



## att.com/smarthomemanager: AT&T Smart Wi-Fi Extender User Guide

[Home](#) » [AT&T](#) » [att.com/smarthomemanager: AT&T Smart Wi-Fi Extender User Guide](#) 

The AT&T Smart Wi-Fi Extender User Guide is a comprehensive manual that provides step-by-step instructions to set up and use the AT&T Smart Wi-Fi Extender. To use the Wi-Fi extender, customers need to have AT&T Internet service and check compatibility with their Gateway at [att.com/wifiextender](#). The guide offers an easy setup method that involves downloading the Smart Home Manager app at [att.com/smarthomemanager](#) and scanning the QR code with the camera on a smartphone. The Smart Home Manager app helps manage the home network from anywhere, including setting up parental controls, checking Wi-Fi connection strength, and seeing what devices work on the network. The guide also includes troubleshooting tips, such as checking all cables and cords for connections and moving the extender closer to the Gateway if it's out of range. Customers can also visit [att.com/smarthomemanager](#) or [att.com/support](#) for additional help. The guide offers an alternate setup method that involves plugging in the power cord to the extender and then plugging it into an outlet near the Gateway, pressing and releasing the WPS button on both devices, and waiting for a solid green light. Overall, the AT&T Smart Wi-Fi Extender User Guide is an essential resource for customers looking to extend their Wi-Fi coverage.

### AT T Smart Wi-Fi Extender User Guide



## Contents

- 1 AT&T Smart Wi-Fi Extender
- 2 Easy setup method
  - 2.1 The Smart Home Manager app
- 3 How to know your Wi-Fi Extender is working
- 4 Troubleshooting
- 5 Alternate setup method
- 6 Additional information
- 7 SPECIFICATION
- 8 Faqs
- 9 Documents / Resources
  - 9.1 References
- 10 Related Posts

## AT&T Smart Wi-Fi Extender

### A simple setup guide

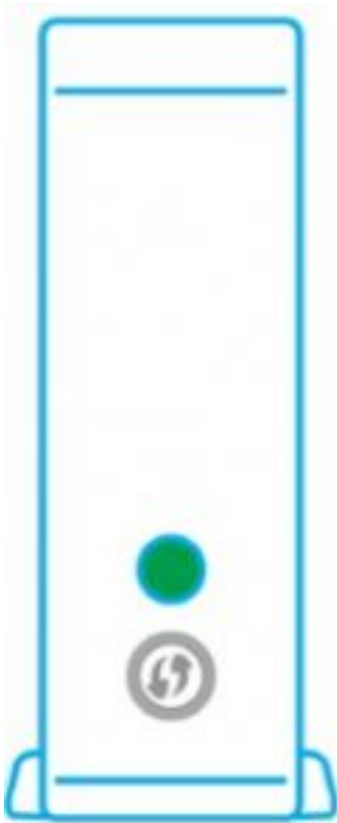
You need to have AT&T Internet service for your new Wi-Fi Extender to work. Check the compatibility with your Gateway at [att.com/wifiextender](http://att.com/wifiextender)

### Easy setup method

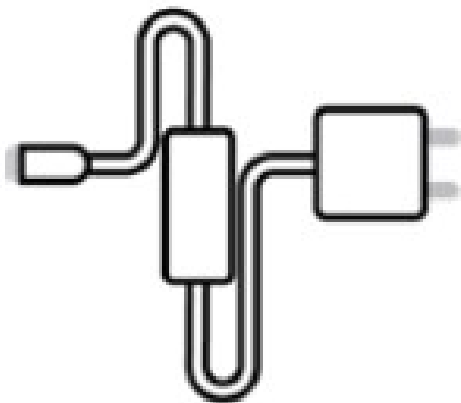
1. Download the Smart Home Manager app at [att.com/smarthomemanager](http://att.com/smarthomemanager)  
For quick setup, scan the QR code with the camera on your smartphone.



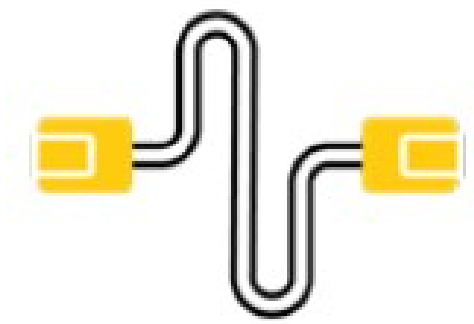
2. Sign in with your User ID and Password.
3. Select **“Tools”** or **“Assistant.”**
4. Select or say **“Install Smart Wi-Fi Extenders.”**



Wifi Extender



Power cord



Ethernet cable (optional)



**The Smart Home Manager app**

**Smart Home Manager** helps you manage your home network from pretty much anywhere. In addition to setting up your Extenders, you can check your Wi-Fi® connection strength, see what devices work on your network, set up parental controls, and more.

**Note:** AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Features may depend upon Gateway models. Data rates may apply for download and usage.

## How to know your Wi-Fi Extender is working

● **Solid green** = Paired and functioning



Use AT&T **Smart Home Manager** app to see if Extender is on your network (visible in the Devices section or through the Assistant).

## Troubleshooting



Your AT&T Internet service needs to be active.



**Flashing red** = Out of range Move Extender closer to Gateway or another connected Extender.



**Solid red** = Not paired Try to pair with WPS or use included Ethernet cable to connect Extender to Gateway and pair manually. See alternate setup method.



**Blinking amber** = Software updates Don't move the Extender or turn it off.



**Check all cables and cords** to ensure connection.



**Unplug power** from Gateway for 15 seconds, then plug back in. Do the same with Extender. It may take 10 minutes for Gateway or Extender to reboot.



**Need more help?** Go to [att.com/smarthomemanager](https://att.com/smarthomemanager) or [att.com/support](https://att.com/support)



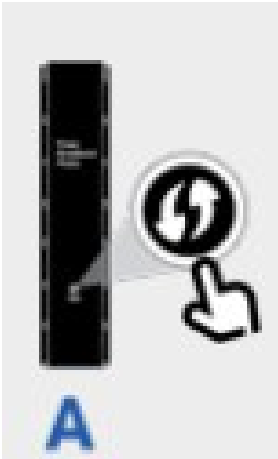
Go to [att.com/wifiextender](http://att.com/wifiextender) for additional Extender support and a list of compatible Gateways.

## Alternate setup method

1. **POWER UP** Plug in power cord to Extender and then plug into outlet near Gateway. **Push** button on back and **watch** for light to blink **GREEN**.

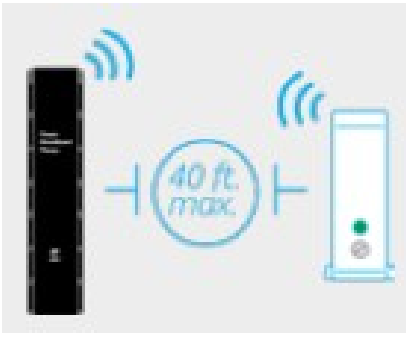


2. **PAIR Press** and release WPS button on Gateway, then **press** and release WPS button on Extender. **Wait** three minutes for solid **GREEN** light.



Your Ethernet cable may be connected directly to the Gateway in place of the WPS method for pairing.

3. **PLACE Unplug** Extender from outlet. **Move** it (40 ft., two walls max., and, for best results place it up off the floor) between Gateway and area you want a stronger signal. **Plug** Extender into outlet and wait for **GREEN** light



**Tip:** Make sure both the 2.4GHz and 5GHz radio bands are enabled on the Gateway and with the same SSID. For help, use the Smart Home Manager app or go to [att.com/enhancedwif](http://att.com/enhancedwif)

## Additional information



**Manage your account** Available 24/7, download the myATT app at [att.com/myattapp](http://att.com/myattapp)



**Accessibility support** Braille or large print: call 800.288.2020. Accessible-tagged PDF: visit [att.com/userguides](http://att.com/userguides)

## SPECIFICATION

Product Specifications	Description
Compatibility	Requires AT&T Internet service and compatible Gateway
Setup Method	Easy setup method involves downloading the Smart Home Manager app at <a href="http://att.com/smarthomemanager">att.com/smarthomemanager</a> and scanning the QR code with the camera on a smartphone. Alternate setup method involves plugging in the power cord to the extender and then plugging it into an outlet near the Gateway, pressing and releasing the WPS button on both devices, and waiting for a solid green light.
Required Components	Power cord, Ethernet cable (optional)
Smart Home Manager App	Helps manage the home network from anywhere, including setting up parental controls, checking Wi-Fi connection strength, and seeing what devices work on the network
Wi-Fi Extender Status	Solid green light means it's paired and functioning. Flashing red light means it's out of range. Solid red light means it's not paired. Blinking amber light means it's updating its software.
Troubleshooting	Check all cables and cords for connections. Move the extender closer to the Gateway if it's out of range. Try to pair it with WPS or use the included Ethernet cable to connect it to the Gateway and pair manually if it's not paired. Don't move or turn off the extender if it's blinking amber. Visit <a href="http://att.com/smarthomemanager">att.com/smarthomemanager</a> or <a href="http://att.com/support">att.com/support</a> for additional help.

## Faqs

### What do I need to use the AT&T Smart Wi-Fi Extender?

You need to have AT&T Internet service and check compatibility with your Gateway at [att.com/wifiextender](http://att.com/wifiextender).

### What is the easy setup method for the Wi-Fi extender?

The easy setup method involves downloading the Smart Home Manager app at [att.com/smarthomemanager](http://att.com/smarthomemanager) and scanning the QR code with the camera on your smartphone.

### What can I do with the Smart Home Manager app?

You can manage your home network from pretty much anywhere, including setting up parental controls, checking your Wi-Fi connection strength, seeing what devices work on your network, and more.

### How do I know if my Wi-Fi Extender is working?

A solid green light means it's paired and functioning. You can also use the Smart Home Manager app to see if the Extender is on your network.

### What should I do if my Wi-Fi Extender is out of range?

Move the Extender closer to the Gateway or another connected Extender.

**What should I do if my Wi-Fi Extender is not paired?**

Try to pair it with WPS or use the included Ethernet cable to connect it to the Gateway and pair manually. See the alternate setup method in the user guide.


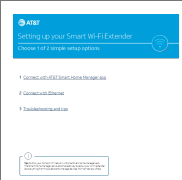
**What should I do if my Wi-Fi Extender is blinking amber?**

Don't move it or turn it off. It may be updating its software.

**Where can I go for additional help with my Wi-Fi Extender?**

You can visit [att.com/smarthomemanager](http://att.com/smarthomemanager) or [att.com/support](http://att.com/support) for additional help. You can also go to [att.com/wifiextender](http://att.com/wifiextender) for additional Extender support and a list of compatible Gateways.

**Documents / Resources**

	<a href="#">AT T Smart Wi-Fi Extender</a> [pdf] User Guide Smart Wi-Fi Extender
	<a href="#">AT T Smart Wi-Fi Extender</a> [pdf] Instructions AT T, Smart Wi-Fi Extender

**References**

- [Enhanced Home Wi-Fi Networking - Internet Customer Support](#)
- [Set Up Your AT&T Smart Wi-Fi Extender - AT&T Internet Customer Support](#)
- [Open MyAtt Native App](#)
- [About Smart Home Manager - AT&T Internet Customer Support](#)
- [Smart Home Manager](#)
- [AT&T Customer Support](#)
- [User Guides for Old Phones, Tablets & Devices - AT&T](#)
- [Learn About AT&T Smart Wi-Fi Extender - AT&T Internet Customer Support](#)