



AT T Smart Home Manager app User Guide

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Smart Home Manager app



Product Information: AT&T Internet Air

AT&T Internet Air is an internet service that provides wireless connectivity to your devices via an All-Fi Hub™. The Smart Home Manager app can be used to manage your home Wi-Fi network, connect devices to your network, and optimize your connection. The All-Fi Hub™ comes with a power supply and requires registration for the service before setup.

What's in the box



- 1 AT&T All-Fi Hub™
- Power supply

Before you get started

Make sure you have registered for your AT&T Internet Air service.

[Register your AT&T Internet Air service](#)

Product Usage Instructions

Setting up your AT&T Internet Air:

1. Download the Smart Home Manager app from your app store or scan the QR code on the box using your smartphone camera. You can also go to att.com/shm from your smartphone to download.
2. Open the Smart Home Manager app and sign in if you've registered your Internet Air service (see page 1) or set up equipment and scan the QR code on the base of your All-Fi HubTM when prompted.
3. Select Get started on the Let's begin your AT&T Internet Air setup screen, then follow the guided prompts to set up your All-Fi HubTM. After that, you're ready to go.

Optimizing your connection using the Smart Home Manager app:

1. Place your All-Fi HubTM in a location where it can receive a strong signal. To find the direction of your closest signal tower, tap Help me find this direction on the Smart Home Manager app.
2. Plug in your All-Fi HubTM and follow the prompts in the Smart Home Manager app to test signal strength at your chosen location. The All-Fi HubTM display will help guide placement to make sure your signal is strong.
3. To set up Wi-Fi on your devices, use the Wi-Fi network name and password displayed in the Smart Home Manager app.

Troubleshooting

If you encounter any issues during setup or while using the AT&T Internet Air service, visit att.com/support or call 800.288.2020 for assistance.

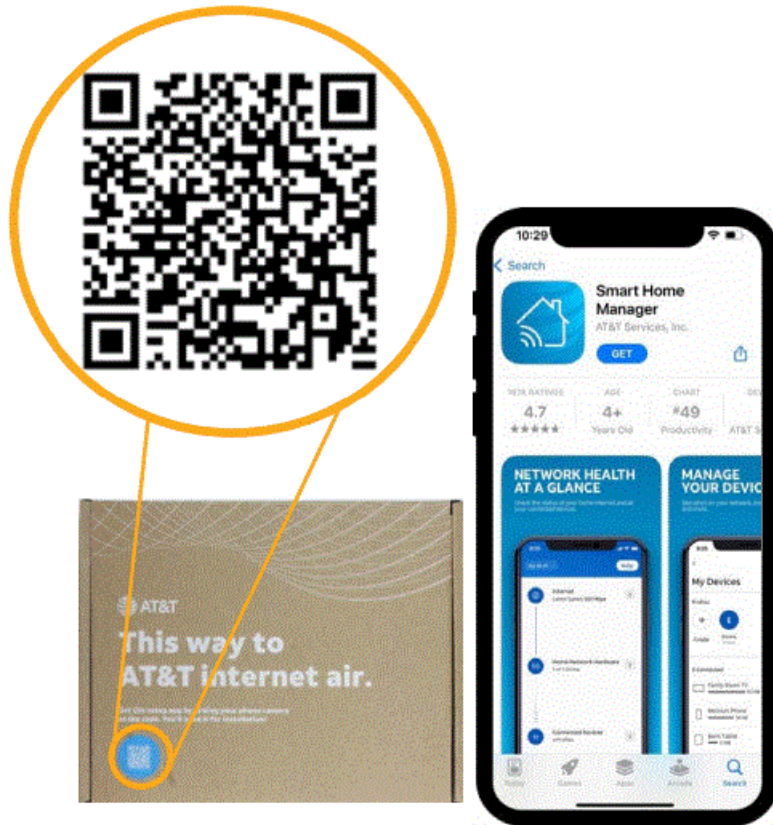
Accessibility Support:

For customers who are visually or hearing impaired, telephone equipment is available. Call 800.772.3140 or TTY: 800.651.5111 for support. The AT&T Internet Air service also supports IPv6. Visit att.com/ipv6 to learn more.

Setting up your AT&T Internet Air Follow these simple setup options Connecting with AT&T Smart Home Manager Troubleshooting and more info

Setting up your AT&T Internet Air

Connect using the AT&T Smart Home Manager app



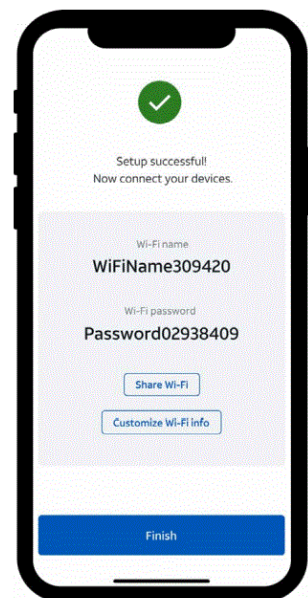
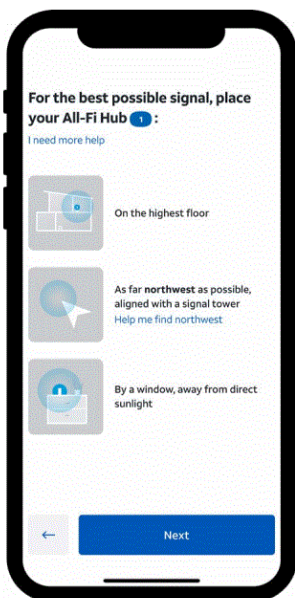
For quick download, open your smartphone camera and point it at the QR code on the box. After a few seconds, you'll get a notification with a link to open in your browser.

1. **Download:** Download the Smart Home Manager app from your app store or scan the QR code with your smartphone. You can also go to att.com/shm from your smartphone to download.
2. **Sign in:** Open the Smart Home Manager app to begin. Either tap Sign in if you've registered your Internet Air service (see page 1) or Set up equipment and scan the QR code on the base of your All-Fi HubTM when prompted.
3. **Set up & activate:** On the Let's begin your AT&T Internet Air setup screen, select Get started, then follow the guided prompts to set up your All-Fi HubTM. After that, you're ready to go.



Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T gateway or hub.

Optimize your connection using the Smart Home Manager app



Direction of signal tower will vary.

Wi-Fi name and password will vary.

1. **Place your All-Fi Hub™:** To find the direction of your closest signal tower, tap Help me find this direction.
2. **Test signal quality:** Plug in your All-Fi Hub™ and follow the prompts in the Smart Home Manager app to test signal strength at your chosen location. The All-Fi Hub™ display will help guide placement to make sure your signal is strong.
For more details, check the Troubleshooting section.
3. **Connect your devices:** To set up Wi-Fi on your devices, use the Wi-Fi network name and password displayed

in the Smart Home Manager app.

Troubleshooting

- **Green: Signal strength is great.** You're ready to start using your new AT&T Internet Air service.



- **Yellow: Signal strength is good.** Use the Smart Home Manager app to move the Hub to a different location to see if you can improve your signal strength.

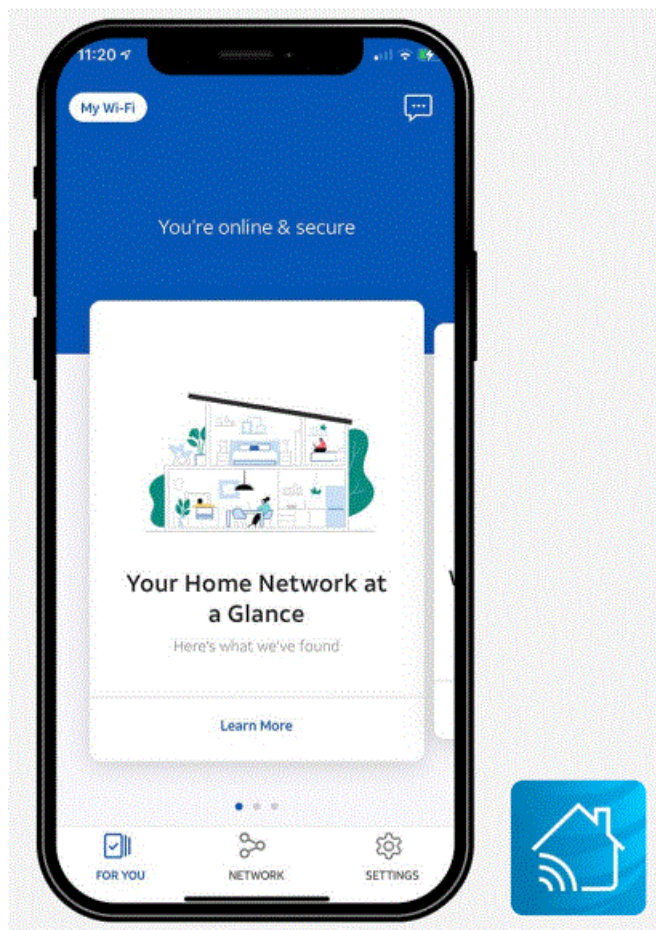


- **Red: Let's place your Hub again.** Use the Smart Home Manager app to move the Hub to a different location to get a better signal.



Smart Home Manager app

Manage your home Wi-Fi network, connect devices to your network, and more.



For step-by-step installation instructions, go to att.com/AllFiHub-InternetAir.

For step-by-step installation instructions,
go to att.com/AllFiHub-InternetAir.

Accessibility support

Telephone equipment for visual and hearing impaired Phone: 800.772.3140

TTY: 800.651.5111

Compatible with any TTY/TDD devices with standard phone line.

AT&T supports IPv6. Go to att.com/ipv6 to learn more.

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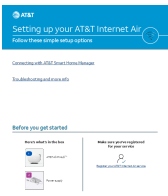
Need help? No problem.

If you get stuck during setup, we're here to help you get up and running!

att.com/support

800.288.2020

Documents / Resources

	<p>AT T Smart Home Manager app [pdf] User Guide</p> <p>Smart Home Manager app, Smart Home Manager, app, Internet Air</p>
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References

- [AT&T Internet Air Self-Install Guide - accessible - AT&T Internet Customer Support](#)
- [IPv6: Internet Protocol Version 6 - AT&T Support](#)
- [Smart Home Manager](#)
- [AT&T Customer Support](#)
- [Smart Home Manager](#)
- [AT&T](#)
- [IPv6: Internet Protocol Version 6 - AT&T Support](#)
- [Get Started With Your All-Fi Hub - AT&T Internet Customer Support](#)