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AUKEY EP-T25 Wireless Earbuds User Manual

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AUKEY EP-T25 Wireless Earbuds User Manual



Thank you for purchasing the AUKEY EP-T25 True Wireless Earbuds. Please read this user manual carefully and

keep it for future reference. If you need any assistance, please contact our support team with your product model number.

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Package Contents

- True Wireless Earbuds
- Charging Case
- Three Pairs of Ear-Tips (S/M/L)
- USB-A to C Cable
- User Manual
- Quick Start Guide

Product Diagram



Specifications

Earbuds

Model	EP-T25
Technology	BT 5, A2DP, AVRCP, HFP, HSP, AAC
Driver (each channel)	1 x 6mm / 0.24" speaker driver
Sensitivity	90 ±3dB SPL (at 1kHz/1mW)
Frequency Range	20Hz – 20kHz
Impedance	16 ohm ±15%
Microphone Type	MEMS (microphone chip)
Microphone Sensitivity	-38dB ±1dB (at 1kHz)
Microphone Frequency Range	100Hz – 10kHz
Charging Time	1 hour
Battery Life	Up to 5 hours
Battery Type	Li-polymer (2 x 40mAh)
Operating Range	10m / 33ft
IP Rating	IPX5
Weight	7g / 0.25oz (pair)

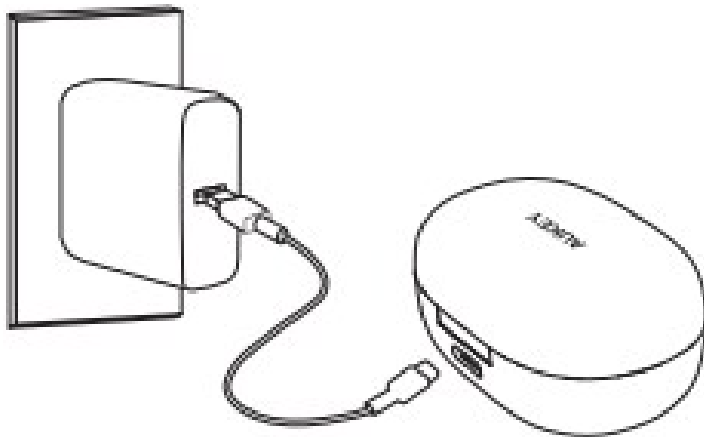
Charging Case

Charging Input	DC 5V
Charging Time	1.5 hours
Battery Type	Li-polymer (350mAh)
Number of Earbuds Recharges	4 times (pair)
Weight	28g / 0.99oz

Getting Started

Charging

Fully charge the charging case before first use. To charge, connect the case to a USB charger or charging port with the included USB-A to C cable. When all 4 LED charging indicator lights are blue, the case is fully charged. Charging takes around 1.5 hours, and after being fully charged, the case can fully charge the earbuds 4 times. The earbuds should be stored in the case when not in use. When the earbuds are charging in the case (with the case itself not charging) and the case is opened, the LED charging indicator is solid red. When the red indicator turns blue, the earbuds are fully charged.



Turning On / Off

- Turn On Open the lid of the charging case or touch and hold the touch-sensitive panels on both earbuds for 4 seconds when they are turned off
- Turn Off Close the lid of the charging case or touch and hold the touch-sensitive panels on both earbuds for 6 seconds when they are turned on

Pairing

Starting with the earbuds in the case:

1. Open the lid of the charging case. Both earbuds will turn on automatically and connect with each other
2. Turn on the pairing function on the device you want to pair with the earbuds
3. From the list of available devices, find and select "AUKEY EP-T25"
4. If a code or PIN is required for pairing, enter "0000"

Regular Use After Pairing

Once the earbuds are successfully paired with your device, they can be switched on and off as follows:

- Open the lid of the charging case, then both earbuds will turn on and connect with each other automatically
- To power off, put the earbuds back in the charging case and close the lid, and they will begin charging

Using the Left/Right Earbud Only

Starting with the earbuds in the case:

1. Take the left/right earbud out
2. Turn on the pairing function on the device you want to pair with the earbud
3. From the list of available devices, find and select "AUKEY EP-T25"

Notes

- When you turn on the earbuds, they will automatically reconnect to the last-paired device or enter pairing mode if no paired device is found
- To clear the pairing list, touch and hold the touch-sensitive panels on both earbuds for 10 seconds after powering off both earbuds
- In pairing mode, the earbuds will automatically turn off after 2 minutes if no devices are paired
- If one of the earbuds has no sound output, put both earbuds back into the charging case and take them out again
- The wireless operating range is 10m (33ft). If you exceed this range, the earbuds will disconnect from your paired device. The connection will be re-established if you re-enter the wireless range within 2 minutes. The earbuds will automatically reconnect to the last-paired device. To connect with other devices, repeat the previous pairing steps

Controls & LED Indicators

Streaming Audio

Once paired, you can wirelessly stream audio from your device to the earbuds. Music will automatically pause when you receive an incoming phone call and resume once the call has ended.

Play or pause	Tap the touch-sensitive panel on either earbud
Skip to next track	Double-tap the touch-sensitive panel on right earbud
Skip to previous track	Double-tap the touch-sensitive panel on left earbud

Taking Calls

Answer or end a call	Double-tap the touch-sensitive panel on either earbud to answer or end a call. If there's a second incoming call, double-tap the touch-sensitive panel on either earbud to answer the second call and end the first call; or touch and hold the touch-sensitive panel on either earbud for 2 seconds to answer the second call and put the first call on hold
Reject an incoming call	Touch and hold the touch-sensitive panel on either earbud for 2 seconds
Use Siri or other voice assistants	While your device is connected, triple-tap the touch-sensitive panel on either earbud
LED Charging Indicator	Status
Red	Earbuds charging
Blue	Earbuds fully charged

FAQ

The earbuds are on, but not connecting to my device

For the earbuds and your device to establish a connection, you need to put them both in pairing mode. Please follow the instructions in the Pairing section of this manual.

I've connected the earbuds with my smartphone but can't hear any sound

Double-check the volume level on your smartphone and the earbuds. Some smartphones require you to set up the earbuds as an audio output device before the audio can be transmitted. If you're using a music player or other device, please make sure it supports the A2DP profile.

The sound isn't very clear or the caller can't hear my voice clearly

Adjust the volume on your smartphone and the earbuds. Try moving closer to your smartphone to rule out the possibility of interference or wireless range-related issues.

What's the wireless range of the earbuds?

The maximum range is 10m (33ft). However, the actual range depends on environmental factors. For optimal performance, keep your device connected within a range of roughly 4m to 8m and make sure that there are no major obstacles (like reinforced steel walls) between the earbuds and your device.

The earbuds won't turn on

Try charging the earbuds for a while. If the earbuds still won't power on, please contact our support team at the email address given in Warranty & Customer Support.

I put the earbuds back in the charging case, but the earbuds are still connected

The charging case is probably out of power. Try charging it

Product Care & Use

- Keep away from liquids and extreme heat
- Don't use the earbuds at high volume for extended periods, as this may cause permanent hearing damage or loss

Warranty & Customer Support

For questions, support, or warranty claims, contact us at the address below that corresponds with your region. Please include your Amazon order number and product model number.

Amazon US orders: support.us@aukey.com

Amazon EU orders: support.eu@aukey.com

Amazon CA orders: support.ca@aukey.com

Amazon JP orders: support.jp@aukey.com

*Please note, AUKEY can only provide after sales service for products purchased directly from AUKEY. If you have purchased from a different seller, please contact them directly for service or warranty issues.

CE Statement

Max RF power level:

BT classic (2402–2480MHz): 2.1dBm

RF exposure assessment has been performed to prove that this unit will not generate the harmful EM emission above the reference level as specified in EC Council Recommendation (1999/519/EC).

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED

BATTERIES ACCORDING TO THE INSTRUCTIONS.

Excessive sound pressure from earphones and headphones can cause hearing loss.



Hereby, Aukey Technology Co., Ltd. declares that the radio equipment type (True Wireless Earbuds, EP-T25) is in compliance with Directive 2014/53/EU.



Notice: This device may be used in each member state of the EU.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

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