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belkin INC004 Connect USB-C 11-in-1 Multiport Dock User Manual

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Contents

PRODUCT INFORMATION

What is the Belkin CONNECT™ USB-C 11-in-1 Multiport Dock, INC004?

The Belkin CONNECT™ USB-C 11-in-1 Multiport Dock, INC004 is the perfect all-in-one solutionto connect your USB-C® laptop to multiple devices. Create your ultimate workstation or lead a seamless online presentation by conveniently connecting your laptop to monitors, projectors, SD cards, ethernet networking, and USB thumb drives.

The Belkin INC004 also doubles as a laptop stand allowing you to neatly organize cables and connection ports in the back. Supporting USB-C PD pass through charging of up to 100W, you no longer have to worry about choosing to have expansion ports or charge your laptop. For more information, click here.

What is the warranty of this product?
The Belkin INC004 has a 2-year warranty.

Does this product come with a Connected Equipment Warranty (CEW)?
No.

Is the dock USB-IF-certified?
No.

Does this dock meet Proposition 65 specifications?
Yes.

Is the dock RoHS-certified?
Yes.

Is the dock REACH-certified?
Yes.

What color is the Belkin INC004 available in?
The Belkin INC004 is available in the following color:

- Silver (INC004xx)

What is in the package?

The package includes the following:

- Belkin CONNECT™ USB-C 11-in-1 Multiport Dock, INC004
- Quick start guide
- Regulatory documentation

HARDWARE INFORMATION

What type of cable is required to use in the the Belkin INC004?
The Belkin INC004 features a built-in USB-C cable for connecting to your laptop.

What are the power specifications of the Belkin INC004?
The Belkin INC004 supports up to 100W of USB-C PD power pass through. The dock requires a minimum 65W USB-C power supply be used with it. The dock requires 15W of power to operate. This means that the power supplied to your laptop will be 15W lower than the power input into the dock by your USB-C power supply.

How many USB ports are on the Belkin INC004?
The Belkin INC004 has the following USB ports:

- Two USB 3.0 Type-A ports
- One USB 2.0 Type-A port
- One USB-C PD 3.0 port for connecting power to the dock (no data support)

What are the power output specs of the USB-A ports on the Belkin INC004?

Below are the power output specifications:

- USB 3.0
    - 5V / 1.5A / 7.5W maximum output each

- USB 2.0
    - 5V / 1.0A / 5W maximum output

NOTE: The power output of the USB-A ports is shared. If you are using the Belkin INC004 without an external power supply, you will be limited to a maximum of 5V / 1.8A / 10W combined across all three ports.

What type of video ports are on the Belkin INC004?

Below are the types of video ports:

- One 4K HDMI 1.4 port
- One 4K DisplayPort™ 1.2 port
- One 1080P VGA port

What type of networking ports are on the Belkin INC004?
The Belkin INC004 has one RJ45 10/100/1000 ethernet port.

What type of audio ports are on the Belkin INC004?
The Belkin INC004 has one 3.5 mm TRSS microphone input/stereo audio output port.

What is the maximum charging power can the Belkin INC004 supply to my laptop?
The Belkin INC004 can supply up to 85W when using a 100W USB-C power supply. This includes the 15W required for powering the dock.

Are there any status lights on the Belkin INC004?
No.

Does the Belkin INC004 have a power button?
No.

COMPATIBILITY

What can I charge with the Belkin INC004?
The Belkin INC004 has been designed to work with computers and devices that can connect over USB-C. For charging, the device connected to the dock must support charging over USB-C. It has been tested for functionality with the following devices:

- Lenovo® Yoga 920
- Lenovo Yoga 730
- Lenovo Chromebook™
- Lenovo ThinkPad® X1 Carbon
- Google™ Pixelbook™
- ASUS® Chromebook
- Acer® Chromebook
- HP Envy 360
- MacBook Pro® 16-inch (2019)
- MacBook Pro 15-inch (2018)
- MacBook Pro 15-inch (2016)

- MacBook Pro 15-inch (2017)
- MacBook Air® 13-inch (2018)
- Microsoft® Surface® Pro X
- Microsoft Surface Book 2
- Dell® XPS 15
- Portege® X20W-E
- Portege® X30-E

Do I need any software to use the Belkin INC004?
Yes. The Belkin INC004 requires DisplayLink® drivers to use the monitor output functionality of the dock. You can find more information about DisplayLink here.

FUNCTIONALITY

How many monitors can I use with the Belkin INC004?
The Belkin INC004 can support up to three simultaneous monitor connections while using the dock. The number that can be used with your laptop depends upon the power of your computer and its graphics card capabilities. Not all computers have the graphics capabilities to support multiple monitors and may run into display issues when attempting to use multiple displays.

What resolutions does the Belkin INC004 support?
Supported maximum monitor resolutions depend upon the number of monitors being connected and used at the same time as well as the power of the computer. Check the tables below for supported resolutions of the Belkin INC004.

Windows® computers with MST

Monitor Connection Type	Single Display Setup	Dual Display Setup	Tri-Display Setup
HDMI	3840 x 2160 at 30 Hz	1920 x 1080 at 60 Hz	1280 x 720 at 60 Hz
DisplayPort	3840 x 2160 at 30 Hz	1920 x 1080 at 60 Hz	1280 x 720 at 60 Hz
VGA	1920 x 1080 at 60 Hz	1920 x 1080 at 60 Hz	1280 x 720 at 60 Hz

macOS® computers with SST

Monitor Connection Type	Single Display Setup	Dual Display Setup (DisplayPort and HDMI)	Dual Display Setup (using VGA)	Tri- Display Setup
HDMI	3840 x 2160 at 30 Hz	3840 x 2160 at 30 Hz	1920 x 1080 at 60 Hz	1920 x1080 at 60 Hz

DisplayPort	3840 x 2160 at 30 Hz	3840 x 2160 at 30 Hz	1920 x 1080 at 60 Hz	1920 x 1080 at 60 Hz
VGA	1920 x 1080 at 60 Hz	N/A	1920 x 1080 at 60 Hz	1920 x 1080 at 60 Hz

NOTE: The maximum number of displays supported by the dock is different than that of maximum number of displays supported by your computer. While the dock can support up to the resolutions and refresh rates listed above, your computer may not be able to upport them. Check with your computer manufacturer for supported displays.

How many computers can I connect to the dock at the same time?

The Belkin INC004 can only be connected to one computer at a time.

Can I use the Belkin INC004 without a power supply?

The Belkin INC004 can be used without an external power supply but with limited functionality. The Belkin INC004 will draw all power from your computers USB-C port. While using your dock this way you will lose the ability to charge devices from the USB-C ports and may not be able to use multiple displays at the same time.

NOTE: The USB-C port on the Belkin INC004 is for power input only and cannot be used for data syncing or charging a device when not using an external power supply.

Documents / Resources

Belkin INC004 Frequently Asked Questions TABLE OF CONTENTS PRODUCT INFORMATION	**belkin INC004 Connect USB-C 11-in-1 Multiport Dock** [pdf] User Manual INC004, Connect USB-C 11-in-1 Multiport Dock

References

- 🟢 **Belkin Official Support - Belkin DisplayLink Docks**
- 🟢 **Belkin Official Support - Getting to know the Belkin CONNECT™ USB-C 11-in-1 Multiport Dock, INC004**
- 🟢 **Belkin Official Support - Belkin INC004 Frequently Asked Questions**
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