



BERTAZZONI REF36PRR Panel Ready Depth Bottom Freezer Refrigerator User Manual

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BERTAZZONI

BERTAZZONI REF36PRR Panel Ready Depth Bottom Freezer Refrigerator



IMPORTANT INFORMATION REGARDING SAFETY AND THE ENVIRONMENT

This manual will help you to get started using your appliance quickly and in a safe manner.

- Please read this user manual carefully before installing and using the product.
- Always heed the applicable safety information.
- Keep the user manual in an easily accessible place for future use.
- Please read all of the additional documents provided with the product.

Please keep in mind that this manual may apply to several different product models. This manual expressly indicates the differences between the various models.



WARNING

Risk of injury and property damage.



Note

Important information and useful tips.

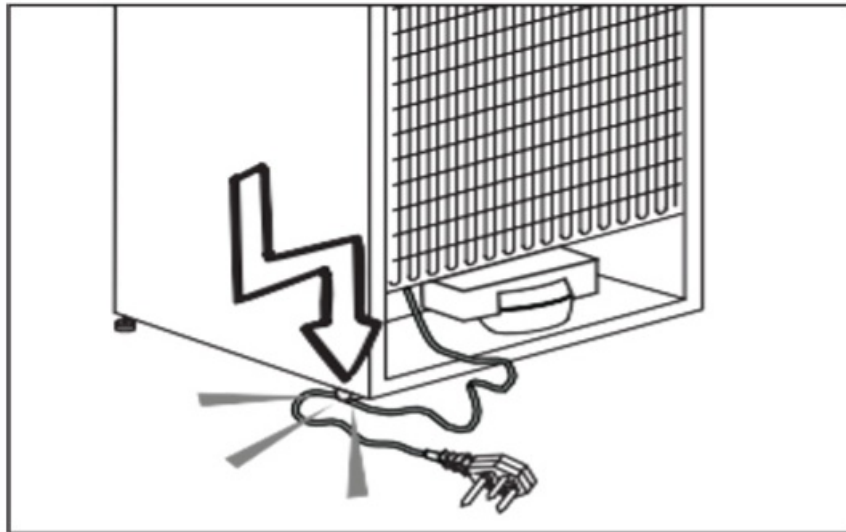


The packaging materials for this product have been manufactured from recyclable materials in accordance with National Environmental Regulations.

This chapter contains safety information that will help you to prevent risks of injury or property damage. Failure to follow these instructions shall render any product warranty void.

General Safety

- This appliance may be used by children aged 8 or older, by people who have limited physical, sensory or mental capabilities and by people who lack experience and information, provided that they have been given instructions concerning the safe use of the appliance and are supervised, and that the risks have been eliminated. Children should not play with the appliance. Cleaning and care should not be performed by children unless they are supervised by an adult.
- Unplug the appliance if you encounter a malfunction during use.
- If the appliance malfunctions, it must not be allowed to remain on until repaired by an authorized service provider. Risk of electric shock!
- Plug the appliance into a grounded socket that is protected by a fuse and that corresponds to the value on the product's nameplate. The appliance should not be plugged into a GFCI protected outlet. Have a qualified electrician ground the appliance. Our company cannot be held responsible for damages resulting from a failure to use the appliance with a grounded socket pursuant to local regulations.



- Unplug the appliance when not in use.
- Never wash the appliance by pouring, daubing or spraying water onto it! Risk of electric shock!
- Never touch the plug with wet hands!
- Never unplug the appliance by pulling on the cable; pull on the plug itself. Always brace one hand against the socket panel while pulling the plug out.
- Do not plug in the refrigerator if the wall socket is loose.
- Never connect your refrigerator to an energy saving device. Such systems are harmful to your appliance.
- Make sure the appliance is unplugged during installation, maintenance, cleaning and repairs.
- Make sure to have your Authorized Service Provider install the appliance and set up its electrical connections. The manufacturer cannot be held responsible for damages arising from procedures performed by unauthorized persons.
- Do not eat Popsicles or ice cubes immediately after you take them out of the freezer compartment! This may cause an ice burn in your mouth!
- Do not touch frozen food with wet hands! It may stick to your hands!
- Do not put bottled or canned liquid beverages in the freezer compartment. They may burst!
- Never use steam or steam cleaners to clean or defrost the refrigerator. Steam coming into contact with the electrical components of your refrigerator can cause short circuit or electric shock!
- Do not use mechanical devices or other means to accelerate the defrosting process; use only those recommended by the manufacturer.
- Never use refrigerator components such as the door or drawers as means of support or as steps. This may

cause the appliance to tip over or damage it.

- Do not damage areas where refrigerant is circulating with drilling or cutting tools. If the gas ducts in the evaporator, the tubing extensions or the surface coatings are punctured, the refrigerant could blow out, causing skin irritation and eye injuries.
- Do not cover or allow any object to block the ventilation openings in your refrigerator.
- Ensure that beverages with higher alcohol content are tightly closed and store them vertically.
- Do not use aerosol sprays near the appliance; this could result in a fire or explosion!
- Flammable items, products that contain flammable gases (e.g. sprays) and explosive materials should never be stored inside the appliance.
- Do not place containers filled with liquid on top of the appliance. Water spilling or splashing onto an electrical component could cause electric shock or a fire.
- Do not store items that require precisely regulated temperatures (such as vaccines, heat-sensitive medication, materials for scientific study, etc.) in the refrigerator.
- If you are not going to use the appliance for a long time, unplug it and remove the food from inside of it.
- If there is a blue light on the refrigerator, do not look at this light using an optical instrument.
- Exposing the appliance to rain, snow, sun or wind is dangerous in terms of electrical safety.
- If the appliance has a mechanical control system (thermostat), wait for 5 minutes to plug the appliance back in again after unplugging.
- Do not overload the refrigerator. Objects in the refrigerator may fall when the door is opened, causing injury or property damage. Placing objects on top of the appliance may give rise to a similar hazard.
- If the refrigerator has a door handle, do not use that handle to move it. The handle might be loose.
- Be careful not to place your hand or any other body part in the moving parts of the refrigerator.
- Do not place your hand or any other foreign object into the ice machine while it is operating.

Intended Use

- This product has been designed for domestic use. It must not be used in any way other than that for which it is intended. It is not suitable for commercial use.
- It must be used only for storing food.
- The manufacturer shall not be held liable for any damages resulting from improper use or transport.
- Original spare parts will be available for 10 years following the product's purchase date.

Children's Safety



CAUTION

Before disposing of your old refrigerator or freezer:

- Children may get trapped inside.
- Remove the doors.
- Leave the shelves in place to prevent children from climbing inside the product easily.

Compliance with the WEEE Directive and Disposing of the Waste Product

This product conforms to the EU WEEE Directive (2012/19/ EU). It bears a classification symbol for waste electrical and electronic equipment (WEEE). This product has been manufactured using high quality parts and materials, which can be reused and are suitable for recycling. Therefore, do not dispose of the product with ordinary household waste or other waste at the end of its service life. Take it to a collection center for recycling electrical and electronic equipment. Please consult your local authorities to learn about the locations of such collection centers.

Compliance with the RoHS Directive

The unit you have purchased conforms to the EU RoHS Directive (2011/65/EU). It does not contain materials specified in the Directive as harmful or prohibited.

Packaging Information

The packaging materials for this product have been manufactured from recyclable materials in accordance with National Environmental Regulations. Do not dispose of the packaging materials with ordinary household waste or other types of waste. Take these materials to a recycling location designated by local authorities.



CAUTION

Risk of Fire or Explosion:

- This product uses flammable refrigerant.
- Do not use mechanical devices to defrost the refrigerator.
- Do not use chemicals for cleaning.
- Do not pierce the refrigerant tubing.
- If the refrigerant tubing is pierced, it must be repaired only by licensed service personnel.
- Please consult the maintenance and use manual before cleaning the product. All safety instructions must be followed.
- Dispose of the product in accordance with federal or local regulations.

Hydrocarbon (HC) Warning

Your product's cooling system contains R600a. This gas is flammable. Therefore, be careful not to damage the cooling system or the tubing during use or transportation. If damaged, keep the appliance away from potential sources of ignition, which could cause it to catch fire, and ventilate the room where the appliance is placed.



Note

If the appliance is damaged or if you see a gas leak, please keep away from the gas. It may cause ice burn if it comes into contact with the skin.



Note

The type of gas used in the product is listed on the rating label, which is located on the left interior wall of the refrigerator.



WARNING

Never attempt to burn the product as a means of disposal.

For Appliances with a Water Dispenser/Ice Machine

- The operating pressure for the cold water inlet is 25-80 psi (1.7-5.5 bars). If the water pressure exceeds 80 psi

(5.5 bars), install a pressure limiting valve to your water supply system.

- If the water supply pressure is lower than 25 psi (1.7 bar), you can use an auxiliary pump to compensate for the low pressure.
- If you do not know how to check the water pressure, please consult a professional plumber.
- If there is a risk of water jet impact during your installation, make sure to use water jet impact protection equipment during installation.
- Please consult a professional plumber if you are not sure if your installation involves a water jet impact risk.
- Do not install anything on or over the hot water inlet.
- Take the necessary measures to prevent any risk of the hoses freezing.
- The operating water temperature range is between a minimum of 34°F (1 °C) and a maximum of 100°F (38 °C).

WARNING

Never connect the product to a cold-water supply system with a pressure higher than 80 psi (5.5 bars).

REFRIGERATOR COMPONENT LIST



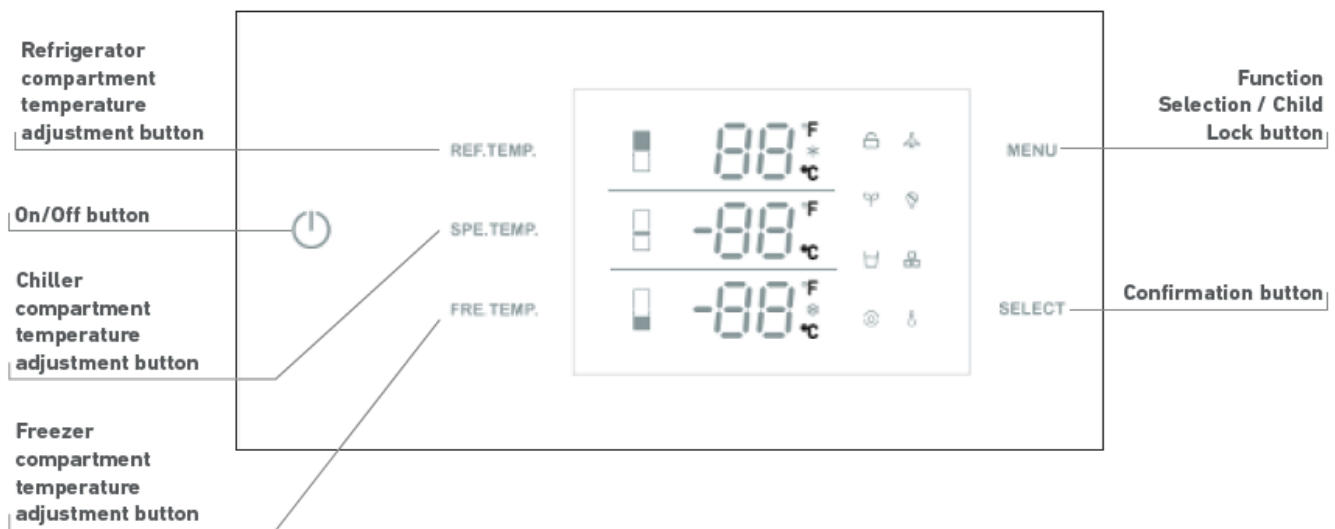
1. Water filter (if applicable)
2. Door bin
3. Upper fridge shelves (adjustable height)
4. Water dispenser
5. Gallon door bin (adjustable height)
6. Odor filter
7. Crisper
8. Control display
9. Chiller compartment

10. Ice maker (if applicable)
11. Ice bin (if applicable)
12. Upper drawer
13. Lower drawer
14. Condenser

Note

The figures in this user manual are schematic and may not match the product exactly. If your product does not have the parts described, the information applies to other models.

DISPLAY PANEL SETUP INSTRUCTIONS



Note

The figures in this user manual are schematic and may not match the product exactly. If your product does not have the parts described, the information applies to other models.

On/Off button

Serves to switch the whole appliance On or Off. Press the button to switch on the appliance; it will switch on after 5 seconds. Press and hold the On/Off button for 2 seconds to switch off.

Button for Function Selection and for Enabling/Disabling the Child Lock

The child lock is a feature for preventing children from changing the appliance's settings. Press and hold the MENU button for 3 seconds to lock/unlock the control panel.

When the child lock is enabled, the lock symbol will light up on the display.

Refrigerator temperature adjustment button

Press the REF. TEMP. button to adjust the temperature within a range of between 35°F (2°C) and 46°F (8°C). The best temperature for the fresh food compartment is 39°F (4°C).

The Super Cool function can be activated by continuing to press after reaching 35°F (2°C). The "snow" symbol will light up on the display and the function will be activated. The refrigerator will operate at 35°F (2 ° C) for 24 hours. After that, the function will quit automatically and the refrigerator compartment will go back to its original temperature setting.

NOTE: The default temperature setting is 41°F (5°C) for the fridge compartment.

Chiller compartment temperature adjustment button

Press the SPE. TEMP. button to adjust the special fridge compartment temperature within a range of between 30°F (-1°C) and 41°F (5°C).

NOTE: The default temperature setting is 35°F (2°C) for the special fridge compartment.

Freezer compartment adjustment button

Press the FRE. TEMP. button to adjust the freezer compartment temperature within a range of between 5°F (-15°C) and -11°F (-24°C).

The Super Freeze function will be enabled if you keep pressing the button after having reached -11°F (-24°C).

When the “snow” symbol lights up on the display, the Super Freezer function will activate and the freezer will operate at -11°F (-24°C) for 24 hours. After that, the function will quit automatically and the freezer compartment will go back to its original temperature setting.

Note

The default temperature setting for the freezer compartment is 0°F (-18°C).

Vacation Mode

Press the MENU button until the vacation symbol lights up, then press the SELECT button to enable the function. When the Vacation Mode function is enabled, the fridge temperature will be set at 62°F (17°C) and the freezer temperature at 0°F (-18°C) automatically. When Vacation Mode is selected, the system will operate continuously. To deactivate Vacation Mode, press the MENU button until the vacation symbol lights up, then press SELECT.

Note

Do not store food in the fresh food compartment when Vacation Mode is enabled.

Sabbath Mode

Press the MENU button until the Sabbath Mode symbol lights up, then press the SELECT button to enable the function. When the Sabbath Mode function is enabled, all lights, buzzers and display panels will be switched off. To deactivate Sabbath Mode, press the MENU button until the Sabbath Mode symbol lights up, then press SELECT.

Eco Mode

Press the MENU button until the Eco Mode symbol lights up, then press the SELECT button to enable the function. When the Eco Mode function is enabled, the fridge temperature will be set at 46 °F (8 °C) and the freezer temperature at 5 °F (-15 °C) automatically. To deactivate Eco Mode, press the MENU button until the Eco symbol lights up, then press SELECT.

Water Dispenser (if applicable)

Press the MENU button until the water dispenser symbol lights up, then press the SELECT button to enable the function. When the water dispensing function is enabled, fresh water can be dispensed from the dispenser fitted on the internal wall.

Ice Making (if applicable)

Press the MENU button until the ice making symbol lights up, then press the SELECT button to enable the function. When the ice making function is enabled, the ice maker will operate automatically and ice cubes will accumulate in the ice tray. Ice production is 3.9 lbs/24 hrs.

Note

Prepare the water filter for use before using the ice maker. After connecting the refrigerator to a water source or after replacing the water filter, fill and discard two full containers of ice.

Water filter replacement (if applicable)

The water filter symbol flashes and beeps to advise the user to replace the water filter. After replacement is complete, press and hold the SELECT button for 5 seconds to reset. The set replacement time is 130 days.

Celsius and Fahrenheit selection

To switch between Celsius and Fahrenheit, press the MENU button until the Celsius and Fahrenheit selection symbol lights up. Press the SELECT button to confirm your choice.

BEFORE USING THE REFRIGERATOR

Ways to Save Energy

WARNING

Connecting your refrigerator to an energy saving system is dangerous, as this may damage your appliance.

- Do not leave the doors of your refrigerator open for a long time.
- Do not put hot food or drinks into your refrigerator.
- Do not overload the refrigerator. Cooling capacity will fall when air circulation in the refrigerator is obstructed.
- Do not place the refrigerator in direct sunlight. Install the product at least 12" (30 cm) away from heat sources such as kitchen ranges, ovens, heater units and stoves and at least 2" (5 cm) away from electric ovens.
- Be sure to store your food in closed containers inside the refrigerator.
- You can remove the drawer shelf in the freezer compartment in order to fill the freezer compartment with the maximum amount of food. The appliance's provided energy consumption value has been determined with the freezer compartment shelf or drawer removed and with the refrigerator filled with the maximum amount of food. There is no harm in choosing to use a shelf or drawer based on the shapes and sizes of the food to be frozen.
- Thawing frozen foods in the fridge compartment both saves energy and preserves the quality of the foods.

Note

The temperature in the room where your refrigerator is located should at least be 50°F (10°C). Operating your refrigerator in cooler conditions is not recommended, in terms of its efficiency.

Note

The inside of your refrigerator must be kept perfectly clean.

Note

If two refrigerators are to be installed side by side, there should be at least 1½" (4 cm) distance between them.

Recommendations for the Fresh Food Compartment

- Make sure that the food does not touch the temperature sensor in the fresh food compartment. To allow the fresh food compartment to maintain its ideal storage temperature, the sensor must not be obstructed by food items.
- Do not place hot foods or beverages inside the appliance.

Initial use

Before using the appliance, make sure that all preparations have been made according to the instructions provided in the section "Important Information Regarding Safety and the Environment" and in the Installation Manual..

- Clean the interior of the refrigerator as recommended in the "Maintenance and Cleaning" section. Before you turn on the refrigerator, make sure that the interior is dry.

- Plug the refrigerator into a grounded socket. The interior lighting comes on when the refrigerator door is opened.
- Run the refrigerator for 6 hours before placing any food in it and do not open its door unless it is necessary.

Note

You will hear a noise when the compressor starts up. The liquids and gases sealed within the refrigeration system may also cause noise, even if the compressor is not running. This is quite normal.

Note

The front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm in order to prevent condensation.

OPERATING THE APPLIANCE

Dual Cooling System

Your refrigerator is equipped with two separate cooling systems, one for the fresh food compartment and one for the freezer compartment.

This way the air and odor in the fresh food compartment and the frozen food compartment do not mix.

Thanks to these two separate cooling systems, the cooling speed is much higher than that of other refrigerators. Also, it allows for additional power savings, since defrosting is performed separately.

Freezing Fresh Food

- Wrap foods or place them in a covered container before putting them in the refrigerator.
- Hot foods and beverages must have cooled down to room temperature before you put them in the refrigerator.
- The food that you want to freeze must be fresh and in good condition.
- Divide the food into portions according to your family's daily or meal-based consumption needs.
- Pack the foods in an airtight manner to prevent them from drying out, even if they are only going to be stored for a short time.
- Materials to be used for packaging must be tear-proof and resistant to cold, humidity, odor, oils and acids; they must also be airtight. Moreover, they must be well sealed and made from easy-to-use materials that are suitable for deep freezers.
- Frozen food must be used immediately after thawing; it must never be refrozen.
- Do not freeze very large amounts of food at one time. The quality of the food is best preserved when it is frozen right through to the core as quickly as possible.
- Placing warm food into the freezer compartment causes the cooling system to run continuously until the food is frozen solid.

Recommendations for Storing Frozen Food

- Frozen foods you purchase must be stored in the conditions and at the temperature determined by the food manufacturer.
- To ensure that the high quality achieved by the frozen food manufacturer and the food retailer is maintained, heed the following recommendations:

1. Put packages in the freezer as quickly as possible after purchase.
2. Make sure that packages are labeled and dated.
3. Check whether or not the "Use By" or "Best Before" date on the packaging has passed.

Arranging the foods

Compartment	Food
Freezer compartment shelves	Various frozen foods (meat, fish, ice cream, vegetables, etc.)
Egg tray	Eggs
Fridge compartment shelves	Food in pans, covered plates and closed containers
Door bins in the fridge compartment	Small and packaged foods or beverages (milk, fruit juice, beer, etc.)
Crisper	Fruit and vegetables
Special fridge compartment	Delicatessen products (cheese, butter, salami, etc.)

Operating temperature

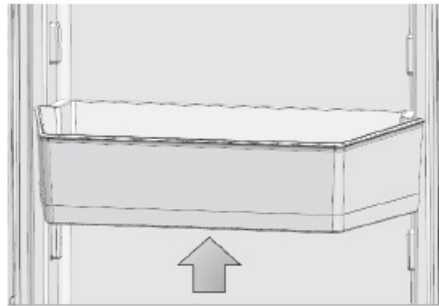
FREEZER	FRIDGE	NOTES
0°F (-18°C)	39°F (4°C)	This is the recommended normal setting.
-4°F (-20°C)	37°F (3°C)	These settings are recommended when the ambient temperature is above 86°F (30 °C).
Super Freeze	39°F (4°C)	Use when you wish to freeze your food in a short time. Your appliance will return to its previous mode when the process is over.
-11°F (-24°C)	35°F (2°C)	Use these settings if you think that your fridge compartment is not cold enough because of hot ambient conditions or frequent opening and closing of the door.
0°F (-18°C) or colder	Super Cool	Use this function when you are putting a lot of things into the fridge compartment at once or when you need to cool your food quickly. It is recommended that you activate the Super Cool function 4-8 hours before adding the food.

Recommended Operating Temperature:

Fridge: 39°F (4°C), Freezer: 0°F (- 18°C).

Door Bins

To remove a door bin, hold it from the bottom, lift it and slide it out. Please see the figure.



To adjust the height of a door bin, press and hold the buttons at the right and left sides to adjust the bin to the desired height without having to remove it. To remove the adjustable door bin, press and hold the buttons, lift the bin completely and pull it towards yourself. To reinstall the door bin, position it in its place on the door and press the buttons to slide it downwards. Please see the figure.

**Glass Shelves**

The height of the glass shelves can be adjusted manually using the rear hangers. Holding a shelf from the bottom, lift the front part and raise it to an angled position; the tabs on the hangers will be released and the glass shelf will move up and down.

To remove a shelf

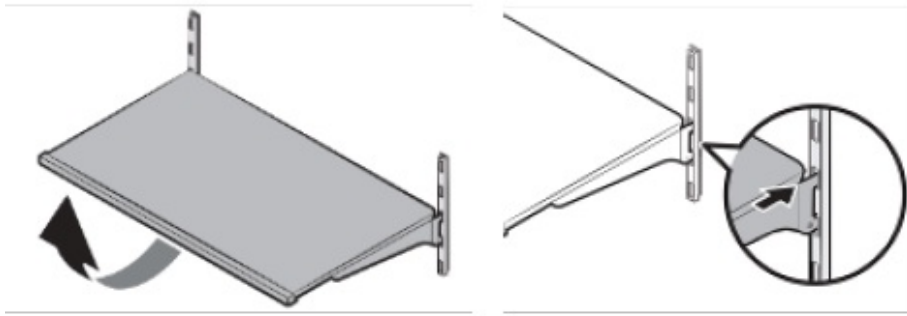
Hold the front of the shelf, then gently lift up and slide it out.

To reinsert

- Hold the shelf at an angle so that the front is higher than the back, then insert the top hook into the top shelf notch you wish to use.
- Lower the front gently.

Note

To prevent breakage or scratching the interior of the fridge, use care when handling glass shelves.



WARNING

Glass shelves must be unloaded before moving.

WARNING

You must wait for the glass shelves to reach room temperature before immersing them in water for cleaning.

WARNING

The door may not close if the door bins are positioned at the same level as the glass shelves. After placing the shelves, make sure that the door can close properly.

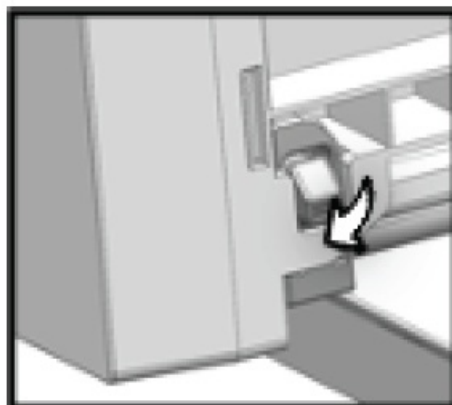
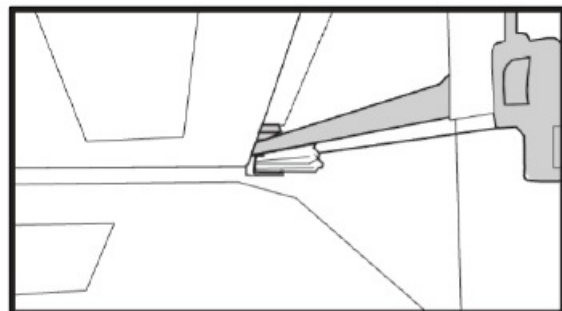
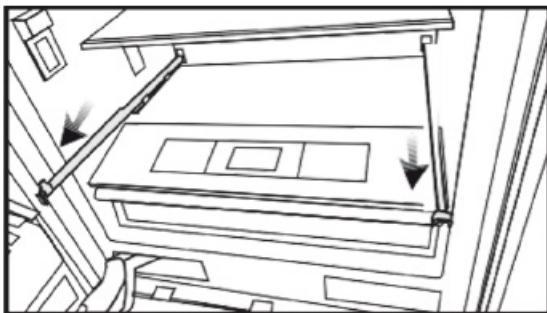
Refrigerator Drawers

To remove a drawer

- Pull out the drawer until it stops.
- Gently unclip the front section of the drawer, then pull it out completely.

To install a drawer

- Pull the rails as far forward as they will go.
- Align the gaps at the rear corners of the drawer with the components located at the rear ends of the rails.
- Push the drawer slowly down until you feel it clip onto the rails at the front.



Note

Make sure that the components on the right- and left-hand sides of the rails are firmly secured when installing the drawer.

Note

Never leave vegetables in their plastic bags in the drawer. If they are left in their plastic bags, they will spoil in a short period of time.

The drawers preserve the humidity of your vegetables, allowing you to store them for a longer time without having to keep them in their bags.

If you prefer that the vegetables not come into contact with each other for hygienic reasons, you can use perforated paper, foam or other similar materials instead of plastic bags.

When positioning the vegetables in the drawers, their specific weights should be taken into consideration. Heavy and hard vegetables must be placed at the bottom of the drawer and light and soft vegetables must be kept on top.

Pears, kiwis, tomatoes, cucumbers, apricots, peaches, broccoli, lettuce, cabbage, parsley and spinach are fruits and vegetables that emit ethylene gas. Do not place them in the same crisper with other fruits and vegetables. The ethylene gas emitted by these foods causes other fruits and vegetables to ripen sooner and to spoil in a shorter span of time.

Do not remove the drawer from the refrigerator unless you must do so.

Chiller Compartment

This section is designed for storing foods such as fish, meat and vegetables, as well as deli products such as cheese and cold cuts. You can control the temperature in this compartment in order to preserve them better.

Note

Removal/installation procedures for the special fridge compartment are the same as those for the refrigerator drawers.

Freezer Drawers

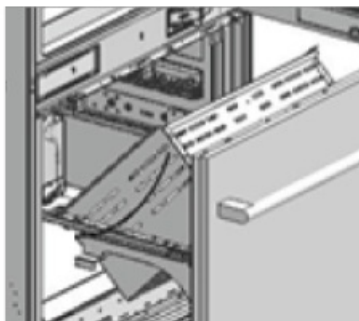
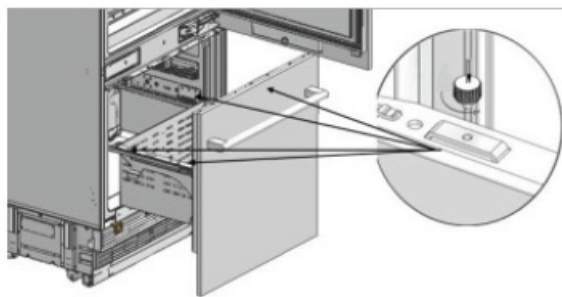
The freezer compartment stores your foods at a temperature between -11°F (-24°C) and 0°F (-18°C), in order to maintain their freshness for a long time.

To remove the drawer

- Pull the freezer drawer open until it stops.
- Unscrew the drawer's retaining screw and remove it carefully.

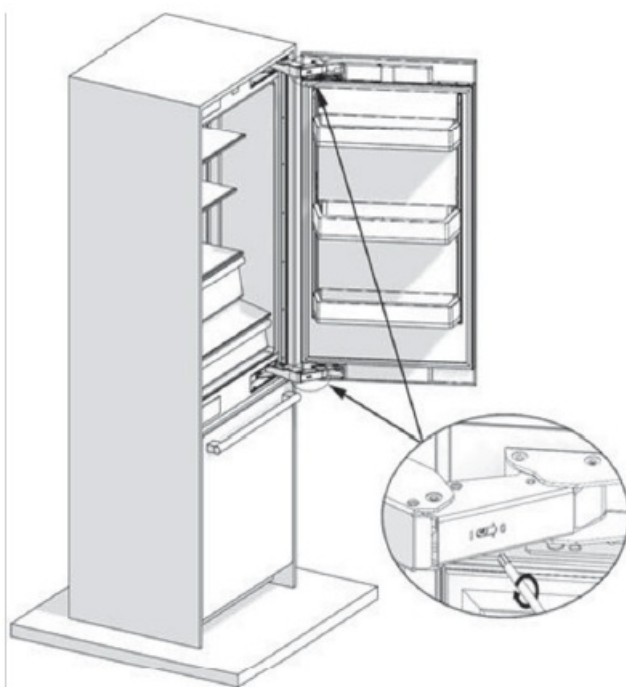
To install the drawer

- Pull the freezer drawer open until it stops.
- Lower the crisper slowly down and screw in the drawer's retaining bolt.



Hinge Adjustment

When adjusting the tightness of the hinge: The tightness of the lower and upper door hinges of the fresh food compartment can be adjusted with the help of a drill. Move the hinge adjustment screw to position “1” from position “0”.



Changing the Direction of the Door

Please see the installation instructions provided with the appliance.

MAINTENANCE AND CLEANING

The service life of the product will be extended and frequently encountered problems will occur less often if the product is cleaned periodically.

WARNING

Switch off the product before cleaning.

WARNING

It is recommended that you clean the condenser every six months, using gloves. Do not use a vacuum cleaner.

- Never use gasoline, benzene or any similar substance for cleaning purposes.
- Never use any sharp or abrasive instrument, soap, household cleaner, detergent or wax polish for cleaning.
- Dissolve one teaspoon of sodium bicarbonate in half a liter of water. Soak a cloth in the solution and wring it out thoroughly. Wipe the interior of the refrigerator with this cloth and dry thoroughly. Make sure that no water penetrates the lamp housing or other electrical parts.
- If you will not be using the refrigerator for a long time, unplug it, remove all of the food from inside, clean it out and leave the door ajar.
- Check regularly that the door seals are clean. If not, clean them.
- Take everything out of the appliance before removing the door and the upper fridge shelves. Remove the door bins by pulling them up. Slide the shelves downwards to reinstall them after cleaning. Never use water or cleaning agents that contain chlorine to clean the exterior surfaces or the chrome parts of the product. Chlorine causes abrasion on metal surfaces of this type.

Preventing Unpleasant Odors

Materials that can cause odors are not used in the manufacturing of our refrigerators. However, odors may be emitted by foods that are stored improperly or if the interior surfaces of the product are not cleaned as required.

Please heed the following tips in order to prevent this problem:

It is important that the refrigerator be kept clean. Food residues, spills, etc. can cause odors. For this reason, clean your refrigerator with a solution of sodium bicarbonate dissolved in water every 15 days. Never use detergents or soaps.

Keep your food in closed containers. Microorganisms escaping from uncovered containers can cause unpleasant odors.

Never keep expired or spoiled foods in your refrigerator.

Protecting Plastic Surfaces

Do not put unsealed containers containing oils in liquid form or meals cooked in oil into your refrigerator, as these may damage the plastic surfaces of your refrigerator.

If oil is spilled or smeared onto the plastic surfaces, clean and rinse the affected areas immediately using warm water.

Cleaning the Interior Surfaces

To clean the interior surfaces and all removable parts, wash them with a mild solution of soap, water, and sodium bicarbonate. Rinse and dry thoroughly. Do not allow the water to come into contact with the lighting equipment or control panel.

WARNING

Do not use vinegar, rubbing alcohol or any alcohol-based cleaning agent on any of the interior surfaces.

Stainless Steel Exterior Surfaces

Use a non-abrasive stainless-steel cleaning agent; apply it with a soft, lint-free cloth.

For polishing, wipe the surface gently with a damp microfiber cloth and follow with dry washleather. Always rub in the direction of the grain of the stainless steel.

TROUBLESHOOTING

Please review this list before calling customer service. This will save you time and money. This list contains frequently encountered problems that are not the result of faulty workmanship or wear. Your product may not have some of the features described here.

The refrigerator is not operating

- It may not be plugged in properly.
 - Plug in the product properly.
- The fuse of the socket to which your refrigerator is connected or the main fuse may have blown.
 - Check the fuse.

There is condensation in the fridge compartment

- The door may have been opened/closed frequently
 - Do not open/close the refrigerator door frequently.
- The surrounding environment may be too humid.
 - Do not install the refrigerator in a location with a very high level of humidity.
- Foods containing liquids may have been placed inside the refrigerator in containers without covers.
 - Do not place foods containing liquids inside the refrigerator in unsealed containers.
- The refrigerator door may have been left ajar
 - Do not keep the doors of your refrigerator open for a long time.

The compressor is not operating

- The compressor's thermal overload protector will shut the compressor off in the event of a sudden power failure or when the appliance is unplugged then plugged back in, as the pressure of the refrigerant in the refrigerator's cooling system has not yet been balanced.
- The refrigerator will start running again after approximately 6 minutes. If, after that amount of time has passed, the refrigerator has not started running again, please call your Authorized Service Provider.
- The freezer is in a defrosting cycle. >>>This is normal for a refrigerator that performs full-automatic defrosting. A defrosting cycle is performed periodically.
- The refrigerator may not be plugged in.
 - Make sure that the plug fits the socket.
- The temperature settings may be incorrect.
 - Select the correct temperature value.
- Possible power failure.
 - The refrigerator will start to operate normally again once the power is restored.

The operating noise increases when the refrigerator is running

The refrigerator's performance may vary based on changes in the ambient temperature. This is normal and not a malfunction.

Vibration or noise

- The floor may not be stable or level.
 - If the refrigerator shakes when moved slightly, adjust the feet to balance it. Make sure that the floor is level and capable of bearing the refrigerator's weight.
- Objects placed on top of the refrigerator may cause noise.
 - Remove any objects that are on the refrigerator.

There are noises coming from the refrigerator, like liquid spilling or spraying

- Ordinary refrigerator operation involves flows of liquid and gas. This is normal and not a malfunction.

A whistle is heard coming from the refrigerator

- Fans are used to cool the refrigerator. This is normal and not a malfunction.

Moisture accumulates on the interior walls of refrigerator

- Hot and humid weather increases icing and condensation. This is normal and not a malfunction.
- The doors may have been opened frequently or left ajar for a long time.
 - Do not open the doors frequently. Close the doors, if open.
- The door may have been left ajar.
 - Close the door completely.

There is moisture accumulating on the exterior surfaces of the refrigerator or between the doors

- The ambient air may be humid. This is quite normal in humid weather or climates.
 - The condensation will disappear when the humidity level decreases.
- Exterior condensation may occur in the section between the refrigerator's two doors if you use your appliance rarely. This is normal. This condensation will disappear with more frequent use.

There is an unpleasant odor inside the refrigerator

- Regular cleaning may not have been performed.
 - Clean the inside of the refrigerator using a sponge, lukewarm water or a solution of water and sodium bicarbonate.
- Some containers or packaging materials can be the source of unpleasant odors.
 - Use a different container or packaging materials from a different brand.
- Food may have been placed inside the refrigerator in uncovered containers.
 - Store food in closed containers. Microorganisms escaping from uncovered containers can cause unpleasant odors.
- Remove any expired or spoiled foods from the refrigerator.

The door will not close

- Food packages may be preventing the door from closing.
 - Relocate any packages obstructing the door.
- The refrigerator may not be standing in a stable position on the floor.
 - Adjust the refrigerator's feet as required to ensure it is stable.
- The floor may not be level or sturdy.
 - Make sure that the floor is level and capable of bearing the refrigerator's weight.

Crispers are stuck

- Foods may be touching the ceiling of the crisper.
 - Rearrange the foods inside the crisper.

WARNING

If you cannot resolve the problem even by following the instructions in this section, consult your dealer or Authorized Service Provider. Never attempt to repair a malfunctioning product on your own.

WARRANTY

What this limited warranty covers:

The Warranty coverage provided by Bertazzoni SpA ("Bertazzoni") in this statement applies exclusively to the original Bertazzoni appliance ("Product") sold to the consumer ("Purchaser") by an authorized Bertazzoni dealer/distributor/retailer, purchased and installed in the United States, District of Columbia or Canada, and which has always remained within the original country of purchase (the United States, District of Columbia or Canada). Warranty coverage is activated on the date of the Product's original retail purchase and has a duration of two (2) years.

Warranty coverage is non-transferable.

In the event of replacement of parts or of the entire product, the replacement Product (or parts) shall assume the remaining original Warranty activated with the original retail purchase document. This Warranty shall not be extended with respect to such replacement.

Bertazzoni SpA will repair or replace any component/part which fails or proves defective due to materials and/or workmanship within 2 years of the date of the original retail purchase and under conditions of ordinary residential, non-commercial use.

Repair or replacement will be free of charge, including labor at standard rates and shipping expenses. Purchaser is responsible for making the Product reasonably accessible for service. Repair service must be performed by a Bertazzoni Authorized Service company during normal working hours. Labor performed at overtime or premium rates shall not be covered by Warranty.

IMPORTANT

Retain proof of original purchase to establish warranty period.

Bertazzoni's liability on any claim of any kind, with respect to the goods and/or services provided, shall in no event exceed the value of the goods or service or part thereof which has given rise to the claim.

30-Day Cosmetic Warranty

The Purchaser must inspect the product at the time of delivery.

Bertazzoni warrants that the Product is free from manufacturing defects in materials and workmanship for a period of thirty (30) days from date of the original retail purchase of the Product.

This coverage includes:

- Paint blemishes
- Chips
- Macroscopic finish defects

Cosmetic warranty does NOT cover:

- issues resulting from incorrect transport, handling and/or installation (e.g.: dents, broken, warped or deformed structures or components, cracked or otherwise damaged glass components);
- slight color variations on painted/enameled components;
- differences caused by natural or artificial lighting, location or other analogous factors;
- stains/corrosion/discoloration caused by external substances and/or environmental factors;
- labor costs, display, floor, B-stock, out- of-box, "as is" appliances and demo units.

How to receive service

To receive warranty services, the Purchaser must contact the Bertazzoni Service department in order to determine the problem and the required service procedures.

Model number, serial number and date of original retail purchase will be requested.

IMPORTANT

Retain proof of original purchase to establish warranty period.

If located in the USA

866-905-0010

<https://us.bertazzoni.com/more/support>

If located in CANADA

800-561-7265

<https://ca.bertazzoni.com/more/support>

Warranty Exclusions: What Is Not Covered

- Use of the Product in any non-residential, commercial application.
- Use of the Product for anything other than its intended purpose.
- Repair services provided by anyone other than a Bertazzoni Authorized Service agency.
- Damages or repair services to correct services provided by unauthorized parties or the use of unauthorized parts.
- Installation not in accordance with local/state/city/county fire codes, electrical codes, gas codes, plumbing codes, building codes, laws or regulations.
- Defects or damage due to improper storage of the Product.
- Defects, damage or missing parts on products sold out of the original factory packaging or from displays.
- Service calls or repairs to correct an incorrect installation of the Product and/or related accessories.
- Replacement of parts/service calls to connect, convert or otherwise repair the electrical wiring and/or gas line in order to properly use the product.
- Replacement of parts/service calls to provide instructions and information on the use of the Product.
- Replacement of parts/service calls to correct issues arising from the product being used in a manner other than what is normal and customary for residential use.
- Replacement of parts/service calls due to wear and tear of components such as seals, knobs, pan supports, shelving, cutlery baskets, buttons, touch displays, scratched or broken ceramic-glass tops.
- Replacement of parts/service calls for lack of/improper maintenance, including but not limited to: build up of residues, stains, scratches, discoloration, corrosion.
- Replacement of glass components and light bulbs, if claim arises later than 30 days from the original retail purchase date.
- Defects and damages arising from accidents, alteration, misuse, abuse or improper installation.
- Defects and damages arising from Product transport, logistics and handling. Inspection of the product must be made at time of delivery. Following receipt and inspection, the selling dealer/delivery company must be notified of any issues arising from handling, transport and logistics.
- Defects and damages arising from external forces beyond the control of Bertazzoni SpA, including but not limited to wind, rain, sand, fires, floods, mudslides, freezing temperatures, excessive moisture or extended exposure to humidity, power surges, lightning, structural failures surrounding the appliance and other acts of God.
- Products whose serial number has been altered/damaged/tampered with.

In no case shall Bertazzoni be held liable or responsible for damage to surrounding property, including furniture, cabinetry, flooring, panels, and other structures surrounding the Product.

Bertazzoni is neither liable nor responsible for the Product if it is located in a remote area or an area where certified trained technicians are not reasonably available. Purchaser must bear any transportation and delivery costs of the Product to the nearest Authorized Service Center or the additional travel expenses of a certified trained technician.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE THAT SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON BERTAZZONI. BERTAZZONI SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, TIME AWAY FROM WORK, MEALS, LOSS OF FOOD OR BEVERAGES, TRAVELING OR HOTEL EXPENSES, EXPENSES TO RENT OR PURCHASE APPLIANCES, REMODELING/CONSTRUCTION EXPENSES IN EXCESS OF DIRECT DAMAGES WHICH ARE UNDENIABLY CAUSED EXCLUSIVELY BY BERTAZZONI, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF BERTAZZONI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST BERTAZZONI BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY BERTAZZONI AND CAUSING THE ALLEGED DAMAGE. WITHOUT PREJUDICE TO THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING FROM THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT SOLD BY BERTAZZONI THAT IS NOT A DIRECT RESULT OF NEGLIGENCE ON THE PART OF BERTAZZONI. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NON-TRANSFERABLE, AND STATES YOUR EXCLUSIVE REMEDY.

Bertazzoni does not assume any responsibility for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state or province to province.

Any questions about this Limited Warranty may be directed to Bertazzoni Customer Care.

If located in the USA

866-905-0010

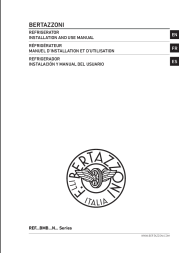
<https://us.bertazzoni.com/more/support>

If located in CANADA

800-561-7265

<https://ca.bertazzoni.com/more/support>

Documents / Resources

	<p>BERTAZZONI REF36PRR Panel Ready Depth Bottom Freezer Refrigerator [pdf] User Manual</p> <p>REF36PRR, Panel Ready Depth Bottom Freezer Refrigerator, Bottom Freezer Refrigerator, Panel Ready Depth Freezer Refrigerator, Freezer Refrigerator, Refrigerator</p>
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References

-  [BERTAZZONI - Premium Kitchen Appliances - United States](#)

