



bbpos WiseCube Advance mPOS Design Integrating EMV and NFC Card Reading Functions User Manual

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WiseCube
Advanced mPOS Design Integrating
EMV and NFC Card Reading Functions

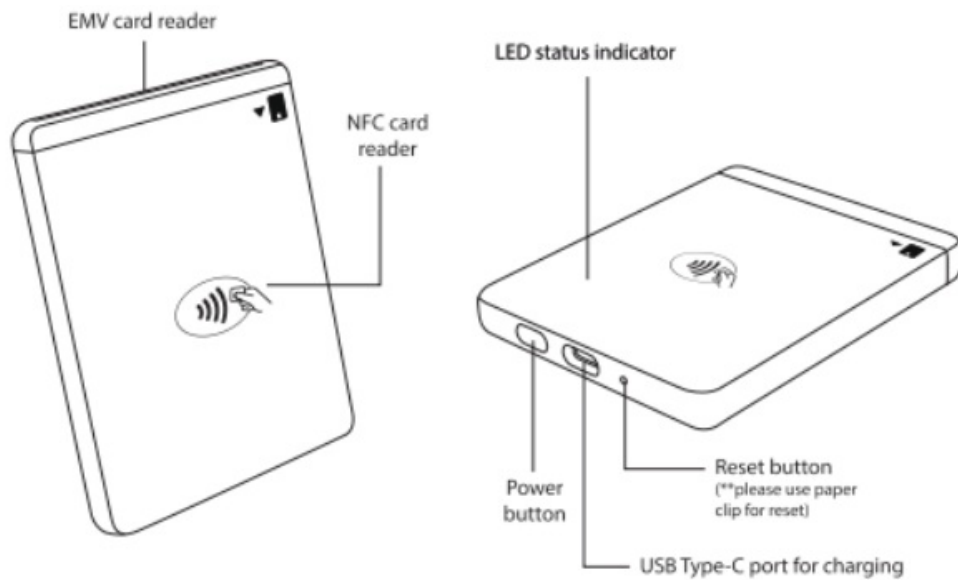


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WiseCube Advance mPOS Design Integrating EMV and NFC Card Reading Functions

Index & Accessories (Fig.1)



Package Contents

Device X1

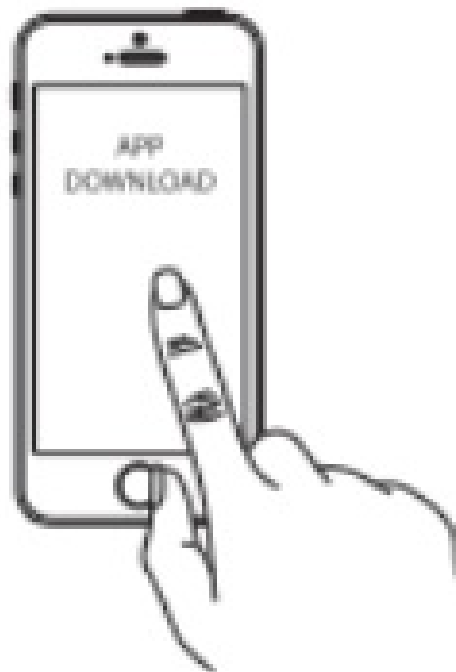
Application Download & Installation

This device can support iOS and Android

1. Please download the official application from app stores before operation.
2. Please follow app instructions to register and login for proper operation.
3. For any questions, please contact the official application developer or solution provider.

Quick Start Procedures

Connect the USB Type-C charging cable to charge the device as shown to the right.



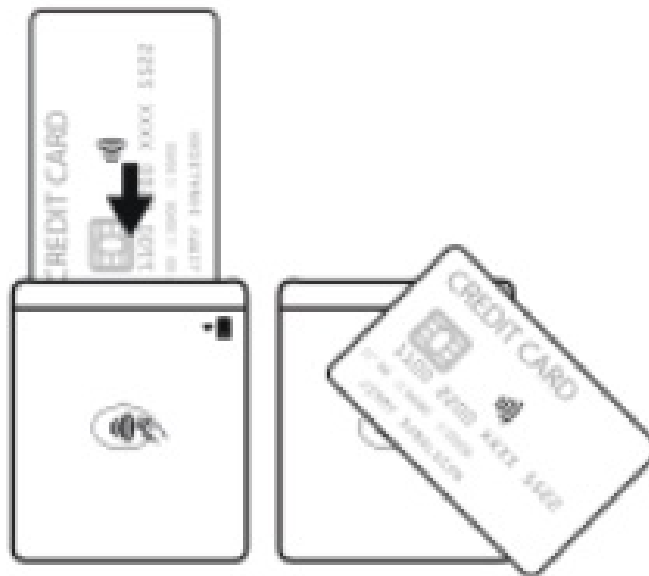
Download the official application from App Store or Google Play Store.

WiseCube is powered by an metalithium Polymer rechargeable battery pack that cannot be removed or replaced. Before first use, charging is required for approximately 10 to 30 hours to prevent potential electrical damage to the WiseCube, it is recommended to use the USB Type-C cable provided with the packaging.

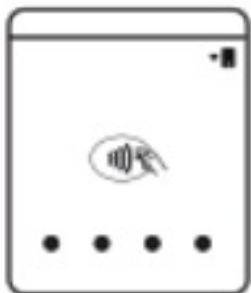



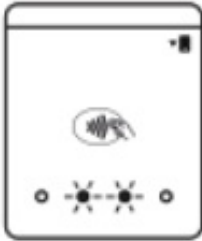
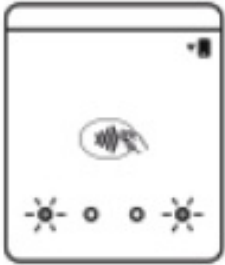
Now, you can follow the application instructions to start the transaction process, then insert or tap card to complete the transaction.

= If you are paying using an EMV card, please ensure that the BNV chip of the card is facing the right direction. If you are paying using an NFC card, please ensure you tap the NEC payment card or your device with your NEC wallet within the range of the NFC marking.

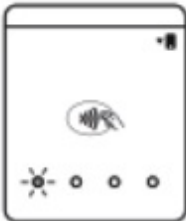


LED Status Indicators

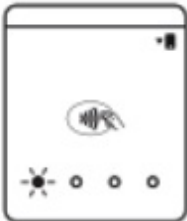
Power On	Power off
 <p>Show battery level for <u>4 seconds</u></p>	 <p>No action needed to power off **Device will be power off completely after 3 hours timeout</p>

Update	Tamper
<div><p>FLASHING second and third light alternatively</p></div>	<div><p>FLASHING first and last red light</p></div>

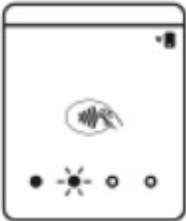
Battery Charging Status



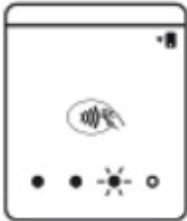
0-10%
FLASHING first red light



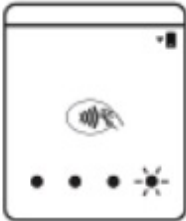
11-25%
FLASHING first light



26-50%
FLASHING second light



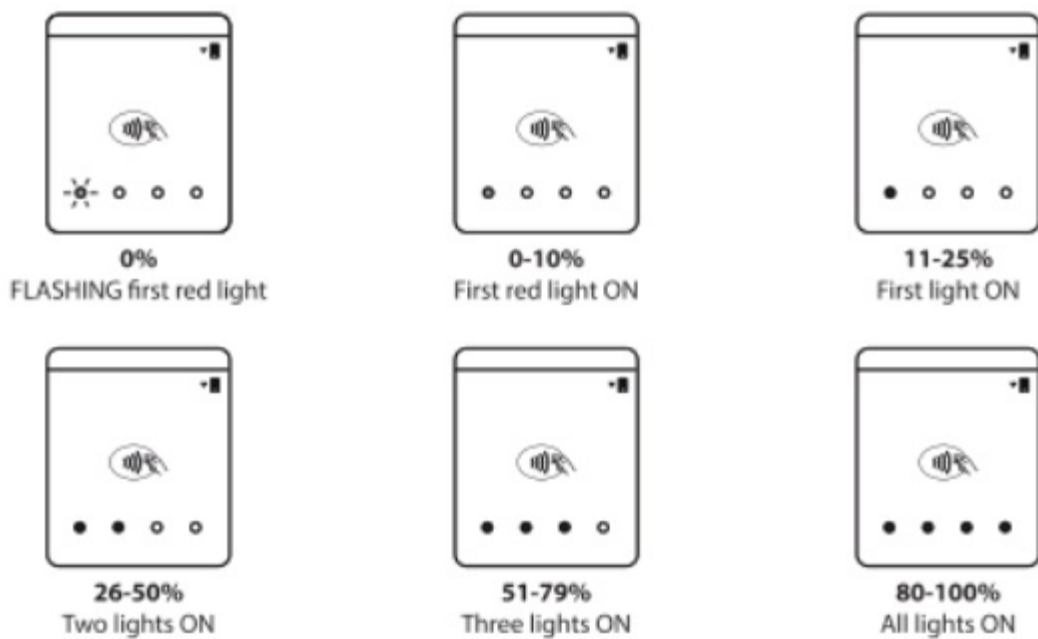
51-79%
FLASHING third light



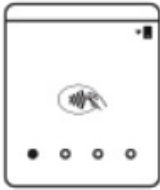


80-100%
FLASHING last light

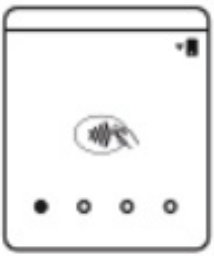


Battery Level


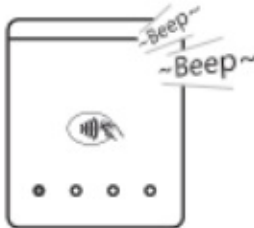
When power on it is shown as below in first four second



LED Status Indicators

NFC Operation		
Ready for Transaction	Reading Card Information	Card Raising Process Successfully Completed
 <p>First light ON</p>	 <p>Lights COME ON in consecutive order</p>	 <p>All lights ON with "BEEP" sound</p>

EMV Operation		
Ready for Transaction	When Card is Inserted	Card Removal Detection
 <p>First light ON</p>	 <p>Lights COME ON in consecutive order</p>	 <p>Leave all lights ON until card is removed</p>

Transaction Result	
Transaction Approved	Transaction Failed/Error
	

Cautions & Important Notes

- Ensure the device is fully charged before use.
- Please ensure the EMV chip on the card is facing the right direction when inserting card.
- The NEC card or mobile wallet should be tapped within 4 cm range on top of the reader mark.
- Don't drop, disassemble, tear, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint or insert foreign object into the device. Doing any of which will damage the device and void the Warranty.
- Don't immerse the device into water and place near washbasins or any wet locations. Don't spill food or liquid on the devices. Don't attempt to cry the device with external heat sources, such as microwave or hair dryer. Don't use any corrosive solvent or water to clean the device. We recommend using dry cloth to clean the surface only.
- Don't use any sharp tools to probe the internal components, connectors or contacts, doing which may lead to device malfunction and void the Warranty simultaneously.
- Risk of fire or explosion if the battery is replaced by an incorrect type.

Troubleshooting

Problems	Recommendation
Device cannot read your card successfully	<ul style="list-style-type: none"> • Please press the power on button to turn on the device again. The device will automatically connect with your smart phone or tablet. • The device may be at lower battery level, please use the USB cable to recharge it, then retry inserting card. • Please check if the device has power when operating and ensure devices are connected. • Please follow the application instruction to insert or tap card. • Please ensure that there is no obstacle in the card slots. • Please check if the chip of the card is facing the right direction when inserting card. • Please ensure that your phone/tablet is a supported model for this device's operation. • Please insert card with a more constant speed. • Please check if your card supports NFC payment. • Please ensure if your card is placed within 4 cm range on top of the NFC marking. • Please take out your NFC payment card from wallet or purse for payment to avoid any interference.
Device has no response	<ul style="list-style-type: none"> • Please use a paper clip to press the reset button at the bottom for reboot.

Product Specifications

Functions	•EMV chip card reader (ISO 7816 compliant class A, 8, C card: •NIC Card Reader (EMV contactless, ISO 14443A16) •Over-the-air firmware update •Over-the-air key update
Communication Interface	USB 2.0
Power & Battery	Lithium polymer rechargeable battery 520mAh, 3.7V
Charging	Via USB Type-C
Key Management	DUKPT, MK/SK
Encryption Algorithm	TDES, AES
Support Operating System	Android 4.2 or above, CS itPhone 6s or above. iPad Air 2 above, iPad Mini S or above, iPad Pro except 2016 version)
Product Size	82.5 x 69.0 x 10.5mm (approx.)
Product Weight	759 (approx.)
Operating Temperature	0°C – 45°C (32°F – 113°F)
Operating Humidity	Max 95%
Storage Temperature	•20T – 55°C (•°F – 131°F)
Storage Humidity	Max 95%

Warranty

- Any damage or defects caused by failure to follow the instructions which relate to this device or as the result of an accident, abuse, misuse, misapplication, product modification, improper voltage or current, castoff God, shipping damages or loss, or damage caused by service performed by anyone other than our company are expressly excluded from the warranty stated below.
- We are not under any obligation to support the device for all operating environments, including but not limited to, interoperability with all current and/or future versions of software or hardware.
- Please contact the dealer for any warranty or customer support services, Any repair of the device by yourself will void the Warranty.

ISED Statement

"This device contains licence-exempt transmitter(s) receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). 'Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device. L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicable aux appareils radio exempts de licence. L'exploitation est soumise aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

FCC Caution Statements

FCC Supplier's Declaration of Conformity:

BBPOS / WiseCube (CHBG7)

"This device complies with Part 15 of the FCC Rules, Operations subject to the following two.

conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

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Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

"This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Rearrange or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

"This transmitter must not be co-located or operating in conjunction with any other antenna transmitter.

Need Help?

E: sales@bbpos.com

T: 48523158 2585




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Documents / Resources

	<p>bbpos WiseCube Advance mPOS Design Integrating EMV and NFC Card Reading Functions [pdf] User Manual</p> <p>CHB67, 2AB7X-CHB67, 2AB7XCHB67, WiseCube, WiseCube Advance mPOS Design Integrating EMV and NFC Card Reading Functions, Advance mPOS Design Integrating EMV and NFC Card Reading Functions, Design Integrating EMV and NFC Card Reading Functions, EMV and NFC Card Reading Functions, Card Reading Functions, Reading Functions</p>
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References

-  [BBPOS – Business Beyond Point of Sale](#)