch the home icon for going back to the main display screen.
- Alarm Touch the icon to view the alarm tone functions and to deactivate them.
- ☐ Back Touch the arrow icon for going back to the previous display screen.

APPLIANCE SWITCHING ON AND OFF

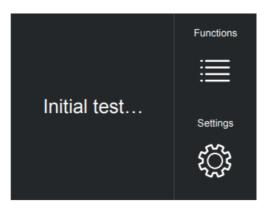
Turning the appliance on and off

First time starting the unit

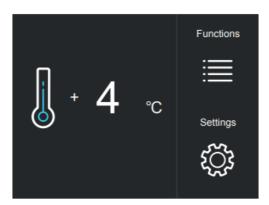
Touch the button $\boxed{\bullet}$. The display shows the following launch screens:

1. Bertazzoni Logo.





- 2. Initial test (lasts 3 minuts).
- 3. The display shows the main screen with the environment temperature measured from the fridge inside the compartments. Automatically the unit starts to cool down until reaching the set temperatures.
- 4. Home screen. fridge compartment +4°C (39°F)

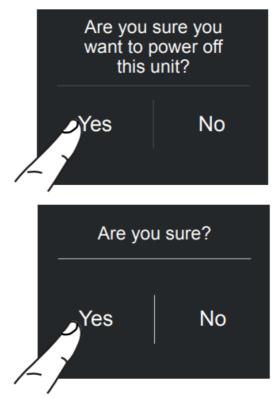


When the appliance is first switched on is reccomended to wait at least 12 hours without opening the doors and before placing any food inside the unit. During such period deactivate any error message by pressing the Alarm button.

Shutdown.



- 1. touch the button off.
- 2. Touch the icon Yes to swich off.



3. Confirm shutdown by touching the Yes icon.

When the fridge is off there are no warning signs that prove that the fridge is plugged to a socket.

Switching off for long periods

During long absence periods it is recommended to switch off the refrigerator by pressing the Unit button for three seconds and disconnecting the electrical plug or the breaker controlling the socket.

Completely empty the refrigerator, clean and dry it and leave the doors and drawers partially open to prevent unpleasant odors.

If at the first startup the Standby message does not appear, but another message appears, it means that the appliance has al-ready started the cooling process.

During the first startup, it will not be possi-ble to use the Menu to modify the factory settings until the preset temperature has been reached. During the first startup, it will not be possible to use the Menu to modify the fac-tory settings until the preset temperature has been reached.

Each time the appliance is switched on it goes through a self-diagnosis procedure lasting three minutes before completely starting up.

How to adjust the temperature for different requirements.

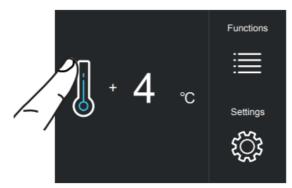
Each model has been carefully tested before leaving the factory and is adjusted in such a way to ensure high performance and low power consumption. Usually, it is not necessary on modify the settings.

How it looks on the home screen:



Modify the temperatures compartment How to modify the Fridge compartment temperature.

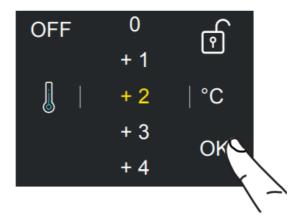
1. Home screen. Touch the icon of fridge compartement.





2. Scoll up/down to select the desired temperature fridge from +1°C to +8°C (from 34°F to 46°F)

3. Touch the icon ok to confirm the desi-der temperature.



The temperature shown can vary slightly in respect to the set temperature following frequent openings of the doors or insertion of room temperature foods or large quantities of foods.

6 to 12 hours are necessary to reach the selected temperature.

Padlock icon.

The padlock icon shows up when the temperatu-res are set up.

The padlock open/close shows that the com-partment's temperatures can or can not be modified by the user.

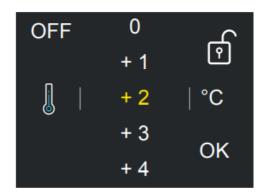


Usually a yellow padlock will show open, in that case you can scroll up or down with a finger on the display, select the desired temperature and press OK to confirm.



Whereas a closed padlock will be seen if the user has activated a function that modifies

the settings of the refrigerator and prevents the user from changing the temperature of the compartment.



If the icon function is touched and a specific function is set (for example holiday, shopping trimode, ect...), the yellow padlock will be seen closed and it won't be possible to change the temperature of the compartments as long as the function won't be completed or if it is manually deactivated as long as the function is active.

Information signals of anomaly on the display.

An integrated control system will give infor-mation through messages you will see on the display.

There is an alarm tone that occurs with some error messages which can be turned off by tou-ching the alarm button on the main control panel.

You can find the list of the error messages at the end of this manual.



INFORMATION FOR THE USE OF THE DISPLAY.

It is possible to personalize the operation of your Bertazzoni unit in order to adapt it to the different ways you might want to use it.

CUSTOMIZE FUNCTIONS AND SETTINGS

After touching the icon Function on the home screen, the user will be shown the

icons of the following available functions.

1. Shopping Mode Fridge.





2. Vacation Mode.

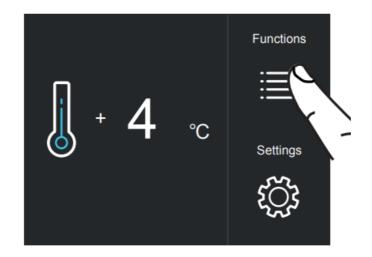
Shopping Fridge

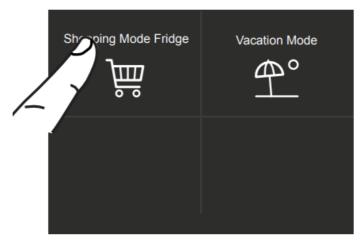
The function lowers the refrigerator temperature to $+2^{\circ}$ C (36°F) a factory default of 12 hours, permitting more rapid cooling of food that has just been placed in. Once the 12 hours have expired, the function deactivates automatically, returning to the previously set temperature. It is possible to program a timed activation of the function.

After a prolonged interruption of power supply, it is necessary to reactivate the function.

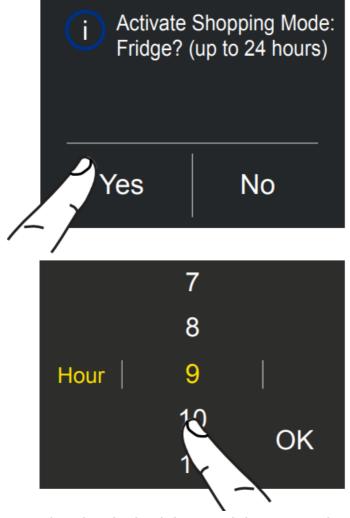
• A) Home screen.

Touch the icon functions.





- B) Touch the icon Shopping Mode Fridge.
- C) Touch the icon Yes to activate the function.



• **D)** Scroll up / down to setting the desired time and then pres ok.

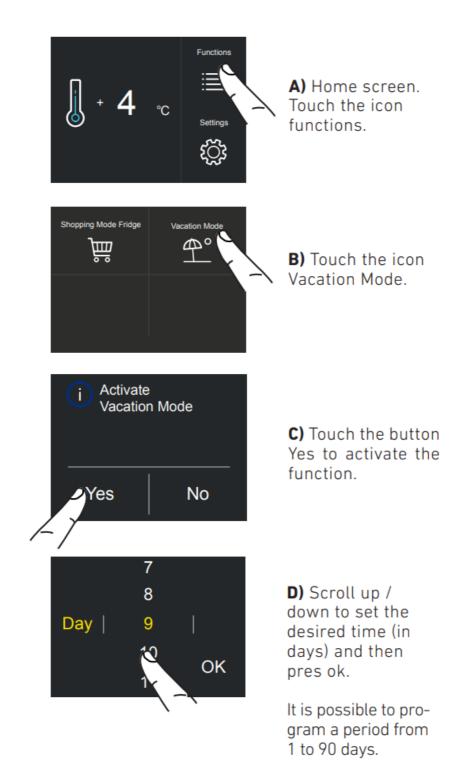
It is possible to program in advance between 1 and 24 hours.

Vacation

This function (recommended in case of prolonged absences since it allows considerable energy savings) brings the refrigerator compartment temperature to +14°C (57°F)

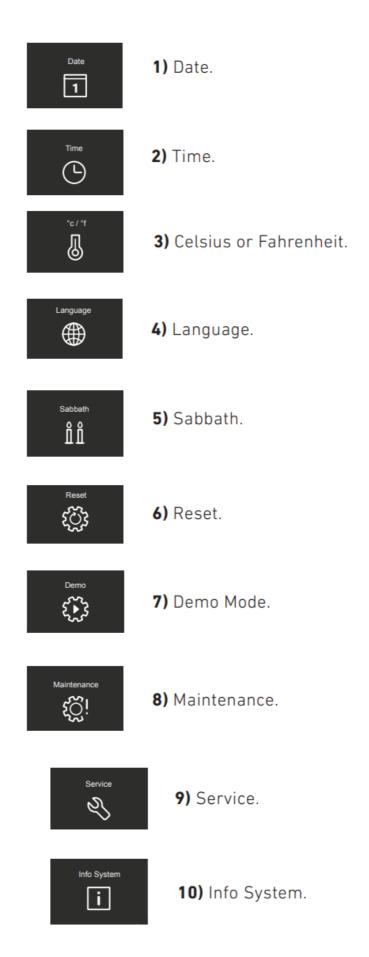
It is possible to program the duration, or it can be manually deactivated upon re-entry after a period of absence. This function remains active even if during the period of absence there is a prolonged interruption of electrical power.

It is possible to program a period from 1 to 90 days.



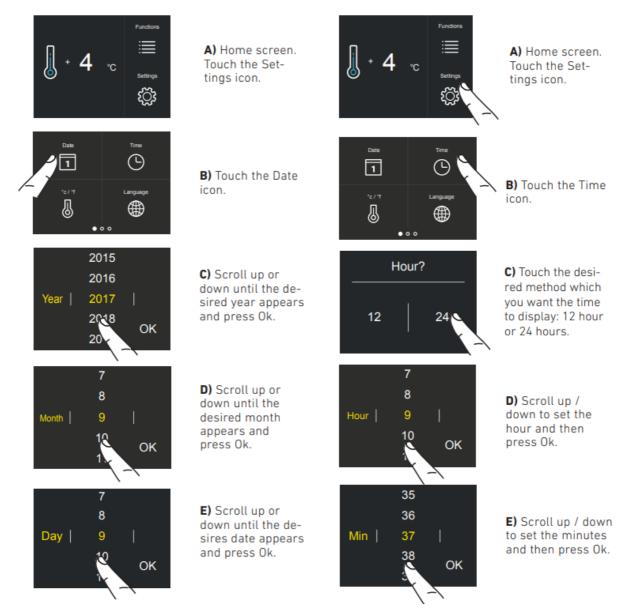
Settings.

It is possible to personalize the settings of your Bertazzoni fridge for adapting it to the different ways you might want to use it.



1. Date

The display will show the date in the format (day:month:year). By touching the display you can modify the settings.



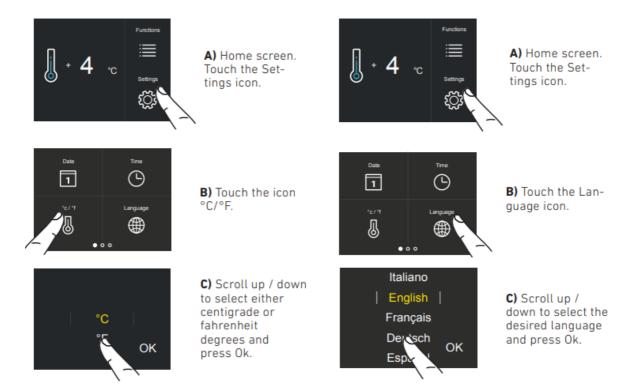
2. Time

The display shows the hours and minutes in the format hh:mm.

This function selects the display at 12 or 24 h.

3. SET °C/°F

This function allows the temperature to be displayed in Centigrade or Fahrenheit. The factory setting in Centigrade.

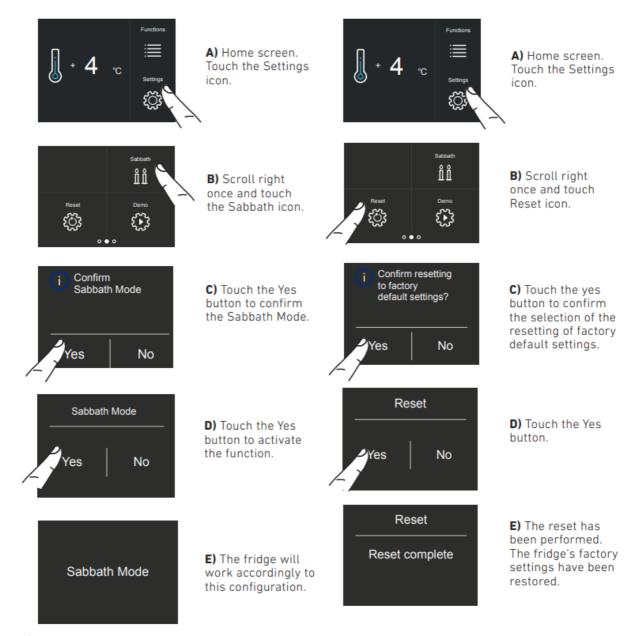


4. Language

To set the language of the fridge, simply touch the settings button on the display.

5. Sabbath Mode

The function makes it possible to comply to certain religious observances requiring the operation of the appliance to not be affected by the opening or closing of the doors. The thermostatic control, inner lighting and ice maker are deactivated.

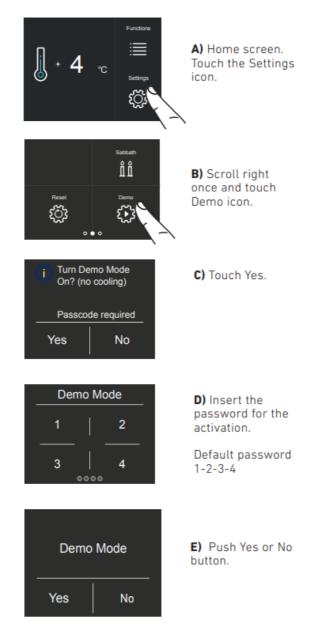


6. Reset

This option allows you to restore the appliance to the original factory settings, cancelling all the changes that have been made previously.

7. Demo Mode

It is possible to simulate the functioning of the fridge, for showroom display or for trade shows.



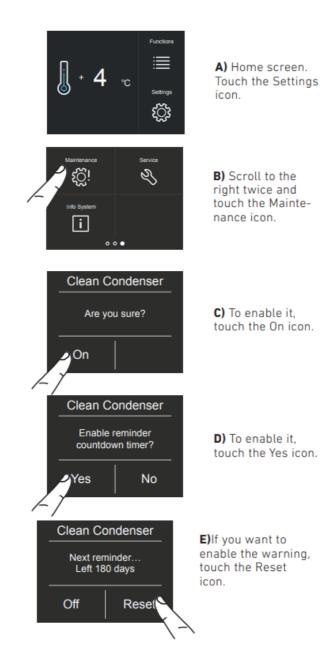
8. Maintenance (through alarm sign).

For proper operation, the unit requires cleaning of the toe kick cover, of the filter and the condenser.

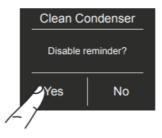
The default setting of the unit is "Warning disabled".

The required cleaning every 6 months is denoted by an audible and visual message on the display.

It is possible to disable the warning signal and see the time left before the next cleaning that has to be done. For details see following pages.



If you want to disable the reminder, at step C touch Off, then touch Yes as below.

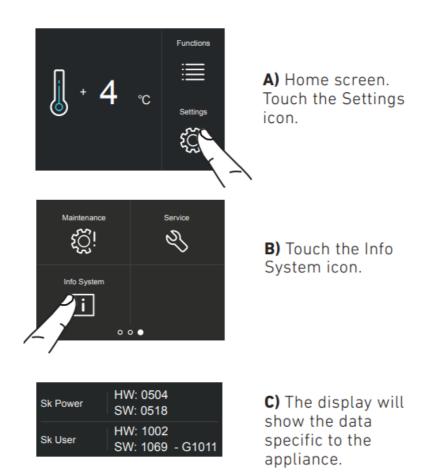


9. Service

The service function is reserved for the Bertazzoni service technicians.

10. Info System

The Info System function shows the product data, for example the software code, serial number and the factory code of the refrigerator.

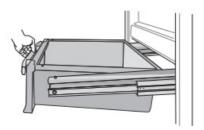


INTERNAL LAYOUT

Internal Layout (positioning, adjustment, removal).

Crisper

Fixed to the slide guides with two thumbscrews. > to remove the drawer, unscrew the thumbscrews and remove the drawer.



Warning

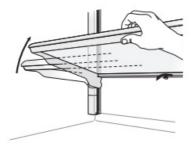
Do not place hands or fingers near the Icemaker when in function.

Shelves

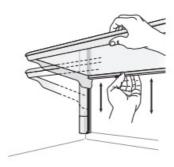
The shelves are moveable and can be easily re-positioned by the user as follows:

release the locking knob by turning counter-clockwise

• lift or lower the shelf to the desired position



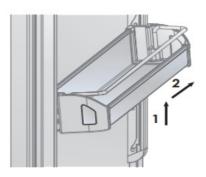
• re-tighten the locking knob. To remove a shelf it is necessary to slide it up to the top



Door Bins

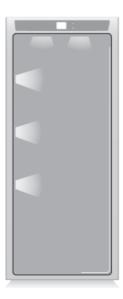
The door bins can be easily removed for cleaning

- Hold the door shelf at the sides and push it upwards to release it from its seat, then pull it outwards.
- Reverse the procedure to reinstall.



LIGHTING

Lighting



To provide optimum interior lighting, LED strips illuminate the refrigerator compartment from the top and sets of LED lights directly illuminate different areas of the refrigerator compartment.

In case of malfunction and/or wearing out of the lighting system, the repair should be carried out by a qualified Bertazzoni Service technician.

FOOD STORAGE

General directions

Your appliance is designed to ensure precise, constant temperatures and appropriate humidity levels in all compartments.

Nevertheless, to properly preserve all of your foods, it is not enough to have an excellent refrigerator. It is also necessary to know the rules for correct food preservation. Do bear in mind that all foods will inevitably change their characteristics over the passage of time. This change begins long before the food is consumed, since foods contain micro organisms which multi-ply and can cause deterioration. This process occurs more rapidly due to improper handling, preservation temperatures and humidity levels.

It is therefore recommended to follow the directions presented below which will permit using your refrig-erator in the most effective and safe manner to keep your foods in the best way for as long as possible.

Periodically check that all foods are in a perfect state of preservation. It is usually quite

clear when a food item is deteriorated, due to mold, unpleasant odor and unpleasant aspect. Nevertheless, there are cases in which these conditions are not so evident. If you believe that a food item was kept for an exces-sive period of time and may be deteriorated, do not consume this item or even taste it, even if it seems to still be healthy, since the bacteria that cause deterioration of food can also cause poisoning and illness. When in doubt, throw the food away.



How to maintain good food quality

When buying groceries

Always take the following precautions:

- Place any packages of raw meat, fish or poultry in plastic bags so that they do not drip on other foods.
- Purchase meat, poultry and fish last. Do not leave your groceries in a warm car after shopping. Keep a freezer bag in your car and use it in case of very high temperatures or long trips.
- Check the production dates and "best before" times on foods to be sure that they are fresh.

- Be very careful when buying fresh foods, and only buy a quantity that can be consumed during your planned preservation period.
- When possible, let warm foods adjust to room tem-perature for at least two hours before placing them in the refrigerator, unless you have activated the Shopping function before.

When placing foods in

Check the refrigeration temperature of the various compartments on the control panel:

- The refrigerator temperature must be 8°C (45°F) or lower and the freezer temperature must be -18°C (0°F)
- Follow the recommendations regarding the preservation times and temperatures indicated in the tables to follow.
- Keep raw meat, fish and poultry separate from other foods and avoid any possible drippings.

When placing foods in

- When placing your meat, fish or poultry in the refrigerator, leave them in the original packaging, unless the packaging is ripped or punctured. Repeated handling could introduce bacteria into these foods.
- To keep food in the freezer is a good idea to use freezer containers.
- Label and date the packages
- Be careful to correctly position the food items on the shelves in a way that does not obstruct the air circulation vents inside the compartment.

Warning

After a prolonged interruption of electri-cal power, once the electrical power is reactivated, an audible signal will indi-cate if the temperature has been raised above normal levels. In addition to this the display will show for one minute the highest temperature detected inside the compartments, to allow the user to de-cide how to better use the food items. After one minute the display will resume normal operation, while the Alarm button

will continue to blink.

Press the Alarm button to display the highest recorded temperatures.

CARE AND CLEANING

Care and Cleaning

To clean the parts made of steel use a microfiber cloth and the sponge provided in the kit with the appliance. Always use the cloth and sponge in the direction of the steel's satin finish.

Every now and then, to polish the steel, wipe with a slightly damp microfiber cloth.

Do not use the sponge on aluminium parts, such as the handles and the profiles of the glass shelves. You should use special care to keep the ventila-tion openings in the appliance or in the cabinet that houses it free of obstructions.

Scrupulously follow the detailed directions that can be found in the provided kit and never use abrasive or metallic products which could scratch and damage the satin finishing on the appliance permanently. Before performing any sort of cleaning, disconnect the appliance from the electrical power supply.

Make sure you do not damage the refrigerant circuit in any way.

Warning

The use of chlorine-based detergents or similar that contains it should be avoided (bleach, hypochlorite, etc).

Internal cleaning

Clean the internal and removable parts by washing them with a solution of lukewarm water, a small amount of dishwashing detergent.

Rinse and dry right away.

Do not use mechanical devices or other methods to speed up defrosting.

Warning

- Do not use water on the electrical parts, lights and control panel.
- Do not use chlorine-based detergents or cleaning agents.

Do not bring cold glass parts into contact with boiling water.

Do not wash any parts of the refrigerator in a dishwashing machine since this could dam-age or irreparably deform the parts.

Cleaning of the toe kick cover, filter and condenser.

The unit requires, for a correct operation, the cleaning of the toe kick cover, filter and condenser.

It is recommended to perform the following cleaning steps very 6 months. An audio and visual message on the display will serve as a reminder.

Behind the frontal toe kick cover is the condenser. To clean it use a vacuum cleaner with a soft brush attachment at maximum power, sweeping it along the vent slits. In case of a significant dust build up, the toe kick cover can be removed to allow a more accurate cleaning of the filter.

On the mantenience settings, after the installation of the unit and after it has been turned on, you can set the condenser cleaning warning.

In the case the warning sign is enabled, there will be an audible signal every 6 months, alerting that it is time to clean the condenser.

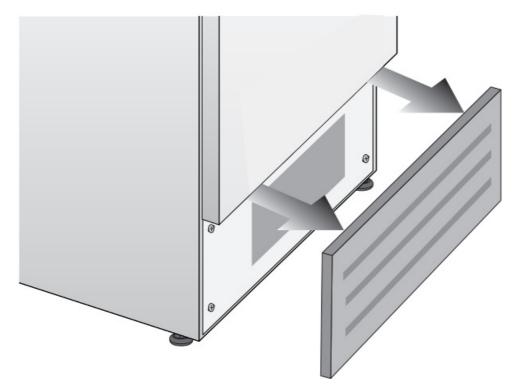
After cleaning it, touch the reset icon in order to reactivate the warning signal in 6 months.

If you do not want the cleaning signal alert for the condenser, touch the Off icon.

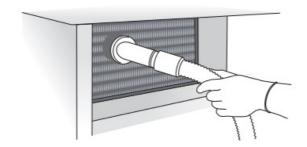
Lower condenser.

For cleaning the condenser follow the instructions:

- Switch off the appliance by pressing the Unit button on the main control panel for approx 3 seconds.
- Wait approx 30 minutes, until the finned condenser cools down to room temperature.
- Remove the removable grille under the door.



- Clean it thoroughly of any dust build up as shown in the picture, taking care not to damage the condenser.
- Restart the unit again, pressing on the unit button for three second.



Warning

The edges of the condenser are sharp, therefore use adequate protection for hands and arms when cleaning the condenser.

TROUBLESHOOTING GUIDE

Troubleshooting Guide

If you notice malfunctions in your appliance, use this guide before calling for service: this guide can help you personally resolve the problem or could provide important information to be conveyed to the service technician to ensure rapid and effective repair. Display message and audible alarms.

A malfunction is usually indicated by the display.

Problems that cannot be solved by the user are reported through a fault code. Keep in

mind,however, that in messages or alarms they may appear for particular conditions of use or during start-up. In these cases, deactivate the audible alarm by pressing the Alarm button and leave the appliance running and limit the opening of the doors to the maximum for about 10-12 hours.

The refrigerator does not work.

- Is the appliance connected to the electrical power supply?
- Is electrical power available at the electricity socket?
- Is the Unit button activated?
- Is the unit in 'Demo' Mode?

The refrigerator is warmer than usual.

- Does the display show a malfunction code?
- Is the temperature adjusted correctly?
- Were the doors or drawers open for a long period of time?
- Were large quantities of food recently inserted?
- Is the unit in 'Demo' Mode?

The appliance remains in function for a long time period.

Bear in mind that during very hot weather and with very high temperatures in the room it is normal that the compressor remains on for prolonged periods of time.

- Were the doors or drawers open for a long period of time?
- Were large quantities of food recently inserted?
- Check that the doors are closed and that the food or containers do not obstruct the perfect closure of the door.
- Is one or more compartments in Shopping Mode?

If you hear unusual noises.

It is normal to hear noises from the ventilators or compressors during operation or during the defrost phase.

Noise could be more marked depending on the position of the appliance and the

surrounding environment.

Condensation inside and outside of the refrigerator.

If the climate is very humid, the formation of condensation is normal. Opening the door or drawers for prolonged periods of time can contribute to the formation of condensation. In any case, make sure that the doors are always completely closed.

Ice or frost build up inside the refrigerator.

- Did you leave the doors open for a long period of time?
- Do the doors close completely?
- If the doors do not close completely, contact your installer.

Unpleasant odors inside the refrigerator.

Clean the appliance completely according to the instructions.

Hermetically cover all the food. Do not conserve food for prolonged periods of time.

The doors are difficult to open.

The appliance is designed to ensure a fully hermetic closure. When the door is closed, a vacuum condition can occur: in this case it is necessary to wait a few seconds until the pressure balances before opening the door.

Appliance is cooling but lights and display are not working.

Check to see if the appliance was accidently placed into Sabbath Mode.

If the unit you purchased was used as a showroom model it may be in a special energy-saving mode called Demo Mode where the appliance appears to be operating (lights work and false temperatures are displayed) but no cooling actually takes place. If you suspect your appliance is in Demo Mode please contact your dealer or distributor for assistance with disabling this feature.

Malfunction messages appearing on the display

	Prolonged interruption of electrical power the appliance resumes
Power Failure!!	work automatically, the display shows the warmest temperatures
	achieved.

Door Fridge OPE N	Fridge door open the message appears after few minutes from th e door opening.
Fridge too warm	Fridge too warm see Troubleshooting Guide.
Fridge too cold	Fridge too cold wait for 12 hours: if malfunction persists call Customer Care for advice.
Error Code	Functional problems call Customer Care who may help you to salve the problem or put you in contact with the nearest Service Agent may help you s olve the problem.
Check condenser	Check Condenser Every 6 months the display shows the message "Check Cond", clean the condenser and follow the instructions above about how to clean the condenser.

- In case of errors, touch the button Alarm and the display will show the error message with its error number code.
- The message will be shown for 3 seconds, then it will go back to the home screen.
- For blocking the message on the screen, press on the display, the button info ().

 The message will be on the screen for 30 seconds, then it will go back to the home screen.
- In the case there is more than one error message, the dispay will show in time sequence the different error messages.

CUSTOMER CARE

For any warranty information and service request, contact us:



In USA: https://us.bertazzoni.com/more/support

In Canada: https://ca.bertazzoni.com/more/support

LIMITED WARRANTY STATEMENT

FAQ

Q: How do I clean the refrigerator?

A: To clean the refrigerator, first unplug it from the power source. Use a mild detergent solution and a soft cloth to wipe down the interior and exterior surfaces. Avoid using abrasive cleaners that can damage the finish.

Q: Why is it important to level the refrigerator during installation?

A: Leveling the refrigerator ensures proper functioning of the appliance and prevents potential issues like doors not closing correctly or uneven cooling inside.

Q: What should I do if there is a power outage?

A: During a power outage, keep the refrigerator doors closed to maintain the internal temperature. Once power is restored, check the food for spoilage and adjust settings if necessary.

Documents / Resources



BERTAZZONI REF36RCPRR-23 Built in Columns Refrigerator [pdf] User

Manual

REF24RCPIXL-23, REF24RCPIXR-23, REF24RCPRL-23, REF24RCPRR-23, REF30RCPIXL-23, REF30RCPIXR-23, REF30RCPIXL-23, REF30RCPIXL-23, REF36RCPIXL-23, REF36RCPIXL-23, REF36RCPIXL-23, REF36RCPRL-23, REF36RCPRL-23, REF36RCPRR-23, REF36RCPRR-23 Built in Columns Refrigerator, REF36RCPRR-23, Built in Columns Refrigerator, Columns Refrigerator, Refrigerator



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Manual

REF24RCPIXL-23, REF24RCPIXR-23, REF24RCPRL-23, REF24RCPRR-23, REF30RCPIXL-23, REF30RCPIXR-23, REF30RCPIXL-23, REF30RCPIXR-23, REF36RCPIXL-23, REF36RCPIXR-23, REF36RCPRL-23, REF36RCPRL-23, REF36RCPRL-23, REF36RCPRR-23 Built in Columns Refrigerator, Built in Columns Refrigerator, Columns Refrigerator

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- Bertazzoni
- ▶ Bertazzoni, Built in Columns Refrigerator, Columns Refrigerator, REF24RCPIXL-23, REF24RCPIXR-23, REF24RCPIXL-23, REF30RCPIXL-23, REF30RCPIXL-23, REF30RCPIXL-23, REF30RCPIXL-23, REF36RCPIXL-23, REF36RCPIXL-23, REF36RCPIXL-23, REF36RCPIXR-23, REF36RCPRR-23, REF36RCPRR-24, REF36RCPRR-24,

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