



bbpos WisePad 3S mPOS Solution with EMV Chip and PIN User Guide

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Wiseman 3S mPOS Solution with EMV Chip and PIN User Guide



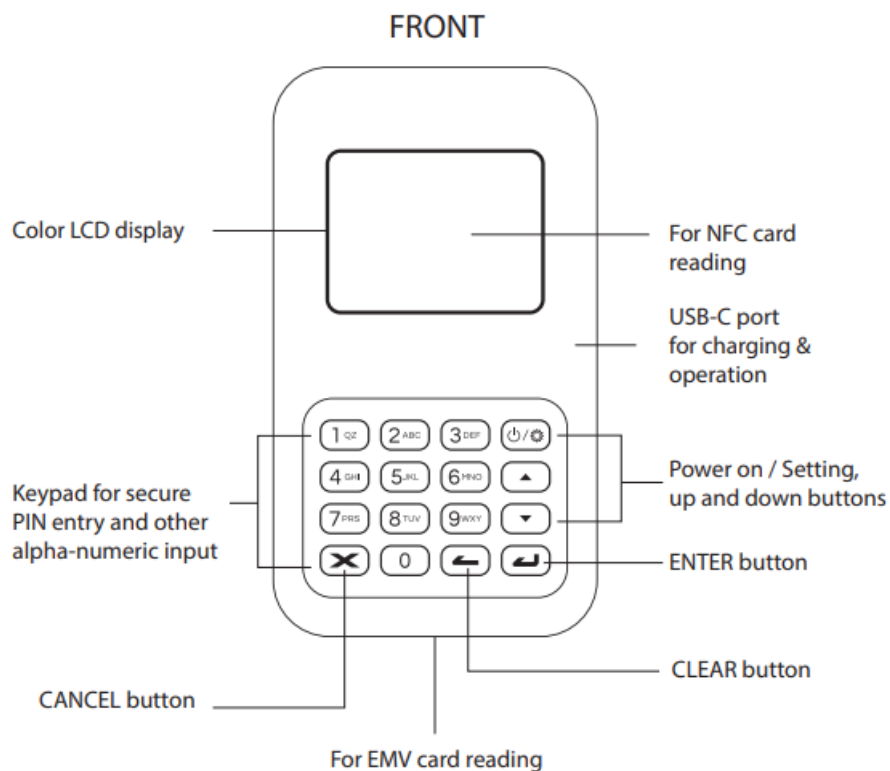
WisePad™ 3S
mPOS Solution with EMV Chip & PIN as well as NFC functionality

Supported Operating System: iOS, Android

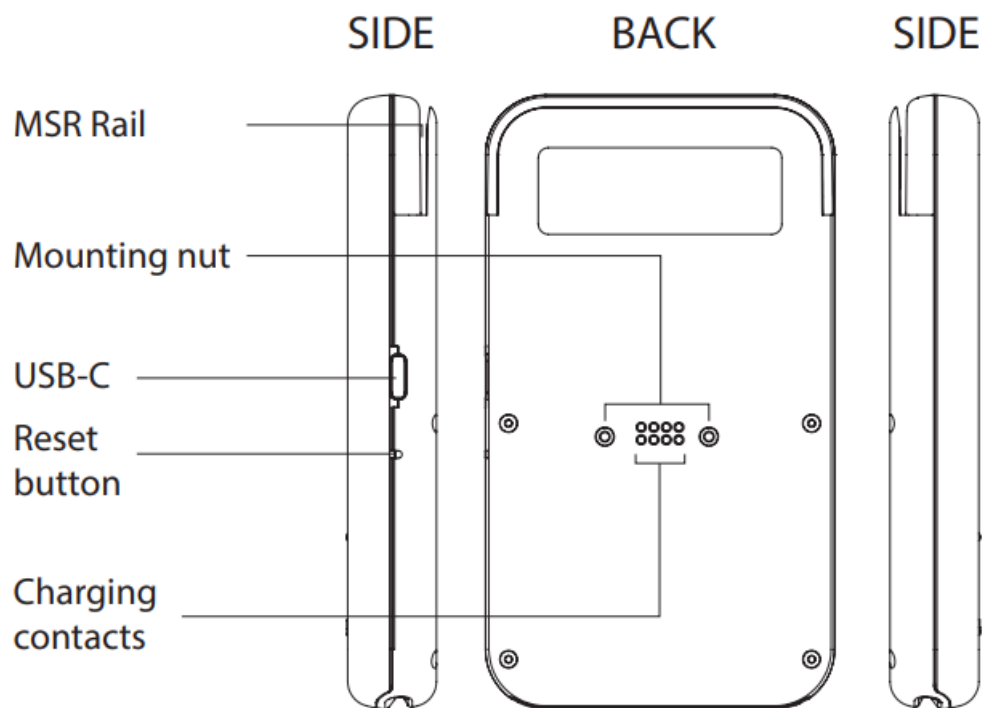
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Index & Accessories (Fig.1)



Index & Accessories (Fig.1)



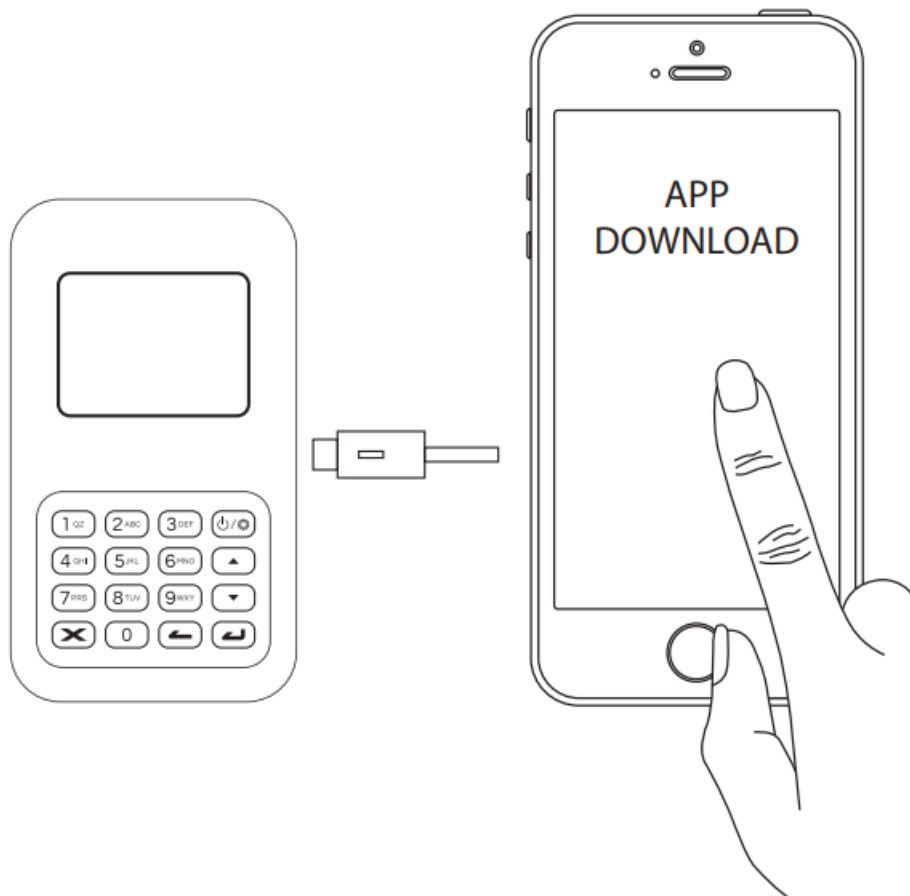
Package Contents

Device..... x 1
USB-C cable..... x 1
Quick start guidex 1

Quick Start Procedures

STEP 1

Connect the USB-C charging cable to charge the device as shown to the right.
Play Store.

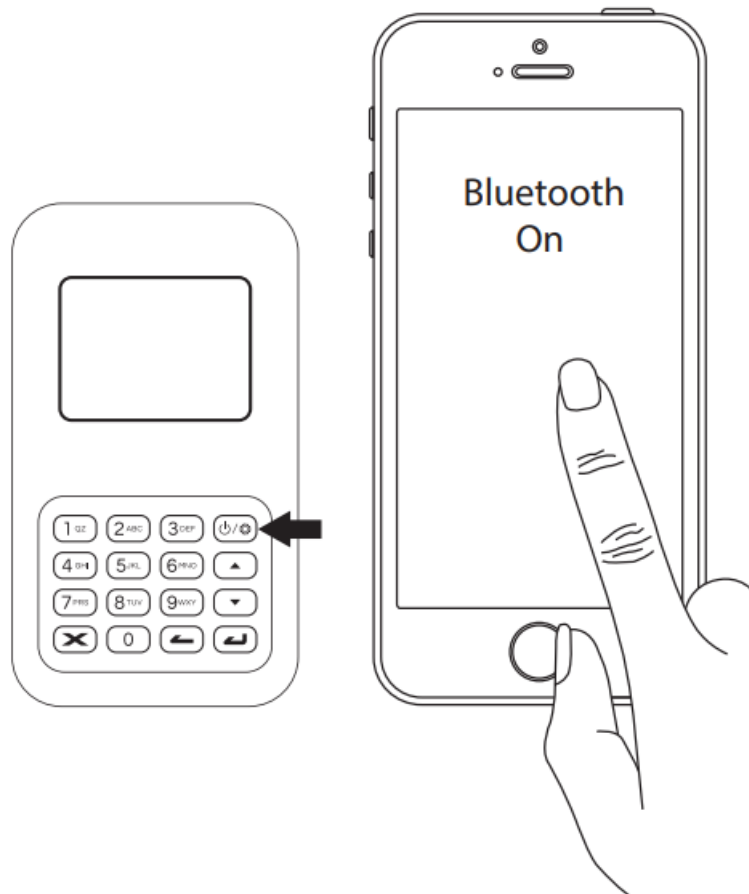


** WisePadTM 3S is powered by an internal Lithium Polymer rechargeable battery pack that cannot be removed or replaced. Before first use, charging is required for approximately two to three hours. To prevent potential electrical damage to the WisePadTM 3S, please be recommended to use the USB-C cable provided with the packaging only.**

STEP 2

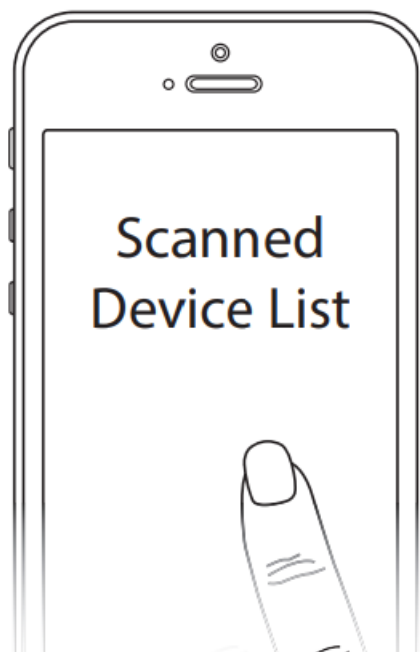
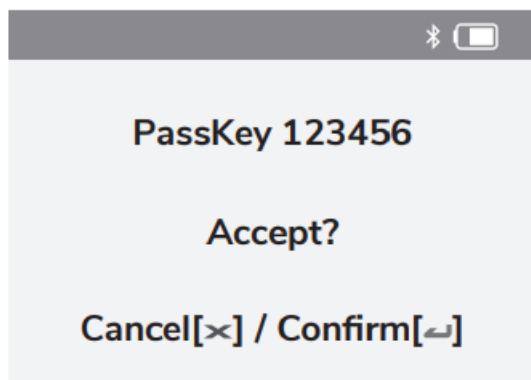
Turn on the device pairing function of your smartphone/tablet. Then, press " " to turn on the WisePadTM 3S.

** Please ensure that the Bluetooth® function of your smartphone/tablet is ON before device pairing.



STEP 3

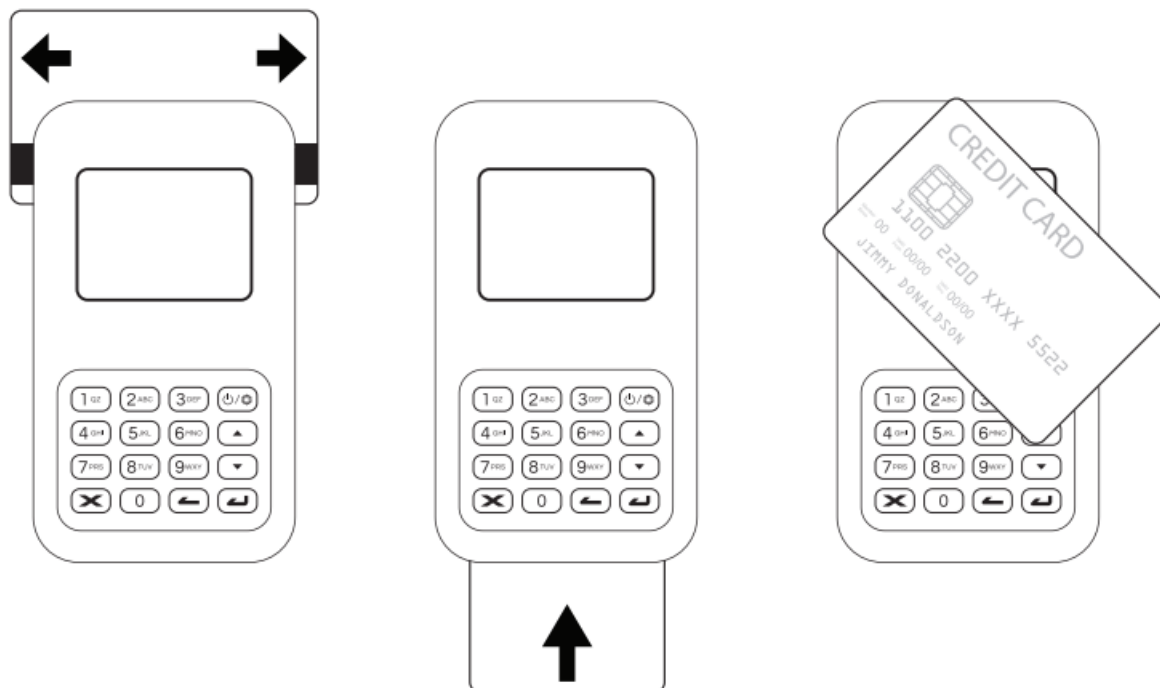
Select WisePad™ 3S in the Scanned Device List on your smartphone/tablet. Then, pair with WisePad™ 3S with Pairing PIN. And now your WisePad™ 3S is connected.



STEP 4:

You can follow your application instruction to start the transaction process, then swipe, insert or tap the card to complete the transaction.

** If you pay via swiping a card or inserting an EMV IC card, please ensure that the magstripe or EMV chip of the card is facing the right direction. If you pay using an NFC card, please ensure you tap the NFC payment card within a 4cm range on top of the screen.



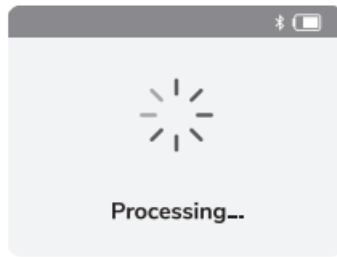
On-Screen Transaction Status

Ready to read



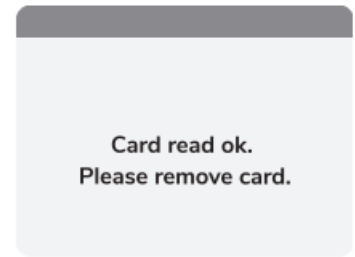
Ready for tapping/
inserting /swiping card

Reading card



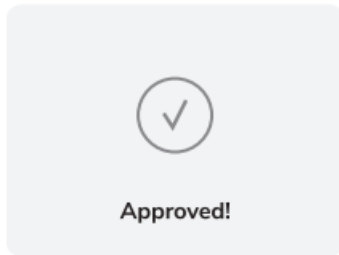
Reading card information

Completed card reading



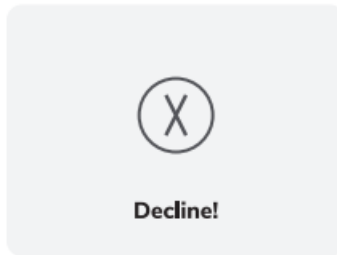
Card reading process
completed

Approved transaction



Transaction completed

Declined transaction



Error, please retry

Product Specifications

Display	2.4" (320 x 240) Backlit color display
Features & Functions	<ul style="list-style-type: none"> •EMV/PBOC Chip card reader (ISO 7816 Compliant Class A, B, C card) •NFC Reader (EMV contactless, ISO 14443A/B) •Triple track magnetic stripe card reader •Secure PIN pad
Status Indicator	On-Screen indicator
Communication Interface	mPOS model – Bluetooth® BLE 4.2, USB-C Docking contact
Power & Battery Charging	Li-polymer battery, 3.7V, 800mAh Via USB-C or Docking contact (Charging cradle optional)
Supported OS	Android 4.2 or above, iOS 6.0 or above, Windows 8 or above
Operating Temperature	0°C – 45°C (32°F – 113°F)
Operating Humidity	Maximum 95%
Storage Temperature	-20°C – 55°C (-4°F – 131°F)
Storage Humidity	Maximum 95%
Dimensions	69.7 x 121.7 x 17.7 mm / 2.74 x 4.79 x 0.7 inch (approx.)
Weight	145 g / 5.11 oz (approx.)

Troubleshooting

Problems	Recommendations
The device cannot be paired	<ul style="list-style-type: none"> · Please press & hold the power on/off button to restart your device. · Please check to see if you can find the WisePad 3's "Serial Number" (shown on the back of the device) in the "Scanned Device List" of your smartphone or tablet.
Display turned off automatically	<ul style="list-style-type: none"> · The display may turn off after entering the "SLEEP MODE" to save power. Please press and hold the power on/off button to restart it. · The device battery may have discharged, please use the USB cable to recharge it and then retry.
The device has lost connection with your smartphone or tablet	<ul style="list-style-type: none"> · Please press and hold the power on/off button to turn on the device again. The device will automatically connect with your smartphone or tablet again. · The device may be at lower battery level, please use the USB cable to recharge it and then retry. · Please ensure that the device and the smartphone / tablet are within the Bluetooth reception range.
The device cannot read your card successfully through the NFC reading	<ul style="list-style-type: none"> · Please check that your card supports NFC payment. · Please ensure if your card is placed within 4cm range on top of the NFC marking.
The device cannot read your card successfully through the NFC reading	<ul style="list-style-type: none"> · Please check if your card supports NFC payment. · Please ensure that your card is placed within 4cm of the NFC symbol on the display. · Please take your NFC payment card from your wallet or purse for payment to avoid any interference.
Device Tampered	<p>WisePadTM 3S has several tamper detection mechanism. When a device is tampered (self protected), all secret/sensitive information stored inside the device is erased and the device cannot be used.</p> <ul style="list-style-type: none"> · A tampered message will be displayed on device's screen. · Please contact the service provider if the device is tampered.

Problems Device cannot read your card successfully	<ul style="list-style-type: none"> · Please check to see if the WisePad 3S has power and make sure that it is connected to your phone/tablet · Please make sure that there is no obstacle in the card slots. · Please make sure that the chip of the card is facing the right direction when inserting card. · Please ensure your phone/tablet is a supported model for this device's operation. · Please insert card with a more constant speed.
The device has no response	<ul style="list-style-type: none"> · Please use a paper clip to press the reset button near USB-C connector for reboot.

CAUTION & IMPORTANT NOTES

- Be sure to turn on the Bluetooth® function of your smartphone or tablet before use.
- Please fully charge your WisePadTM 3S before use

- Please ensure the EMV chip of the card is facing the right direction when inserting card.
- Don't drop, disassemble, tear, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into the device. Any of these actions will void the Warranty.
- Don't immerse the device into water and place it near any wet locations. Don't spill any food or liquid onto the device. Don't attempt to dry the device with external heat sources such as a microwave or hair dryer.
- Don't use any corrosive solvent or water to clean the device. It is recommended that you use a dry cloth to clean the surface only.
- Don't insert any sharp tools to into the internal components or connectors. Any of these actions may lead to malfunction and will void the Warranty.
- Don't try to disassemble the device to repair it. Please contact your dealer for repair and maintenance.

FCC Caution Statement

FCC Supplier's Declaration of Conformity

BBPOS / Wisepad 3S (WPS32)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

California Proposition 65 Warning

Warning: This product can expose you to chemicals, which are known to State of California to cause cancer. For more information go need Help?

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Complies with IMDA Standards DA107248

Conforme aux normes IMDA DA107248

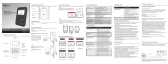
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Documents / Resources

	bbpos WisePad 3S mPOS Solution with EMV Chip and PIN [pdf] User Guide WPC3V1, 2AB7X-WPC3V1, 2AB7XWPC3V1, WisePad 3S mPOS Solution with EMV Chip and PIN, WisePad 3S, mPOS Solution with EMV Chip and PIN
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References

-  [BBPOS – Business Beyond Point of Sale](#)