

 **BALBOA**
Balboa 59304
WiFi Interface
Module



Balboa 59304 WiFi Interface Module User Guide

[Home](#) » [BALBOA](#) » Balboa 59304 WiFi Interface Module User Guide 

Contents

- [1 Balboa 59304 WiFi Interface Module](#)
- [2 Product Usage Instructions](#)
- [3 WELCOME TO CONTROLMYSPATM Overview](#)
- [4 GATEWAY ULTRA Hardware Connections](#)
- [5 ControlMySpa™ App for the smart device](#)
- [6 CMS™ Code Overview](#)
- [7 Setup Spa Owner User Account](#)
- [8 Control MySpa™ Spa Owner Account Password](#)
- [9 ControlMySpa™ Website Overview SPA OWNER](#)
- [10 The Information Menu](#)
- [11 Documents / Resources](#)
 - [11.1 References](#)
- [12 Related Posts](#)



Balboa 59304 WiFi Interface Module



Specifications

- ControlMySpa™ system for real-time access to your spa
- CMSTM GATEWAY ULTRA Modules for connectivity
- Compatible with iOS (Apple) and Android devices

Product Usage Instructions

Setting Up the ControlMySpa™ App

To set up the ControlMySpa™ app, follow these steps

1. Search the Apple iOS App Store for controlmyspa or use this link.
2. For Android devices, search Google Play App Store for controlmyspa or use this link.

GATEWAY ULTRA Hardware Connections

Connect the GATEWAY ULTRA hardware in your home by following these steps

1. Plug the supplied ethernet cable into the home router.
2. Connect the other end of the ethernet cable to the GATEWAY ULTRA module.
3. Plug the supplied power cord into the GATEWAY ULTRA module.
4. Connect the other end of the power cord into a wall power outlet.

LED Light Chart

- Red – Solid: The GATEWAY ULTRA and spa are not connected.
- Red – Blinking: GATEWAY ULTRA modules are connected but no connection to the spa controller.
- Blue – Blinking: Remote software update in progress. Do not unplug power.
- Green – Blinking: CMSTM GATEWAY ULTRA spa and home modules RF is connected but no internet connection.
- Green – Solid: Spa successfully connected to the internet with no errors.

FAQ

- **What is the ControlMySpa™ system for?**
 - The ControlMySpa™ system provides real-time access to your spa for both spa professionals and customers. It offers peace of mind, new app features, event scheduling, and smart heating capabilities.
- **How do I obtain the CMSTM code?**
 - The CMSTM code is obtained from your Dealer. It consists of a unique 3-letter code for the spa manufacturer or OEM and a unique 5-number code for the spa dealer or distributor.

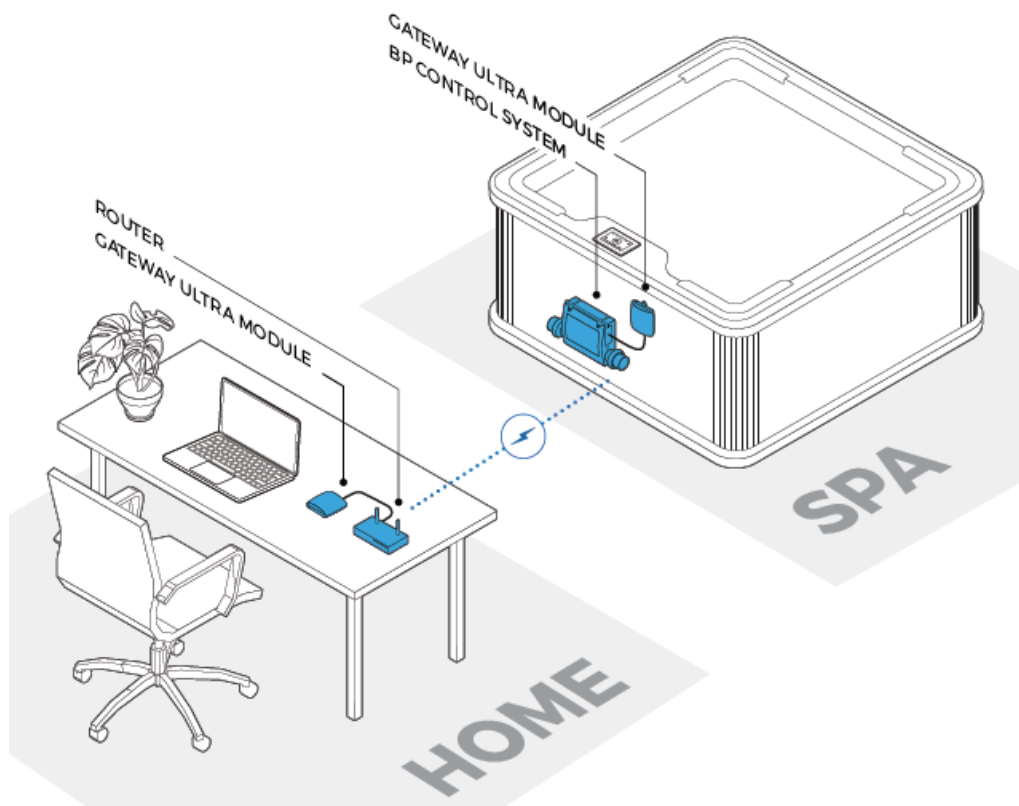
ControlMySpa™

Spa Owner User Guide

www.balboawater.com/controlmyspa

ControlMySpa™ was built to provide the Spa Professionals with real-time access to the tub so you will think you are actually standing next to it. And, for your Customer, peace of mind, new app features, the ability to schedule events and equip smart heating so your spa is ready to go when you are.

WELCOME TO CONTROLMYSPATM Overview



ControlMySpa™

CMS™ SYSTEM CONSISTS OF

The ControlMySpa™ system consists of

- ControlMySpa™ GATEWAY ULTRA installed on a spa/Hot Tub
- iOS (Apple) ControlMySpa™ mobile app or Android ControlMySpa™ mobile app
- ControlMySpa™ website with log-in and access to spas



WEBSITE

ControlMySpa™ website with
Login and access to spas

CMST™ GATEWAY ULTRA Modules



Home Module



Spa Module

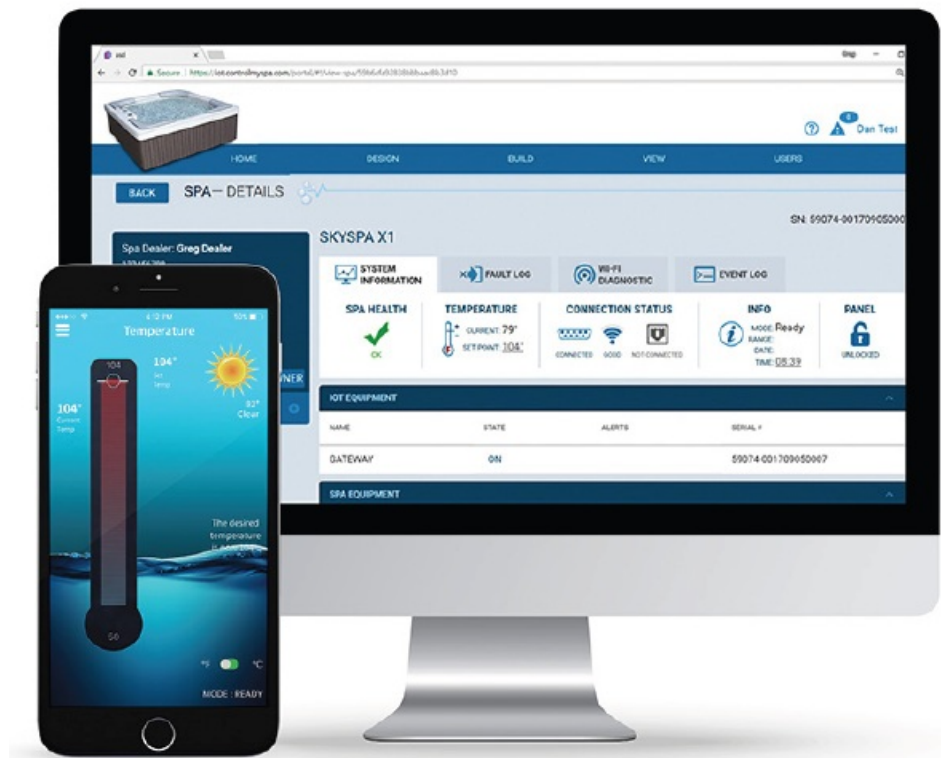
SMARTPHONE | TABLET



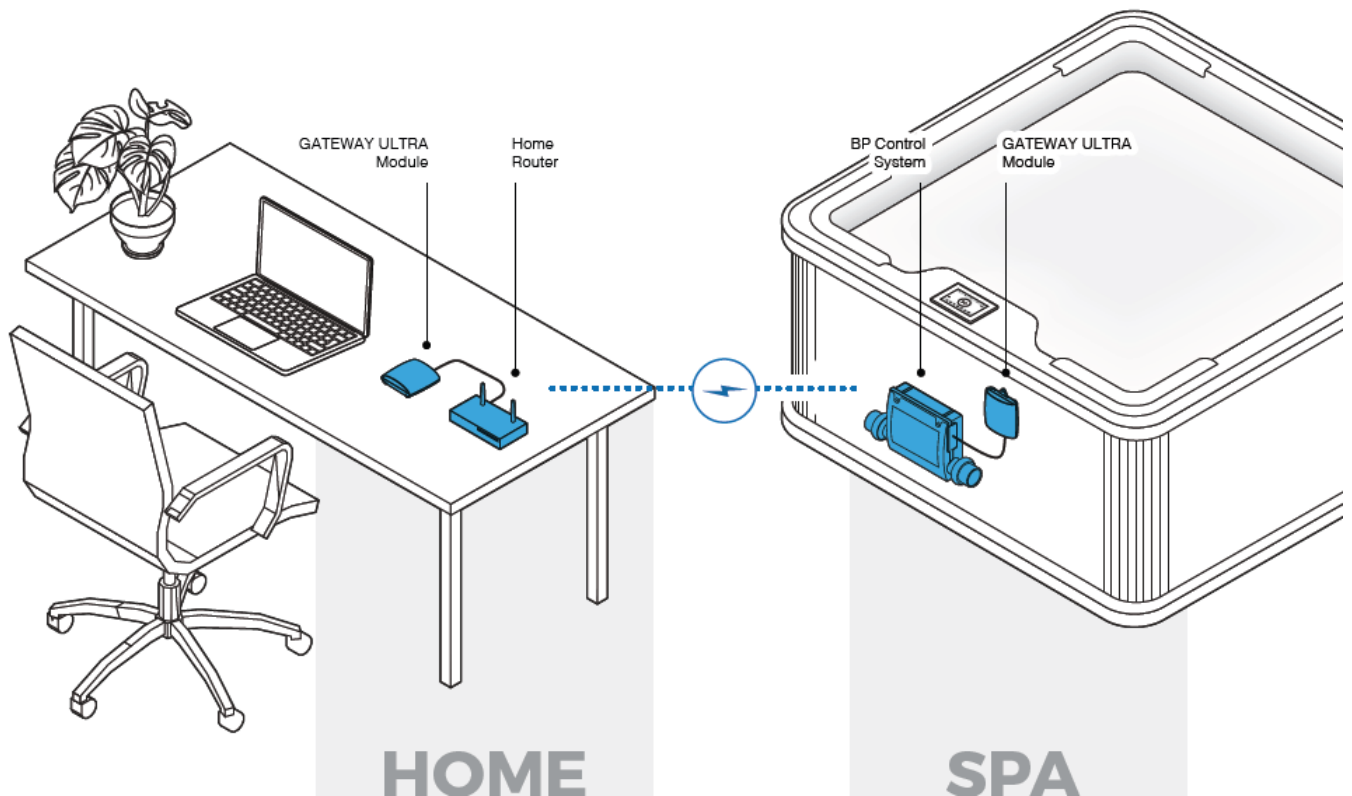
iOS (Apple) ControlMySpa™
mobile app and/or Android
ControlMySpa™ Mobile app

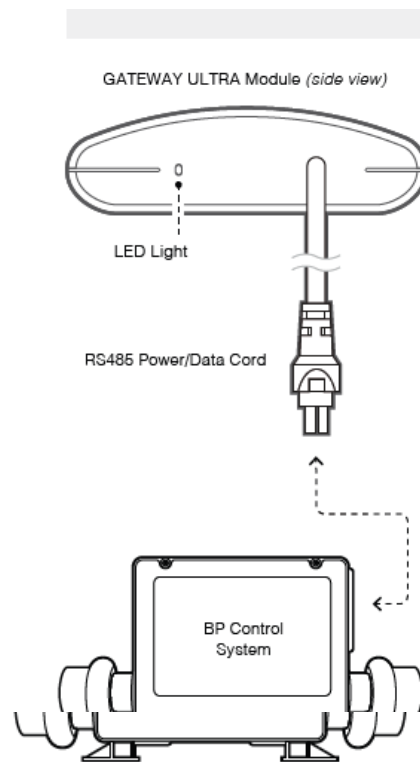
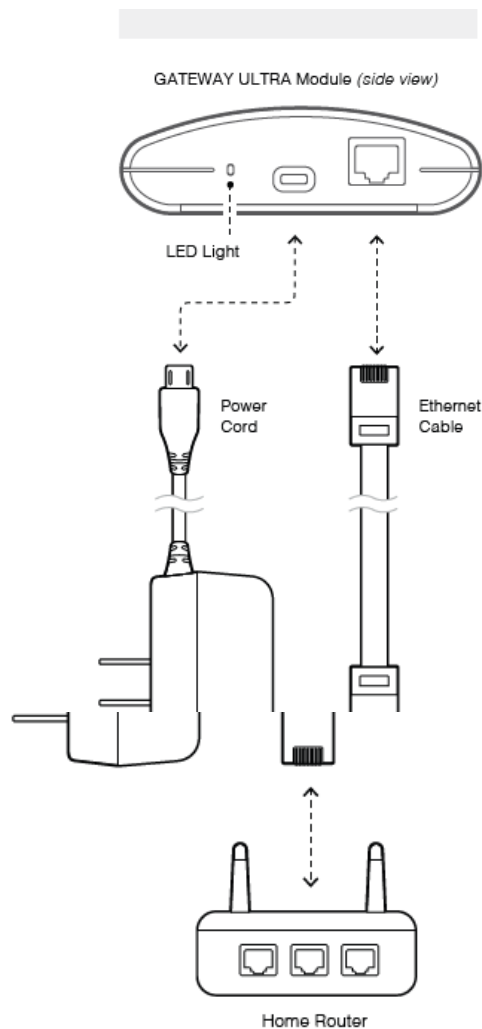
The ControlMySpa™ Logins

- The iOS or Android ControlMySpa™ apps can only be accessed with an owner log-in
- The ControlMySpa™ website can be accessed with an owner log-in.



GATEWAY ULTRA Hardware Connections





Connect GATEWAY ULTRA hardware in your home

• Step 1

Plug the supplied ethernet cable into the home router (A).

• Step 2

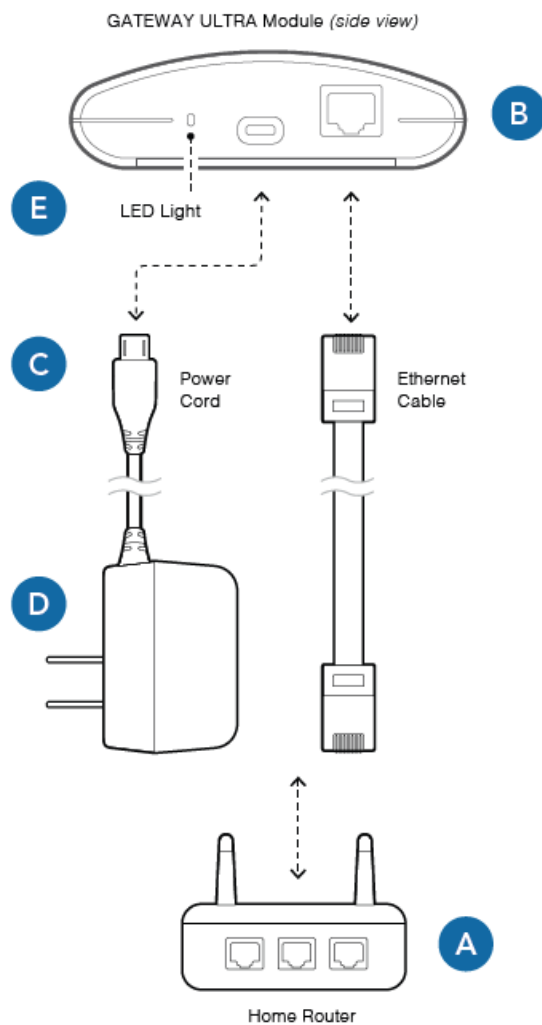
Plug the other end of the ethernet cable into the GATEWAY ULTRA module (B).

• Step 3

Plug the supplied power cord into the GATEWAY ULTRA module (C).






• Step 4

Plug the other end of the supplied power cord into wall power (D).



LED Light Chart (E)

This chart applies to the home and spa GATEWAY ULTRA modules.

-  **Red – Solid:** The GATEWAY ULTRA and the spa are not connected.
-  **Red – Blinking:** Home and spa GATEWAY ULTRA modules are connected, but no connection to the spa controller.
-  **Blue – Blinking:** Remote software update is underway. Do not unplug power.
-  **Green – Blinking:** CMS™ GATEWAY ULTRA spa and home modules RF is connected, but no connection to internet.
-  **Green – Solid:** Spa successfully connected to internet. No errors.

ControlMySpa™ App for the smart device

FOR IPHONE® OR IPAD® (IOS/APPLE)

Search the Apple iOS App Store for “controlmyspa” Or Use this link: <https://goo.gl/j31t1V>



FOR ANDROID® PHONES/TABLETS

Search Google Play App Store for “controlmyspa” Or Use this link: <https://goo.gl/CG4Yci>



CMS™ Code Overview

WHAT IS A CMS™ CODE?

- CMS™ Code is an 8 digit letter/number combination that all Spa owners must have to use spas equipped with the ControlMySpa™ system A. The CMS™ code is obtained from your Dealer.
- Spa owners will need this CMS™ code to setup and connect their spas in the ControlMySpa™ database.
- The CMS™ code connects your spa to your OEM and Dealer for service and support

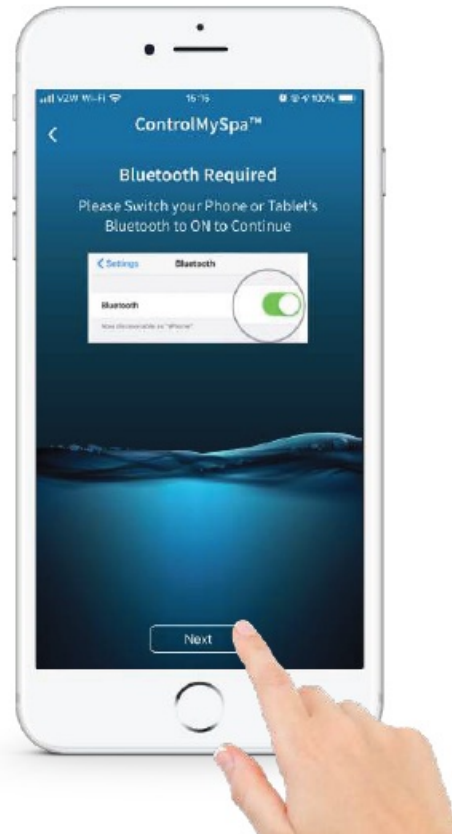
EXAMPLE CMS™ Code: ABC-12345

ABC = 3 letter code unique to each spa Manufacturer or OEM

12345 = 5 number code unique to each spa Dealer or Distributor

Setup Spa Owner User Account

1. Open the app on your smart device
Press "SETUP" on the app.
2. Press "Next"
Confirm Bluetooth is ON in the iOS Settings.



3. Press "Next"
Stand near your spa (within 10 feet/3 meters) and ensure the spa power is ON by pressing the topside panel. If the spa is powered ON, press "Next".
4. Detect Bluetooth



5. Press “Yes”

The serial number in the app should match the serial number on the back of the spa module.

6. Press “Next”

The CMS code is provided by your Dealer. Press “Next”.

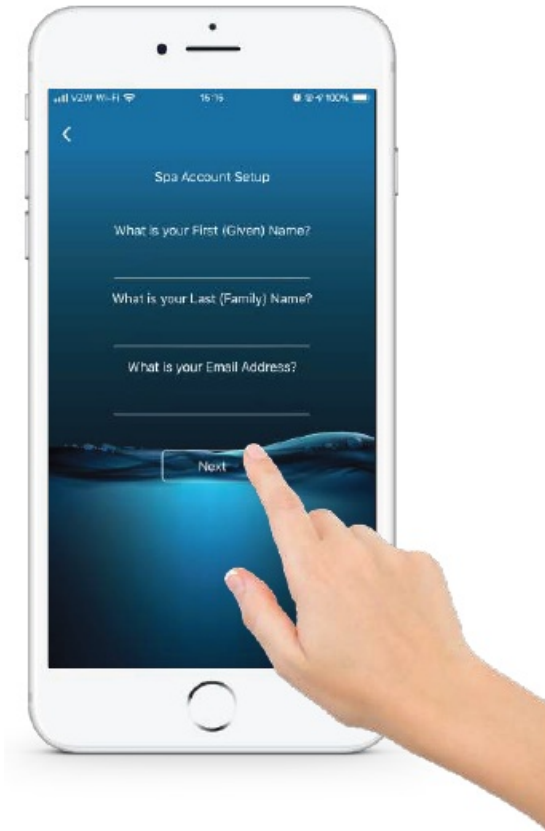


7. Press “Next”

Input information and press “Next”.

8. Press "Next"

Input information and press "Next".

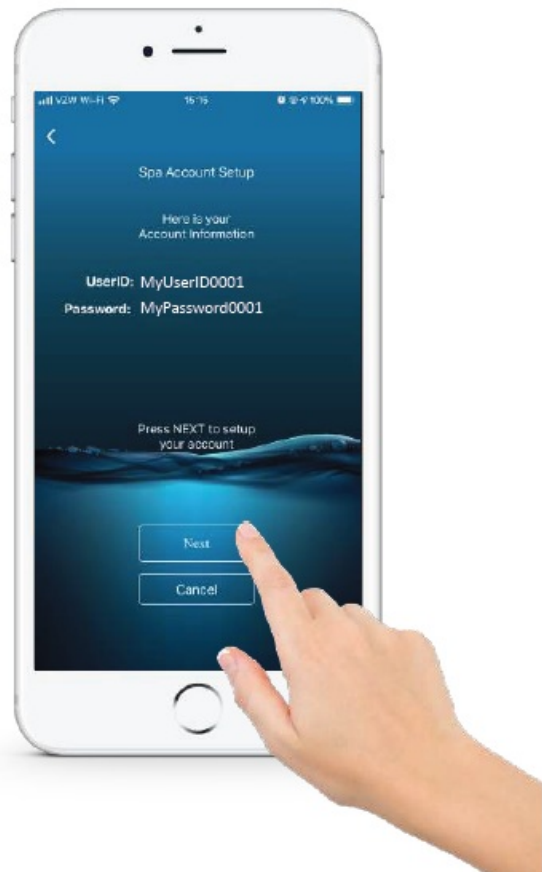
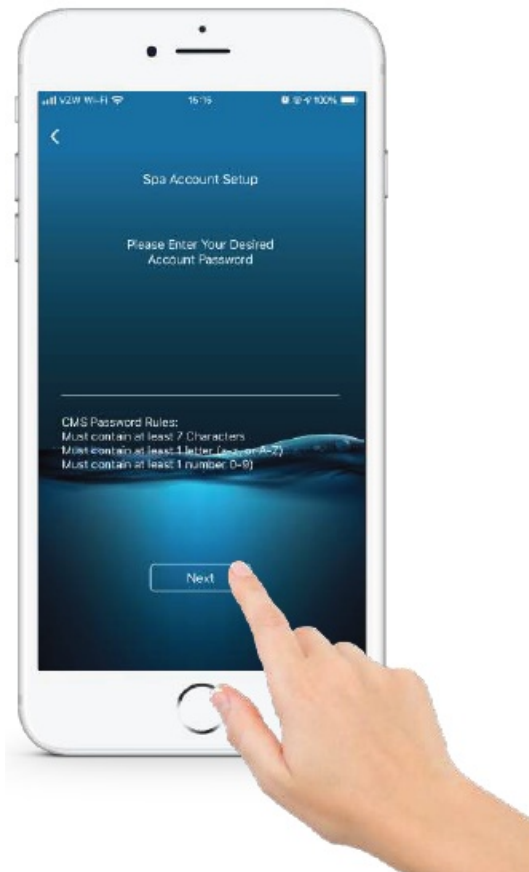


9. Press "Next"

Input information and press "Next".

10. Press "Next"

Your UserID and password will appear. Press "Next".



11. Press "Close"

12. Press "SIGN IN"

Input your email address, password and press "SIGN IN".



ControlMySpa™

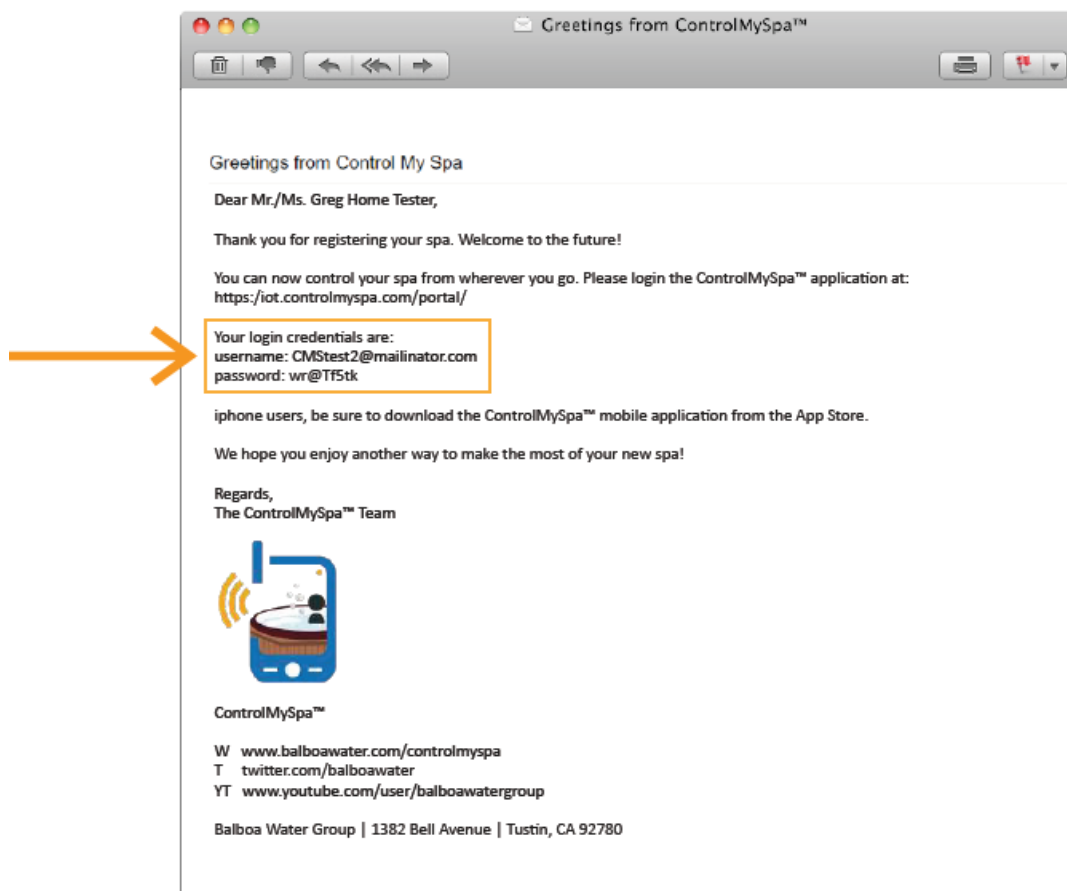
Setup Spa Owner User Account

SUCCESS! YOUR ACCOUNT IS SETUP, AND YOU CAN CONTROL YOUR SPA WITH THE CMS APP.



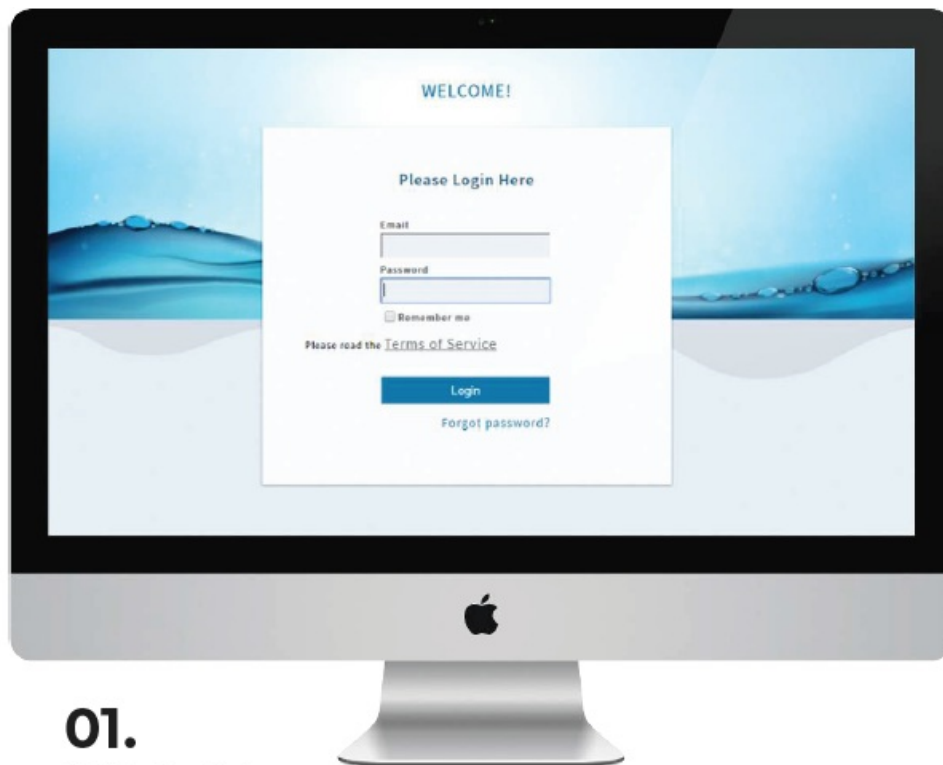
Control MySpa™ Spa Owner Account Password

THE USER ACCOUNT EMAIL WILL RECEIVE AN AUTOMATED EMAIL:



ControlMySpa™ Website Overview SPA OWNER

Spa Owner Overview

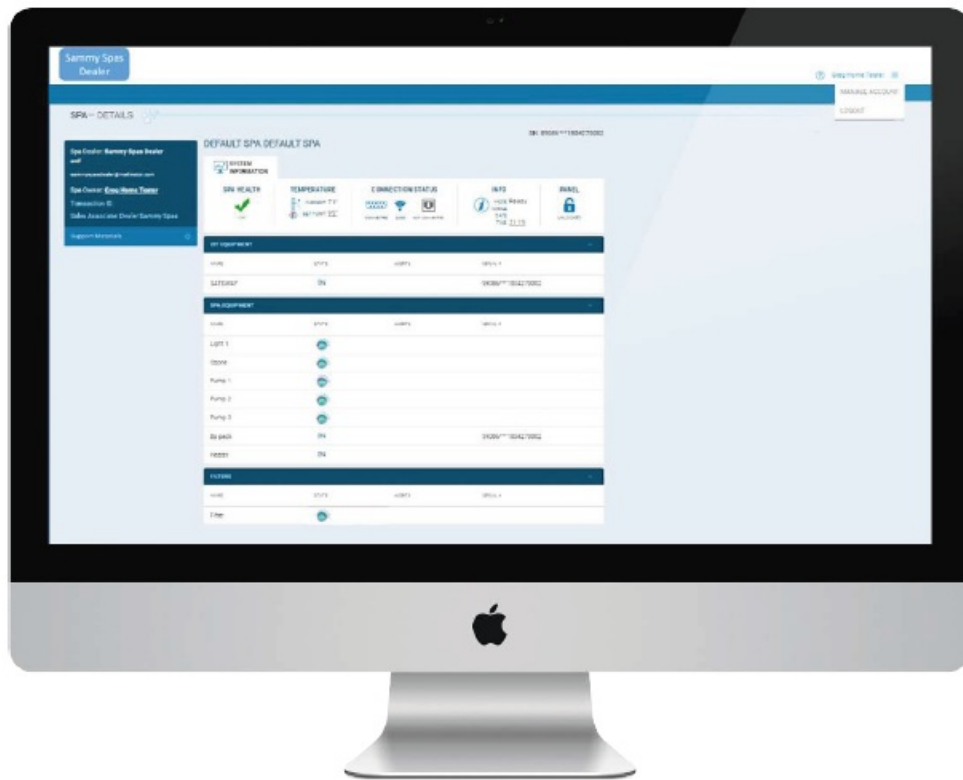


01. Web Portal Login

<https://controlmyspa.com>

Login & Password

- Go to <https://controlmyspa.com> on a computer or tablet web browser.
You can also use a phone web browser, but works best on a computer or tablet
- Google Chrome browser is recommended, but works with most other browser



SPA VIEW PAGE

The Information Menu

CONTROLMYSPATM SUPPORT

Trademark | Patent Notices

- The iPhone®, iOS®, iPod® and iPad® are a registered trademark of Apple Inc. The iPhone®, iOS®, iPod® touch and iPad® are a trademark of Apple Inc., registered in the U.S. and other countries.
- ©Samsung Telecommunications America, LLC ("Samsung"). Samsung, Galaxy S, Super AMOLED, and AllShare are all trademarks of Samsung Electronics Co.,
- Ltd. and/or its related entities. Other company names, product names and marks mentioned herein are the property of their respective owners and may be trademarks or registered trade-marks. Appearance of device may vary.
- Wi-Fi®, the Wi-Fi CERTIFIED logo, and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance.
- Google, Google Play and other marks are trademarks of Google, Inc.
- CMS, ControlMySpa™, BALBOA WATER GROUP and the stylized logo are registered trademarks or applications applied for in the US Patent & Trademark
- Office. All rights reserved. All other product or service names are the property of their respective owners.
- Products are covered under one of more of the following US Patents: 5332944, 5361215, 5550753, 5559720, 5,883,459, 6282370, 6590188, 7030343, 7, 417, 834 B2 & Canadian Pt 2342614 plus others.
- Other patents both foreign and domestic applied for and pending.

Apple iOS

- **Compatibility**

The iOS® app version requires iOS 9.0 or later. Compatible with iPhone, iPad, and iPod touch.

- **Android**


Requires Android 4.0 and up

INTELLECTUAL PROPERTY ADVISEMENT

All Intellectual property, as defined below, owned by or which is otherwise the property of Balboa Water Group or its respective suppliers relating to the Balboa Water Group BP Spa Control Systems, including but not limited to, accessories, parts, or software relating to the “System”, is proprietary to Balboa Water Group and protected under federal laws, state laws, and international treaty provisions. Intellectual Property includes, but is not limited to, inventions (patentable or unpatentable), patents, trade secrets, copy-rights, software, computer programs, and related documentation, and other works of authorship. You may not infringe or otherwise violate the rights secured by the Intellectual Property. Moreover, you agree that you will not (and will not attempt to) modify, prepare derivative works of, reverse engineer, decompile, disassemble, or otherwise attempt to create source code from the software. No title to or ownership in the Intellectual Property is transferred to you. All applicable rights of the Intellectual Property shall remain with Balboa Water Group and its suppliers.

- 1119 CMS™ USER GUIDE: SPA OWNER
- ©2019 Balboa Water Group. Single Source Solution. A
- All rights reserved.
- 3030 Airway Avenue
- Costa Mesa, CA 92626
- p 714.384.0384
- www.balboawater.com/controlmyspa
- Specifications subject to change without notice.
- **Email** info@balboawater.com
- **Phone**
P : + 714.384.0384 Customer Service is available:
M — T 7:30AM to 7:00PM F — 7:30AM to 5:00PM PT
- Corporate Office
- Balboa Water Group
- 3030 Airway Avenue Costa Mesa, CA 92626
- MEXICO OPERATIONS Balboa Water Group Aguila Azteca 6011 Baja Maq. El Aquila Mexico 22221
- EUROPEAN OPERATIONS Balboa Water Group Hydroair International ApS Roustvej 50 DK-6800 Varde

Documents / Resources

| | |
|---|--|
|  | <p>Balboa 59304 WiFi Interface Module [pdf] User Guide 59304 WiFi Interface Module, 59304, WiFi Interface Module, Interface Module, Module</p> |
|---|--|

References

- [!\[\]\(71ac35c616fd8bfda805d579390e24d8_img.jpg\) Balboa Water Group](#)
- [!\[\]\(b10a8b91056068472be58f587e00cb47_img.jpg\) Balboa Water Group](#)
- [!\[\]\(26a0aa65ffdf9b4c0922ec277970eeda_img.jpg\) ControlMySpa - Apps on Google Play](#)
- [!\[\]\(94aeee9c39a3a3d10654831c4bdd6b76_img.jpg\) ControlMySpa on the App Store](#)
- [User Manual](#)

Manuals, Privacy Policy

This website is an independent publication and is neither affiliated with nor endorsed by any of the trademark owners. The "Bluetooth®" word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. The "Wi-Fi®" word mark and logos are registered trademarks owned by the Wi-Fi Alliance. Any use of these marks on this website does not imply any affiliation with or endorsement.