

AT&T U-verse TV Remote Control



AT&T U-verse TV Remote Control User Manual

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AT&T U-verse TV Remote Control User Manual



Setup using Auto-Program

Use this method to program your remote for TV or Audio device brands that do not appear in the popular manufacturer chart. Before you get started, please be sure to remove the protective battery strip and ensure the device to be programmed is powered on and the audio volume can be heard.

STEP 1

Enter Program Mode – Point the remote directly at the device you are trying to control/program. Press the and K keys simultaneously for three seconds until the key flashes red twice to confirm that you are in Program mode.



STEP 2

Press the key associated with the device – Refer to the illustration at the right and press the key that relates to the TV or Audio device, depending on what you are trying to control.



STEP 3

Press and hold the FAST FORWARD key – While pointing the remote at your device, press and hold down the FAST FORWARD key and let go of the key as soon as the device responds.



Note: It may take a few minutes for the device to respond.

Note: When holding down the Fast Forward key, the remote Power key will flash red once every three seconds when it sends a code, to give the device time to respond and for you to release the key.

STEP 4

TV programming: Let go of the Fast Forward key as soon as the TV turns off. Press the Power button to turn the TV back on.

Audio device programming: Let go of the Fast Forward key when the device mutes. Press to unmute the device. Use the volume keys to verify that the remote control is controlling the volume. If it does not work properly, repeat this process.

Note: If TV programming is interrupted or inactive for more than 10 seconds, the Poer key will flash one long red blink-and-exit programming mode. This means the remote has returned to normal operation without saving changes.

Get to know your remote control



U-verse Remote Control Advanced Features

- Assigning Volume Control
- Setting Back Lighting
- Restoring Factory Defaults

Optional Advanced Features

Setting Volume Control: Once programmed, the volume controls are automatically assigned to control your TV unless an audio device is programmed into the remote control, which then sets the volume keys to control the audio device. This process shows how the volume controls can be set to control the volume and mute function of the device of your choice.

STEP 1

Enter Program Mode – Press and hold the K and keys simultaneously for three seconds until the PW key flashes red twice to confirm you are in program mode.



STEP 2

Press VOLUME UP – Press the VP key. The PW key will blink red once and remote backlighting will remain on.



STEP 3

Select the device you wish to use for Volume Control – Using the chart to the right, Press the key that is associated with the device you wish to use for volume control. The PW key will flash red twice if the Volume control is set to a TV or Audio Device, and four times if it's set to Set-Top-Box.



Setting the Poer Control

Note

By default, the PW key will turn on and off the Receiver each time it is pressed. Once programmed, the Power Maco can also turn the TV and Audio Device on and off. Use the instructions below to change the sequence these devices are powered on and off.

STEP 1

Enter Program Mode – Press and hold the K and keys simultaneously for three seconds until the PW key flashes red twice to confirm you are in program mode.



STEP 2

Press the POWER key – Press the PW key. The PW key will blink once and the remote backlighting will remain on.



STEP 3

Program the power on and off sequence for your devices – Using the illustration to the right, press each key in the sequence you wish to turn on and off when the power key is pressed. The PW key will flash red once for each device programmed.

STEP 4

Press OK to save – Press the OK key to save the power control settings. The PW key will flash red twice. When the battery power is low, the PW key will flash 5 times with each key-press.

Turn off the backlighting

By default, your remote control is set with the backlight on. Here's how you can turn it OFF or back ON:

STEP 1

Enter Program Mode – Press and hold the OK and MENU keys simultaneously for three seconds until the PW key flashes red twice to confirm you are in program mode.



STEP 2

Enter 9 7 2 – Using the numeric keys on the remote, type 9 7 2. The PW key will flash four times to show backlighting is disabled. If you repeat this process, the backlight will be ENABLED again and the PW key will flash twice.

Note: Even with backlighting disabled, the Power key will flash red for every key press.



Troubleshooting your remote control

Check that the PW key lights up when you press any button on the remote control. If not, check that the batteries are properly seated or if they need to be replaced. If one setup method does not work, try another method and you may have better results. When the battery power is low, the PW key will flash red 5 times with each key-press. Note: the remote control cannot be programmed when the battery power is low. If unable to set up using Auto-Search, please see “Program your remote using direct code entry” on the back of this guide.

Need more help?



FROM YOUR MOBILE DEVICE

Scan the QR Code

Download and install the free AT&T Code Scanner from your mobile app store.

From there you Can

- View help videos
- Chat online with a technician
- Easily find troubleshooting information and user guides
- Learn about the U-verse Easy
- Remote App for iPhone or iPad

ON YOUR TV

- Press MENU on your remote control. Select Help > Remote
- Control Setup on
- Go to Channel 411 and Press OK on your control, Select
- Program Your Remote

ON YOUR COMPUTER

Go to att.com/uverseremote

If that doesn't do it, give us a call at 800.288.2020 and ask for “U-verse technical support.”

Setup using Manual Programming

Direct code entry is an optional method to program your TV or Audio device. Be sure that the device is powered on and you can hear live audio before you start.

STEP1

Enter Program Mode – Press and hold the OK and MENU keys simultaneously for three seconds until the POWER key flashes red twice to confirm you are in program mode.



STEP 2

Enter the code for your brand – Find your manufacturer in the code list to the right and enter the first code listed for your brand. The POWER key will flash red twice.

Note: If you press any other button or enter the wrong code, this will result in a long red blink of the Power button and will exit programming mode without saving any changes.



STEP3

Test the code – Test the POWER and VOLUME keys to see if they control your TV or Audio device as expected. If not, repeat this process using the next code listed for your manufacturer.



Troubleshooting

your remote control– manual programming Check that the backlit buttons light up when you press any button on the remote control. If not, check that the batteries are properly seated or if they need to be replaced. When an invalid code is entered, the power key will flash one long red blink and exit the programming mode. If your TV programming is interrupted or inactive for more than 10 seconds, your backlit button will shut off, and you'll need to restart the process. Try every code under your TV manufacturer code list to find the one that works for your TV. If you've turned the backlighting feature off, you may not see the backlit buttons flash during the programming process. To enable it, see the instructions in the Optional Advanced Features section.

Seiition& otieModel: AT&T U-verse TV

Standard Remote Control IR Range: up to 60' The range is calculated based on an unobstructed line-of-sight test under optimum conditions. The actual range will vary depending on conditions and can be less than the maximum possible. Your actual range will be limited by several factors including, but not limited to, battery strength, infrared interference, and obstructions.

The AT&T U-verse TV Standard

Remote Control is intended for use only with AT&T U-verse TV receivers. The remote control may not be compatible with all TVs or capable of accepting every programming code or operating every function for all TVs. See this guide for further information.

Warning

Changes or modifications to this unit not expressly approved by the party responsible for compliance could violate the user's authority to operate the equipment.

AT&T U-VERSE TV PROGRAMMING CODES

tVs	
888	14159
Acer	11339, 14143
Admiral	10463
Advent	10761, 11570
Affinity	13717, 13716, 13577
Aiwa	11362
Akai	11675, 11675, 11385, 11935, 11688, 11207, 11692, 12232, 10765
America Action	10180
Anam	10180
AOC	11589, 11365, 12014, 12087, 11590, 13707
Aomni	11623
Apex Digital	12397, 10765, 10748, 10879, 10890, 11217
Ario	12397
Astar	11738
Asus	13340

Atvio	13636
Audiovox	11865, 11951, 10180,
	11564, 11868, 11766,
	10802, 11769, 11937,
	11276, 12121, 12513,
	10451
Aumark	10060
Auria	12087, 12014
Aventura	10171
Axion	11937
BenQ	11032, 11315
Bradford	10180
Broksonic	11935, 10463, 11938, 11892
Celera	10765
Champion	11362
Changhong	10765
Cineon	13951
Citizen	11935, 10060, 11669
Clarion	10180
Claris	13807
Coby	13478, 13627, 12315,
	12344, 12306, 12314,
	12345, 12340 ,11634,
	12338, 12326, 13629,
	11538, 12347, 12348,
	12560, 13646
Commercial Solutions	11447
Contec	10180
Contex	14053
Craig	10180, 13423
Crown	10180

Curtis	13577, 12855, 12352, 12397, 13895, 11326, 13636, 13382, 14035
Curtis Mathes	10060, 10451, 11661, 11959
CXC	10180
Cytron	11326
Daewoo	11661, 10451, 10661
Dell	11264, 11080
Diamond Vision	11996, 11997
Digistar	11565
Digital Lifestyles	11765
Disney	11892
Dumont	10017

Durabrand	10463, 10171, 11570, 10180, 11034
Dynex	12049
Eiki	10735
Electrograph	11755, 11623
Electrohome	10463, 11570, 11670
Electron	12855
Elektra	10017, 11661
Element	13559, 11687, 12183, 12964, 11886, 12256
Elite	13867
Emerson	11864, 11394, 11963, 10171, 10463, 11886, 13559, 11661, 13623, 12183, 10180, 10451,

	11997
Emprex	11422, 11765
Envision	11589, 11365, 12087, 10813, 12014
Epson	11122
EQD	12014, 12087
EQD Auria	12014, 12087
ESA	10171, 11963
Favi	13382
Fisher	11362
Fluid	12964
Fujitsu	10809, 10683, 10853
Funai	10171, 11864, 11394, 11963, 10180
Futuretech	10180
Gateway	11755, 11756
GE	11447, 10451, 10051, 10765
General Electric	11447, 10451, 10051, 10765
GFM	10171, 11963, 11886, 11864
Gibraltar	10017
Go Video	10060
GPX	13980, 13977, 12693
Grundig	10683
Grunpy	10180
Haier	11748, 13382, 13429, 12293, 10768, 12494, 11034, 11570, 13204

Hannspree	11348
Harvard	10180
Helios	10865
Hello Kitty	10451
Hewlett Packard	11642
Himitsu	10180
Hisense	12183, 11660, 13382, 12098, 11314, 10748
Hitachi	11643, 11345, 11576
HP	11642
Hyundai	13418, 10849, 11219, 11294
I-Inc	11746
iLo	11684, 11990, 11603, 11286, 11394
Initial	11990, 11603
Insignia	12049, 11641, 11564,
	11326, 11423, 11892,
	11517, 10171, 10463,
	11963, 11385, 11660
Inteq	10017
iRIS	12189
iSymphony	13429, 13382, 13094
IX	10877
JC Penney	10060, 10051, 10156
JCM	12189, 12256
Jensen	13204, 11326, 10761, 11299
JVC	11774, 12321, 11670, 10683, 10463, 11892
KDS	11687

KEC	10180
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KLH	10765
Kolin	11240
Konka	11385
KTV	10180
Legend	12397
LG	11423, 10017, 12864, 12867
LodgingStar	13147
LXI	10156, 10017
MAG	11687
Magnavox	11454, 12597, 11963,
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	10051, 10802, 11755,
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Marantz	11398, 11454
Matsushita	10051
Maxent	11755, 11757
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Memorex	11570, 11670, 11892,
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	10150, 10877, 11924,
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MGA	10150
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Midland	10017, 10051
Mintek	11603, 11990
Mitsubishi	11250, 10150, 11797
MTC	10060
Multitech	10180
NAD	10156

Naxa	12104, 13382, 13154
NEC	11797, 11704, 11398, 12293
NetTV	11755
New Acoustic Di- mension	10156
Nexus Electronics	12183
Nikko	10017, 10156
Norcent	11365, 11589, 10824, 10748, 11590
Norwood Micro	11286
NuVision	12158, 11657
Ölevia	11610, 11240, 11144
Onwa	10180
Optimus	11927, 11924
Optique	12189
Orion	10463, 11938, 11892
Panasonic	11480, 11927, 11924, 10051, 10060, 10150, 10156
PARK	12104
Penney	10060, 10051, 10156
Philco	10171, 11963, 11394
Philips	11867, 11454, 12597, 13623, 10017, 10171, 11365, 11990, 11394
Pioneer	11457, 11398
Planar	10877, 11589
Polaroid	11769, 11538, 11276, 11385, 11767, 14035, 11687, 12121, 11762,

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	11314, 11327, 11565,
	12063, 12117, 11286,
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Portland	11661, 10451
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Prism	10051
Proscan	11447, 12256, 12183,
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	13895, 13717, 12147,
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Proview	11687
Proxima	10735
Pulsar	10017
Pyle	12641

Quasar	10051, 11927, 11924
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Memorex	21568
Philips	20892
Polk Audio	20892
Regent	21568

CARE & MAINTENANCE

1. Keep the remote control dry. If it gets wet, wipe it dry immediately.
2. Use and store the remote control only in normal temperature environments.
3. Handle the remote control gently and carefully. Don't drop it.
4. Wipe the remote control with a clean cloth occasionally to keep it looking new.
5. Except for the battery door, do not attempt to open it, modify it, or tamper with the internal components of the remote control.
6. This can cause a malfunction and void the warranty.
7. Use only alkaline AA batteries. Do not mix old and new batteries.
8. Replace batteries every 12 months.

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