



## BenQ QS02 Projector Instructions

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### BenQ QS02 Projector



### Product Information

The projector is designed to provide up-to-date benefits from features, applications, and bug improvements. It is

recommended to keep the projector firmware updated for optimal performance. The latest firmware version available is v1.1.0, which includes various details and feature improvements.

## Product Usage Instructions

1. Prepare a USB flash drive and format it to the FAT32 disk format.
2. Download the new firmware from the BenQ website. Go to Support > Software & Driver > Firmware and save the firmware file to your USB flash drive.
3. Turn on your projector.
4. Insert the USB flash drive into the Media Reader port of the projector.
5. Press the Projector Menu button on the remote control.
6. In the Projector Menu, navigate to Advanced menu > System > Firmware Upgrade and press OK.
7. The system will restart once the firmware update is completed.

You can also watch a video tutorial on how to update the device firmware by visiting this link:

<https://youtu.be/io3xBnjaask> If you have any further questions or issues regarding the firmware update, please contact the BenQ service center in your area for assistance.

It is suggested to keep your projector running with up-to-date benefits from features, applications, and bug improvement. For more details about firmware update instructions and improvements, please read through the following:

## Details and Feature Improvements with v1.1.0

- HDMI 3 Supports HDMI 2.1 FRL (input 4K 120Hz, output 1080P 120Hz)
- HDMI 1, 2, and 3 Support HDMI 2.1 ALLM (Auto Low Latency Mode)
- Improve RC Bluetooth connection behavior to BenQ QS02 Android TV dongle
- Improve Keystone adjustment and 2.4:1 aspect ratio
- Fix no sound issue through eARC for Dolby Atmos output

## How to Update Device Firmware

1. Prepare a USB flash drive and format the USB to FAT32 disk format
2. Download the new firmware from the BenQ website  
(Support > Software & Driver > Firmware) and save it to your USB flash drive
3. Turn on your projector
4. Insert the USB flash drive into the Media Reader port
5. Press the Projector Menu button on the remote control
6. Go to Advanced menu > System > Firmware Upgrade > OK
7. The system will restart once the firmware update is completed

You're welcome to visit the link below and follow the instructions to update the device firmware for more information: <https://youtu.be/io3xBnjaask>

Please feel free to contact the BenQ service center in your area if there's anything else above not clear, or have issues with the firmware update.

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