



## A10A10 Mk II Wireless Speaker User Manual

[Home](#) » [audio pro](#) » A10A10 Mk II Wireless Speaker User Manual 

# audio pro

audio pro A10 MkII Multi Room Speaker





## WELCOME TO WIRELESS HIFI

The Audio Pro wireless HiFi products lets you enjoy your favourite audio in a multiroom setup everywhere around your home.

Our new generation of products uses Audio Pro wireless technology, Google Cast, AirPlay 2, Spotify Connect. By utilizing your WiFi network & smartphone apps you can explore and play audio from streaming services and your own music library.

If you don't have a WiFi network, you can use Bluetooth or connect your audio equipment via cable.

The legendary Audio Pro sound quality is included.

The Spotify Software is subject to third party licenses found here: [www.spotify.com/connect/third-party-licenses](https://www.spotify.com/connect/third-party-licenses).



Google, Google Play, Chromecast and other related marks are trademarks of Google LLC. Chromecast built-in may require subscription(s). The Google Assistant requires an internet connection and is not available in certain countries and languages. Availability and react of certain features and services are device, service, and network-dependent and may not be available in all areas. Controlling certain devices in your home requires compatible smart devices. Subscriptions for services and applications may be required and additional terms, conditions and/or charges may apply. The Android robot is created and shared by Google and used according to the Creative Commons 3.0 Attribution License.



© AUDIO PRO AB, SWEDEN. ALL RIGHTS RESERVED. TRADEMARKS ARE THE PROPERTY OF AUDIO PRO AB, SWEDEN. Audio Pro AB, Garnisonsgatan 52 SE-254 66 Helsingborg, Sweden

©1978-2020 Audio Pro AB Sweden. Audio Pro®, the Audio Pro logotype, the 'a' symbol, and ace-bass® are all registered trademarks of Audio Pro AB, Sweden. All rights reserved. Audio Pro follows a policy of continuous advancement in development. Specifications may be changed without notice.

All other products and services mentioned may be trademarks or service marks of their respective owners.

THIS DOCUMENT CONTAINS INFORMATION THAT IS SUBJECT TO CHANGE WITHOUT NOTICE.



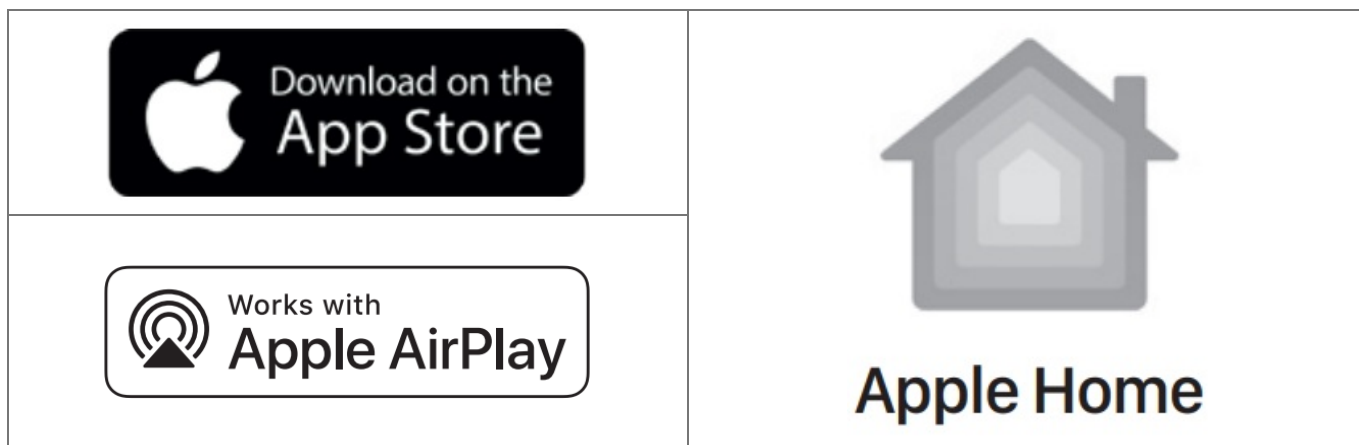
The Wi-Fi CERTIFIED Logo is a certification mark of the Wi-Fi Alliance.



The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by AUDIO PRO AB, is under license. Other trademarks and trade names are those of their respective



owners.



© Apple, the Apple logo, AirPlay, iPad, iPhone, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

## Contents

- [1 CONTROLS](#)
- [2 REAR VIEW](#)
- [3 KEY REQUIREMENTS](#)
- [4 CONNECTING TO THE NETWORK](#)
- [5 CONNECT TO POWER](#)
- [6 DOWNLOAD THE APP](#)
- [7 SETUP](#)
- [8 MAKING A PRESET](#)
- [9 RESTREAMING](#)
  - [9.1 SELECT SOURCE IN APP](#)
- [10 PLAYING FROM SPOTIFY](#)
- [11 AIRPLAY](#)
- [12 BLUETOOTH](#)
  - [12.1 PAIR](#)
- [13 PLAYING FROM CONNECTED DEVICES](#)
- [14 WIFI FAQ](#)
- [15 SPECIFICATIONS](#)
- [16 IMPORTANT SAFETY INSTRUCTIONS](#)
- [17 FCC STATEMENT](#)
- [18 IC WARNING](#)
- [19 Documents / Resources](#)
  - [19.1 References](#)
- [20 Related Posts](#)

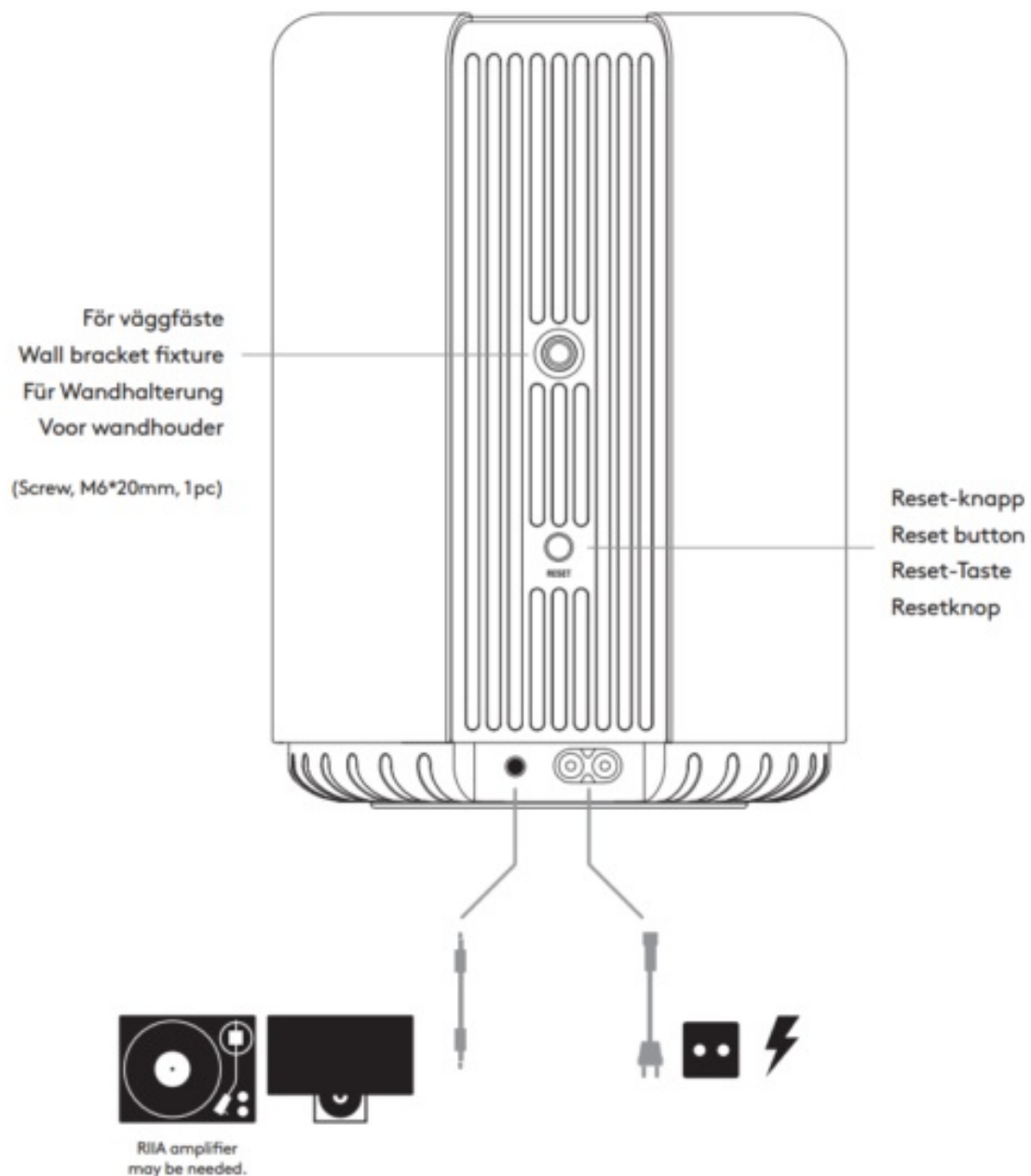
## CONTROLS





## REAR VIEW





## KEY REQUIREMENTS

### NETWORK

- Your network must have a high-speed internet connection, as the Audio Pro system is designed to utilise free, online software updates.
- Audio Pro speakers communicate via a 2.4GHz / 5GHz home network with support for 802.11 b/g/n/ac/ wireless technology.

### ROUTER

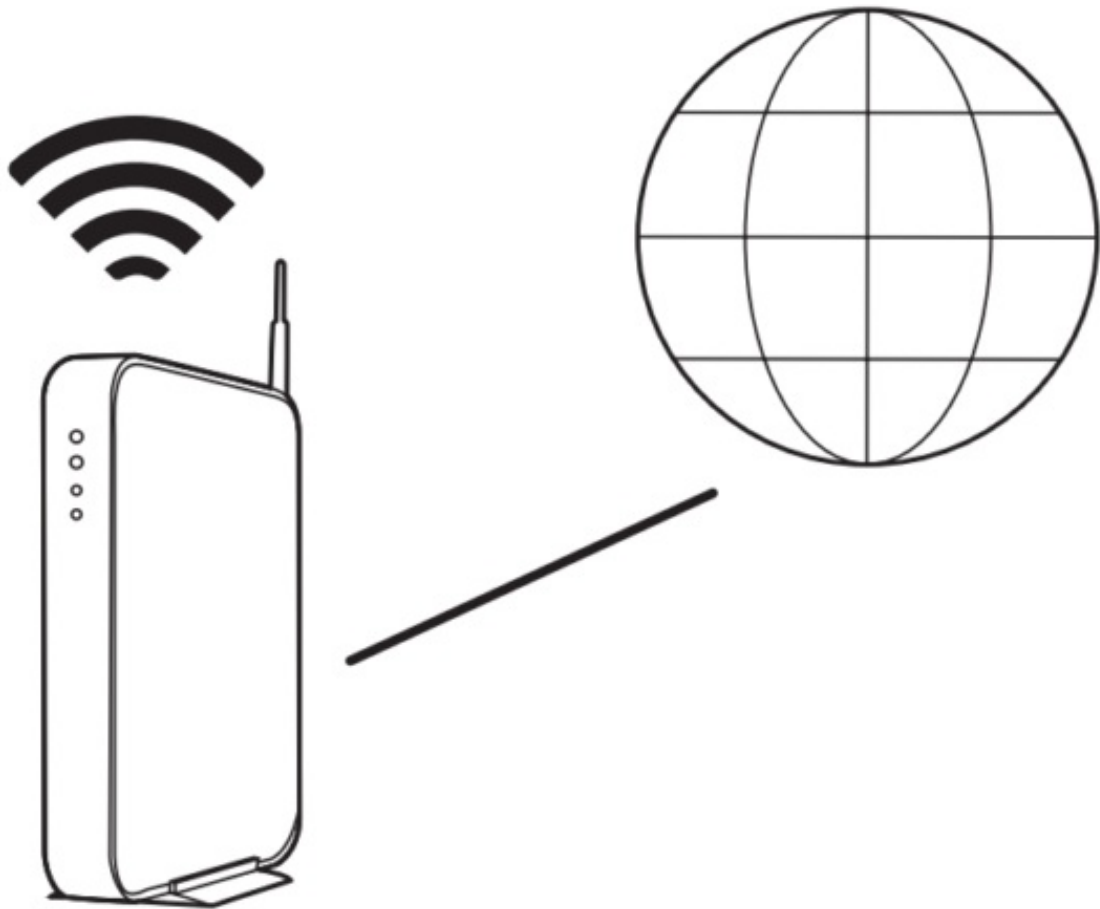
- High-speed DSL/cable modem, or fibre-to-the-home broadband connection for proper playback of internet-based music services.
- Different routers provide different levels of performance.  
Please use a good wireless router to achieve the best possible performance.



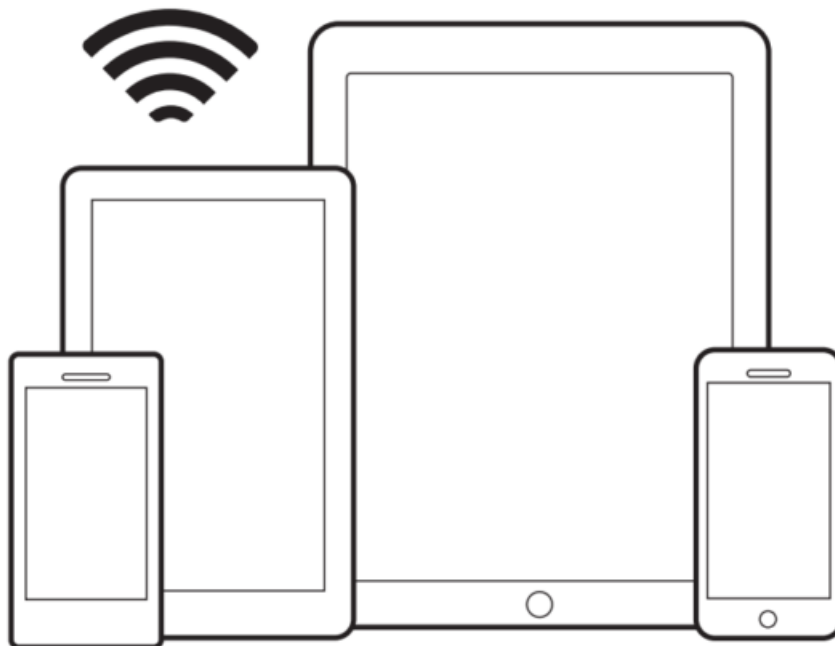
## CONNECTING TO THE NETWORK

### YOU NEED THIS

- Wireless router with internet connection.



- iOS or Android device connected to your network.

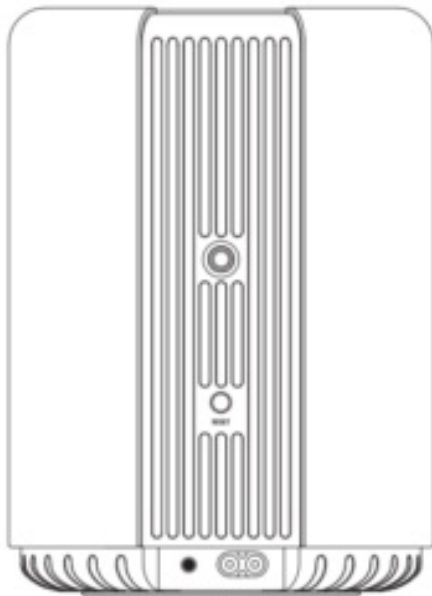


- Your wifi password





## CONNECT TO POWER



After sound, the speaker is ready for setup.



100-240V  
50-60Hz



30-60s



Place the speaker close to the router when carrying out the setup. You can subsequently view the signal strength in the app in order to test other positions.

## DOWNLOAD THE APP



Search for





**Audio Pro Control**



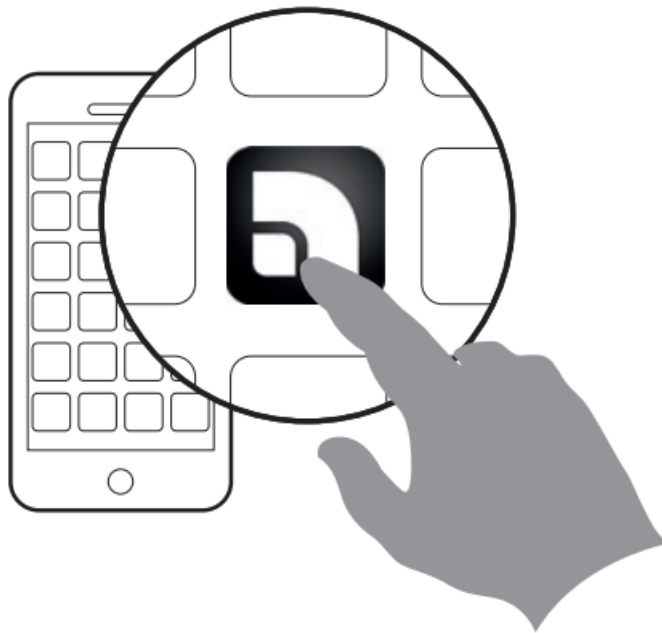
**Apple Home**



**Google Home**

## SETUP

Launch the app and follow the instructions.

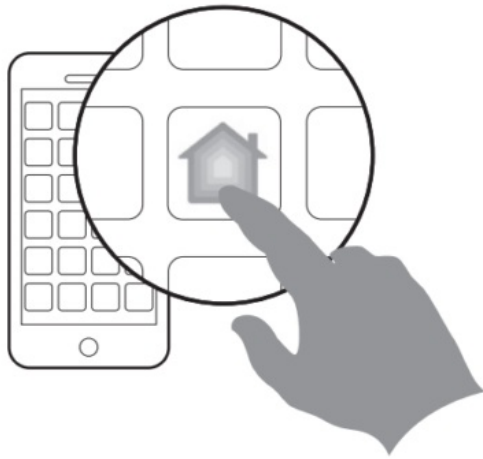


?

**app.audiopro.com**

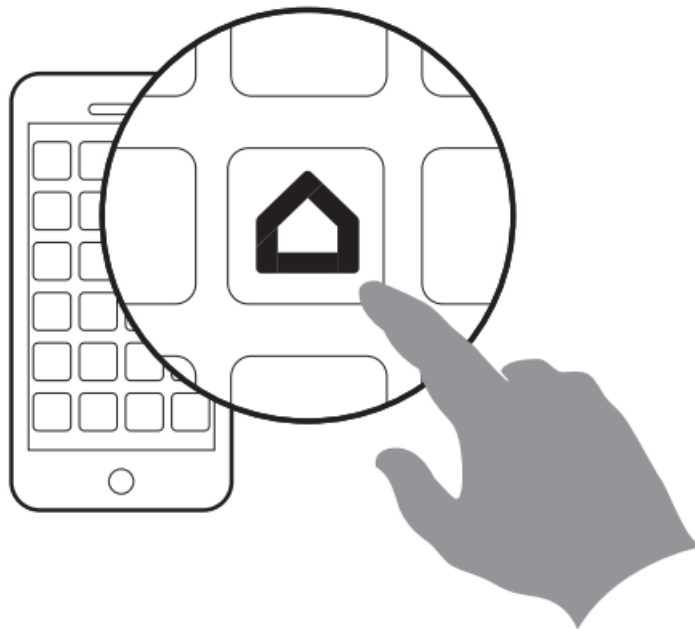
[app.audiopro.com](http://app.audiopro.com)





?

[apple.com/ios/home](https://apple.com/ios/home)



?

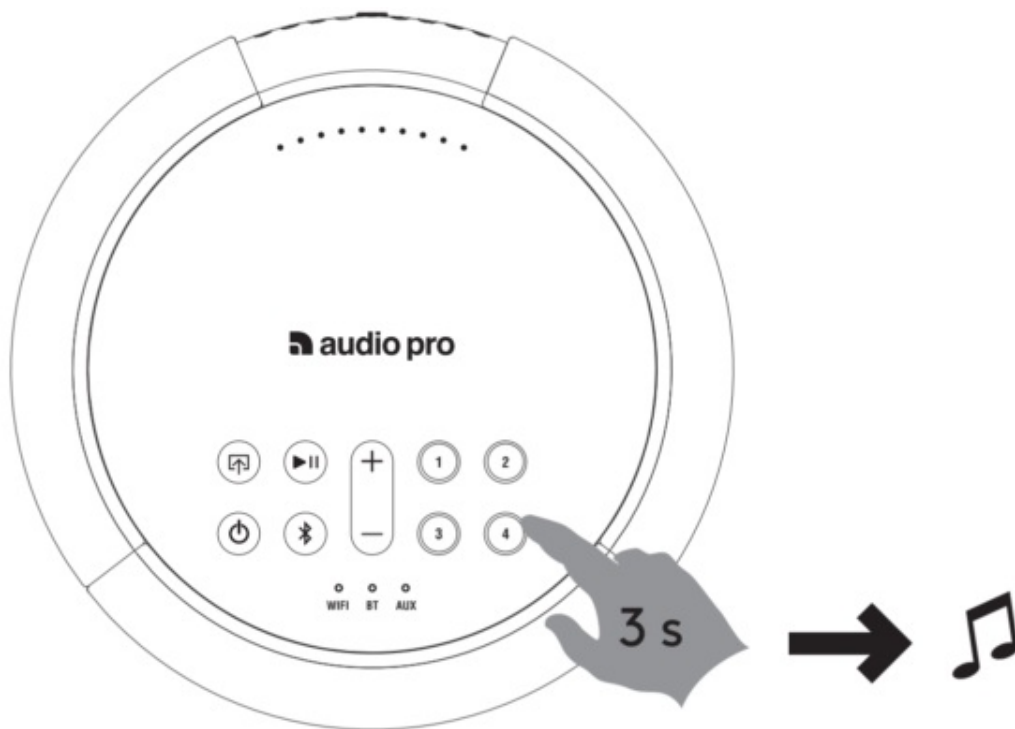
[bit.ly/google--home](https://bit.ly/google--home)

[apple.com/ios/home](https://apple.com/ios/home) [bit.ly/google--home](https://bit.ly/google--home)

MAKING A PRESET

CONTROLS





Play content in the app. Press the preset button for approx. 3 s until a sound is heard. Done!  
IN THE APP [app.audiopro.com](https://app.audiopro.com)

## RESTREAMING

Connected devices sound can be played to more speakers wirelessly. Choose master speaker in group to play.

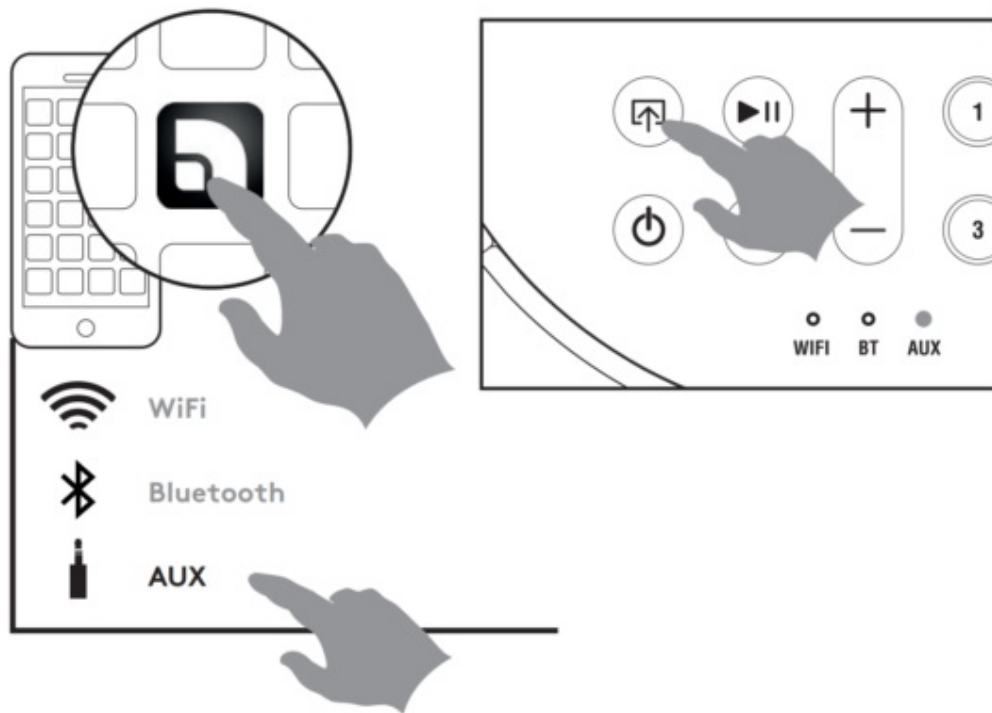




Choose the connected input source.

**SELECT SOURCE IN APP**





## PLAYING FROM SPOTIFY

Use your phone, tablet or computer as a remote control for Spotify. Go to [spotify.com/connect](https://spotify.com/connect) to learn how.

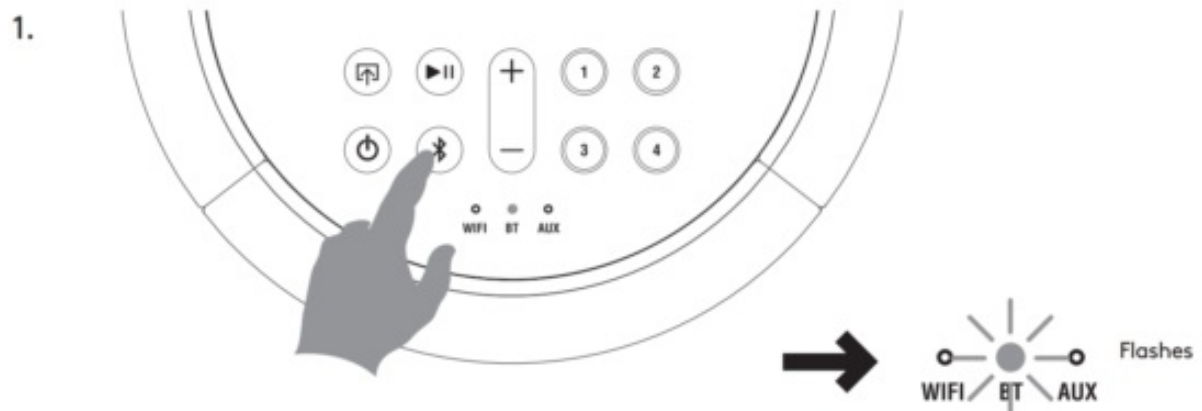
## AIRPLAY

Tap AirPlay, and choose a speaker.



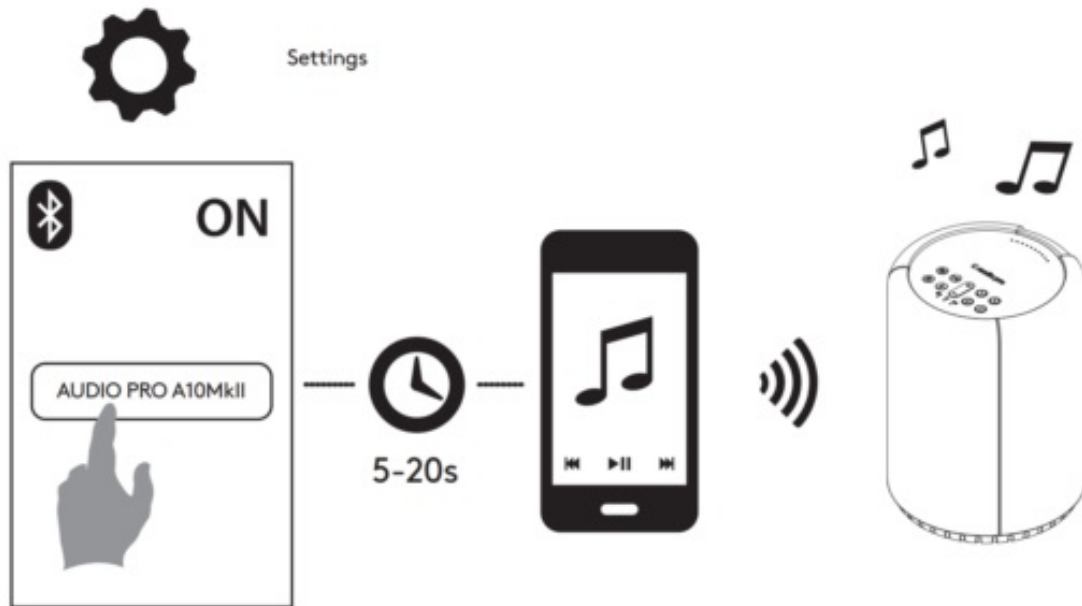
## BLUETOOTH

### PAIR



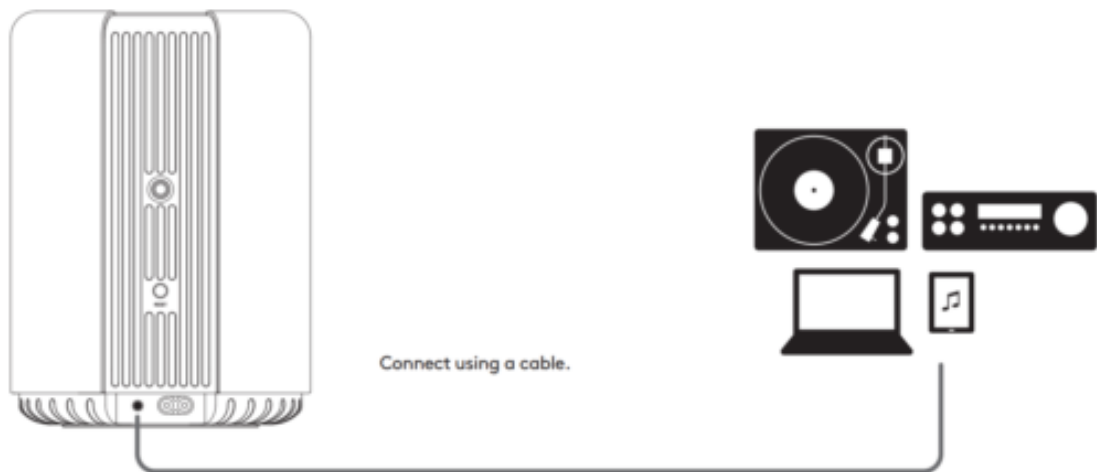


2.

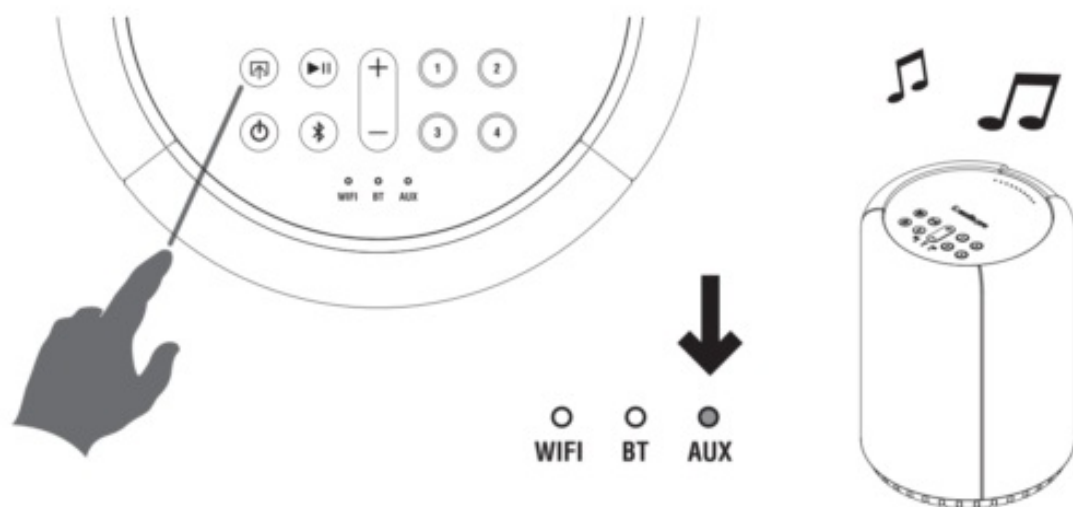


## PLAYING FROM CONNECTED DEVICES

1.



2.



## WIFI FAQ

### PROBLEMS? TRY THIS FIRST:

- Make sure your mobile device is connected to your wireless network before you try to connect your speaker.



- Restart your router and speakers, (unplug the power cord, plug it in and restart it)
- Place the speaker close to the router when carrying out the setup. You can subsequently view the signal strength for other positions in the app.

## MY SPEAKER WILL NOT CONNECT TO MY NETWORK

- Make sure your mobile device is connected to your wireless network before you try to connect your speaker.
- Place the speaker close to the router when carrying out the setup. You can subsequently view the signal strength for other positions in the app.
- Try factory resetting your router and see if your speaker wants to connect after that.

## MUSIC CUTS OUT/STUTTERS OR EXPERIENCES DELAYS

- Make sure your internet connection is working correctly.
- Check for other devices in the network, they might be using a lot of bandwidth. Especially downloads or streaming of high resolution video.
- Check the signal strength in the Audio Pro app; if the signal strength is low, move closer to the router.

If you still have problems, contact us via our support. ([www.audiopro.com/service-and-support/](http://www.audiopro.com/service-and-support/))

## SPECIFICATIONS

Type	Powered speaker with dual low frequency radiators
Amplifier	Digital Class D, 52W
Tweeter	1 x 1.25" BMR
Woofers	1 x 3" long throw
Low frequency radiators	2 x 4.5"
Frequency range	55–20.000Hz
Crossover frequency	300Hz
Dimensions HxWxD	193 x 140 x 140 mm
Inputs	WiFi, Bluetooth 4.2, 3.5 mm
Wireless network compatibility	802.11 b/g/n/ac, 2.4GHz/5GHz
Supported audio formats	MP3, WMA, AAC, FLAC, Apple Lossless
Power consumption WiFi/STB/ON	1.8W-0.3W-3W
Wall bracket insert nut	M6



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to



constitute a risk of electric shock to persons.



**WARNING:**

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE.



**CAUTION:**

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

## **IMPORTANT SAFETY INSTRUCTIONS**

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this product near water.
6. Clean only with dry cloth.
7. Operating temperature (°C) 5–40 Humidity (%) no condensation 30–90
8. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
9. Minimum distances around the product for sufficient ventilation, 10cm.
10. The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc.
11. Do not install near any heat sources such as radiators, heat registers, stoves, or other product (including amplifiers) that produce heat.
12. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
13. Only use attachments/accessories specified by the manufacturer.
14. Unplug this product during lightning storms or when unused for long periods of time.
15. Refer all servicing to qualified service personnel. Servicing is required when the product has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.
16. Damage Requiring Service  
Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. When the power-supply cord or plug is damaged,
  - B. If liquid has been spilled, or objects have fallen into the product,
  - C. If the product has been exposed to rain or water,
  - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions as an improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to its normal operation,
  - E. If the product has been dropped or damaged in any way, and
  - F. When the product exhibits a distinct change in performance this indicates a need for service.



17. Object and Liquid Entry Never push objects of any kind into the product through openings as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock. The product shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases shall be placed on the product. No naked flame sources such as lighted candles etc., should never be placed on the product.
18. Make sure that there is adequate ventilation if you install the product in confined spaces, such as bookshelves or racks. Leave a distance of 20 cm above and on both sides of the product and 10 cm behind it. The back end of a shelf or board closest to the top of the product should be pushed forward to give a gap of about 10 cm behind. In this way an exuding channel is formed where heated air can flow up.
19. The power supply and power cord for this product is intended for indoor use only.
20. Use only the supplied power cord/adaptor



(AC symbol, Alternating current)



(Class II product – Double Insulated)

The mains plug is used as the disconnect device, the disconnect device shall remain readily operable. The socket-outlet shall be installed near the equipment and shall be easily accessible.

## FCC STATEMENT

### MODEL: A10 MkII. FCC ID: 2AGNC-A10MKII

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
  - (1) This device may not cause harmful interference, and
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## IC WARNING

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the



device.


### FCC/ IC Radiation Exposure Statement

This equipment complies with FCC and IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. 5150-5250Mhz is restricted to indoor use only.











[www.audiopro.com](http://www.audiopro.com)

## Documents / Resources

	<p><a href="#">audio pro A10A10 Mk II Wireless Speaker</a> [pdf] User Manual A10 Mk II Wireless Speaker, A10 Mk II, Wireless Speaker, Speaker</p>
---	---

## References

-  [Audio Pro Control App - Audio Pro - Play Nice](#)
-  [Home app - Apple](#)
-  [Meet the Google Home app - Android - Chromecast Help](#)
-  [Spotify - Web Player: Music for everyone](#)
-  [Spotify - Connect](#)
-  [Play Nice - Audio Pro - Excellent Speakers and Sub Woofers](#)
-  [Service and Support - Audio Pro - Play Nice](#)
-  [Third Party Licenses | Spotify for Developers](#)