



AT T CL82107 Dect 6.0 Cordless Telephone/Answering System User Guide

[Home](#) » [AT&T](#) » AT T CL82107 Dect 6.0 Cordless Telephone/Answering System User Guide 



Read before use!
Introducing Smart call blocker*§

**CL82107/CL82207/CL82257/CL82267/CL82307/CL82357/
CL82367/CL82407/CL82467/CL82507/CL82547/CL82557
DECT 6.0 cordless telephone/answering system with caller ID/call waiting**

Not familiar with Smart call blocker? Want to know more?

Smart call blocker is an effective call screening tool, which allows your phone system to screen ALL calls. If you are not familiar with it or want to know more before you start, read on and learn how to change to call screening mode +, and perform the necessary preparations before use.

- Use of the Smart call blocker feature requires a subscription to caller ID service.§ Includes licensed Qaltel™ technology.

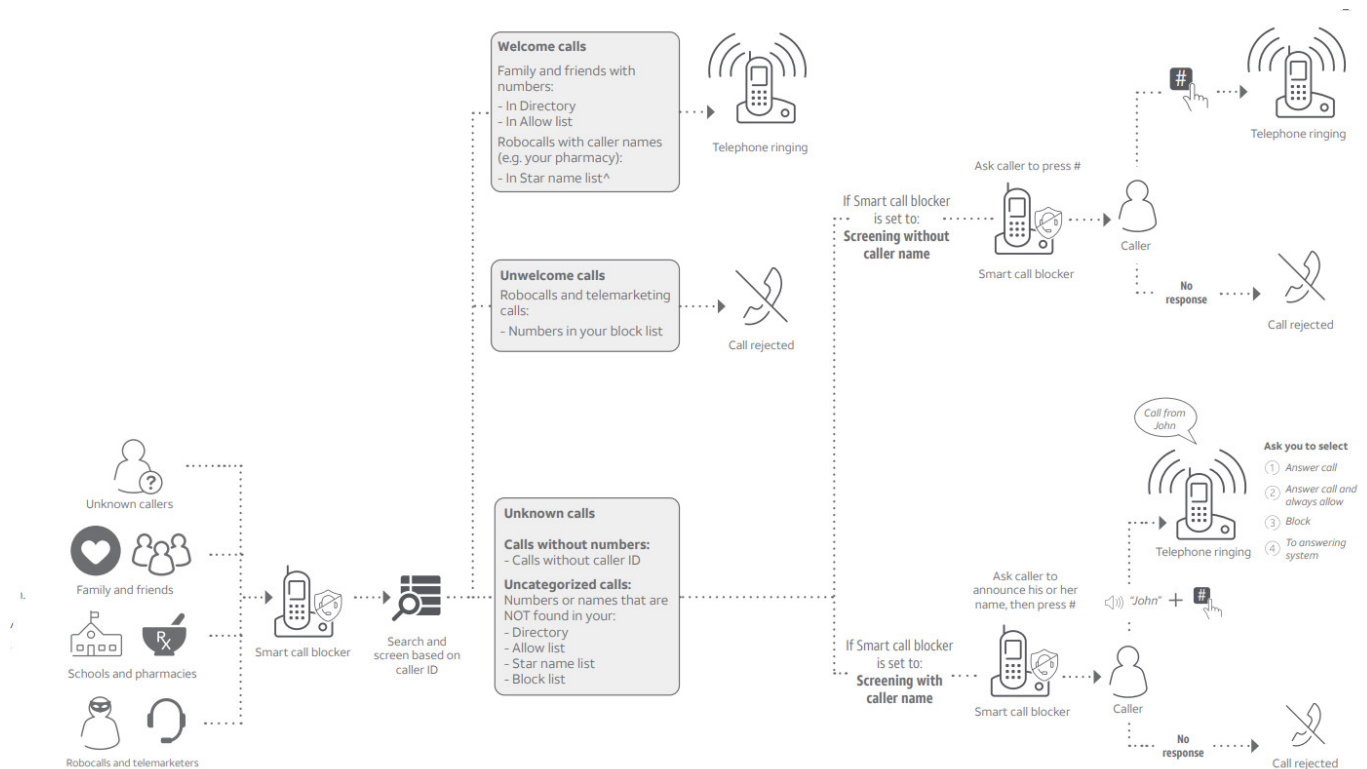
Issue 5.1 12/20.

So... what is a Smart call blocker?

Smart call blocker filters robocalls and unwanted calls for you while allowing welcome calls to get through.

You can set up your lists of welcome callers and unwelcome callers. The Smart call blocker allows calls from your welcome callers to get through, and it blocks calls from your unwelcome callers. For other unknown calls, you can allow, block, or screen these calls, or forward these calls to the answering system. With some easy configurations, you can set to only filter robocalls by asking the callers to press the pound key (#) before the calls are put through to you. You can also set the Smart call blocker to screen calls by

asking the callers to record their names and press the pound key (#). After your caller completes the request, your telephone rings and announces the caller's name. You can then choose to block or answer the call, or you can forward the call to the answering system. If the caller hangs up or does not respond or record his/her name, the call is blocked from ringing through. When you add your welcome callers to your Allow list, they will bypass all screening and ring directly to your handsets.



Move to **Setup** if you want to screen all unknown calls.

+With **Call screening** active, Smart call blocker screens and filters all incoming calls from numbers or names that are not yet saved in your Directory, Allow list, Blocklist, or Star name list. You can easily add incoming phone numbers to your Allow list and Block list. This allows you to build up your lists of allowed and blocked numbers, and Smart call blockers will know how to deal with these calls when they come in again.

Contents

- 1 Setup Directory
- 2 Blocklist
- 3 Allow list
- 4 Star name list^
- 5 What if I want to...
- 6 Documents / Resources
- 7 Related Posts

Setup Directory

Enter and save telephone numbers of frequently called businesses, family members and friends, so that when they call, the telephone rings without having to go through the screening process.

Add contacts in your directory:

1. Press **MENU** on the handset.
2. Press ▼ or ▲ to choose **Directory**, and then press **SELECT**.
3. Press ▼ or ▲ to choose to **Add contact** and then press **SELECT**.
4. Enter a telephone number (up to 30 digits), and then press **SELECT**.
5. Enter a name (up to 15 characters), and then press **SELECT**.

To add another contact, repeat step 3.

Blocklist

Add numbers that you want to prevent their calls from ringing through.

Add a block entry:

1. Press **CALL BLOCK** on the handset.
2. Press ▼ or ▲ to choose **Block list**, and then press **SELECT**.
3. Press ▼ or ▲ to choose to **Add a new entry**, and then press **SELECT**.
4. Enter a telephone number (up to 30 digits), and then press **SELECT**.
5. Enter a name (up to 15 characters), and then press **SELECT**.

To add another entry in the block list, repeat step 3.

Allow list

Add numbers that you want to always allow their calls to get through to you without having to go through the screening process.

Add an allowed entry:

1. Press **CALL BLOCK** on the handset.
2. Press ▼ or ▲ to choose **Allow list**, and then press **SELECT**.
3. Press ▼ or ▲ to choose to **Add a new entry**, and then press **SELECT**.
4. Enter a telephone number (up to 30 digits), and then press **SELECT**.
5. Enter a name (up to 15 characters), and then press **SELECT**.

To add another entry in allow list, repeat step 3.

Star name list^

Add caller NAMES to your star name list to allow their calls to get through to you without having to go through the screening process.









Add a star name entry:

1. Press **CALL BLOCK** on the handset.
2. Press ▼ or ▲ to choose **Star name list**, and then press **SELECT**.
3. Press ▼ or ▲ to choose to **Add a new entry** and then press **SELECT**.
4. Enter a name (up to 15 characters), and then press **SELECT**.

To add another entry in the star name list, repeat step 3.

^ There are many organizations like schools, medical offices, and pharmacies that use robocalls to communicate important information to you. Robocall uses an autodialer to deliver prerecorded messages. By entering the name of the organizations into the Star name list, it ensures these calls will ring through when you only know the caller names but not their numbers.

You are now ready to start using your telephone system with a smart call blocker.

1. **To turn on call screening:**
2. Press **CALL BLOCK** on the handset.
3. Press  or  to chooses **Calls w/o num** and then press **SELECT**.
4. Press  or  to choose **Screening**, and then press **SELECT**.
5. Press **SELECT** again to select w/ Caller name.
6. Press  or  to choose Uncategorized, and then press **SELECT**.
7. Press  or  to choose Screening, and then press **SELECT**.
8. Press **SELECT** again to select **w/ Caller name**.

What if I want to...

Choose the Smart call block configuration that best suits your needs.

Scenarios Settings	I want to screen any calls from numbers not saved in the Directory, Allow list, or Star name list. (1)	I want to only screen calls that do not display a phone number. (2)	I want to allow all calls except the people on the Blocklist only. Default settings (3)	I want to screen robocalls only. (4)	I want to block calls that do not display a phone number, and send any calls from numbers not saved in the Directory, Allow list or Star name list to the answering system. (5)	I want to allow all calls to ring and do not want to block any numbers. (6)
Voice guide set up	Press 1 when prompted	Press 2 when prompted	Press 3 when prompted	–		
Smart call blocker On/Off	On	On	On	On	On	Off
Calls w/o numbers	Screening with caller name	Screening with caller name	Allow	Allow	Block	
Uncategorized calls	Screening with caller name	Allow	Allow	Screening without caller name	Answering system	

Use voice guide to set Smart call blocker

Right after installing your phone, the voice guide will provide you with a quick and easy way to configure a Smart call blocker.

After you install your telephone, the handset will prompt you to set the date and time. After the date and time setting is done or skipped, the handset then prompts if you want to set a Smart call blocker – “Hello! This voice guide will assist you with the basic setup of Smart call blocker...”. Scenarios (1), (2), and (3) are very easy to set up with the voice guide. Just press **1**, **2**, or **3** on the handset when prompted.



Voice guide set Smart to call blk?





Setting up Smart call blk...

- Press **1** if you want to screen calls with telephone numbers that are not saved in your Directory, Allow list, or Star name list;
- Press **2** if you want to screen calls that do not display a telephone number; or
- Press **3** if you do not want to screen calls, and want to allow all incoming calls to get through.

Note: You can restart the voice guide to set a Smart call blocker by resetting your handset power.

Go to the **Calls without numbers** setting menu

Before performing the steps to set up a smart call blocker, as described in the six scenarios on the right, make sure you do the following steps to enter into the **Calls without numbers** setting menu first.

1. Press **CALL BLOCK** on the handset.
2. Press  or  to choose **Calls w/o num**.
3. Press **SELECT**.





Star name list >Calls w/o num



CALLS W/O NUM >Screening

Go to the **Uncategorized** setting menu

Before performing the steps to set up a smart call blocker, as described in the six scenarios on the right, make sure you do the following steps to enter into the **Uncategorized** setting menu first.

1. Press **CALL BLOCK** on the handset.
2. Press  or  to choose **Uncategorized**.
3. Press **SELECT**.

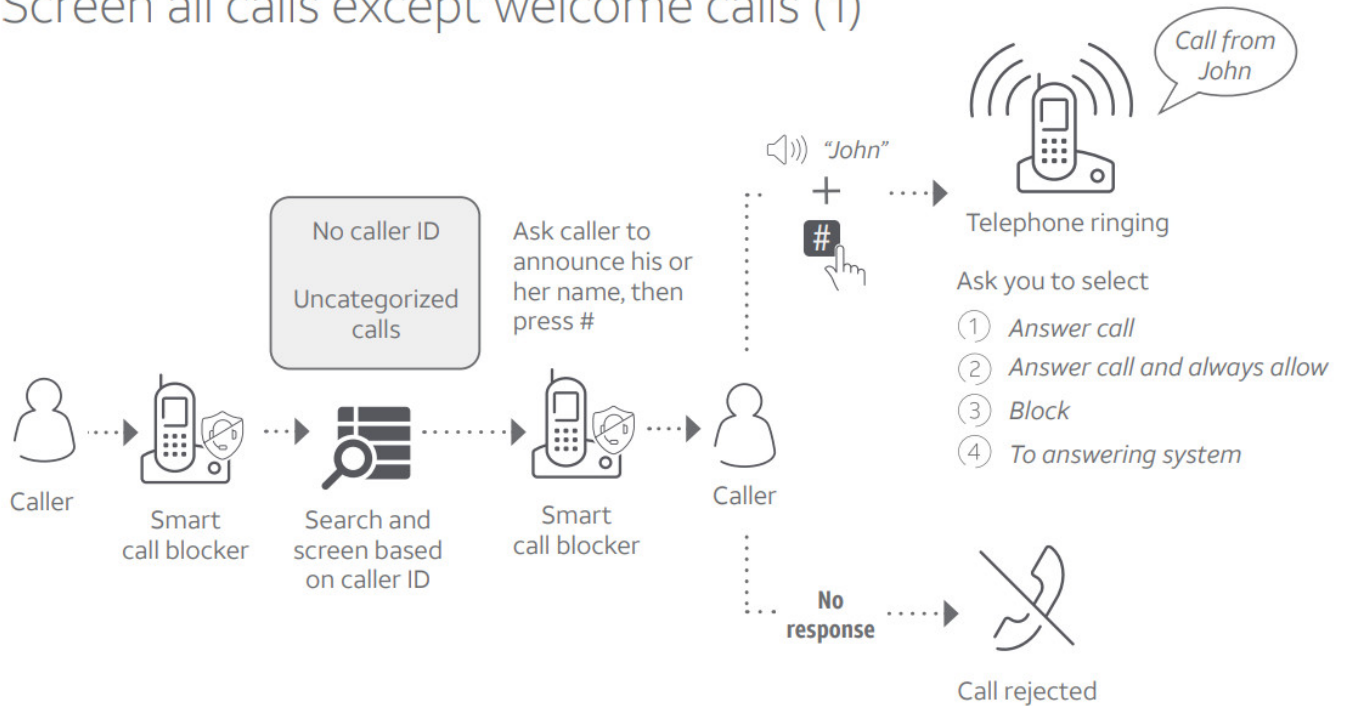


Calls w/o num >Uncategorized



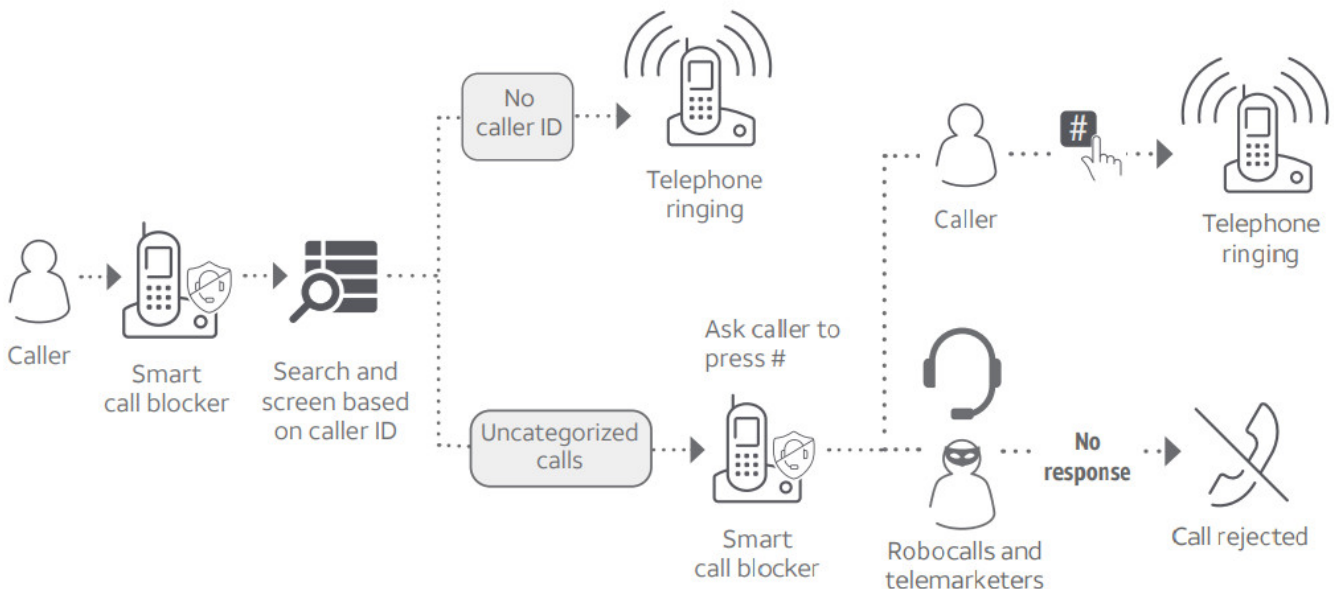
UNCATEGORIZED >Screening

Screen all calls except welcome calls (1)



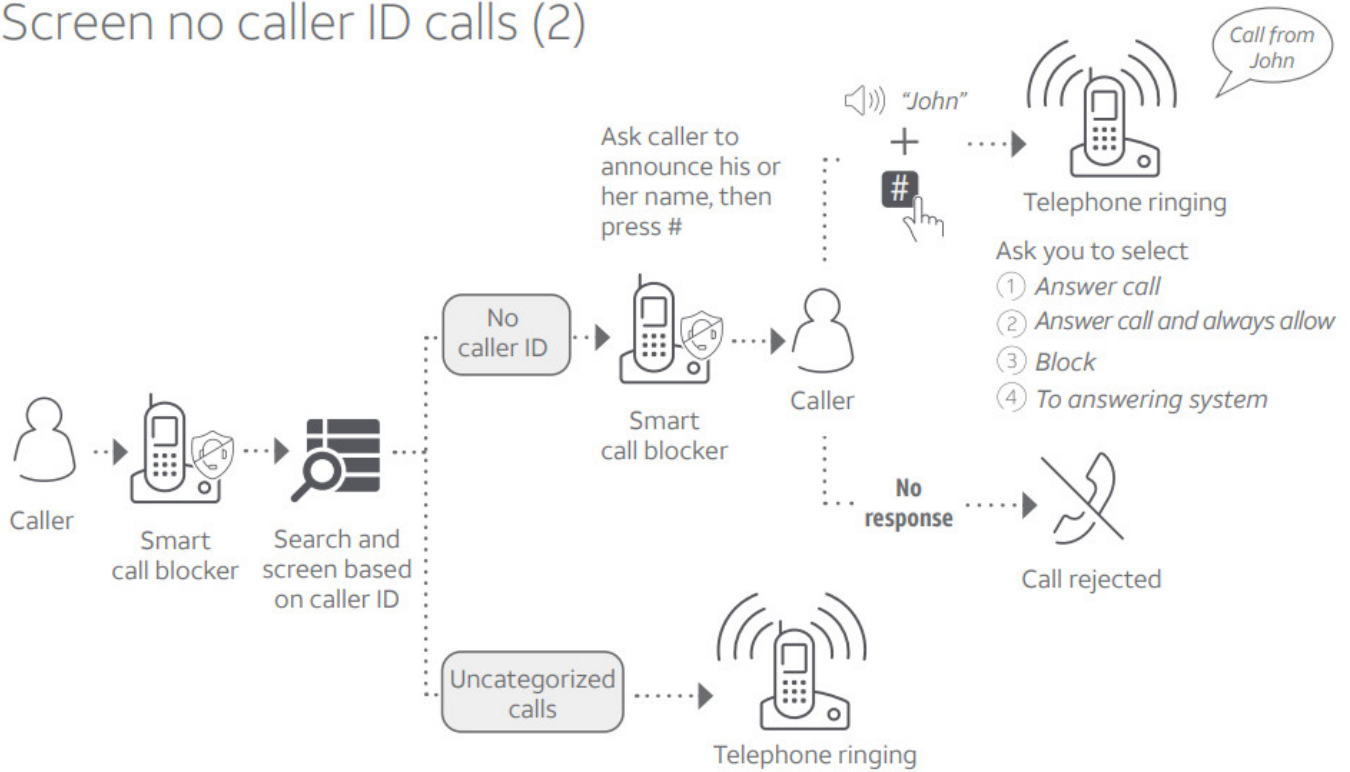
1. On the **Calls without numbers** setting menu, press ▼ or ▲ to choose **Screening**, and then press **SELECT**.
2. Press **SELECT** again to select **w/ Caller name**.
3. On the **Uncategorized** setting menu, press ▼ or ▲ to choose **Screening**, and then press **SELECT**.
4. Press **SELECT** again to select **w/ Caller name**.

Screen and block robocalls (4)



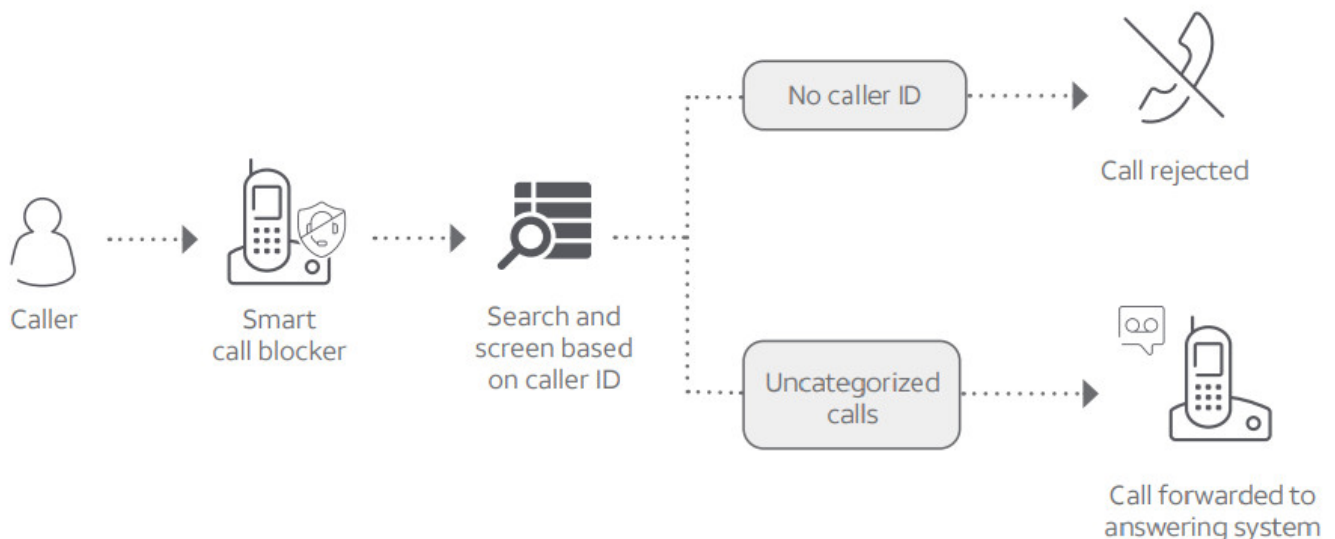
1. On the **Calls without numbers** setting menu, press ▼ or ▲ to choose **Allow**, and then press **SELECT**.
2. On the **Uncategorized** setting menu, press ▼ or ▲ to choose **Screening**, and then press **SELECT**.
3. Press ▼ or ▲ to choose **w/o Caller name**, and then press **SELECT**.

Screen no caller ID calls (2)



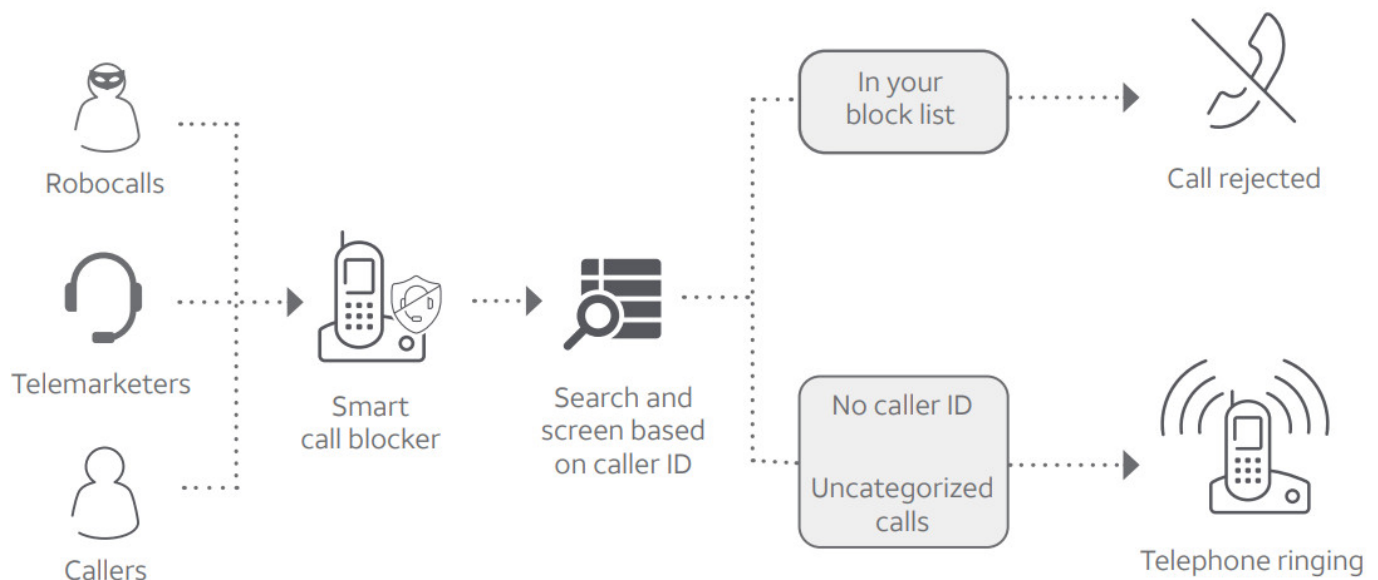
1. On the **Calls without numbers** setting menu, press ▼ or ▲ to choose Screening, and then press **SELECT**.
2. Press **SELECT** again to select w/ Caller name.
3. On the Uncategorized setting menu, press ▼ or ▲ to choose Allow, and then press **SELECT**.

Block no caller ID calls | Forward uncategorized calls to answering system (5)



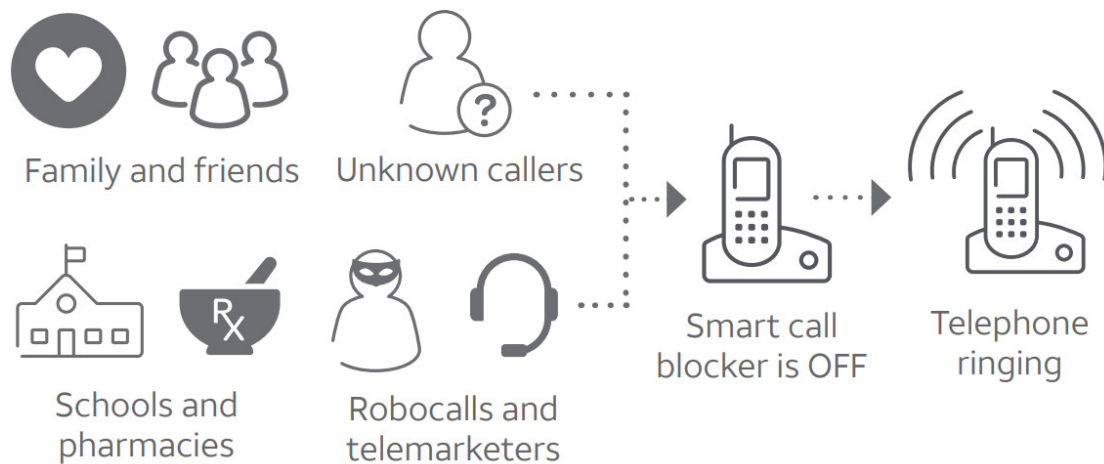
1. On the **Calls without numbers** setting menu, press ▼ or ▲ to choose Block, and then press **SELECT**.
2. On the Uncategorized setting menu, press ▼ or ▲ to choose Answering sys, and then press **SELECT**.

Block calls on the block list only (3) – Default settings



1. On the Calls without numbers setting menu, press ▼ or ▲ to choose Allow, and then press **SELECT**.
2. On the Uncategorized setting menu, press ▼ or ▲ to choose Allow, and then press **SELECT**.

Allow all calls (6)



1. Press **CALL BLOCK** on the handset.
2. Press **SELECT** to select SCB On/Off.
3. Press ▼ or ▲ to choose **Off**, and then press **SELECT**.

For complete operation instructions of Smart call blocker, read the complete user's manual of your telephone system.

How to unblock a telephone number?


1. Press **CALL BLOCK** on the handset.
2. Press ▼ or ▲ to choose **Block list**, and then press **SELECT**.

3. Press **SELECT** to choose **Review**, and then press ▼ or ▲ to browse through the block entries.
4. When the desired entry displays, press **DELETE**. The screen shows
Delete entry?.
5. Press **SELECT** to confirm.

QalteI™ is a trademark of True call Group Limited.

© 2017-2020 Advanced American Telephones. All Rights Reserved. AT&T and the AT&T logo are trademarks of AT&T Intellectual Property licensed to Advanced American Telephones, San Antonio, TX 78219.

Documents / Resources

	AT T CL82107 Dect 6.0 Cordless Telephone/Answering System [pdf] User Guide CL82107, CL82207, CL82257, CL82267, CL82307, CL82357, CL82367, CL82407, CL82467, CL82507, CL82547, CL82557, Dect 6.0 Cordless Telephone System, Dect 6.0 Cordless Answering System
---	--

[Manuals+.](#)