



## Bbpos WISEPOSEPLUS Andriod-based smart device User Manual

[Home](#) » [bbpos](#) » Bbpos WISEPOSEPLUS Andriod-based smart device User Manual 

Bbpos WISEPOSEPLUS Andriod-based smart device User Manual

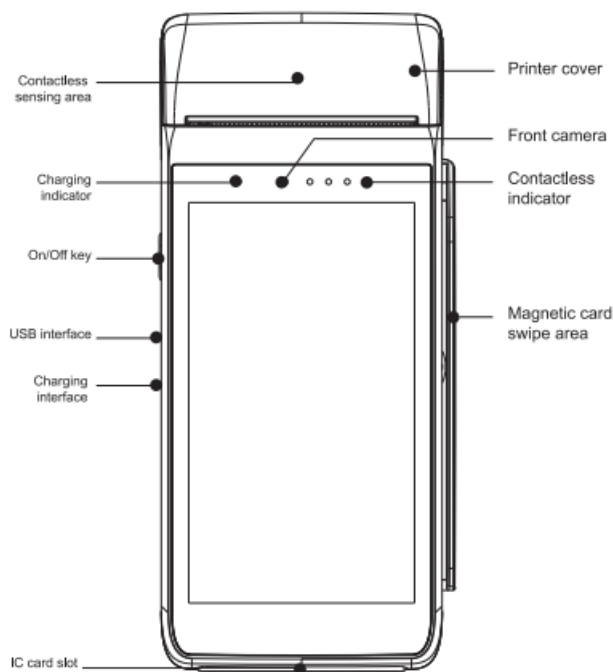


## Contents

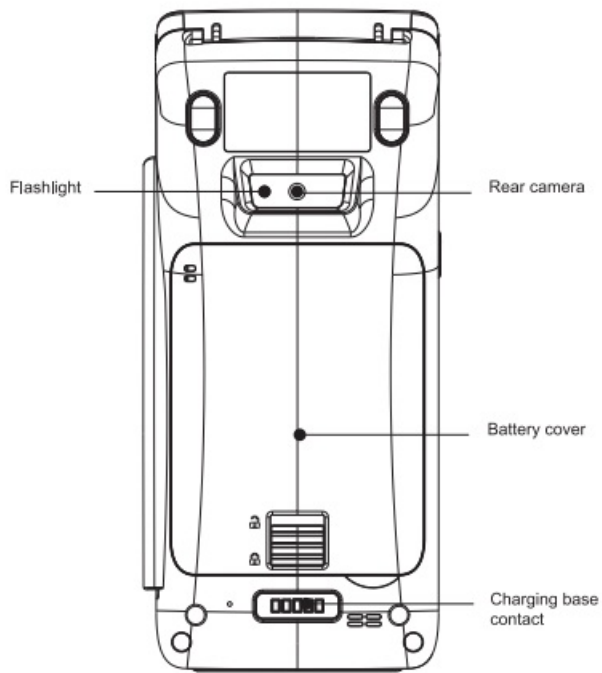
- [1 Product Overview](#)
- [2 Package Contents](#)
- [3 Quick Start Guide](#)
- [4 Change Paper Roll](#)
- [5 Charging Cradle](#)
- [6 Charge with Cradle](#)
- [7 Cautions & Important Notes](#)
- [8 Troubleshooting](#)
- [9 FCC Statement](#)
- [10 Documents / Resources](#)
  - [10.1 References](#)
- [11 Related Posts](#)

## Product Overview

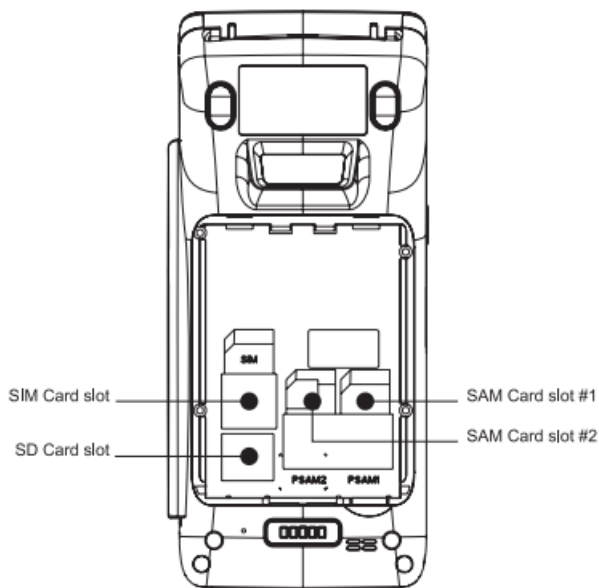
**Fig.1-front View**



**Fig.2- Rear View**



**Fig.3 – Rear View (without battery cover)**



**CAUTION:** Please don't point of damage the internal components when the back housing is opened. Any intentional damage may void the warranty and cause device malfunction.

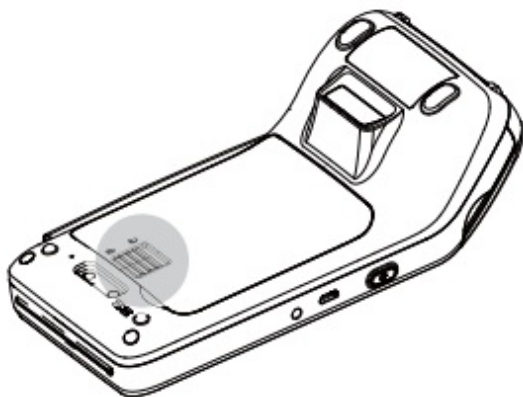
## Package Contents

- Device x1
- Quick start guide x 1
- USB to DC cable x1
- Paper Roll x1
- Rechargeable battery x1
- Charging Cradle(optional) x1

## Quick Start Guide

**IMPORTANT:** Push and slide the battery door button to open the battery door of **WisePOS” E+** to insert the rechargeable battery into the battery compartment. SIM card, SAM cards and SD card to card slots properly, then lock the cover again for battery charging via USB-DC cable before use.

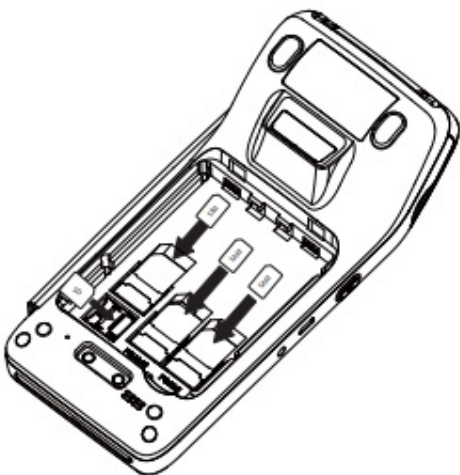
1. Push and Slide the battery door button



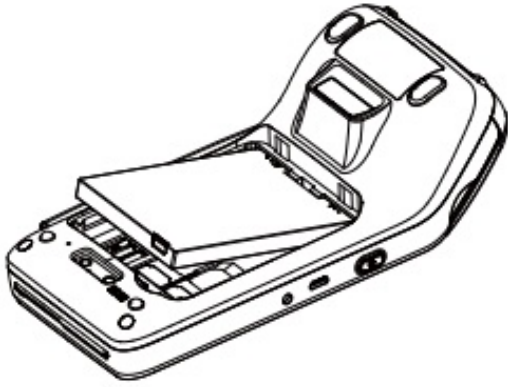
2. Open the battery door



3. Install SIM Card and SD card with your preference



4. Install Battery



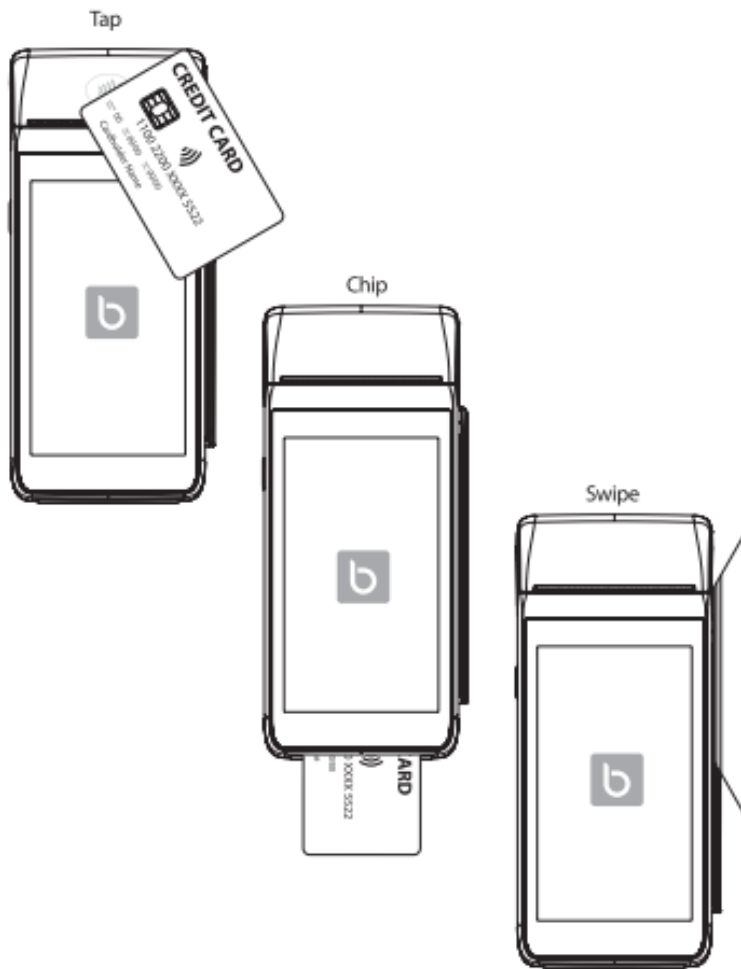
5. Put the battery door back and lock it



6. Turn on the device and configure network setting. Once finished the initial set up, tap on the BBPOS APP and follow in-APP instruction.



7. Start your business with BBPOS APP

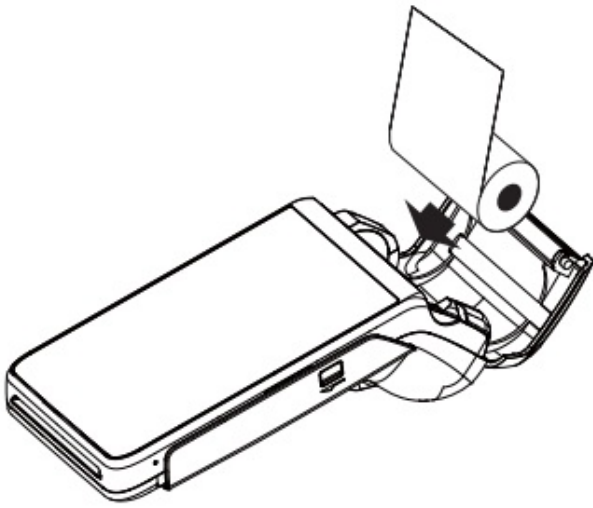


## Change Paper Roll

1. Open the Printer cover



2. Replace the paper roll and close the Printer cover 'Make sure the paper roll size is 57 x 040mm 'Make sure the paper roll direction is correct



## Charging Cradle

Fig5- Charging Cradle Top View

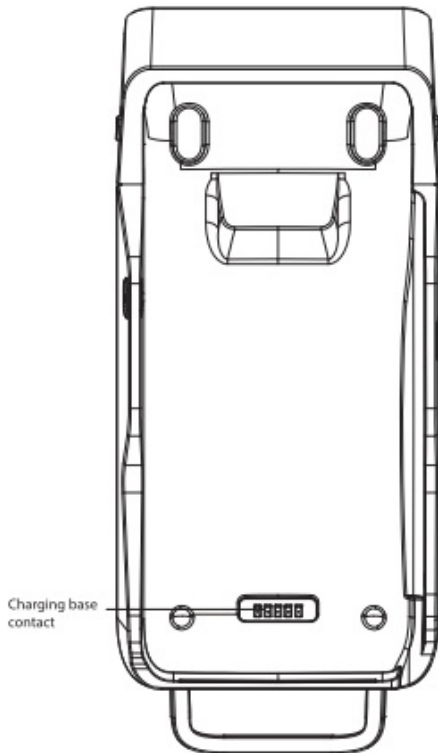
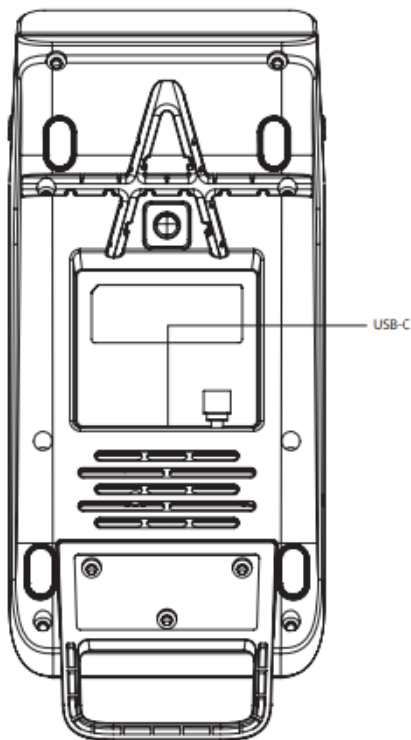
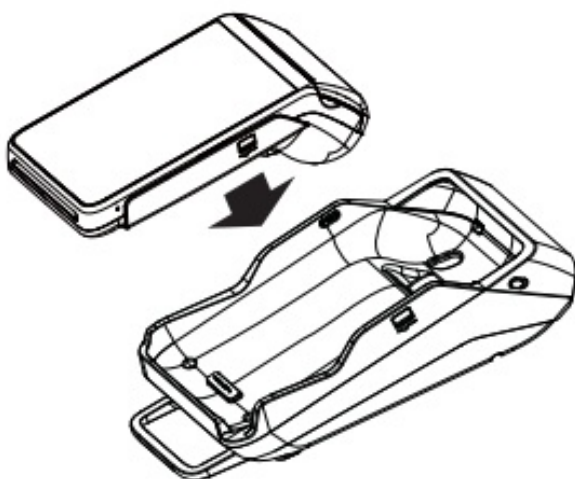


Fig 6-Charging Cradle Bottom View



## Charge with Cradle



## Cautions & Important Notes

- Please fully charge your Wise POS™ E+ before use.
- Please ensure magistrate /EMV chip of the card is facing the right direction when swiping or Inserting card.
- Don't drop, disassemble, tear, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign object into the device. Doing any of which will void the Warranty.
- Don't Immerse the device into water and place near washbasins or any wet locations. Don't spill any food or liquid on the device. Don't attempt to dry the device with external heat sources, such as microwave or hair dryer.
- Don't use any corrosive solvent or water to dean the device. Recommend using dry cloth to clean the surface only.
- Don't use any sharp tools to point the intimal components or connectors, doing which may lead to malfunction and void the Warranty



- Don't try to disassemble the device to repair. Please contact your dealer for repair and maintenance.
- Only suitable use for output DC 5V, 2000mA (max.) CE approval AC adaptor, other electrical rating of AC adaptor is prohibited.

## Troubleshooting

Problems		Recommendations
Device cannot read your card successfully		<ul style="list-style-type: none"> <li>• Please check if the device has power when operating and ensure devices are connected.</li> <li>• Please check if the application instructs to swipe or Insert card.</li> <li>• Please ensure there is no obstacle in the card slots.</li> <li>• Please check if the magstripe or chip of the card is facing the right direction when swiping or inserting card.</li> <li>• Please swipe or insert card with a more constant speed.</li> </ul>
Device cannot read your card successfully through NFC		<ul style="list-style-type: none"> <li>• Please check if your card supports NFC payment.</li> <li>• Please ensure that if your card is placed within 4 cm range on top of the NFC marking.</li> <li>• Please take out your NFC payment card from wallet or purse for payment to avoid any interference.</li> </ul>
Device has no response		<ul style="list-style-type: none"> <li>• Please check if the rechargeable battery, SIM cards and SAM cards are properly inserted.</li> <li>• Please check if the device is fully charged.</li> <li>• Please restart the device for retry.</li> </ul>
Device is Frozen		<ul style="list-style-type: none"> <li>• Please shut down the APP and restart the APP</li> <li>• Please hold the power button for 6 seconds to restart.</li> </ul>
Standby time is short		<ul style="list-style-type: none"> <li>• Please close unused connectivity (e.g. Bluetooth, GPS, Auto-rotate)</li> <li>• Please avoid to run too many APP in background</li> </ul>
Cannot find other Bluetooth device		<ul style="list-style-type: none"> <li>• Please check the Bluetooth function is turned on</li> <li>• Please make sure the distance between 2 devices is within 10 meter</li> </ul>

## FCC Statement

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

**ISED RSS Warning:**

This device complies with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

**RF Exposure Information (FCC SAR) :**

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \*Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output

The highest SAR value for the device as reported to the FCC when worn on the body, as described in this user guide, is 1.495W/kg (Body-worn measurements differ among devices, depending upon available enhancements and FCC requirements.) While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement. The FCC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this device is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on **FCC ID: 2AB7XWISEPOSEPLUS**

For body worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the device a minimum of mm from the body . Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory position the device a minimum of mm from your body when the device is switched on at its highest certified power level in all tested frequency bands.

For handheld operating condition, SAR meets with FCC limit 4.0W/kg.

**RF Exposure Information (IC SAR) :**

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by Innovation, Science and Economic Development Canada license-exempt RSS standard(s). The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the IC is 1.6 W/kg. \*Tests for SAR are conducted using standard operating positions accepted by the IC with the device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well

below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the device as reported to the IC when worn on the body, as described in this user guide, is 1.495W/kg (Body-worn measurements differ among devices, depending upon available enhancements and IC requirements.) While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement. The IC has granted an Equipment Authorization for this device with all reported SAR levels evaluated as in compliance with the IC RF exposure guidelines. SAR information on this device is the IC RF exposure guidelines. SAR information on this device is the **IC : 24228-WPOSEPLUS**.

For body worn operation, this device has been tested and meets the IC RF exposure guidelines for use with an accessory that contains no metal and the positions the device a minimum of 10 mm from the body . Use of other enhancements may not ensure compliance with IC RF exposure guidelines. If you do not use a body-worn accessory position the device a minimum of 10 mm from your body when the device is switched on at its highest certified power level in all tested frequency bands. For handheld operating condition, SAR meets with IC limit 4.0W/kg

**Caution**

Risk of explosion If battery is replaced by an incorrect type.  
Dispose of used batteries according to the instruction.

**Need Help?**

E: [sales/e/bbpos.com](mailto:sales/e/bbpos.com)  
T: +852 3158 2585

Room 1903-04, 19/F, Tower 2, Nina Tower, No. 8 Yeung Uk Road, Tsuen Wan, Hong Kong [www.bbpos.com](http://www.bbpos.com)



2019 B8POS Limited. All rights reserved. 8BPOS and Wise POS” are either trademark or registered trademarks of 138POS Limited. OS is the trademark of Agate Inc. Android.’ is a trademark of Goggle Inc. Windows’ is registered trademark of Microsoft Corporation in the United States and/or other countries. The Bluetooth• word mark and logos are registered trademark owned by Bluetooth 51G. Inc. and any use of such marks by BSPOS Limited is under license. Other trademarks and trade names are those of their respective OVRICI S. All details are subject to change without prior notice.



**Documents / Resources**

	<a href="#">Bbpos WISEPOSEPLUS Andriod-based smart device</a> [pdf] User Manual WISEPOSEPLUS Android-based smart device, Android-based smart device, smart device
--	--

**References**

- [FC FCC ID Search | Federal Communications Commission](#)

Manuals+.