



AT T AIA Internet Air Smart Home Manager App User Guide

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Setting up your AT&T Internet Air
Follow these simple setup options

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Before you get started

Here's what's in the box



AT&T All-Fi Hub™



Power supply

Make sure you've registered for your service



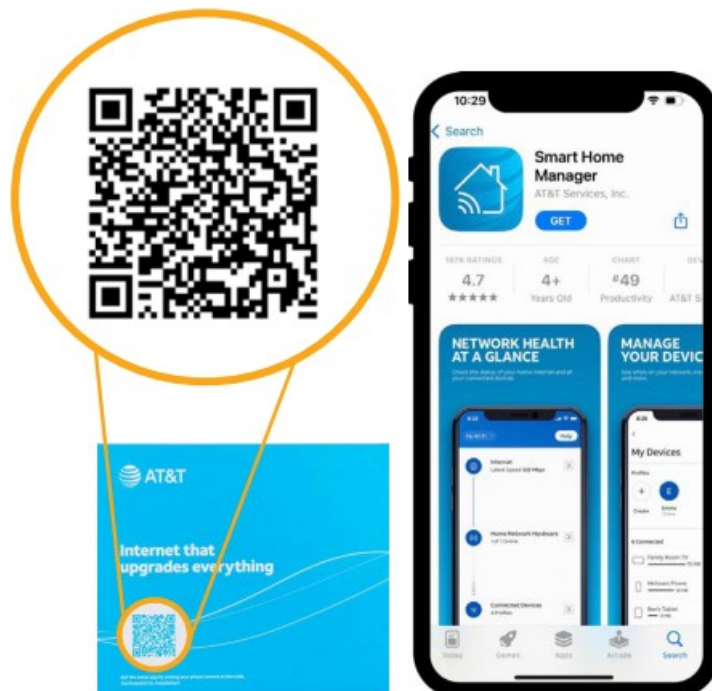
[Register your AT&T Internet Air service](#)

Setting up your AT&T Internet Air

Connect using the AT&T Smart Home Manager app

1. Download

Download the Smart Home Manager app from your app store or scan the QR code with your smartphone. You can also go to att.com/shm from your smartphone to download.



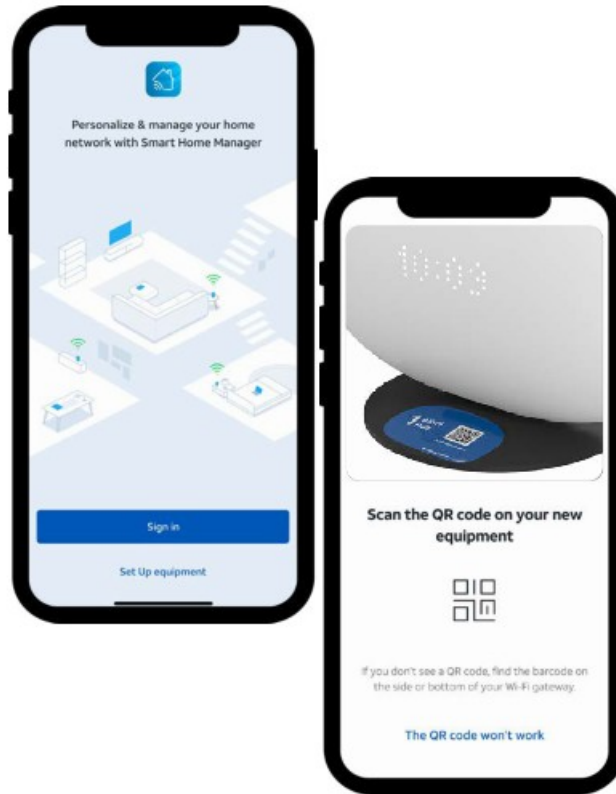
<https://myhomenetwork.att.com/launch/?type=BB%2BATTVbundleCSI&date=04-10-2020>



For quick download, open your smartphone camera and point it at the QR code on the box. After a few seconds, you'll get a notification with a link to open in your browser.

2. Sign in

Open the Smart Home Manager app to begin. Either tap Sign in if you've registered your Internet Air service (see page 1) or Set up equipment and scan the QR code on the base of your All-Fi Hub™ when prompted.



3. Set up & activate

On the Let's begin your AT&T Internet Air setup screen, select Get started, then follow the guided prompts to set up your All-Fi Hub™. After that, you're ready to go.

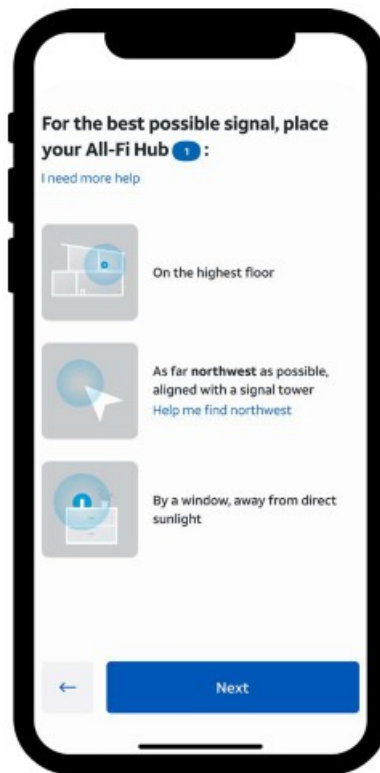


Note: AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T

gateway or hub.

Optimize your connection using the Smart Home Manager app

1. Place your All-Fi Hub™



Direction of signal tower will vary.

To find the direction of your closest signal tower, tap Help me find this direction.

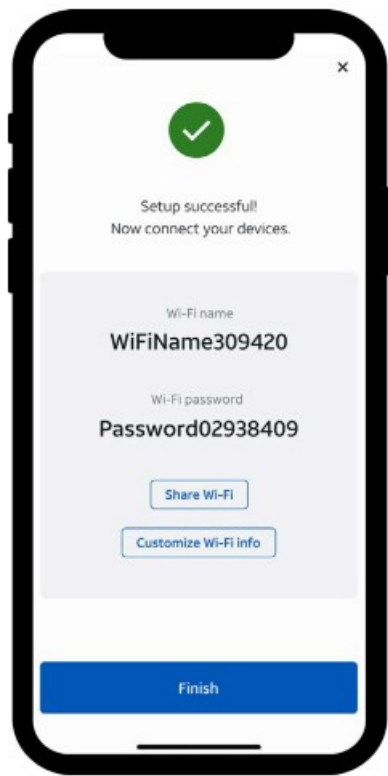
2. Test signal quality



Plug in your All-Fi Hub™ and follow the prompts in the Smart Home Manager app to test signal strength at your chosen location. The All-Fi Hub™ display will help guide placement to make sure your signal is strong.

For more details, check the **Troubleshooting** section.

3. Connect your devices






Wi-Fi name and password will vary.

To set up Wi-Fi on your devices, use the Wi-Fi network name and password displayed in the Smart Home Manager app.

Troubleshooting

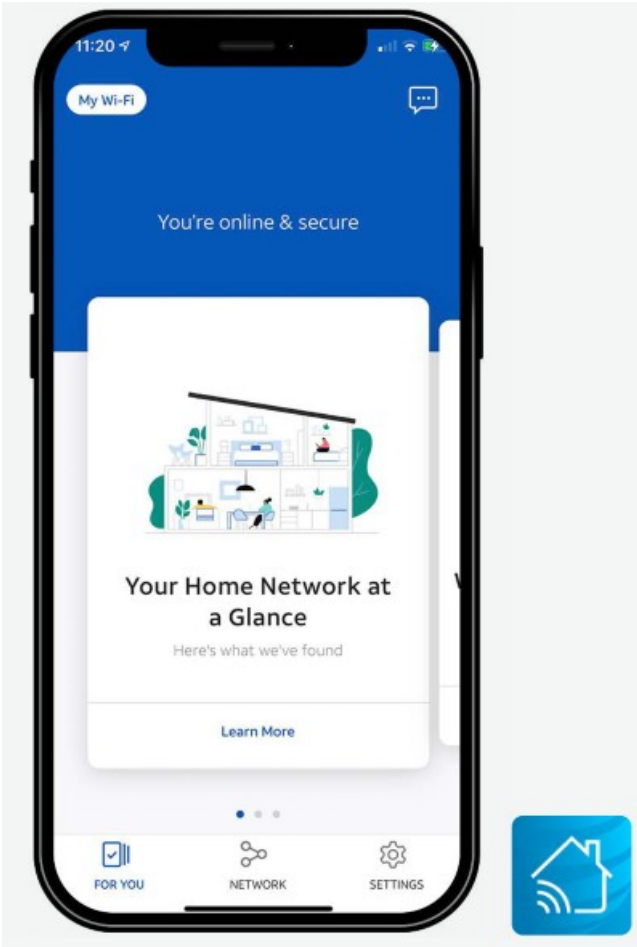
Signal status will appear on the All-Fi Hub™ display and in the Smart Home Manager app.

	<p>Green: Signal strength is great. You're ready to start using your new AT&T Internet Air service.</p>
	<p>Yellow: Signal strength is good. Use the Smart Home Manager app to move the Hub to a different location to see if you can improve your signal strength.</p>
	<p>Red: Let's place your Hub again. Use the Smart Home Manager app to move the Hub to a different location to get a better signal.</p>

More info

Smart Home Manager app

Manage your home Wi-Fi network, connect devices to your network, and more.



For step-by-step installation instructions, go to att.com/AllFiHub-InternetAir

Accessibility support

Telephone equipment for visual and hearing impaired

Phone: 800.772.3140

TTY: 800.651.5111

Compatible with any TTY/TDD devices with standard phone line.



AT&T supports IPv6. Go to att.com/ipv6 to learn more.

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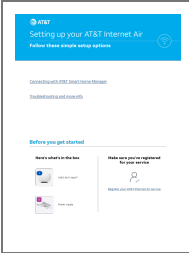
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Need help? No problem.

If you get stuck during setup, we're here to help you get up and running!

	att.com/support
	800.288.2020

Documents / Resources

 A screenshot of the AT&T Internet Air Smart Home Manager App setup screen. The screen is white with a blue header bar containing the AT&T logo and the text 'Setting up your AT&T Internet Air'. Below the header, there is a section titled 'Before you get started' with two columns of instructions and icons. The first column lists 'Check your Internet Air device' and 'Check your Internet Air device'. The second column lists 'Check your Internet Air device' and 'Check your Internet Air device'.	<p>AT T AIA Internet Air Smart Home Manager App [pdf] User Guide</p> <p>AIA, AIA Internet Air Smart Home Manager App, Internet Air Smart Home Manager App, Smart Home Manager App, Home Manager App, Manager App, App</p>
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References

- [AT&T Internet Air Self-Install Guide - accessible - AT&T Internet Customer Support](#)
- [IPv6: Internet Protocol Version 6 - AT&T Support](#)
- [Smart Home Manager](#)
- [AT&T Customer Support](#)