**Manuals+** — User Manuals Simplified.

# BenQ V5000i Projector Instructions

**Contents**

## BenQ V5000i Projector

## Product Information

### Specifications

- Firmware Version: v1.0.9

- Device: Projector
- Supported Features: Dongle Support

**Features and Improvements**

The firmware update v1.0.9 for your projector brings several feature improvements and bug fixes. The following are the details of the enhancements:

- Dongle Support: The updated firmware now supports the use of dongles, allowing you to connect additional devices to your projector.

## Product Usage Instructions

**How to Update Device Firmware**

1. Ensure that your projector is connected to a stable power source and turned on.
2. Connect your projector to the internet using an Ethernet cable or Wi-Fi connection.
3. Access the projector's settings menu by using the remote control or the control panel buttons on the device.
4. Navigate to the "Firmware Update" or "System Update" section within the settings menu.
5. Select the option to check for updates. The projector will automatically search for the latest firmware version.
6. If a newer firmware version is found, follow the on-screen instructions to initiate the update process.
7. Wait for the firmware update to complete. Do not turn off or disconnect the projector during this process.
8. Once the update is finished, the projector will restart automatically. You can now enjoy the enhanced features and bug fixes provided by the updated firmware.

If you encounter any issues or require further clarification regarding the firmware update process, please do not hesitate to contact the BenQ service center in your area. They will be able to assist you with any concerns or questions you may have.

**FAQ**

- **Q: What is the current firmware version of my projector?**

  A: The current firmware version of your projector is v1.0.9.

- **Q: What are the feature improvements brought by the firmware update?**

  A: The firmware update v1.0.9 introduces dongle support, allowing you to connect additional devices to your projector.

- **Q: How can I update the firmware of my projector?**

  A: To update the firmware of your projector, please follow the detailed instructions mentioned earlier in this manual.

- **Q: What should I do if I encounter any issues during the firmware update process?**
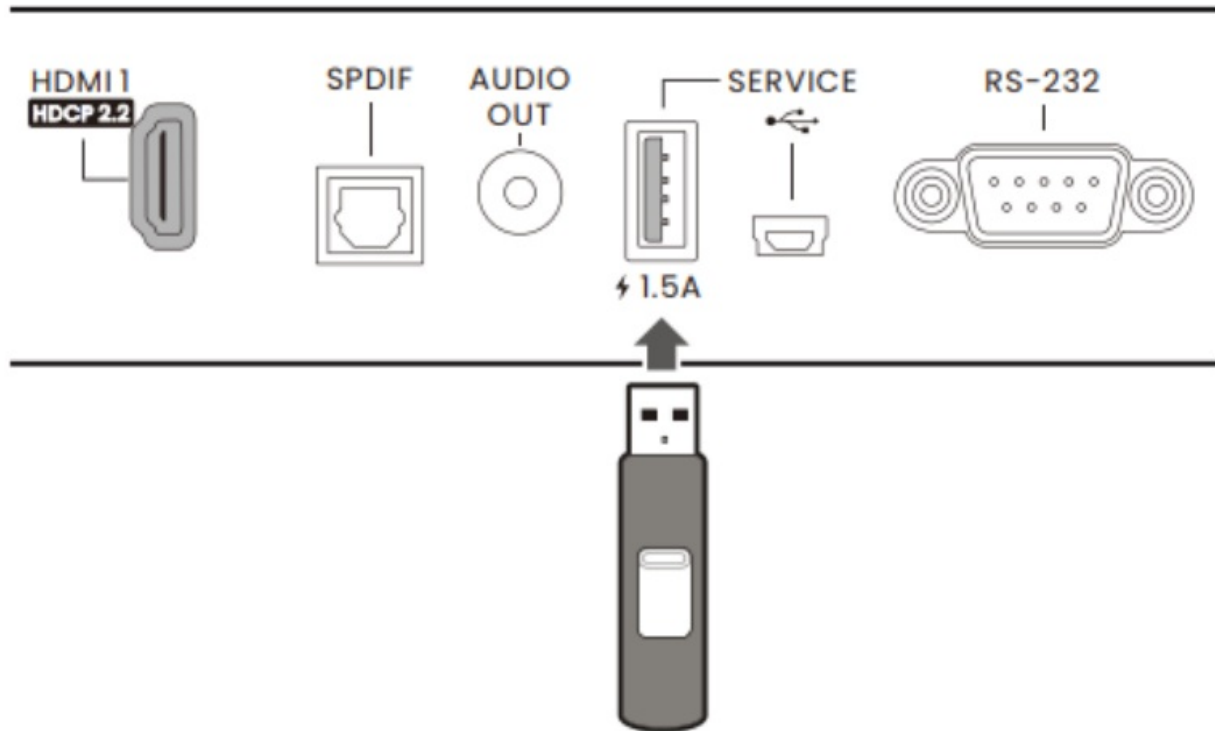
  A: If you face any difficulties or have any concerns regarding the firmware update, please contact the BenQ service center in your area for assistance.

It is suggested to keep your projector running with up-to-date benefits from features, applications, and bug improvement. For more details about firmware update instruction and improvements, please read through the following:
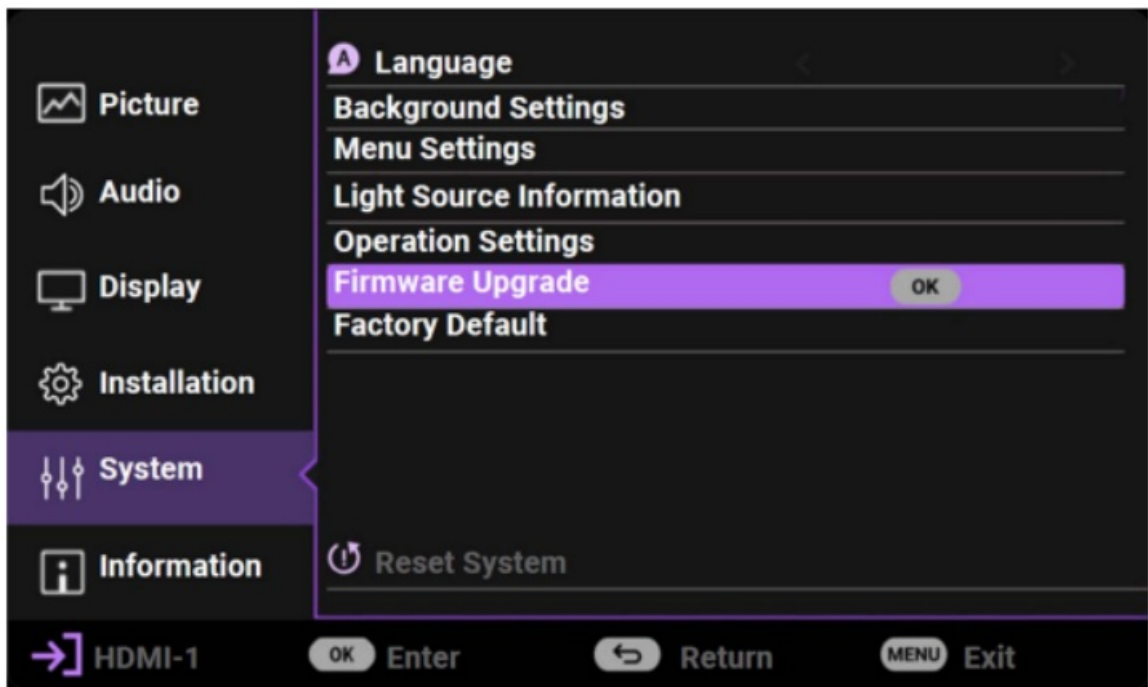
**Details and Feature Improvements with v1.0.9**

- HDMI 3 Supports HDMI 2.1 FRL (input 4K 120Hz, output 1080P 120Hz)
- HDMI 1, 2, and 3 Support HDMI 2.1 ALLM (Auto Low Latency Mode)
- Improve RC Bluetooth connection behavior to BenQ QS02 Android TV dongle

**How to Update Device Firmware**



To ensure a smooth process, please perform the following steps before upgrading the firmware.
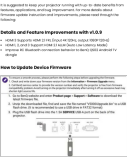
1. Check and write down your firmware version from the Information > Firmware Upgrade menu.
2. Call BenQ service center to provide the version number and verify the projector is free from firmware compatibility problem.Avoid turning on the projector immediately after turning it off as excessive heat may shorten light source life.
   1. Go to BenQ website and enter Product page > Support > Software to download the latest firmware file.
   2. Unzip the downloaded file, find and save the file named "V5000iUpgrade.bin" to a USB flash drive. (It is recommended to use a USB drive in FAT32 format)
   3. Plug the USB flash drive into the 1.5A SERVICE USB-A port on the back of the projector.
   4. Go to the Advanced menu > System > Firmware Upgrade menu, and press OK.

5. Select Yes to upgrade the firmware version. Keep the projector power on until the firmware uparade is finished.

Please feel free to contact BenQ service center in your area if there's anything else above not clear, or have issues about firmware update.
Document Ends

## Documents / Resources



**BenQ V5000i Projector** [pdf] Instructions
V5000i Projector, V5000i, Projector

## References

- **User Manual**