



BenQ RP6503 Interactive Display Instructions

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Instruction

Read me before downloading the firmware

Apply BenQ Model: RP6503, RP7503, RP8603

Please read carefully for the below instruction:

There are two ways to identify which firmware should be downloaded for your display:

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Method 1 – from the Part Number

1. BenQ Part Number can be found on the spec label at rear side of the unit.
If you are having trouble finding the Part Number, please provide the Serial Number to local BenQ Support and we can check it for you.
2. Check the last 3 digits of the Part Number:
BenQ part number

Model	Part Number
RP6503	9H.F82TK.xxx
RP7503	9H.F83TK.xxx
RP8603	9H.F84TK.xxx

3. Kindly refer to the last 3 digits of the part number and download the corresponding firmware.

Model	SKU	FW version
RP6 03	DE1, DPI, DM, DN1, DC1, DTI, DE2, DP2, DA2, DN2, DC2, DT2	v1.0. .xx
	DE5, DP5, DA5, DN5, DC5, DT5, DE6, DP6, DA6, DN6, DC6, DT6	v1.0.1.xx
RP7503	DE1, DPI, DM, DN1, DC1, DTI, DE2, DP2, DA2, DN2, DC2, DT2	v1.0.0.xx
	DE5, DP5, DA5, DN5, DC5, DT5, DE6, DP6, DA6, DN6, DC6, DT6	v1.0.1.xx
RP8603	DE1, DPI, DA1, DN1, DC1, DTI, DE2, DP2, DA2, DN2, DC2, DT2	v1.0.0.xx
	DE5, DP5, DA5, DN5, DC5, DT5, DE6, DP6, DA6, DN6, DC6, DT6	v1.0.1.xx

Note: Last 2 digits of firmware version will depend on the current latest firmware.

4. There are 2 types of firmware available for download. Kindly select the one that is suitable for you.

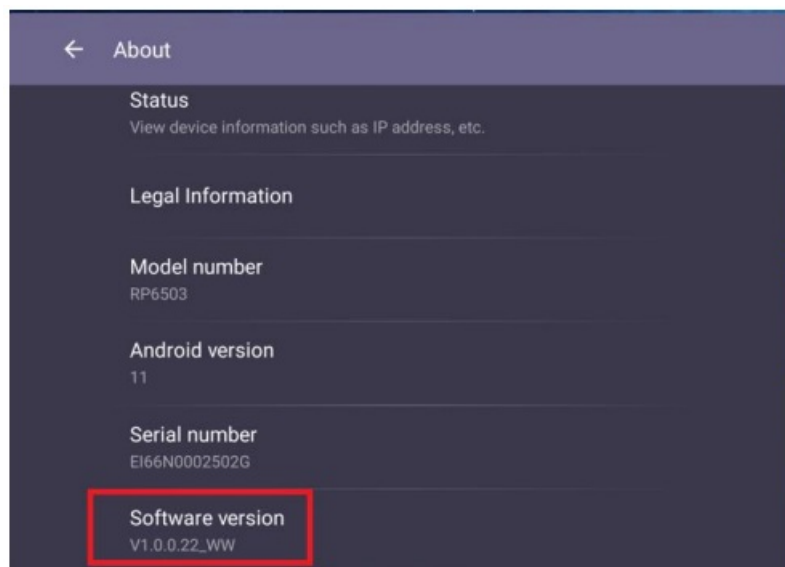
OTA_FW	Upgrade the system firmware and keep all the user setting
Image_FW	Upgrade the system firmware and reset everything

You can find the firmware upgrade SOP from the zip file that you downloaded.

Method 2 – from the software/firmware version on the display

1. Check the software version currently on your display.

It can be checked under the OSD menu > About



Or through the DMS cloud

	Status	Name	Group	Type	Model	Power	Source	IP Address	Light Used	S/N	Firmware Version
<input type="checkbox"/>	●	RE65039276	Uncategorized	Public Display	RE6503	On	Android		n/a		20230112145433
<input type="checkbox"/>	●	RP65032D87	Uncategorized	Public Display	<u>RP6503</u>	On	Android		n/a		<u>V1.0.0.22</u>
<input type="checkbox"/>	●	RM650329E2	Uncategorized	Public Display	RM6503	On	Android		n/a		V1.0.1.8
<input type="checkbox"/>	●	RP6503A76BC	Uncategorized	Public Display	<u>RP6503A</u>	On	Android		n/a		<u>V1.0.1.3</u>
<input type="checkbox"/>	●	RM6503ACC40	Uncategorized	Public Display	RM7503A	n/a	n/a		n/a		V1.0.1.5
<input type="checkbox"/>	●	RE6503ND264	Uncategorized	Public Display	RE6503N	n/a	n/a		n/a		V1.0.0.21

2. Refer to the 3rd digit of the software/firmware version and download the corresponding firmware.

Model	Software version 1	Software version 2
RP6503	v1.0.0.xx	v1.0.1.xx
RP7503	v1.0.0.xx	v1.0.1.xx
RP8603	v1.0.0.xx	v1.0.1.xx

3. Kindly refer to the 3rd digit of the firmware version and download the corresponding firmware.

Model	Software version	Firmware version to be downloaded
RP6503	v1.0.0.xx	v1.0.0.xx
	v1.0.1.xx	v1.0.1.xx
RP7503	v1.0.0.xx	v1.0.0.xx
	v1.0.1.xx	v1.0.1.xx
RP8603	v1.0.0.xx	v1.0.0.xx
	v1.0.1.xx	v1.0.1.xx

Note: Last 2 digits of firmware version will depend on the current latest firmware.

4. There are 2 types of firmware available for download. Kindly select the one that is suitable for you.

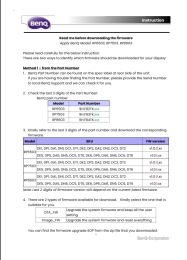
OTA_FW	Upgrade the system firmware and keep all the user setting
Image_FW	Upgrade the system firmware and reset everything

You can find the firmware upgrade SOP from the zip file that you downloaded.

BenQ Corporation



Documents / Resources

 A screenshot of the first page of a PDF document titled "BenQ RP6503 Interactive Display". The page contains a table with columns for "Model", "Firmware Version", and "Release Date". The table lists various models and their corresponding firmware versions and release dates. Below the table, there are several sections of text providing instructions and information about the firmware upgrade process.	<p>BenQ RP6503 Interactive Display [pdf] Instructions</p> <p>RP6503, RP7503, RP8603, RP6503 Interactive Display, RP6503, Interactive Display, Display</p>
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